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The complete guide to Memory Genie

57 articles

Latest article update: [illegible]

PDF generated: November 6, 2026

KNOWLEDGE BASE

Getting Started

8 ARTICLES

Authentication Sign-In and Session Recovery

ALL

Last updated 2026-10-01

Overview

Memory Genie is built to get you back to your information quickly, whether the app opens normally, asks for biometric unlock, or needs a fresh sign-in. The sign-in and session flow protects your data without making everyday access feel heavy.

This article shows you what entry behavior to expect and how to recover cleanly if a session needs attention.

For a pictured tour of a fresh Android launch, start with **Your First Launch and Sign-In**.

Before You Start

If this is your first time opening the app, expect onboarding before the login screen appears.

If you sign in with a different Memory Genie account on a device that was already used before, that account may still need to complete onboarding the first time it enters the app.

If you use biometric unlock, confirm it is set up on your device and enabled in app settings you can reach from **Task Zone Tabs**.

What Happens First

On the first app launch with no valid session, finish the onboarding screens before login, then continue into the first zone-specific education flow described in **First-Time Recording Guide Screen**.

If you sign in with an account that has not completed onboarding yet, Memory Genie can show onboarding again after login before you reach the main tabs in **Task Zone Tabs**.

If your previous authenticated session is still valid and biometric unlock is enabled, app launch shows biometric unlock first before opening content in **Task Zone Tabs**.

If you unlock your phone while Memory Genie was the last app open, the app may briefly check access in the background, but it should return to your app content in **Task Zone Tabs** instead of flashing the subscription screen when your access is still active.

If no valid session is available, app launch goes directly to the login screen in **First-Time Recording Guide Screen**.

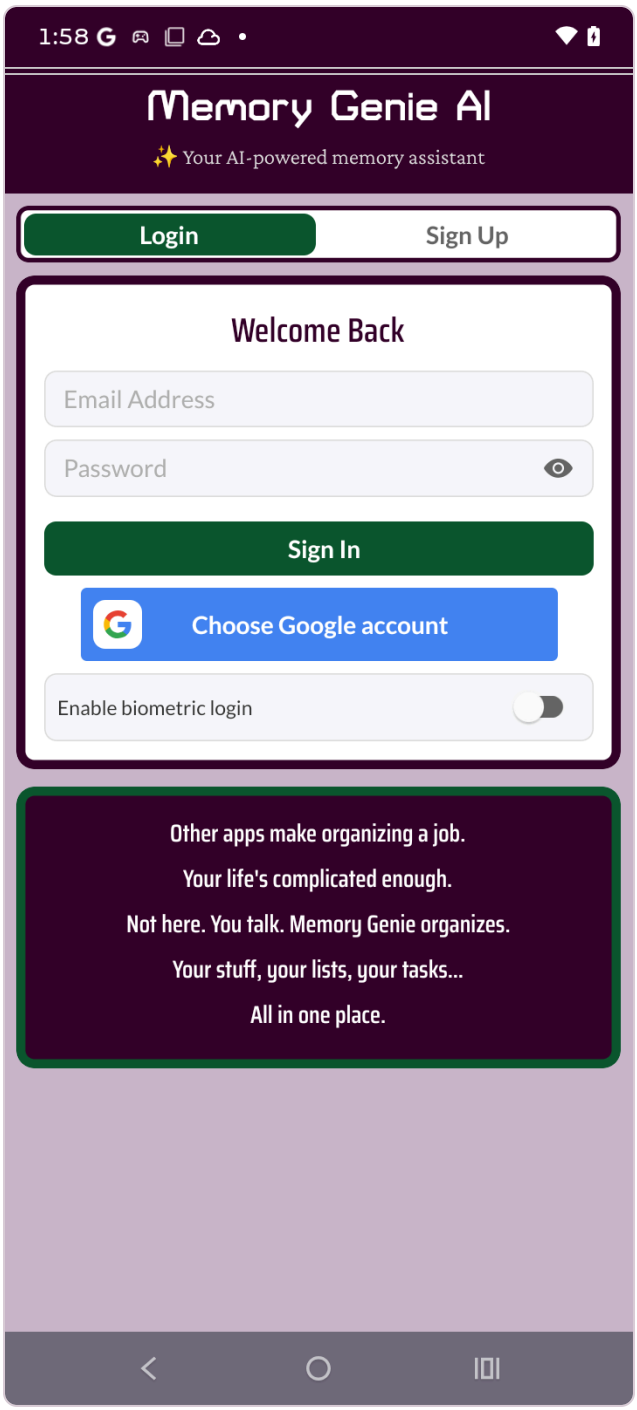
The Google sign-in button lets you choose a Google account instead of silently reusing the last one on the device; use **First-Time Recording Guide Screen** after sign-in if onboarding or first-zone guidance appears.

After login from **First-Time Recording Guide Screen**, future launches can use biometric-first entry when biometric unlock is enabled for your account.

If your signed-in account does not currently have access, the subscription screen shows which Memory Genie account is signed in and gives you a `Sign out` option at the top; billing-account details are covered in **Google Play Billing Account on Multi-Account Devices**.

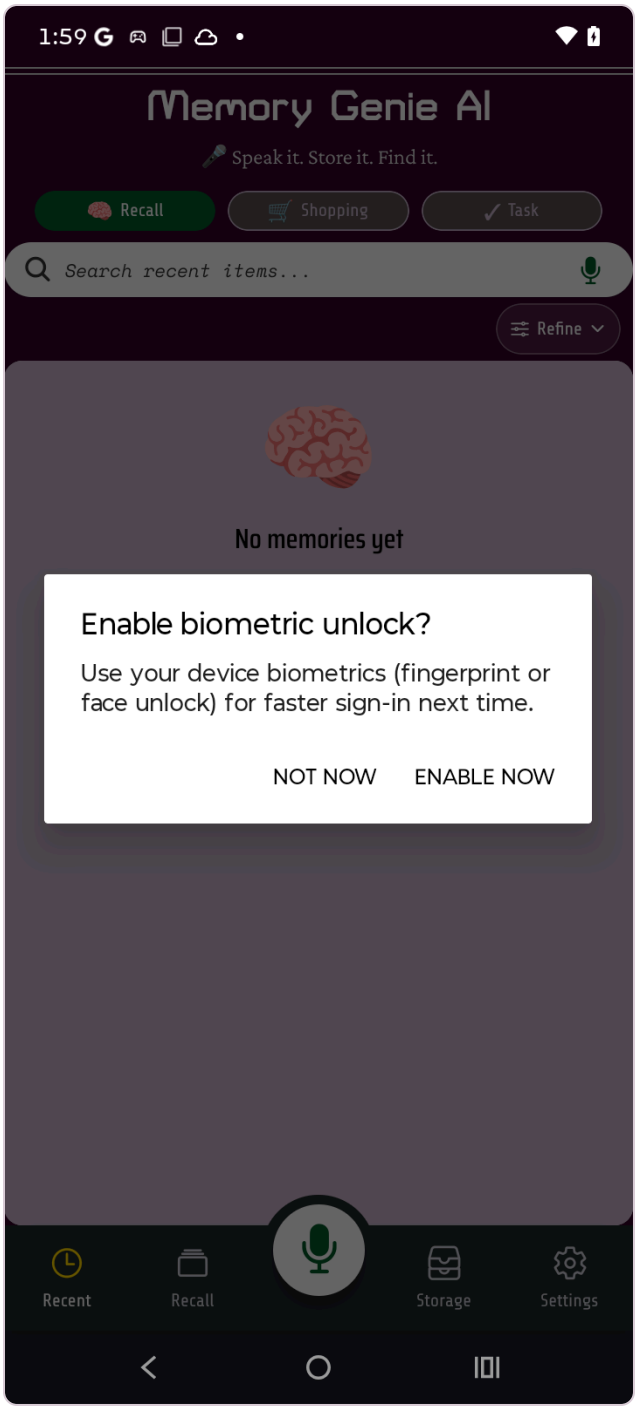
First Sign-In Screens

The login screen offers email and password or `Choose Google account`. The switch for biometric login is optional.



The first sign-in screen with email, password, Google account, and biometric options

After signing in, you may be asked whether to enable biometric unlock. Choosing `NOT NOW` lets you continue into the app and enable biometrics later.



The optional biometric unlock question shown after sign-in

How To

On your first launch, complete the onboarding screens, then continue to login and use **First-Time Recording Guide Screen** after you enter a zone for the first time.

If onboarding appears again right after login on a reused device, complete it for that account, then continue to **First-Time Recording Guide Screen** and **Task Zone Tabs**.

If you see biometric unlock on launch, complete it to enter the app and continue in **Task Zone Tabs**.

If you land on login, complete sign-in from **First-Time Recording Guide Screen** and then confirm your content appears in **Task Zone Tabs**.

If the login screen shows a previous Google account, tap the Google sign-in button and choose the Google account you want before continuing to **First-Time Recording Guide Screen**.

If you reach the subscription screen while signed into the wrong Memory Genie account, use `Sign out` at the top of that screen, then sign back in with the account you meant to use before returning to **Google Play Billing Account on Multi-Account Devices** if checkout is next.

If you see a session refresh message while using the app, complete sign-in from **First-Time Recording Guide Screen** and then return to your zone in **Shopping Zone Tabs** or **Recall Zone Tabs**.

If you changed biometric preferences, close and reopen the app, then confirm expected entry behavior by checking your current zone in **Task Zone Tabs**.

What You Should See

On your first signed-out launch: onboarding screens appear before login.

On a reused device with a new or recreated account: onboarding can appear again for that account after login.

On launch with valid session + biometrics enabled: biometric check appears before content.

On phone unlock with active access: Memory Genie returns to app content after any brief access check.

On launch with no valid session: login screen appears.

On Google sign-in: an account chooser appears so you can pick the Google account you want.

Session expired or signed out: login screen appears.

Subscription needed: the subscription screen shows the signed-in account and a top `Sign out` action.

Update check unavailable: a message asks you to check your connection and try again before continuing.

Update required or available: Memory Genie explains the update and gives you an `Open Play Store` action; optional updates also offer `Later`.

After successful re-sign-in: lists and saved data load normally in zone tabs.

If Something Looks Wrong

If a fresh install skips onboarding and goes straight to login, sign in and continue with **First-Time Recording Guide Screen**, then compare later launches against this article before reporting the difference.

If onboarding reappears after you sign in with a different or recreated account, finish it once for that account and then continue with **Task Zone Tabs**.

If the app opens but data is missing, sign in again from **First-Time Recording Guide Screen** and re-check your tabs in **Task Zone Tabs**.

If the app keeps returning to login, sign in once from **First-Time Recording Guide Screen** and verify account-specific data in **Recall Zone Tabs**.

If Google sign-in opens the wrong account, sign out and choose the account you want from the Google account chooser before continuing to **First-Time Recording Guide Screen**.

If the subscription screen shows the wrong account, sign out from that screen before starting checkout or restore, then review **Google Play Billing Account on Multi-Account Devices** before trying again.

If the subscription screen appears briefly after phone unlock and then disappears, update to the latest app build and confirm the app returns to content in **Task Zone Tabs** before testing the unlock flow again.

If Memory Genie says it could not verify your version, check your connection and tap `Try Again`; after the check succeeds, continue to your current zone with **Task Zone Tabs**.

If `Open Play Store` does not work, check your connection and tap it again; after the update installs, reopen Memory Genie and confirm your content appears in **Task Zone Tabs**.

If biometric checks fail repeatedly, disable and re-enable biometric login after signing in from **First-Time Recording Guide Screen**.

Related Articles

- → **First-Time Recording Guide Screen**
- → **Your First Launch and Sign-In**
- → **Task Zone Tabs**
- → **Shopping Zone Tabs**
- → **Recall Zone Tabs**

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Create a Single Recording in Each Zone

ALL

Last updated 2026-10-03

Overview

This guide gives you the fastest hands-on tour of what Memory Genie can do across Recall Zone, Shopping Zone, and Task Zone. In just three recordings, you can see how Memory Genie captures natural input, organizes it intelligently, and places it where it belongs.

If you want one article that quickly shows the product's range, this is it.

Before You Start

Sign in to the app.

Confirm microphone access is enabled on your iPhone or Android device. If you denied it earlier, open the device's Settings for Memory Genie, allow microphone access, and return to the app.

Make sure you can switch between zones from the app navigation.

Keep Memory Genie in the foreground while you record. Locking the phone, changing audio routes, or letting another app take the microphone can interrupt the session.

What Happens First

When you tap the mic button from a zone, Memory Genie opens single recording for that zone. The screen may already say `Recording`; if it says `Ready to Record`, tap `Start Recording`. Use **First-Time Recording Guide Screen** if this is your first time and check the result in **Review Screen**.

If this is your first time recording in that zone, you may see zone guidance first; see **First-Time Recording Guide Screen**.

The guide includes correction support context available from Settings; see **Transcription Corrections**.

If you want details on the review stage before finishing, see **Review Screen**.

How To Record One Item Per Zone

Start in Recall Zone, tap the mic button, and record one clear item and location; use **Save a Single Item in Recall Zone** for the full Single Memory path and its manual-entry option.

Stop recording and wait for the completed review screen; review behavior is covered in **Review Screen**.

Expand the proposed Recall card and verify the item kind, wording, and location-related details before saving; see **Review Item Cards**.

In Recall Zone, tap `Confirm Item` or `Confirm Container` after checking `Save as`. Shopping and Task review screens use `Finish Review`; see **Review Screen**.

Open Recall Zone `Recent` to confirm where the saved memory landed; use **Recall Zone Tabs** while checking destinations.

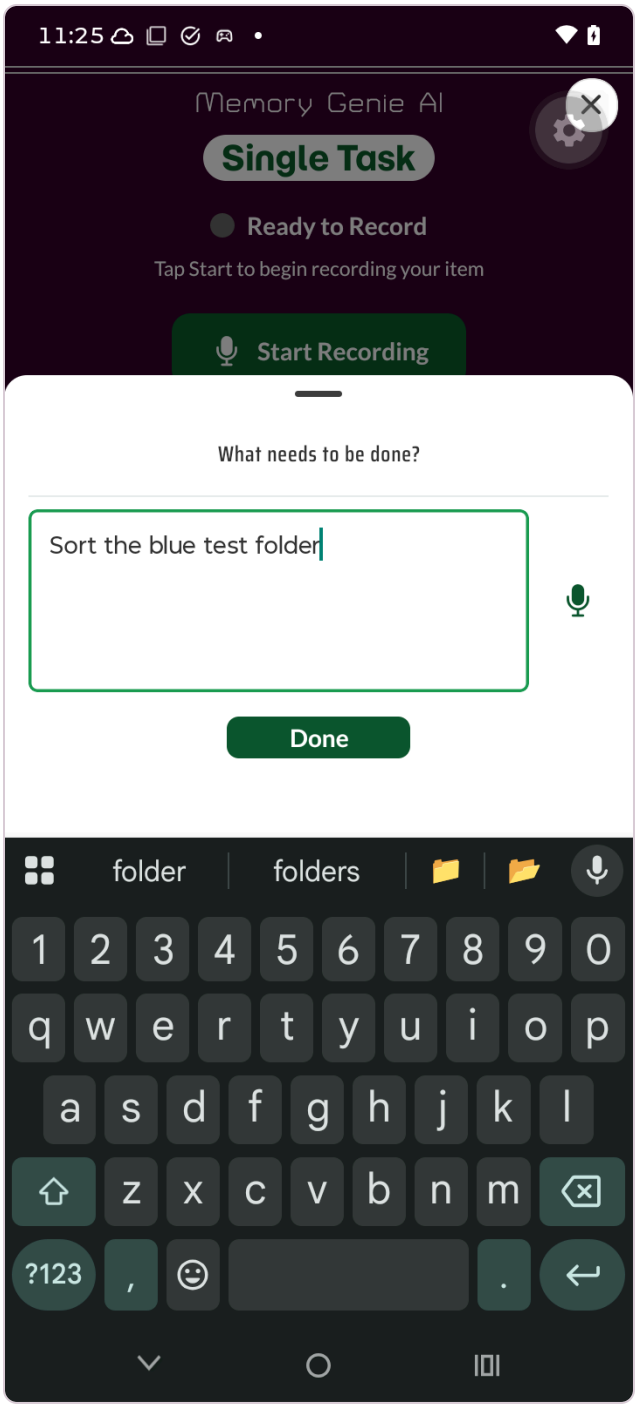
Repeat the same flow in Shopping Zone, then confirm list/store placement with **Shopping Zone Tabs**.

Repeat the same flow in Task Zone, then confirm where the task appears using **Task Zone Tabs** and review advanced scheduling behavior in **Smart Task Scheduling** if needed.

Enter a Single Task Manually

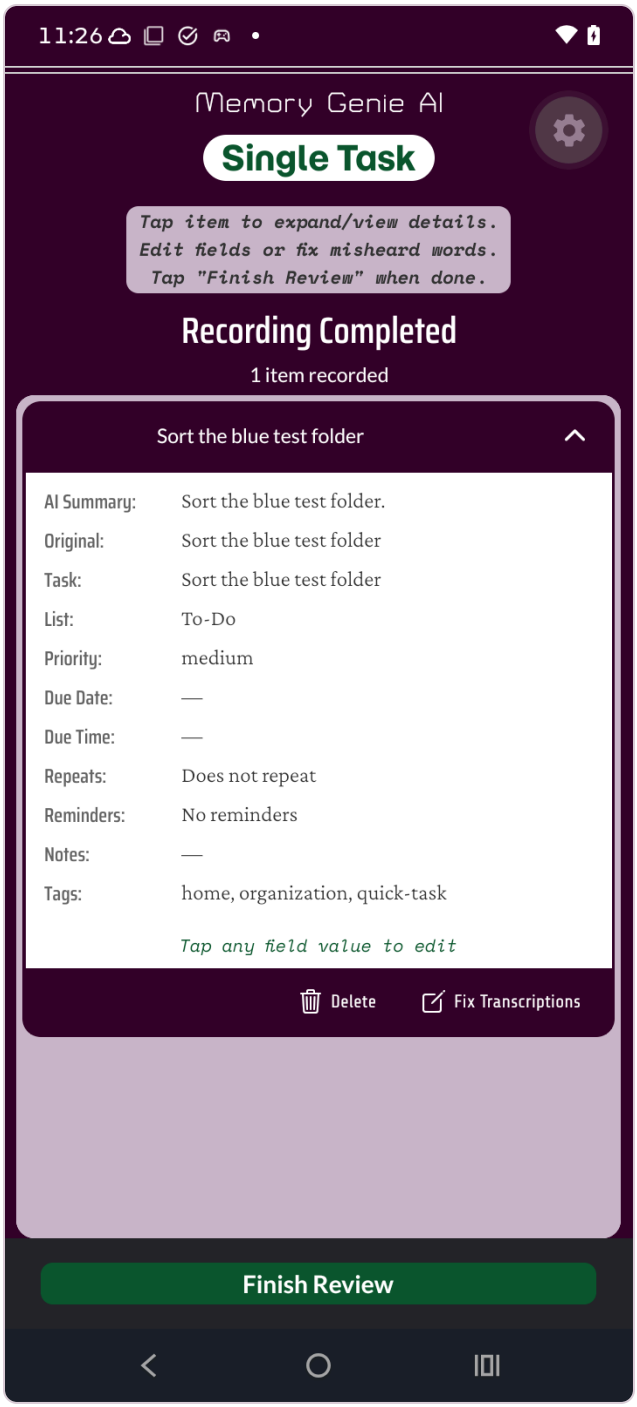
In Task Zone, tap the main microphone button to open `Single Task`. If recording starts automatically, tap `Enter manually`. If the screen says `Ready to Record`, you can start recording or use the manual entry option when it appears.

Type what needs to be done and tap `Done`. This example uses `Sort the blue test folder`.



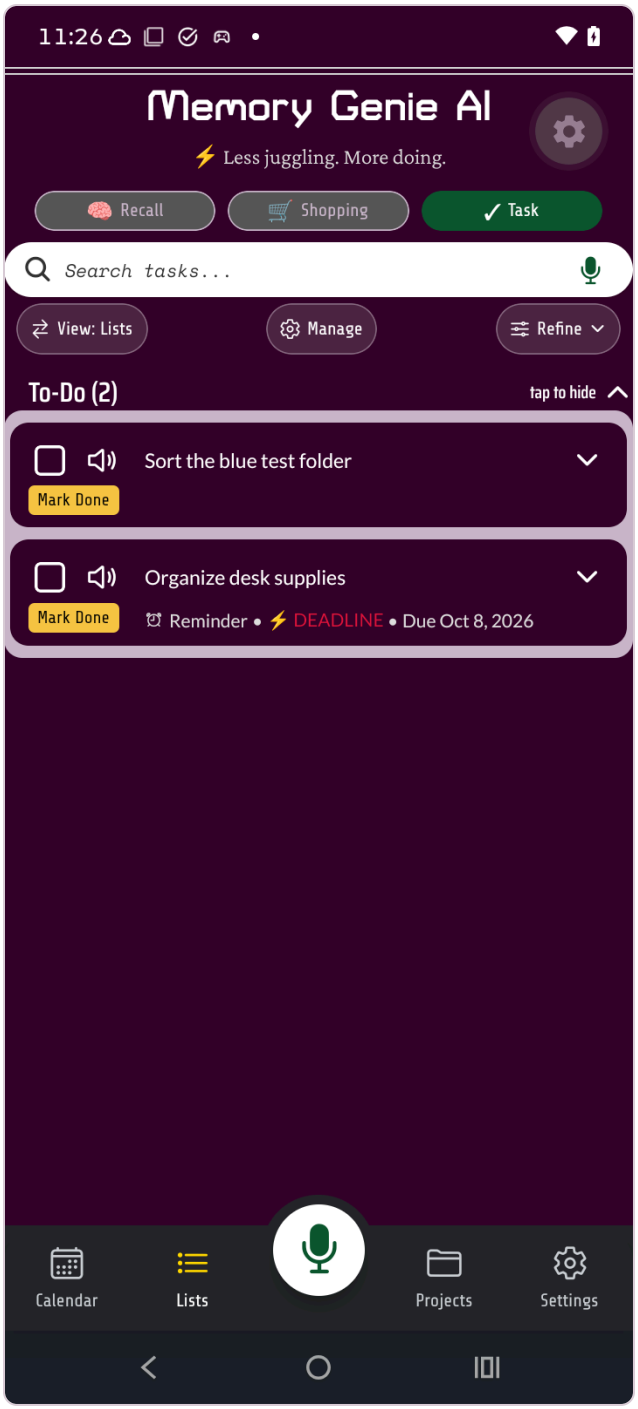
Single Task manual entry with Sort the blue test folder typed above Done

Expand the `Recording Completed` card. Check the task wording, list, priority, due date, reminders, and any tags. Tap a field value to change it before finishing. The example has no due date or reminder, so it will appear in `Lists` rather than on the `Calendar`.



Expanded Single Task review for Sort the blue test folder before Finish Review

Tap `Finish Review`, then open `Lists`. The saved task should appear under its selected list; here it appears under `To-Do`. See **Task Zone Tabs** if you want to switch between list and calendar views.



Saved Sort the blue test folder task under To-Do in Task Zone Lists

What You Should See

A `Recording Completed` screen after each recording.

Expandable item cards where you can inspect what was captured.

A Recall confirmation action or, in Shopping and Task, `Finish Review`, followed by the saved item in the expected zone view.

Saved items in the expected zone-specific views after finishing.

Recording Controls and Recovery

The recording timer counts active recording time. Time spent paused or interrupted is not added to the item boundaries.

In multi-item modes, say `Bam` or use the matching manual control to finish the current item. Say `Pow` or use the manual stop control to finish the session.

After a session stops, wait while Memory Genie finishes the items already captured. The displayed saved count becomes final only after that work settles.

If recording fails, unfinished audio is deleted and cannot be recovered. Memory Genie tells you whether any earlier items finished saving; review those saved items before recording only what is missing.

If Memory Genie says recording is unavailable or not ready, close the message, confirm microphone permission and the active audio route, then try again. Restart the app only when the message specifically recommends it.

If Something Looks Wrong

If item wording looks off, correct it before finishing and use **Transcription Corrections** for repeated wording issues.

If an item is not where you expected, check the zone's other tabs and clear active filters/search criteria using **Search and Filters**.

If review results seem delayed, wait briefly on the completed screen, then re-check with **Review Screen**.

Related Articles

- → **Review Screen**
- → **Save a Single Item in Recall Zone**
- → **Review Item Cards**
- → **First-Time Recording Guide Screen**
- → **Transcription Corrections**
- → **Search and Filters**
- → **Recall Zone Tabs**
- → **Shopping Zone Tabs**
- → **Task Zone Tabs**
- → **Smart Task Scheduling**
- → **Recurring Task Schedules**
- → **Task Reminders**

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Delete Your Memory Genie Account

ALL

Last updated 2026-10-19

Overview

Deleting your Memory Genie account permanently removes your app account and associated app data. Memory Genie now makes that deletion contingent on canceling your Google Play subscription first, so leaving the app and permanently erasing your data are handled in the right order.

This article explains how to delete the account, what happens next, and what to do if you cannot reach the app.

Before You Start

Make sure you are signed in to the Memory Genie account you actually want to delete by checking the flow in **Authentication Sign-In and Session Recovery**.

If you bought a subscription through Google Play, cancel that subscription first before you try to delete your Memory Genie account; review the purchase guidance in **Google Play Billing Account on Multi-Account Devices** if you need help confirming which Google account is involved.

What Happens First

When you choose `Delete Account` in Settings after following **Authentication Sign-In and Session Recovery**, Memory Genie first checks whether your Google Play subscription is still set to renew.

If the subscription is still active for renewal, use **Google Play Billing Account on Multi-Account Devices** to manage the subscription first; Memory Genie then keeps your data for up to 1 year after cancellation in case you decide to come back.

If you confirm, the app saves a deletion request and shows progress while the server removes the account. When it shows `Account deleted`, use `Done` to finish on this phone. Memory Genie finishes removing local account data before ending that account's session; use **Authentication Sign-In and Session Recovery** if you return later.

If you cannot sign in to the app at all, use **Authentication Sign-In and Session Recovery** first and then use the fallback help path described below instead of trying to force the in-app flow.

How To

Open **Authentication Sign-In and Session Recovery** if you need to confirm you are in the correct Memory Genie account before continuing.

Open `Settings`, use subscription management first if Memory Genie tells you cancellation is still required, and then return to `Delete Account`; if you are unsure about your app account state first, return through **Authentication Sign-In and Session Recovery** and review **Google Play Billing Account on Multi-Account Devices**.

If you only want to leave for now, cancel the Google Play subscription and stop there; Memory Genie keeps your data for up to 1 year after cancellation in case you return, and you can still delete later through **Authentication Sign-In and Session Recovery**.

If you return before the request finishes, open its status in Settings or on the sign-in screen. The saved request can be reviewed there without signing in or starting another deletion. **Authentication Sign-In and Session Recovery** explains sign-in if you need to access the account itself.

When the request shows `Account deleted`, choose `Done`. If another Memory Genie account is already signed in on this phone, finishing the old request does not sign that other account out; see **Authentication Sign-In and Session Recovery** for account changes.

If you cannot access the app, use **Authentication Sign-In and Session Recovery** to try sign-in recovery first, and if that still fails, contact `support@memorygenie.ai` from the email address tied to the account and use the subject line `Memory Genie Account Deletion Request`.

If Google Play billing is still active, manage it first in Google Play after reviewing **Google Play Billing Account on Multi-Account Devices** because Memory Genie will not let you permanently delete data until the subscription has been canceled.

What You Should See

A subscription-first message if Google Play is still set to renew.

A note that canceled users can leave their data in Memory Genie for up to 1 year in case they return.

A loading state while Memory Genie removes the account.

`Account deleted` with `Done` when the account and associated app data have been removed. Finishing on this phone may still require a connection.

A saved request you can reopen if the app closes, you become signed out, or completion on this phone is interrupted.

If you recreate the account later, onboarding may appear again for that account before normal use resumes; use **Authentication Sign-In and Session Recovery** if that happens.

If Something Looks Wrong

`Account deletion is taking longer` means the request is saved and the server will keep trying. Use `Check Status`; if it remains delayed, select `Contact Support` after checking **Authentication Sign-In and Session Recovery**.

`Wait for Google Play to finish` means a purchase is pending. Use `Check Subscription`, follow **Google Play Billing Account on Multi-Account Devices**, wait for a non-pending result, then start deletion again.

`Check your subscription first` means an earlier secure subscription check could not be completed. Run the restore/check flow in **Google Play Billing Account on Multi-Account Devices**, then start a new deletion request.

`Cancel subscription first` means the active Google Play subscription still blocks deletion. Use `Manage Subscription`, follow **Google Play Billing Account on Multi-Account Devices**, then return and start deletion again.

If the app says you must cancel the subscription first, open Google Play from **Google Play Billing Account on Multi-Account Devices**, cancel there, then return through **Authentication Sign-In and Session Recovery** and try deletion again.

If you see `Couldn't confirm account deletion`, connect to the internet and choose `Resolve request` on that saved request. If it already started, you will see its progress. If it did not start, Memory Genie closes it so it cannot start later. You can reopen the request in Settings or on the sign-in screen. For help accessing the account itself, use **Authentication Sign-In and Session Recovery**.

`This deletion request didn't start` means that request is closed and no further action will be taken for it. Choose `Done`. If you still want to delete the account, use the normal `Delete Account` confirmation again after checking **Authentication Sign-In and Session Recovery**.

Being signed out does not by itself confirm deletion. Reopen the saved request on the sign-in screen rather than submit another deletion request. You do not need to sign in just to resolve that saved request; **Authentication Sign-In and Session Recovery** covers ordinary account access.

If `Done` cannot finish on this phone, the saved request remains available. Reopen it and try `Done` again when connected. If it remains unresolved, contact `support@memorygenie.ai`; use **Authentication Sign-In and Session Recovery** if you need help reaching the sign-in screen.

If you cannot reach the app and sign-in recovery from **Authentication Sign-In and Session Recovery** does not help, email `support@memorygenie.ai` from the account email address and include `Memory Genie Account Deletion Request` in the subject line.

If billing continues because the purchase was made through Google Play, review **Google Play Billing Account on Multi-Account Devices** and manage the subscription directly in Google Play before trying deletion again.

Related Articles

→ **Authentication Sign-In and Session Recovery**

→ **Google Play Billing Account on Multi-Account Devices**

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Explore Your First Empty Zones

ALL

Last updated 2026-10-01

Overview

An empty zone is a starting point, not a missing-data error. Memory Genie gives you a microphone in every zone so you can save your first memory, shopping item, or task. This walkthrough shows what the three zones can look like before you have saved anything.

Before You Start

Sign in and finish any account or subscription steps. These screenshots show an account with no saved memories, shopping items, or tasks on the selected views. An existing account will show its own content instead.

What Happens First

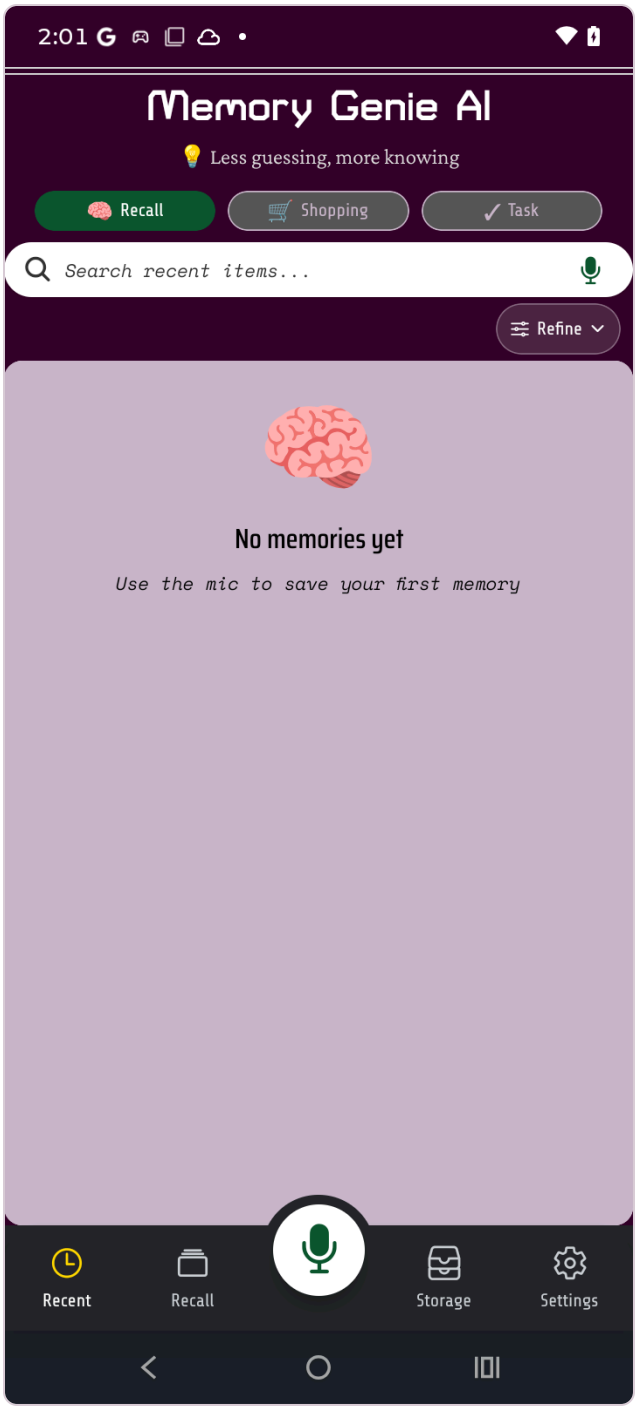
The three zone buttons near the top switch between `Recall`, `Shopping`, and `Task`; after **Your First Launch and Sign-In**, the app may open Recall Zone first.

Each zone has different bottom tabs. Use **Recall Zone Tabs**, **Shopping Zone Tabs**, and **Task Zone Tabs** to learn what those tabs hold.

The large bottom microphone starts capture for the zone you are viewing. On your first attempt in that zone, read **First-Time Recording Guide Screen** before continuing.

Recall Zone Before Your First Memory

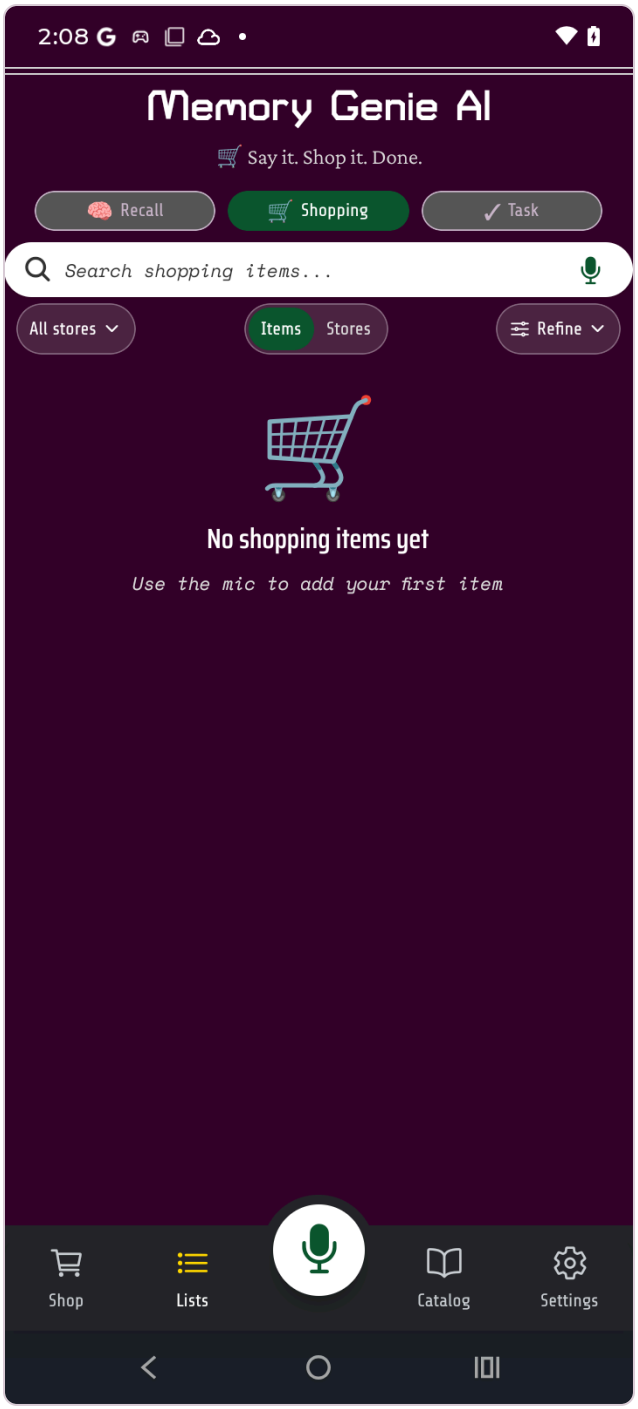
The `Recent` view says `No memories yet` and points you to the microphone. The bottom tabs take you to recent entries, the broader `Recall` view, storage, and settings.



An empty Recall Zone Recent view with the microphone at the bottom

Shopping Zone Before Your First Item

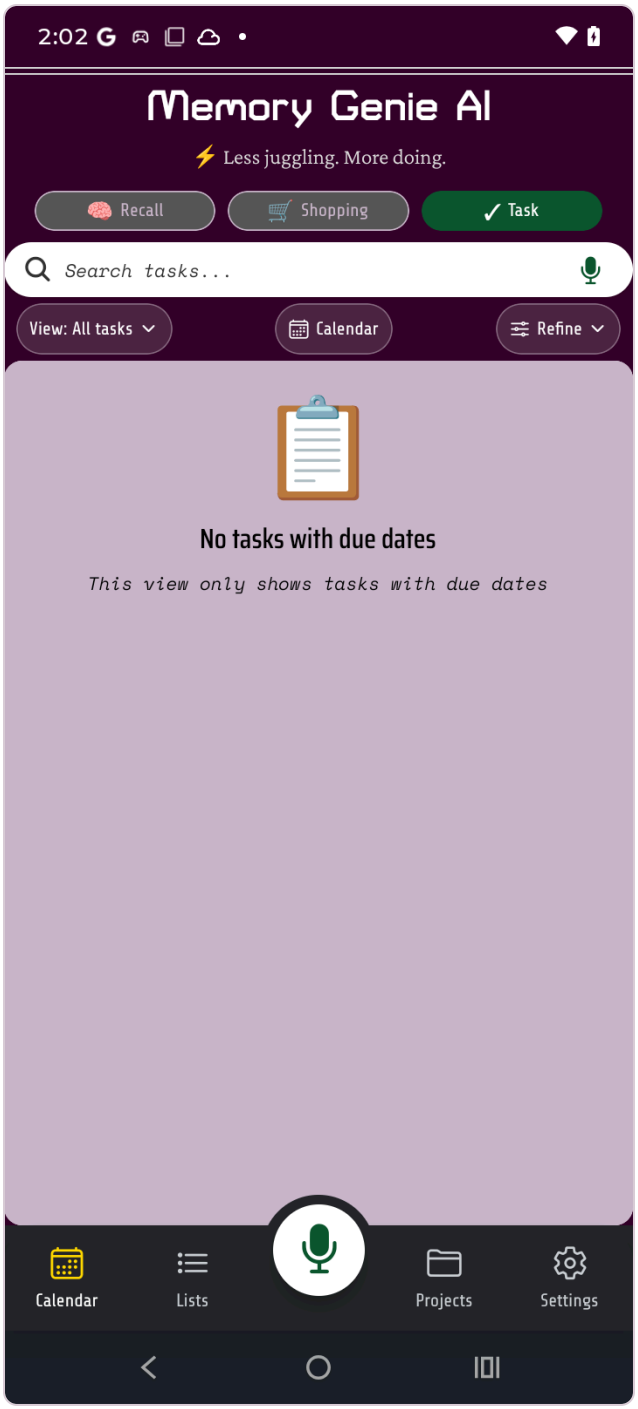
The `Lists` view says `No shopping items yet`. You can switch between `Items` and `Stores`, narrow the store choice, or open `Shop` and `Catalog` from the bottom tabs after you have items.



An empty Shopping Zone Lists view with Items and Stores controls

Task Zone Before Your First Task

The `Calendar` view can say `No tasks with due dates`. That wording describes this view: a task without a due date may still appear in `Lists`. The bottom tabs also include `Projects`.



An empty Task Zone Calendar view explaining that it shows tasks with due dates

How To Make Your First Entry

In Recall Zone, tap the microphone, read **First-Time Recording Guide Screen** if it appears, and use **Create a Single Recording in Each Zone** for a simple first memory.

In Shopping Zone, tap the microphone, read **First-Time Recording Guide Screen** if it appears, and use **Record a Single Shopping Item** for a first item.

In Task Zone, tap the microphone and answer the home time-zone question if shown; **Choose Which Time Zone Task Zone Uses While Traveling** explains why the choice matters. Then use **First-Time Recording Guide Screen** for the guide screen.

What You Should See

After saving and finishing review, the item appears in the matching zone view. Task Zone's `Calendar` only shows tasks with due dates, so check `Lists` too. Each zone has its own first-time recording guide, and that guide stops appearing after you use `Continue to Recording` .

If Something Looks Wrong

If an existing item seems missing, check the other tab and clear searches or filters with **Search and Filters** before recording it again.

If the Task calendar still looks empty after saving an undated task, switch to `Lists` using **Task Zone Tabs**.

If recording does not start or the app shows an access message, follow **Troubleshoot Voice Recording and Transcription**.

Related Articles

- → **Your First Launch and Sign-In**
- → **First-Time Recording Guide Screen**
- → **Recall Zone Tabs**
- → **Shopping Zone Tabs**
- → **Task Zone Tabs**

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First-Time Recording Guide Screen

ALL

Last updated 2026-10-01

Overview

The first-time recording guide helps you see the power of each zone before you even start speaking. Memory Genie uses this moment to show you the right recording options, so you can choose a flow that matches what you are trying to capture instead of guessing your way in.

Before You Start

If you are still at app launch or login, finish the first-run entry flow in **Authentication Sign-In and Session Recovery** before looking for a zone-specific guide.

Enter a zone and open recording there for the first time.

Voice recording is available on supported iPhone and Android builds. Allow microphone access when prompted, and keep Memory Genie in the foreground while recording.

What Happens First

If the app has not reached a zone yet, complete onboarding and login in **Authentication Sign-In and Session Recovery** before this guide appears.

Before your first recording in a zone, its guide appears with a `Continue to Recording` button; follow **Create a Single Recording in Each Zone** after reading it.

In Task Zone, a home time-zone question can come before the guide; see **Choose Which Time Zone Task Zone Uses While Traveling**.

The guide explains recording modes and where to find key options; use **Review Screen** and **Review Item Cards** to check what was saved after recording.

How To Use the First-Time Guide

Finish app entry in **Authentication Sign-In and Session Recovery**, then open recording in your chosen zone so this guide can appear in context.

Read the zone-specific recording options before starting capture, then tap `Continue to Recording` and follow **Create a Single Recording in Each Zone**.

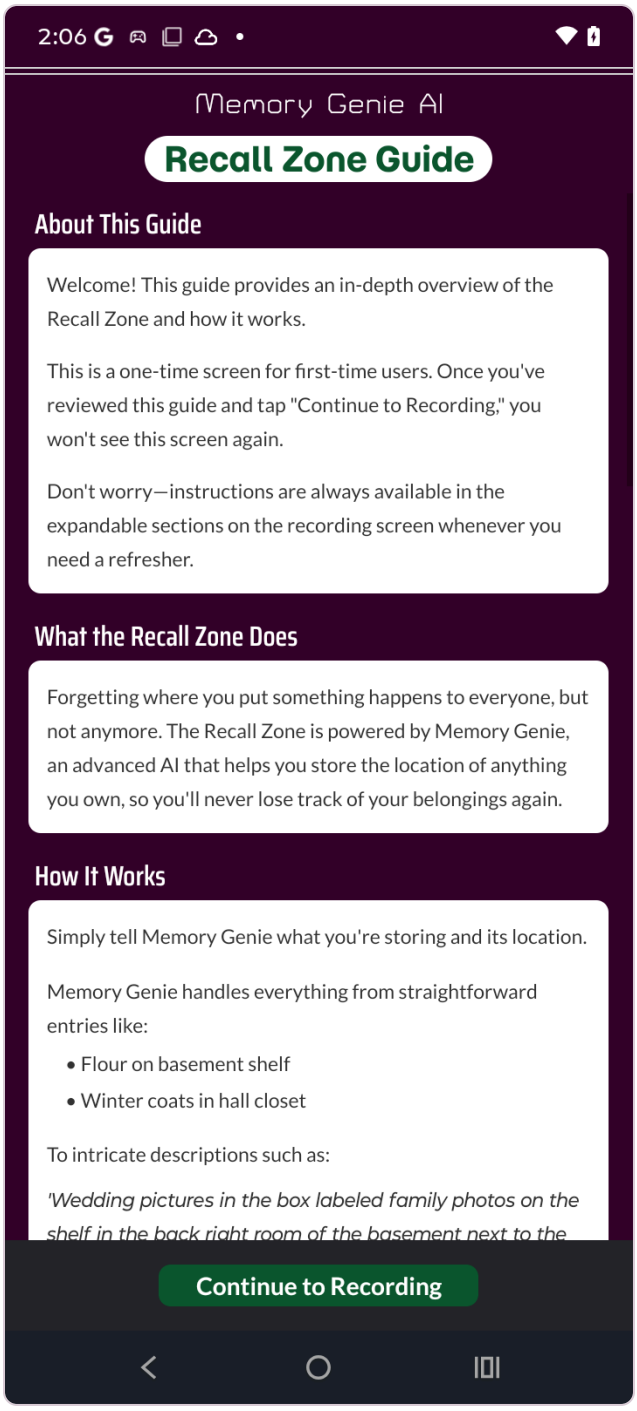
Note the difference between single-item and multi-item flows where presented, then map destination expectations with **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

Continue into recording once you understand the mode you want, then check the result in **Review Screen**.

If you need full execution steps, continue with **Create a Single Recording in Each Zone**.

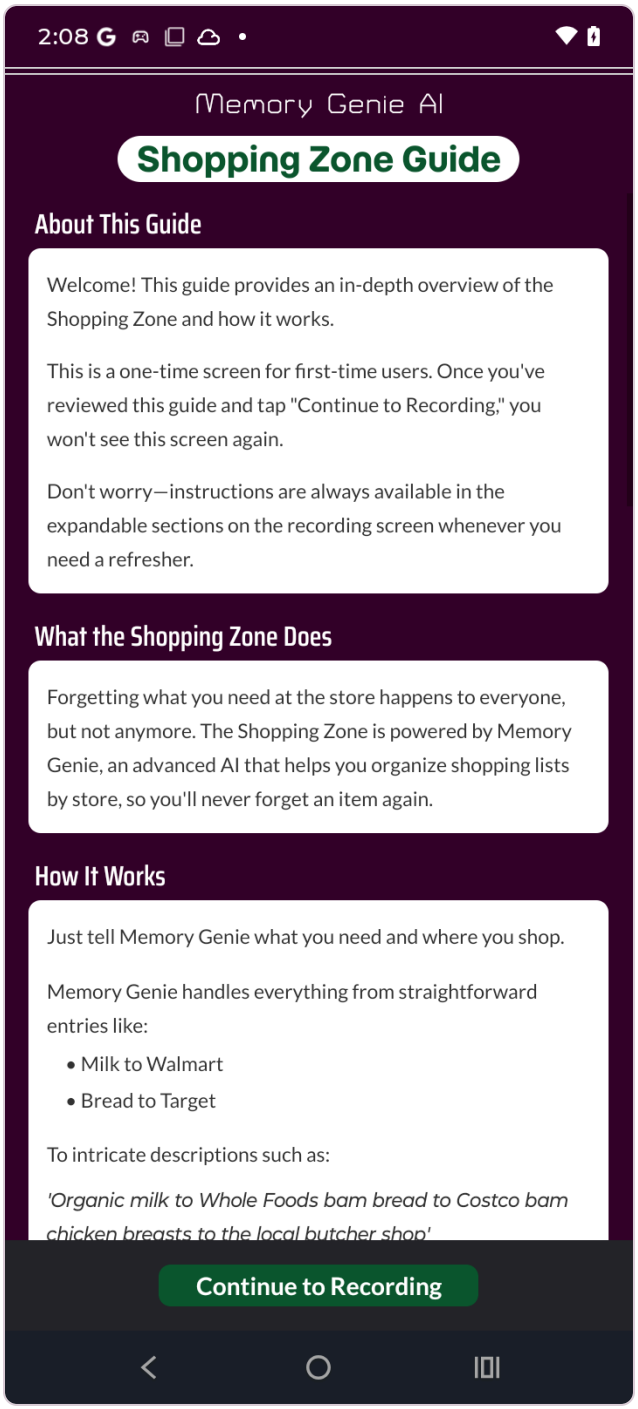
What the Three Guides Look Like

The Recall Zone guide introduces saving an item and its location, plus options for more detailed inventory and storage sessions.



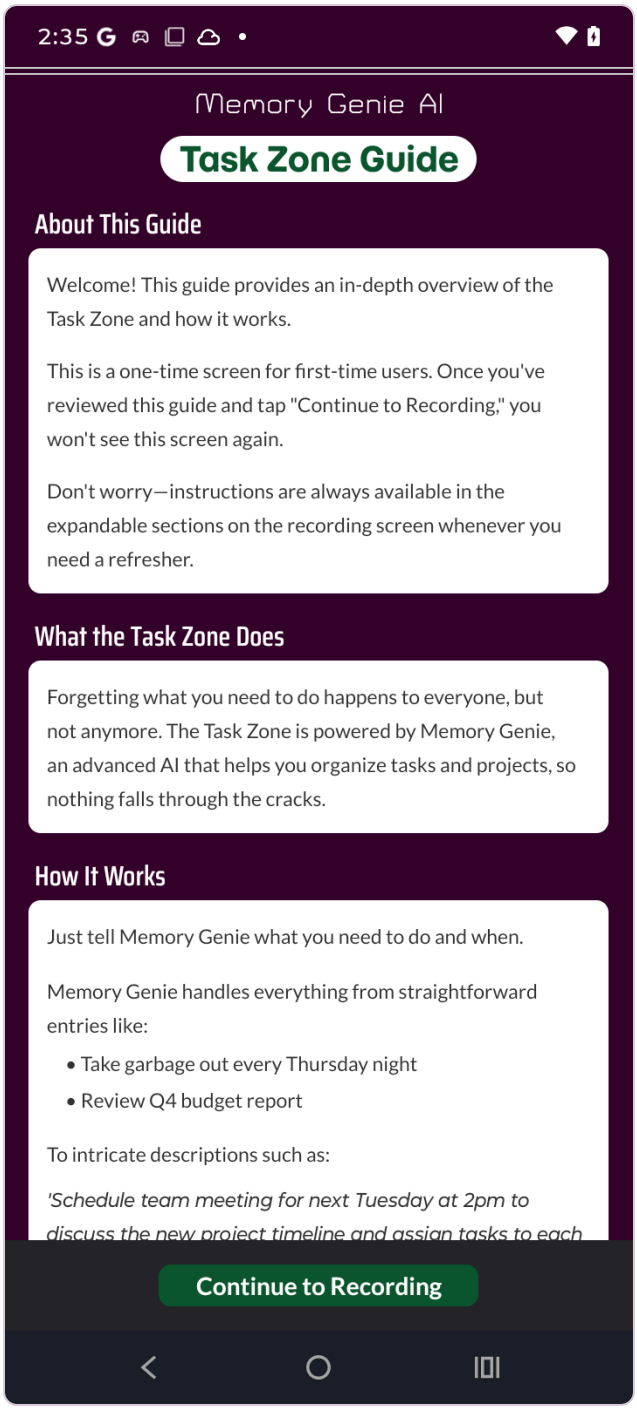
The first Recall Zone recording guide with Continue to Recording

The Shopping Zone guide introduces a simple item and store, followed by options for several items and stores.



The first Shopping Zone recording guide with Continue to Recording

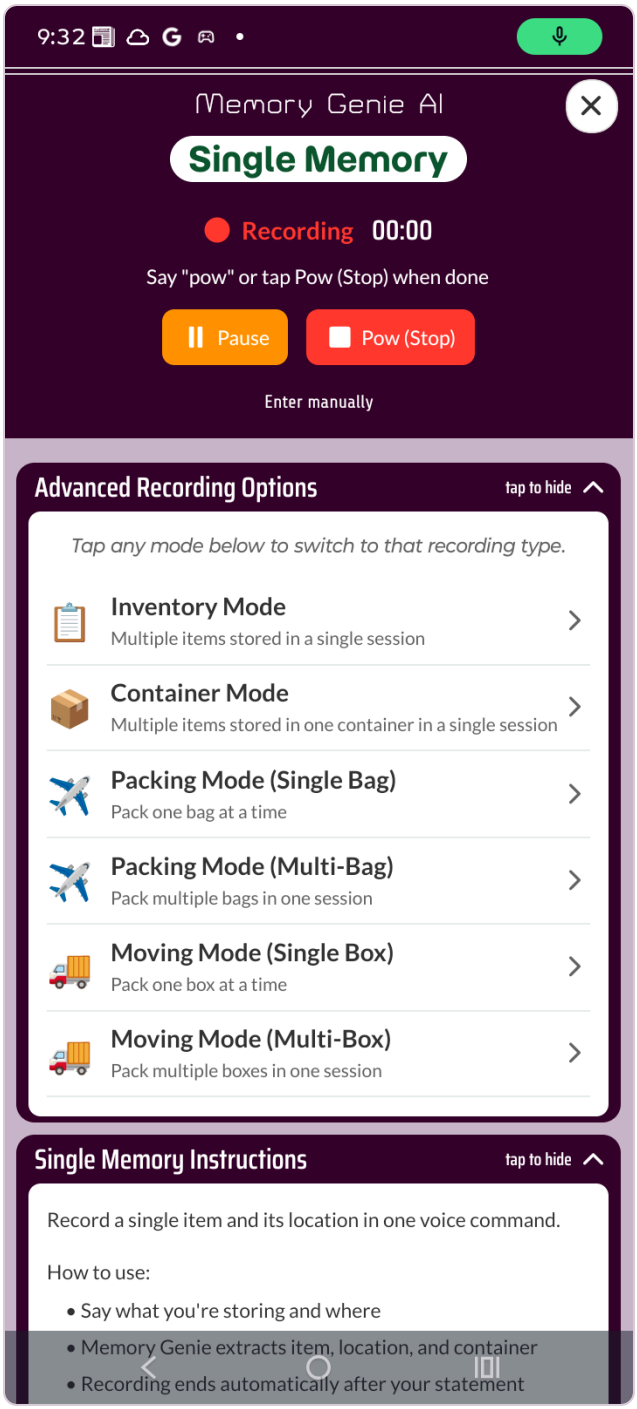
The Task Zone guide introduces tasks, timing, lists, and projects. A home time-zone question may appear before it.



The first Task Zone recording guide with Continue to Recording

Choosing an Advanced Recall Recording Mode

After the first guide, expand `Advanced Recording Options` on the Recall Zone recording screen. The menu offers Inventory Mode, Container Mode, one-bag or multi-bag Packing Mode, and one-box or multi-box Moving Mode. Choose the mode that matches what you are documenting; **Record Multiple Items in Inventory Mode in Recall Zone**, **Record a Full Container in Recall Zone**, **Pack for a Trip in Recall Zone**, and **Record a Move in Recall Zone** explain the differences.



The Recall Zone recording screen lists inventory, container, packing, and moving modes

What You Should See

Zone-relevant instructional content.

Option summaries that match the current zone.

A clear path into recording once guidance is complete.

The guide appears once per zone after you use `Continue to Recording`. Help remains available in expandable sections on the recording screen.

A friendly explanation instead of a broken recording screen when microphone permission, the audio route, or the installed app's recording capability is not ready.

If Something Looks Wrong

If you never reach a zone guide after onboarding and login, re-check the startup path in **Authentication Sign-In and Session Recovery** and then retry recording with **Create a Single Recording in Each Zone**.

If the guide does not appear, continue with recording normally and use zone references in **Recall Zone Tabs**, **Shopping Zone Tabs**, and **Task Zone Tabs**.

If mode wording is unclear, check the saved result with **Review Screen** and **Review Item Cards**.

If microphone access was denied, enable it for Memory Genie in your device Settings before trying **Create a Single Recording in Each Zone** again.

If recording stops unexpectedly, read the message before retrying. Unfinished audio is not saved, but items that finished earlier may still appear; check **Review Screen** so you only record what is missing.

Related Articles

- → **Create a Single Recording in Each Zone**
- → **Review Screen**
- → **Review Item Cards**
- → **Recall Zone Tabs**
- → **Shopping Zone Tabs**
- → **Task Zone Tabs**
- → **Explore Your First Empty Zones**

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Google Play Billing Account on Multi-Account Devices

ALL

Last updated 2026-09-06

Overview

If your Android device has more than one Google account, Google Play can attach a subscription purchase to a different Google account than the one you expect. Memory Genie does not control that billing choice, but you can fix it and make sure the right Google account is billed before you subscribe.

This article explains the only recovery path we have verified to work reliably during Memory Genie subscription testing.

Before You Start

Confirm you know which Google account you want Google Play to bill before you start the subscription checkout in Memory Genie.

If you already opened the purchase sheet and it showed the wrong Google account, cancel the purchase first, then follow the steps below before returning to **Authentication Sign-In and Session Recovery**.

What Happens First

`Finishing subscription setup` means a server worker is still verifying the purchase. `Check Status` checks that same attempt; leaving the screen does not discard the Google Play purchase.

`Payment still pending` means Google Play has not completed payment. Subscription access has not started, the purchase is not acknowledged or finished by Memory Genie, and `Check Again` uses the same available purchase to request one safe recheck.

`Subscription check not confirmed` means the app lost the start response. `Check Subscription` replays the same saved candidate instead of assuming the check failed.

Memory Genie signs you into the app through the flow described in **Authentication Sign-In and Session Recovery**, but Google Play controls the subscription checkout and billing account.

The subscription screen shows the signed-in Memory Genie account at the top; if that is not the account you want to unlock, sign out there before checkout and return through **Authentication Sign-In and Session Recovery**.

On a device with multiple Google accounts, switching Gmail or the visible Play Store account on the phone may still leave Google Play billing tied to a different account; return here from **Authentication Sign-In and Session Recovery** if that happens.

The verified recovery path is to uninstall the app from the phone, then reinstall it from `play.google.com` on a desktop or laptop browser while you are signed into the Google account you want billed before returning to **First-Time Recording Guide Screen**.

How To

If the purchase sheet shows the wrong Google account, cancel the purchase and return to login using **Authentication Sign-In and Session Recovery** if you need to switch your Memory Genie app account too.

If the subscription screen shows the wrong Memory Genie account, use `Sign out` at the top of that screen before you start the purchase flow, then return through **Authentication Sign-In and Session Recovery**.

Uninstall Memory Genie from the Android phone, then keep this article open so you can return to **Authentication Sign-In and Session Recovery** after the reinstall.

On a desktop or laptop, open `play.google.com`, sign in with the Google account you want billed, search for Memory Genie AI, and use the `Install` action there instead of reinstalling from the phone, then return to **Authentication Sign-In and Session Recovery** after the install finishes.

Choose your phone if Google Play asks where to install it, then wait for the install to complete and return to **First-Time Recording Guide Screen** or **Authentication Sign-In and Session Recovery** when you reopen the app.

Sign back in to Memory Genie with **Authentication Sign-In and Session Recovery**, start the subscription flow again, and check the Google Play purchase sheet before finishing the purchase.

If you want an extra confirmation step, open the payment-method chooser in the purchase sheet after returning through **Authentication Sign-In and Session Recovery** and make sure it shows payment methods that belong to the Google account you intended to bill before you complete checkout.

What You Should See

After the desktop or laptop reinstall, the Google Play purchase sheet should show the billing account you intended to use.

The payment-method chooser should show payment methods that belong to that same Google account.

If everything looks correct, you can complete checkout and continue using Memory Genie normally.

If Something Looks Wrong

For `Try the subscription check later`, wait until the retry action becomes available and then use `Try Again`; the purchase remains unchanged.

For `Restart the subscription check`, use `Check Subscription`. Memory Genie discards only the malformed local attempt reference and reloads purchases for the signed-in account.

For `Use the account that started this check`, either check the current account's purchases or sign in to the Memory Genie account that began the check. Attempt information is never shared across accounts.

For `Subscription could not be linked`, check the subscription again. If it still cannot be linked, select `Contact Support` or email `support@memorygenie.ai` with the Memory Genie account email and the Google Play account used; never send a purchase token.

For `Check your subscription again`, run the authenticated restore/check flow. If another check does not resolve it, select `Contact Support`; secure recovery input expired or was unavailable, so access was not updated.

If the purchase sheet still shows the wrong Google account, cancel the purchase again and repeat the uninstall plus desktop-or-laptop reinstall path from **Authentication Sign-In and Session Recovery** before trying again.

If the app opens under the wrong Memory Genie login after reinstall, sign out and sign back in with the correct app account using **Authentication Sign-In and Session Recovery**.

If Google Play still refuses to use the intended billing account after a clean reinstall from `play.google.com`, contact Memory Genie support after re-checking **Authentication Sign-In and Session Recovery** and describe which Google

account you used for the desktop install, what account appeared in the purchase sheet, and what you saw in the payment-method chooser.

Related Articles

→ **Authentication Sign-In and Session Recovery**

→ **First-Time Recording Guide Screen**

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Unlimited Personal Usage and Usage Guardrails

ALL

Last updated 2026-09-06

Overview

Memory Genie is built for unlimited personal use, so you can keep using it for your own memories, shopping items, tasks, AI organization, and smart search without worrying about ordinary day-to-day activity.

Usage guardrails protect the service for everyone. They are set far above expected personal use and are meant to catch activity that looks automated, shared, resold, or disruptive.

Before You Start

Your subscription is managed through Google Play; if you need help with the billing account, review **Google Play Billing Account on Multi-Account Devices** before checkout.

Sign in to the Memory Genie account you want to use with **Authentication Sign-In and Session Recovery** before subscribing or checking access.

What Happens First

Memory Genie lets active subscribers use the app for personal recording, organizing, reviewing, and searching after they sign in with **Authentication Sign-In and Session Recovery**.

AI organization helps turn your recordings and edits into useful details, and smart search helps find saved information when exact keywords are not enough; if you are new, start with **First-Time Recording Guide Screen**.

Guardrails apply only when usage goes beyond normal personal use, such as automated access, scripts, bots, bulk importing or extraction, account sharing, resale, or using Memory Genie to power another product or service; billing account help is covered in **Google Play Billing Account on Multi-Account Devices**.

How To

Open Memory Genie after signing in with **Authentication Sign-In and Session Recovery**, then use the app normally for your own memories, shopping items, and tasks.

If you are subscribing for the first time, check the Google Play purchase sheet with **Google Play Billing Account on Multi-Account Devices** before completing checkout.

If you want to review the usage terms later, open Settings in the app after signing in through **Authentication Sign-In and Session Recovery** and look for the unlimited usage information.

What You Should See

The app should describe the subscription as unlimited personal usage with abuse guardrails.

The app should explain AI organization and smart search in plain language instead of exposing internal limits.

The app should continue working normally for ordinary personal use.

If Something Looks Wrong

If an edit says `AI edit limit reached`, keep the draft open and use the reset date shown in the message. After that date, select the edit's retry action; a no-date message means Memory Genie could not provide a verified reset date.

Select `Read Help Article` to return here for the limit explanation. If the shown usage or reset looks wrong, select `Contact Support` or email `support@memorygenie.ai` and include the account email and the date shown. Do not send draft content or internal error details.

If the app asks you to subscribe even though you already paid, sign in again with **Authentication Sign-In and Session Recovery** and confirm the Google Play billing account guidance in **Google Play Billing Account on Multi-Account Devices**.

If Google Play shows the wrong billing account before checkout, cancel the purchase and follow **Google Play Billing Account on Multi-Account Devices** before trying again.

If you believe usage was limited by mistake, contact support after checking your sign-in state with **Authentication Sign-In and Session Recovery** and include the Memory Genie account email you used.

Related Articles

→ **Authentication Sign-In and Session Recovery**

→ **Google Play Billing Account on Multi-Account Devices**

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Your First Launch and Sign-In

ALL

Last updated 2026-10-01

Overview

Your first launch introduces the three places where Memory Genie can help: Recall Zone for finding things, Shopping Zone for what you need to buy, and Task Zone for what you need to do. You can take the full tour or go straight to sign-in, then explore the app at your own pace.

Before You Start

Install Memory Genie and open it while connected to the internet. The screenshots below show the Android app; your device may draw its status bar and sign-in chooser differently.

What Happens First

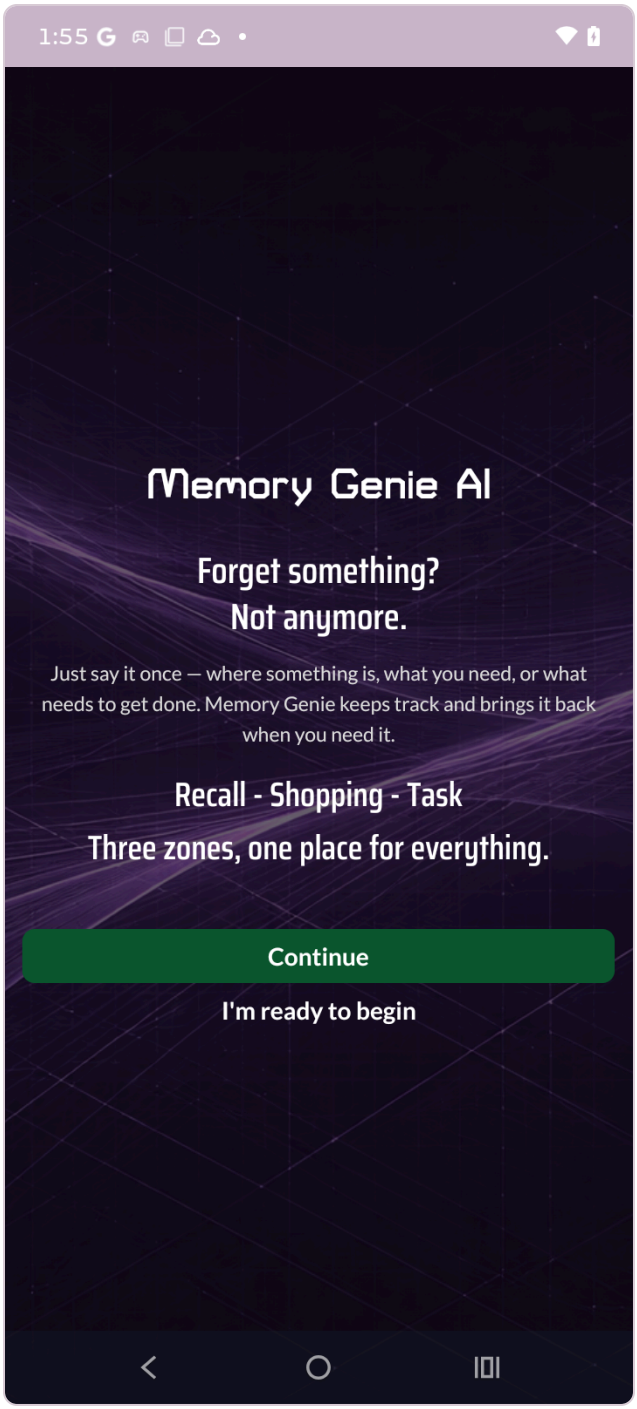
On a fresh signed-out launch, start at the welcome screen shown below. Tap `Continue` for the tour or `I'm ready to begin` to move ahead to sign-in; **Authentication Sign-In and Session Recovery** explains other entry paths.

The tour introduces how Memory Genie works, then shows Recall, Shopping, and Task features. Tap `Continue` to see each screen, or `I'm ready to begin` to finish early before **Authentication Sign-In and Session Recovery**.

On the final tour screen, tap `Join now` to reach sign-in. Your account may show additional onboarding or subscription steps after sign-in; see **Authentication Sign-In and Session Recovery**.

The Screens in Order

The welcome screen offers the full tour and a shorter route to sign-in.

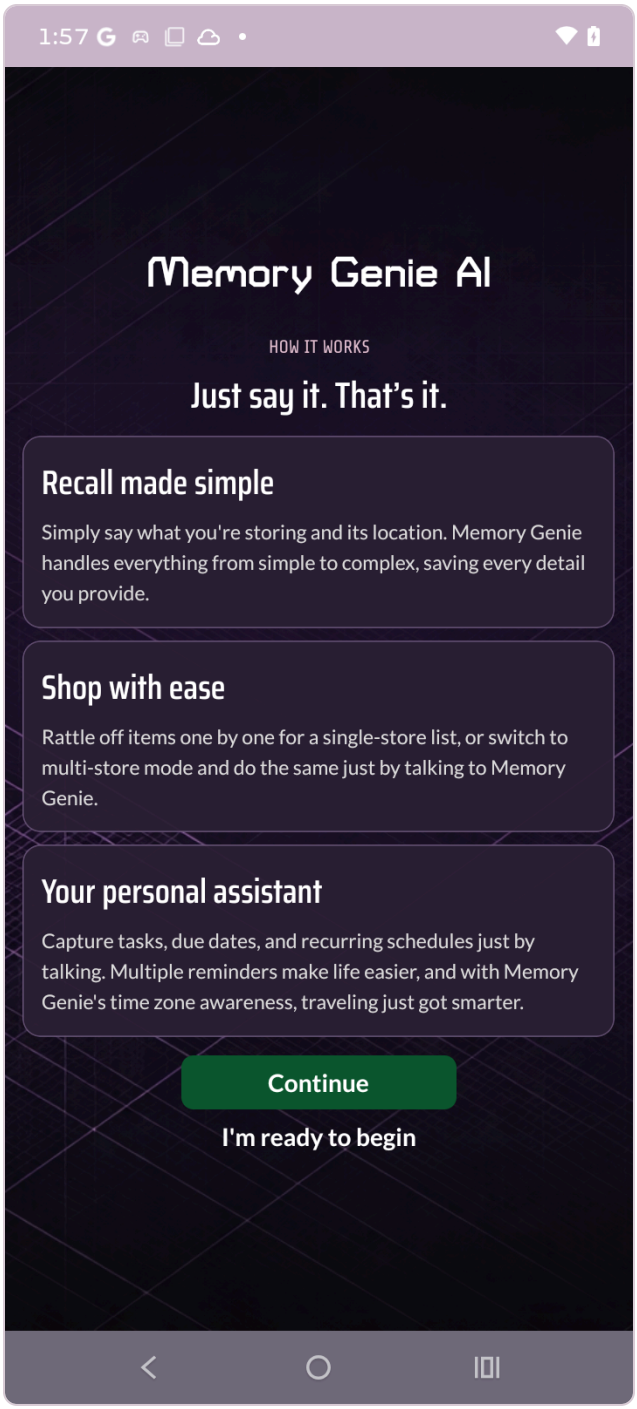


The first launch welcome screen with Continue and I'm ready to begin

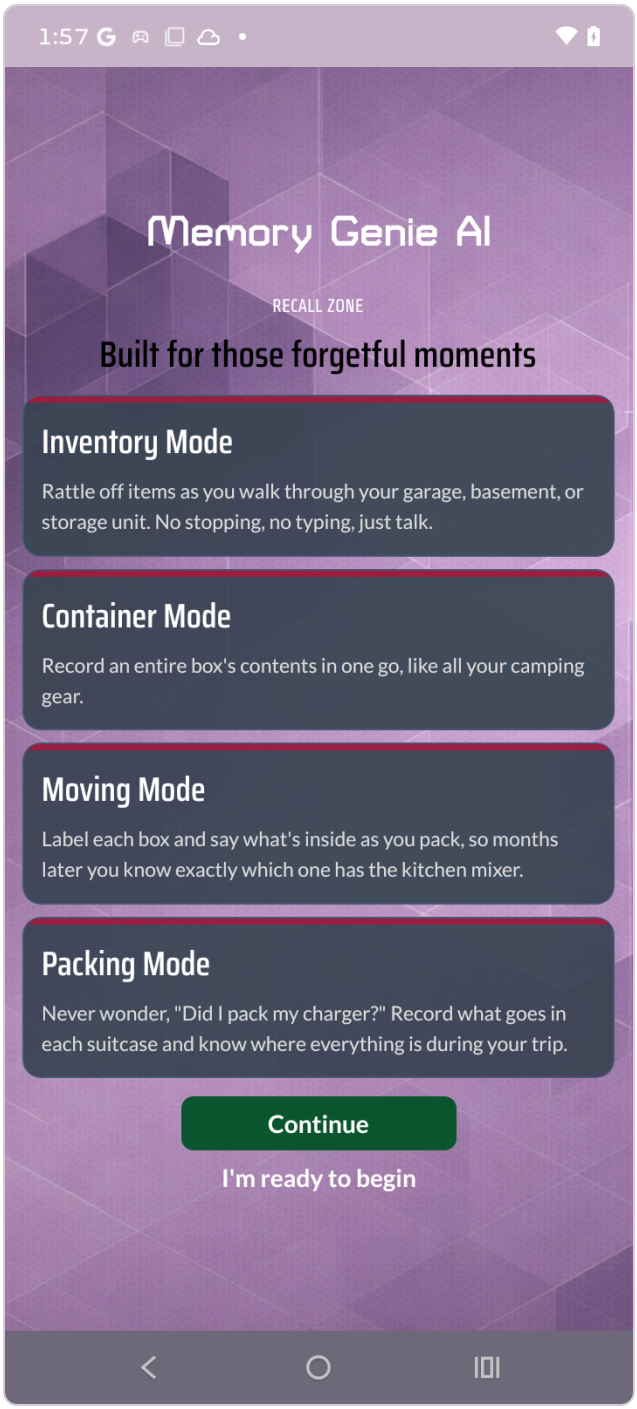
The tour first explains what the three zones are for. It then explains recording, introduces Recall Zone's inventory, containers, moving, and packing options, Shopping Zone's store options, and Task Zone's task and project options. A final feature screen previews search, filters, favorites, tags, and other tools.



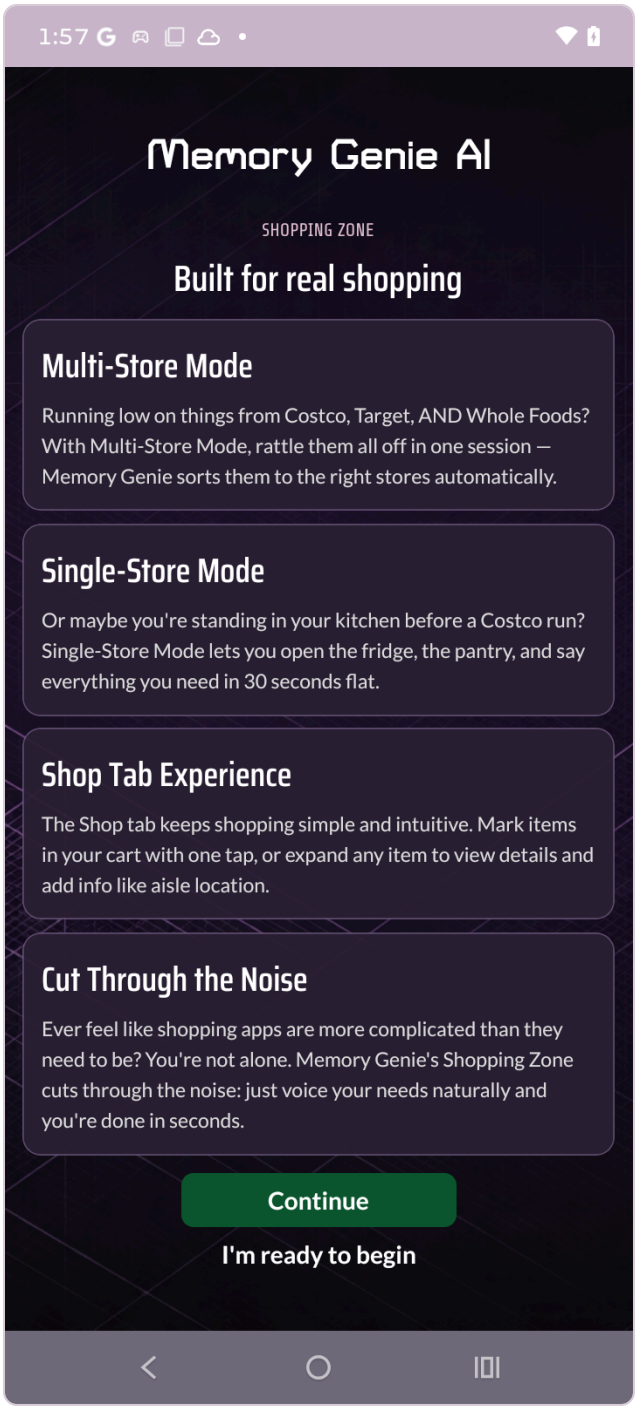
The Why It Matters tour screen introducing Recall, Shopping, and Task



The How It Works tour screen about speaking memories, shopping items, and tasks



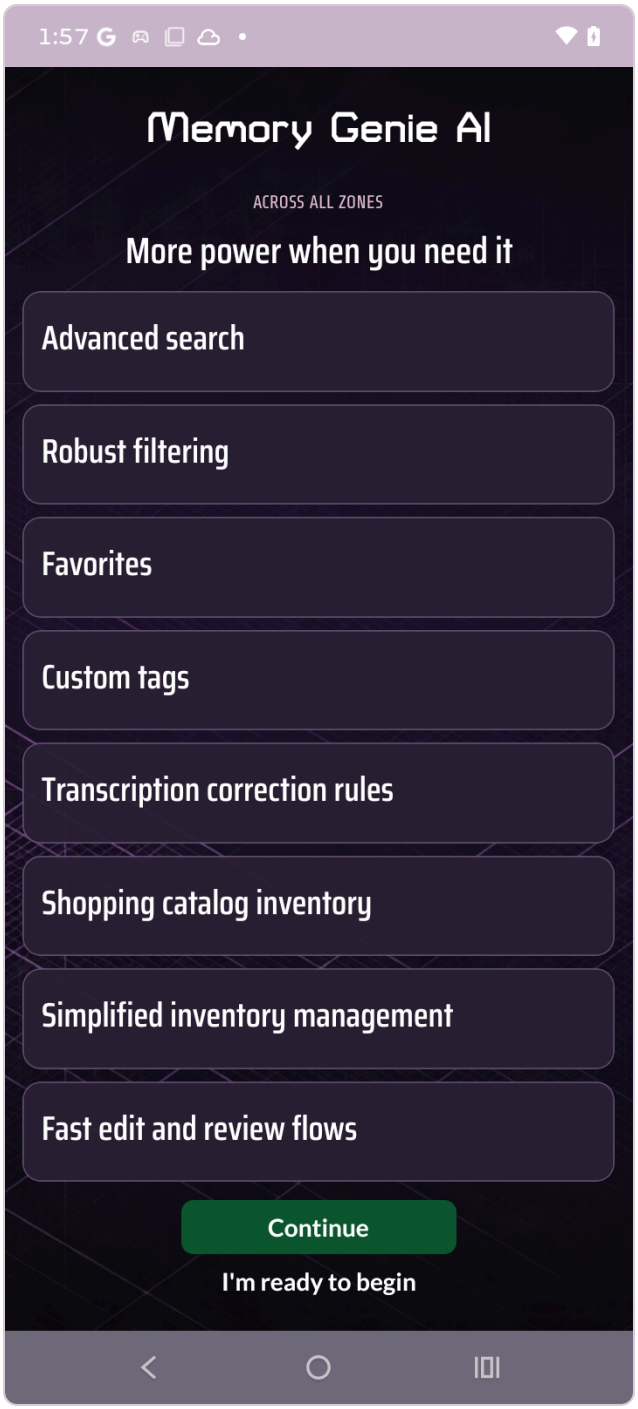
The Recall Zone tour screen with Inventory, Container, Moving, and Packing modes



The Shopping Zone tour screen with store modes and the Shop tab

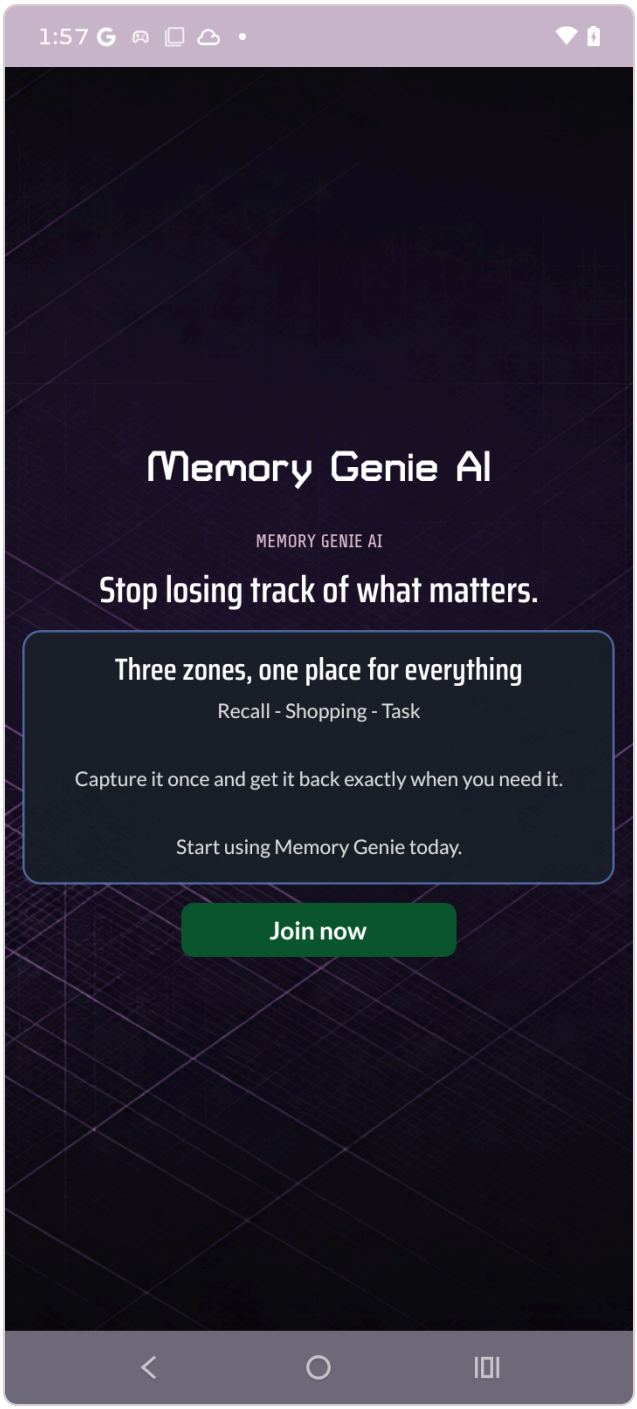


The Task Zone tour screen with tasks, projects, and lists



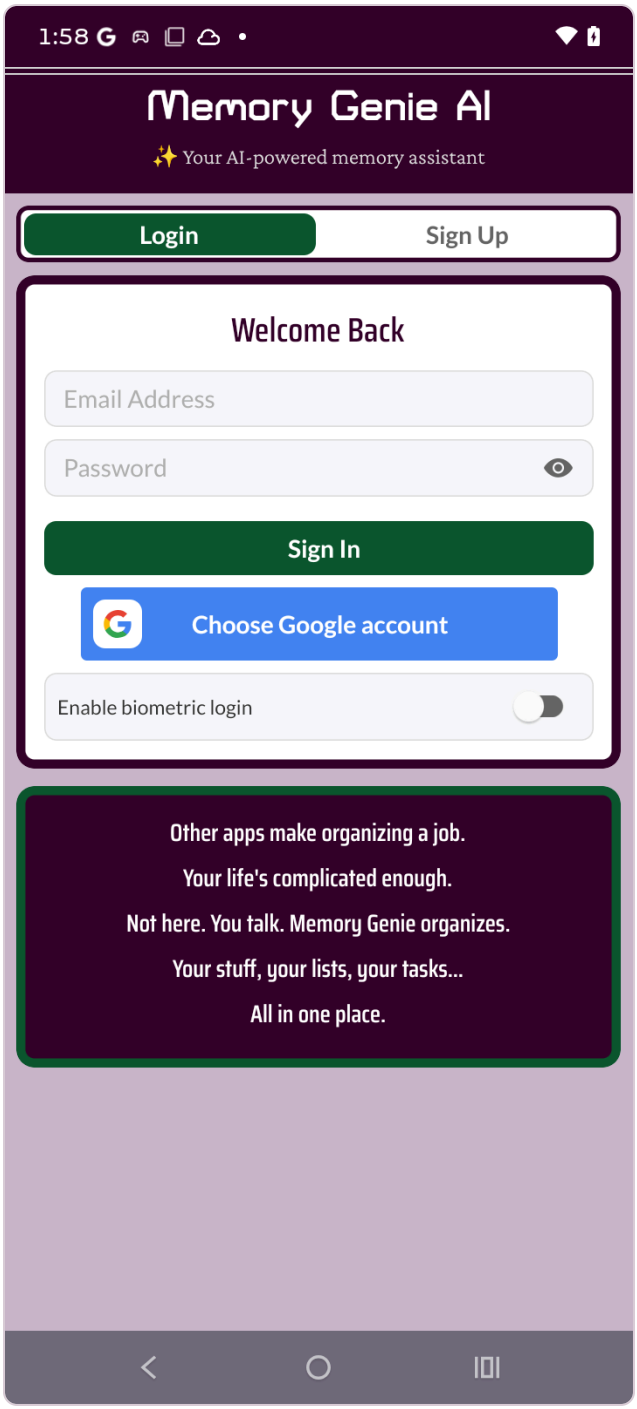
The More Power tour screen introducing search, filters, favorites, and other tools

The final tour screen has `Join now`, which leads to the sign-in screen.



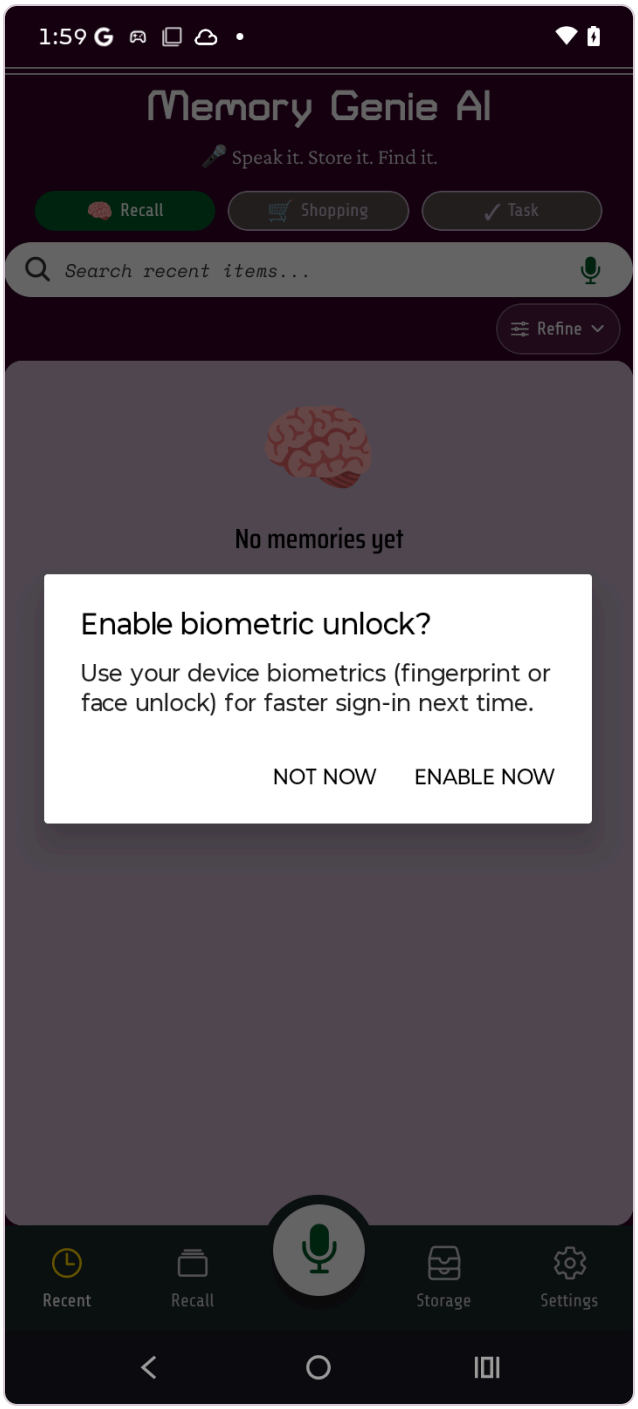
The final tour screen with the Join now button

The sign-in screen lets you use email and password or choose a Google account. `Login` and `Sign Up` are separate tabs. The biometric login switch is optional.



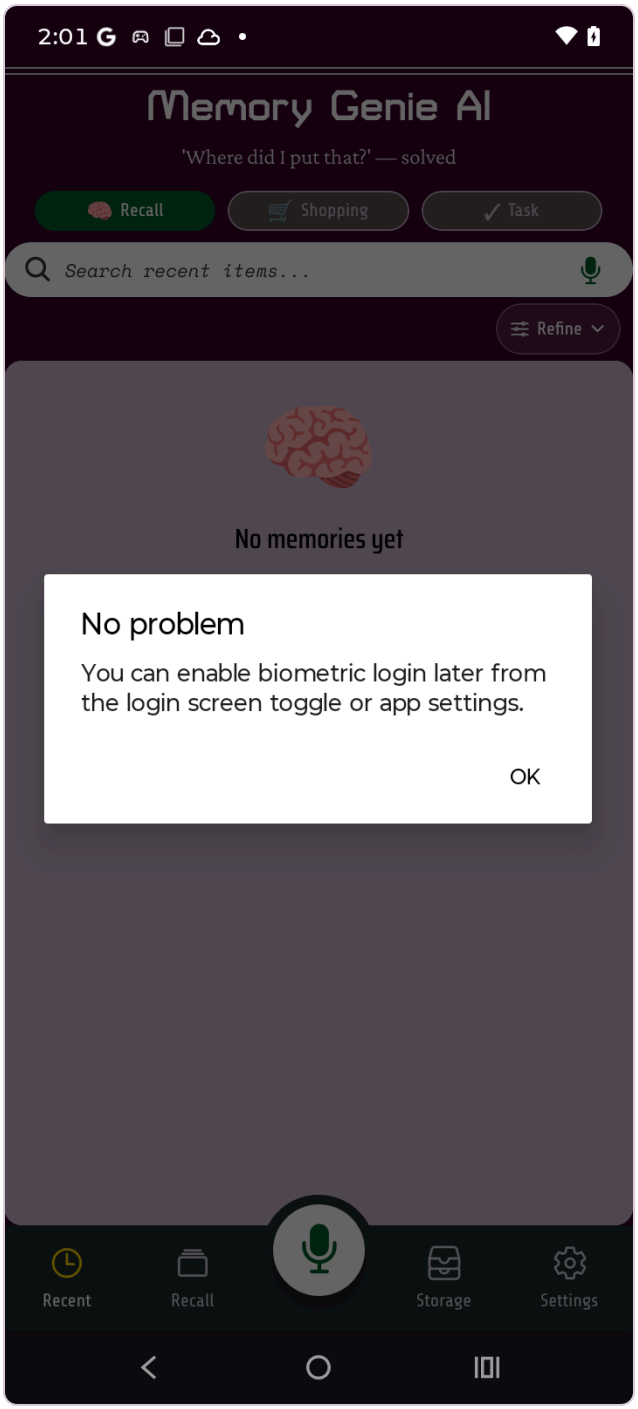
The sign-in screen with Login, Sign Up, and Choose Google account

After sign-in, the app may ask whether to enable biometric unlock for future entry. You can choose `NOT NOW` and enable it later.



The optional biometric unlock question after sign-in

If you choose `NOT NOW`, a message explains that biometric login can be enabled later. Tap `OK` to continue.



The confirmation that biometric login can be enabled later

How To Continue

Choose the sign-in method you want on the screen above, then follow **Authentication Sign-In and Session Recovery** if you need to switch accounts or recover a session.

After you reach the three zone tabs, use **Explore Your First Empty Zones** to recognize the empty starting views.

When you are ready to speak your first item or task, read **First-Time Recording Guide Screen** and then follow **Create a Single Recording in Each Zone**.

What You Should See

On a fresh signed-out Android installation, the welcome screen comes before sign-in. The full tour has seven informational screens. A signed-in account with an active subscription can go directly to the zones; an account that has not finished onboarding or does not have access may see additional screens. Biometric unlock is a choice, not a requirement for the first session.

If Something Looks Wrong

If you land on sign-in without the tour, continue through **Authentication Sign-In and Session Recovery**; an earlier app or account state may already have completed it.

If Google sign-in uses the wrong account, use the account chooser and the steps in **Authentication Sign-In and Session Recovery**.

If you sign in but do not reach the zones, check the account and subscription guidance in **Authentication Sign-In and Session Recovery**.

Related Articles

→ **Authentication Sign-In and Session Recovery**

→ **First-Time Recording Guide Screen**

→ **Explore Your First Empty Zones**

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KNOWLEDGE BASE

Recording and Capture

12 ARTICLES

Add an Item Inside Nested Containers in Recall Zone

RECALL

Last updated 2026-10-07

Overview

Recall Zone can keep track of an item inside a smaller container, inside a larger container, at a saved location. That route makes it possible to look inside each container later instead of trying to remember one long description.

Before You Start

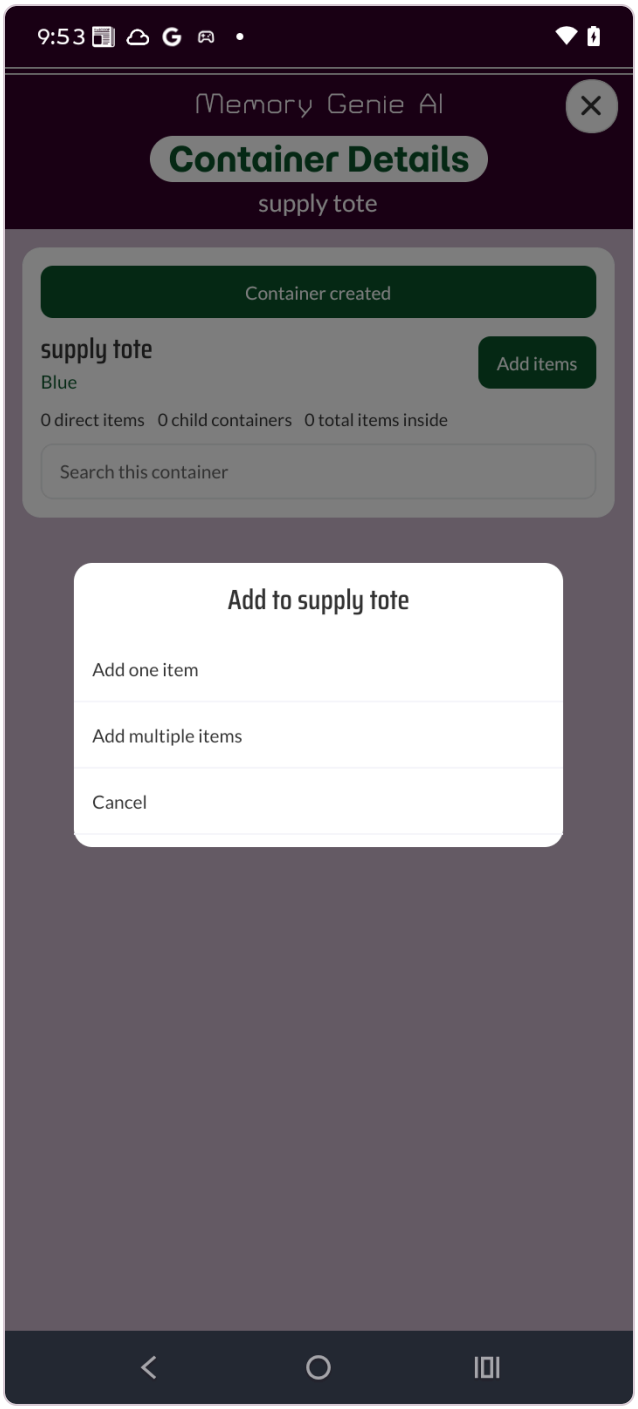
Open Recall Zone and save or find the outer container using **Storage Objects, Places, and View Contents in Recall Zone**.

Think of a name or visible label for each container that will help you recognize it later; **How Memory Genie Understands Where You Put Something in Recall Zone** shows how location details fit together.

What Happens First

Open the outer container's details through **Storage Objects, Places, and View Contents in Recall Zone** and tap `Add items`.

Choose `Add one item` for a single entry or `Add multiple items` for a recording session as explained in **Record a Full Container in Recall Zone**.



The Add items menu in a saved supply tote offers Add one item and Add multiple items

How To Add an Item Inside Another Container

Choose `Add one item` from **Storage Objects, Places, and View Contents in Recall Zone**, then describe the item and the smaller container in the same thought. For example, `Red flashlight in the small pouch labeled emergency`.

Inspect the proposed result in **Review Screen**. Expand the card and check that `Stored in` shows both the outer tote and the smaller pouch in the intended order.

If the item or container wording is wrong, correct the entry before saving with **Review Item Cards**.

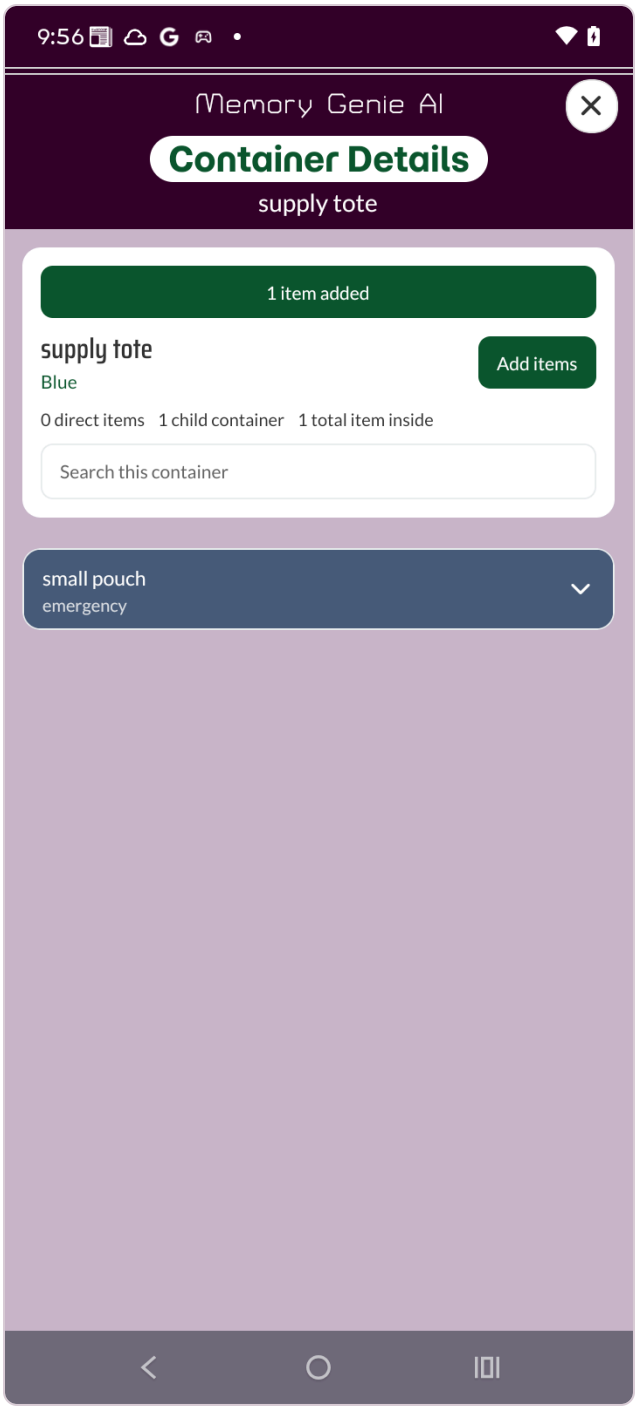
Tap `Confirm Item`, then return to the outer container in **Storage Objects, Places, and View Contents in Recall Zone**.

Open the child container from **Storage Objects, Places, and View Contents in Recall Zone** to see the item directly inside it.

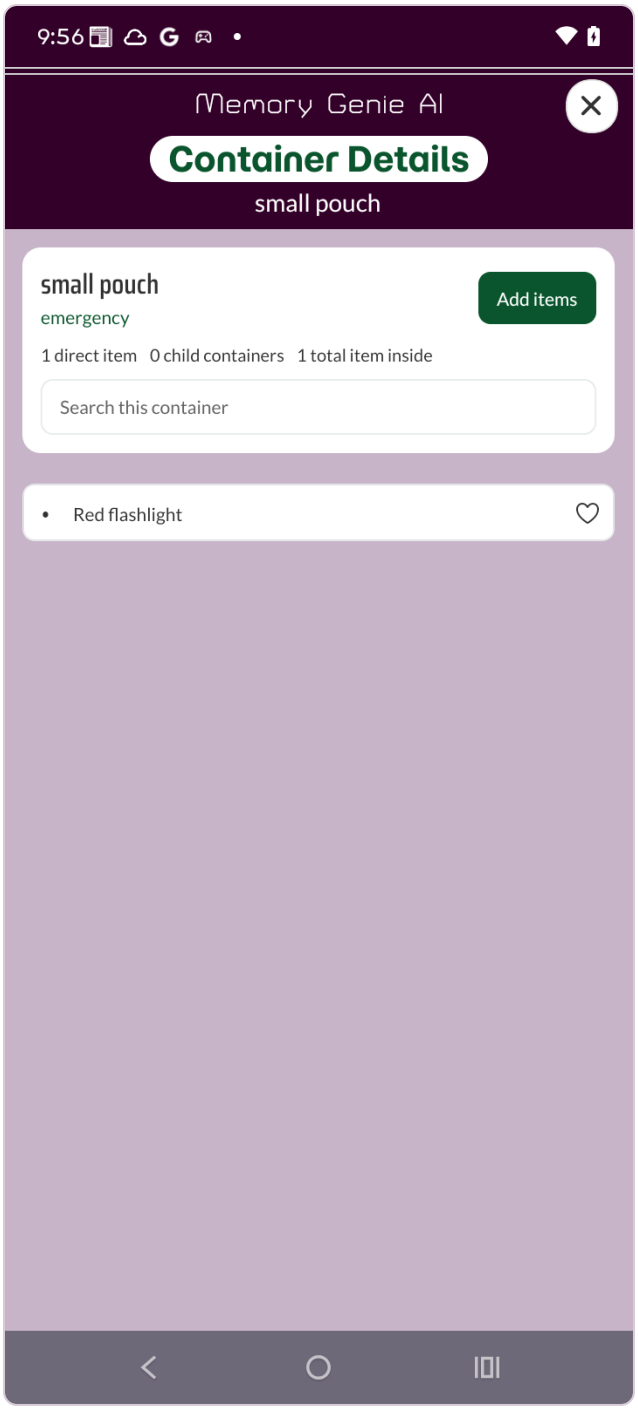
What You Should See

The review card should show the complete route. In this example, the flashlight is inside a small pouch labeled `emergency`, and that pouch is inside a supply tote labeled `Blue` in the office closet. If the proposed route is wrong, use `Edit entry` before confirming it.

The outer tote has one child container and one total item inside, even though it has zero direct items. Open the pouch to see the flashlight as its direct item.



The outer supply tote shows one child container and one total item inside



The inner emergency pouch shows the red flashlight as its direct item

If Something Looks Wrong

If the outer container says `0 direct items`, open its child container with **Storage Objects, Places, and View Contents in Recall Zone**; an item inside the child still contributes to the outer `total items inside` count.

If `Stored in` names the wrong container or puts the containers in the wrong order, correct the review through **Review Item Cards** before confirming.

If you cannot find the outer container later, clear search and filters with **Search and Filters** and browse the container results in **Recall Zone Tabs**.

Related Articles

→ Storage Objects, Places, and View Contents in Recall Zone

→ How Memory Genie Understands Where You Put Something in Recall Zone

→ Review Screen

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How Memory Genie Understands Shopping Item Details

SHOPPING

Last updated 2026-10-02

Overview

Shopping Zone is not just listening for an item name. Memory Genie can also understand helpful shopping details like the store, quantity, unit, brand, and likely department so your saved item is easier to use later.

That extra detail is what makes a quick spoken note feel more like a ready-to-shop item instead of a loose reminder.

Before You Start

Open Shopping Zone and be ready to record an item through **Record a Single Shopping Item**, **Record Items in Single-Store Mode**, or **Record Items in Multi-Store Mode**.

If you want to compare the saved result afterward, keep **Review Item Cards** and **Shopping Zone Tabs** handy.

What Happens First

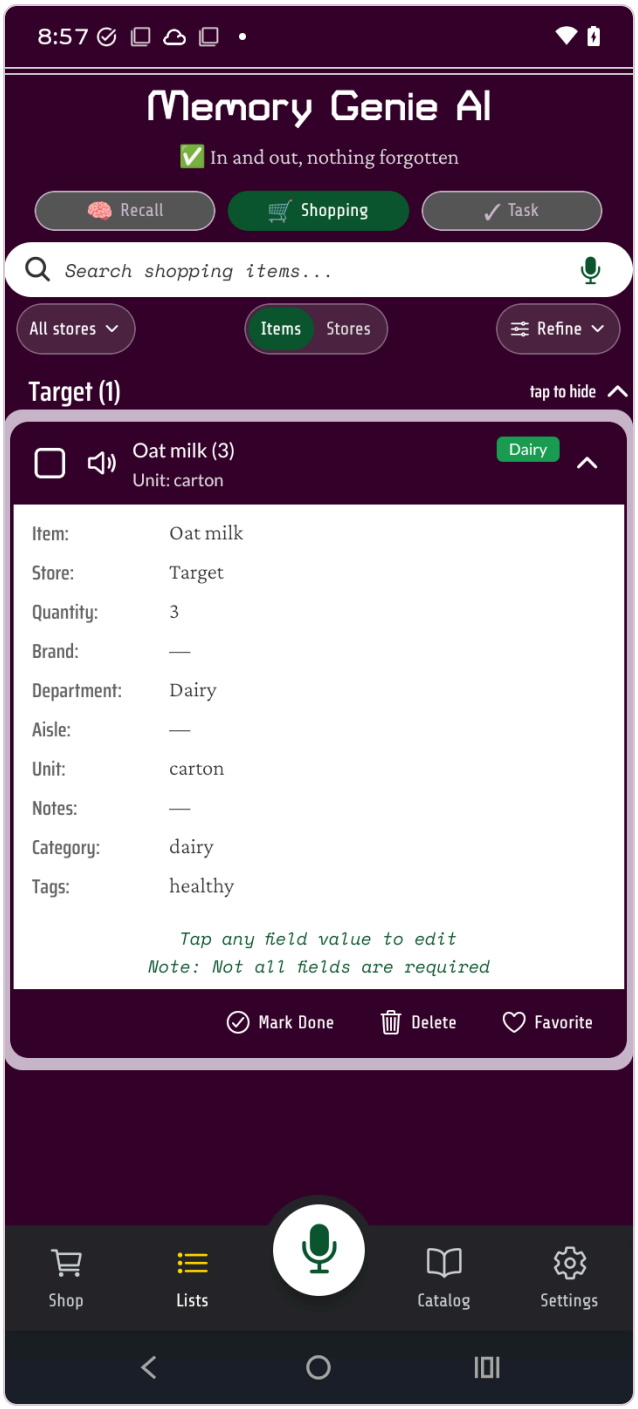
When you record a shopping item through one of the Shopping Zone capture flows, Memory Genie first tries to understand what the item is and then looks for useful detail around it, such as the store, quantity, unit, or brand, before you review it in **Review Screen**.

If those details are clear, you should see them reflected in **Review Screen** and then in the saved shopping item you open through **Review Item Cards**.

If some detail is missing or uncertain, the item can still save, and you can adjust it afterward through **Review Item Cards**.

Read the Saved Details

In Shopping Zone `Lists`, tap an item to expand it. This saved oat milk example is grouped under Target. Its header shows quantity `3`, unit `carton`, and department `Dairy`; the expanded card shows those fields alongside the item name, store, category, and tags. Blank fields such as Brand and Aisle show a dash and can be filled in later. Tap a field value to edit it.



An expanded saved oat milk item showing Target, quantity three cartons, Dairy, category, tags, and editable blank fields

The actions below the fields let you mark the item done, delete it, or favorite it. Use **Shopping Zone Tabs** to choose another store or switch between `Items` and `Stores`.

How Shopping Item Details Are Usually Understood

Say the item clearly in one natural thought through **Record a Single Shopping Item**, such as `milk`, then confirm the basic result in **Review Item Cards**.

Add the store name when that matters, such as `bread to Store A` or `butter from my grocery store`, then re-check the saved item in **Shopping Zone Tabs**.

Add quantity and unit when you want the list to feel more complete, such as `2 gallons of milk` or `a dozen eggs`, then verify those details in **Review Item Cards**.

Mention the brand when it matters, such as `Heinz ketchup` or `Kraft mac and cheese`, then confirm that the item and brand still read naturally together in **Review Item Cards**.

Expect Memory Genie to place many items into a likely department automatically, then compare the final organization in **Shopping Zone Tabs** or **Use the Catalog in Shopping Zone**.

If Smart Shopping Detection asks you to correct a misheard item, correct only the item name when the rest of the original phrase was right. For example, if the captured phrase kept the right store but got the item wrong, typing the intended item should preserve the store detail.

What You Should See

A saved shopping item that includes more than just the item name when you gave enough detail.

Useful fields such as store, quantity, unit, department, or brand when they were clearly spoken.

Better list organization in Shopping Zone after review finishes.

Advanced Tips

You do not need to speak in a rigid formula. Natural phrases like `2 packs of paper towels from my warehouse store` usually give Memory Genie enough detail to work with.

If the department is not perfect the first time, correcting that saved item helps keep your shopping information cleaner in later views such as **Shopping Zone Tabs** and **Use the Catalog in Shopping Zone**.

Store-specific detail matters because the same item can make more sense in different shopping contexts depending on where you buy it.

If Something Looks Wrong

If the item name itself looks wrong, fix it through **Smart Shopping Detection** and then re-check the saved card in **Review Item Cards**.

If the store, quantity, unit, or brand detail looks incomplete, open the saved item in **Review Item Cards** and adjust it there before you keep building the list.

If repeated wording keeps producing the same wrong detail, add a correction in **Transcription Corrections** and then test the same kind of item again through **Record a Single Shopping Item**.

If the saved item seems hard to find afterward, reopen Shopping Zone through **Shopping Zone Tabs** and clear filters or search with **Search and Filters**.

Related Articles

- → **Record a Single Shopping Item**
- → **Record Items in Single-Store Mode**
- → **Record Items in Multi-Store Mode**
- → **Shopping Zone Tabs**
- → **Review Screen**
- → **Review Item Cards**

→ Smart Shopping Detection

→ Use the Catalog in Shopping Zone

→ Transcription Corrections

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How Memory Genie Understands Where You Put Something in Recall Zone

RECALL

Last updated 2026-09-22

Overview

You can describe a location in Recall Zone the same way you would explain it to another person. Memory Genie can keep the useful parts of a simple location, a detailed route through several storage places, a container label, and a clue about what the item is near.

You do not need to learn a special order or name every possible detail. Say what you know naturally, and include more detail when it will help you find the item later.

Start With a Simple Location

“The passport is in the hall closet.”

Memory Genie understands that the item is the passport and that the hall closet is where it is stored. A short description like this is enough when the location is already clear.

Add More Detail When It Helps

“The camera is in the blue bag on the office shelf.”

Memory Genie preserves that the camera is inside the blue bag and that the bag is on a shelf in the office. Those details give you several ways to work back to the camera later: by the item, the bag, the shelf, or the office.

You can also describe one container inside another:

“The spare camera batteries are in the small black case inside the camera bag in the hall closet.”

Memory Genie understands that the batteries are in the case, the case is inside the camera bag, and the camera bag is in the hall closet. Each container remains a meaningful part of where the batteries are stored.

Describe a Complex Location Naturally

“The ornaments are in a box labeled Christmas decorations, in the back right room of the basement, on the top shelf next to the camping gear.”

From that one description, Memory Genie keeps the basement, the back right room, the top shelf, the box, its visible “Christmas decorations” label, the ornaments inside it, and the clue that the box is next to the camping gear.

If you also name the furniture, Memory Genie keeps that distinction. “The toolbox is on the shelving unit in the garage” points to the overall shelving unit. “The toolbox is on the second shelf of the shelving unit in the garage” adds the exact shelf on that structure. If you only say “top shelf,” Memory Genie keeps “top shelf” without inventing a shelving unit you did not mention.

Use Labels and Nearby Objects as Clues

A container and the words written on it are kept as separate, useful details. In “The ornaments are in the plastic tote labeled Christmas Decorations,” the tote is the storage object and “Christmas Decorations” is its label.

Memory Genie also understands position phrases such as “next to the camping gear,” “beside the red toolbox,” “behind the paint cans,” “between the garden gloves and the hose nozzle,” and “under the spare lens.” The nearby thing stays a clue; it does not become a container just because you mentioned it.

This matters when you forget the exact shelf or container name but remember that the item was next to something familiar. See **Find Hard-to-Remember Items in Recall Zone** for ways to search from the clues you still remember.

Find the Item, Then Follow the Location

Search answers two different questions. If you know you want the ornaments, normal search can find “ornaments.” If you remember only the purpose or general idea of an unfamiliar part, `Smart Search` can help you work out what the item was called.

Once you find the correct Memory, its detailed location answers the next question: where did you put it? A Smart Search result for a specialty part can lead to a saved location such as “in the small parts case, on the second shelf of the garage shelving unit, next to the electrical supplies.” See **Find Hard-to-Remember Items in Recall Zone** for exact-search and Smart Search examples.

What Happens When You Save

When the meaning is clear, Memory Genie saves the Memory automatically. It may ask one short question when a cabinet, case, or similar holder could mean more than one thing, when it is unclear which container is inside which, or when the complete location matches a saved storage object you already have.

The final `Stored in` path shows the accepted route from the item through its containers and location details. Open **Understand Saved Places and Storage Objects in Recall Zone** to learn how saved storage objects keep their identity when they are renamed, relabeled, or moved.

If Something Looks Wrong

If a place or container is unclear, answer the short review question and check the resulting `Stored in` path with **Understand Saved Places and Storage Objects in Recall Zone**.

If the item saved but you cannot find it later, search from a room, label, container, shelf, or nearby object with **Find Hard-to-Remember Items in Recall Zone**.

If the connection is unavailable, use `Try Again` to continue the same waiting review and see **Why a Recall Zone Item May Say Waiting or Updating** for recovery guidance.

Related Articles

→ **Understand Saved Places and Storage Objects in Recall Zone**

→ **Find Hard-to-Remember Items in Recall Zone**

→ **Storage Objects, Places, and View Contents in Recall Zone**

→ **Create a Single Recording in Each Zone**

→ **Review Item Cards**

→ **Recall Zone Tabs**

→ **Search and Filters**

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Record a Full Container in Recall Zone

RECALL

Last updated 2026-10-07

Overview

Container Mode is built for the moments when several items share the same home. Memory Genie lets you name the container, save where that container lives, and then capture everything inside it in one continuous Recall Zone session.

This is especially useful for storage boxes, totes, drawers, bins, and seasonal containers that you want to document once and search later without repeating the same context for every item.

Before You Start

Open Recall Zone and switch into Container Mode from **Recall Zone Tabs**.

If you want to understand how container details show up later, keep **Storage Objects, Places, and View Contents in Recall Zone** nearby while you test the flow.

If the container already exists in Recall Zone, open its details through **Storage Objects, Places, and View Contents in Recall Zone** and choose `Add items` instead of creating the container setup again.

What Happens First

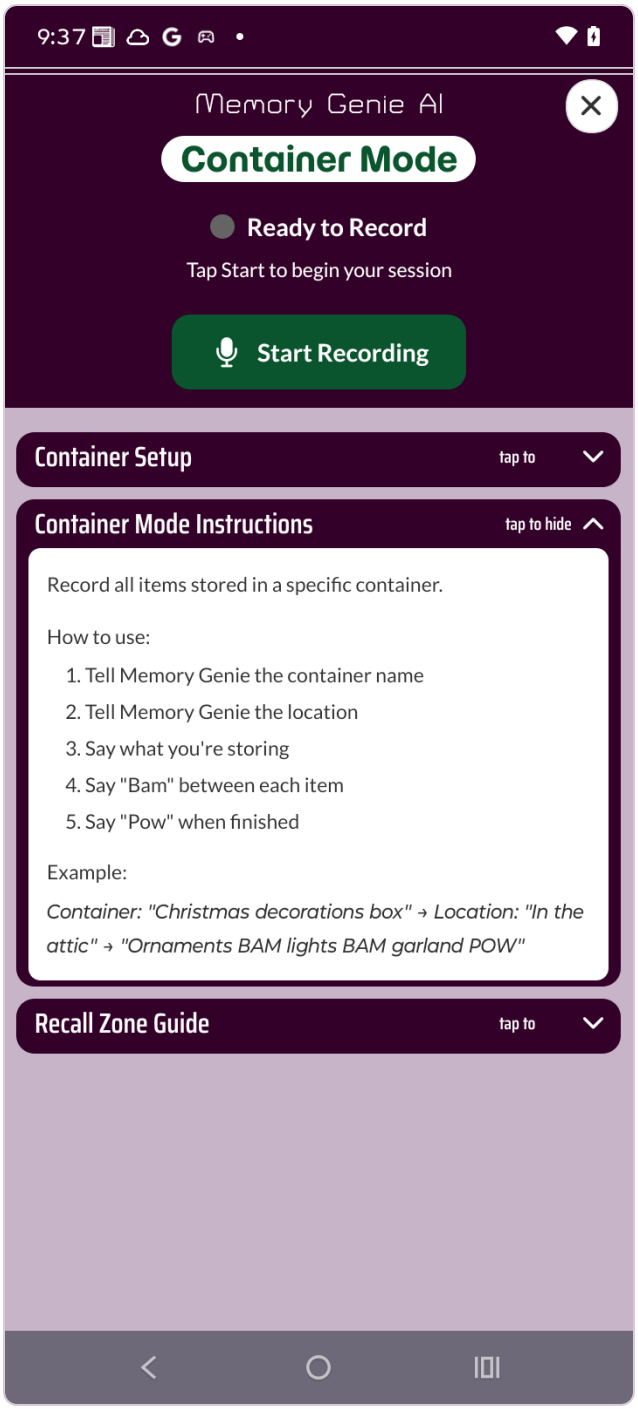
Container Mode asks for the container name and the container location before recording begins, and you enter both through the setup flow you opened from **Recall Zone Tabs**.

When you start from an existing container's `Add multiple items` choice, Memory Genie already knows the exact container and starts the same multi-item recording without showing container setup again; review that destination with **Storage Objects, Places, and View Contents in Recall Zone**.

After setup, Memory Genie applies that shared container context while you record the individual items, then shows the results in **Review Screen**.

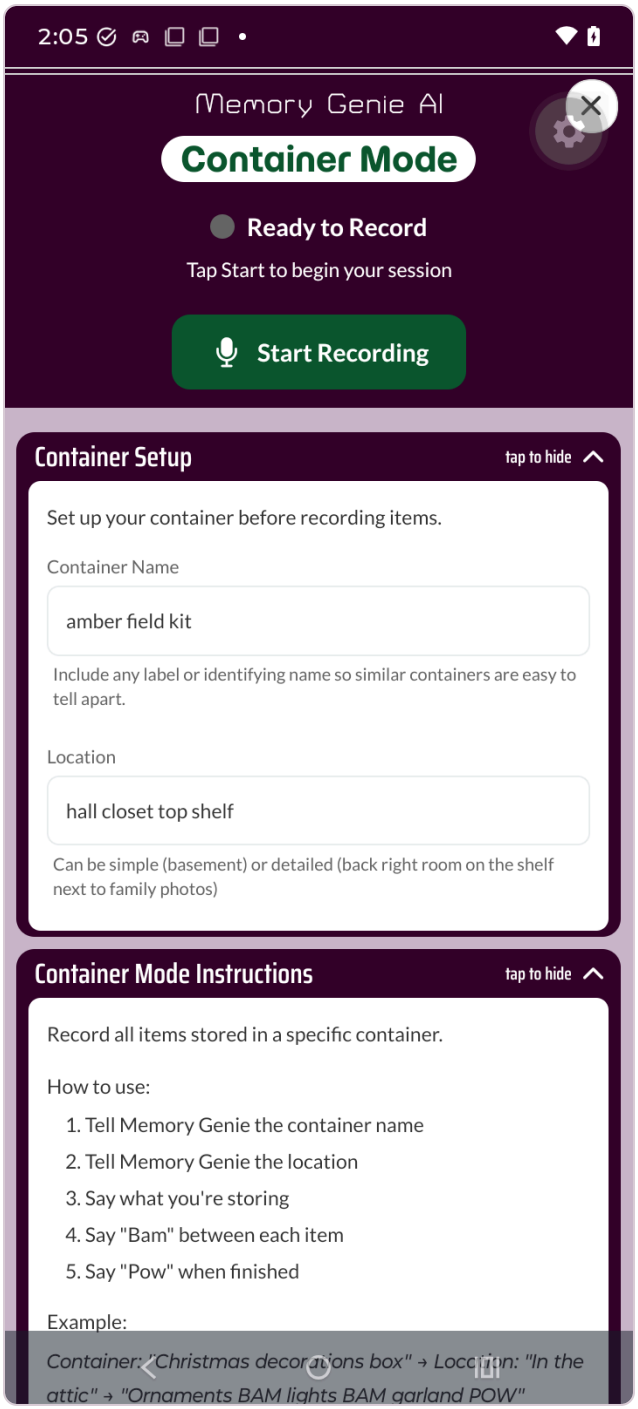
When you finish review in **Review Screen**, the saved items appear with the shared container information. Container sessions return to that container's refreshed details through **Storage Objects, Places, and View Contents in Recall Zone**.

The ready screen shows `Container Setup` and `Container Mode Instructions`. Expand setup to check the name and location before starting. For a container already saved, its `Add items` menu can take you directly to one-item or multiple-item capture; see **Add an Item Inside Nested Containers in Recall Zone** for a detailed example.



Container Mode is ready to record and shows its setup and item boundary instructions

Tap either setup field to open the form. Enter a container name and location, then tap `Done`. The Start Recording button becomes available after both fields are filled. This example uses `amber field kit` on the top shelf of the hall closet.



Container Mode is ready with a container name and location entered

How To Record a Full Container

Open Container Mode from **Recall Zone Tabs**, then enter the container name in the setup flow, such as `Christmas decorations box` or `Camping gear tote`.

Enter the container location in that same setup flow through **How Memory Genie Understands Where You Put Something in Recall Zone**, such as `attic shelf` or `garage cabinet`.

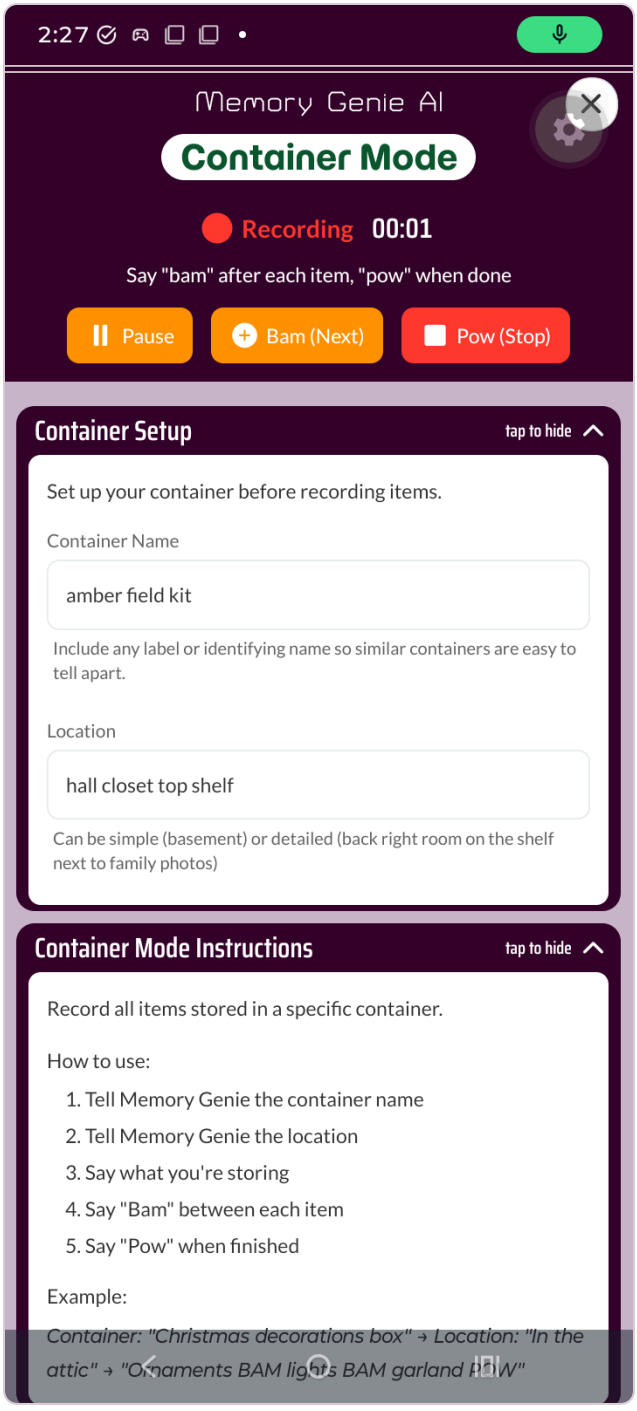
Start recording from **Recall Zone Tabs**, say one item at a time from that container, and say `Bam` after each item so Memory Genie can lock it in before the next one.

Say `Pow` when you are done recording the container, then open the result in **Review Screen**.

Check the saved cards in **Review Item Cards** before you tap `Finish Review`, especially if you want to make sure the item wording and the shared container details still read clearly together.

Return to Recall Zone through **Storage Objects, Places, and View Contents in Recall Zone** or **Recall Zone Tabs** to confirm the saved items are showing under the expected container context.

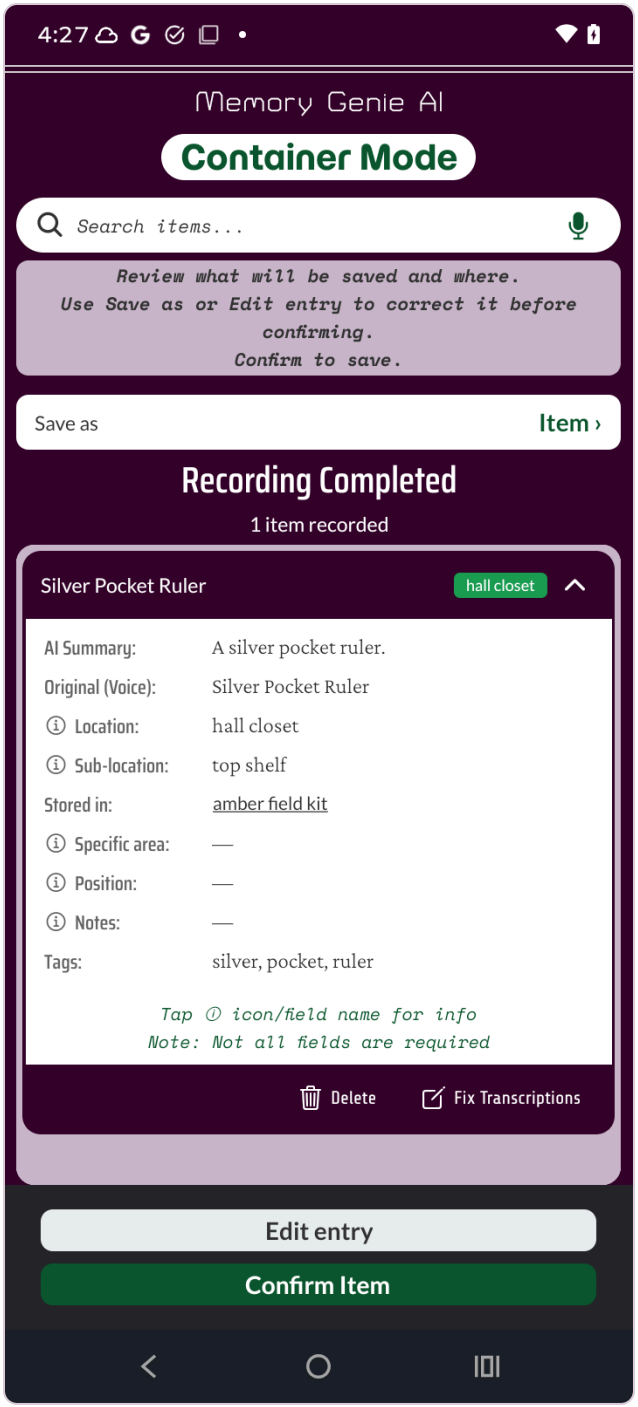
While recording, the same boundaries are available as on-screen `Bam (Next)` and `Pow (Stop)` buttons. The recording screen keeps the container setup visible so you can check the shared destination.



Container Mode recording with Pause, Bam Next, and Pow Stop controls

Review each proposed item before confirming it. An expanded proposal card shows the original voice transcription, the proposed item, the shared container, and its location. Pending proposal field values are read-only; use `Edit entry` to correct misheard words or `Save as` to correct Item versus Container before confirming.

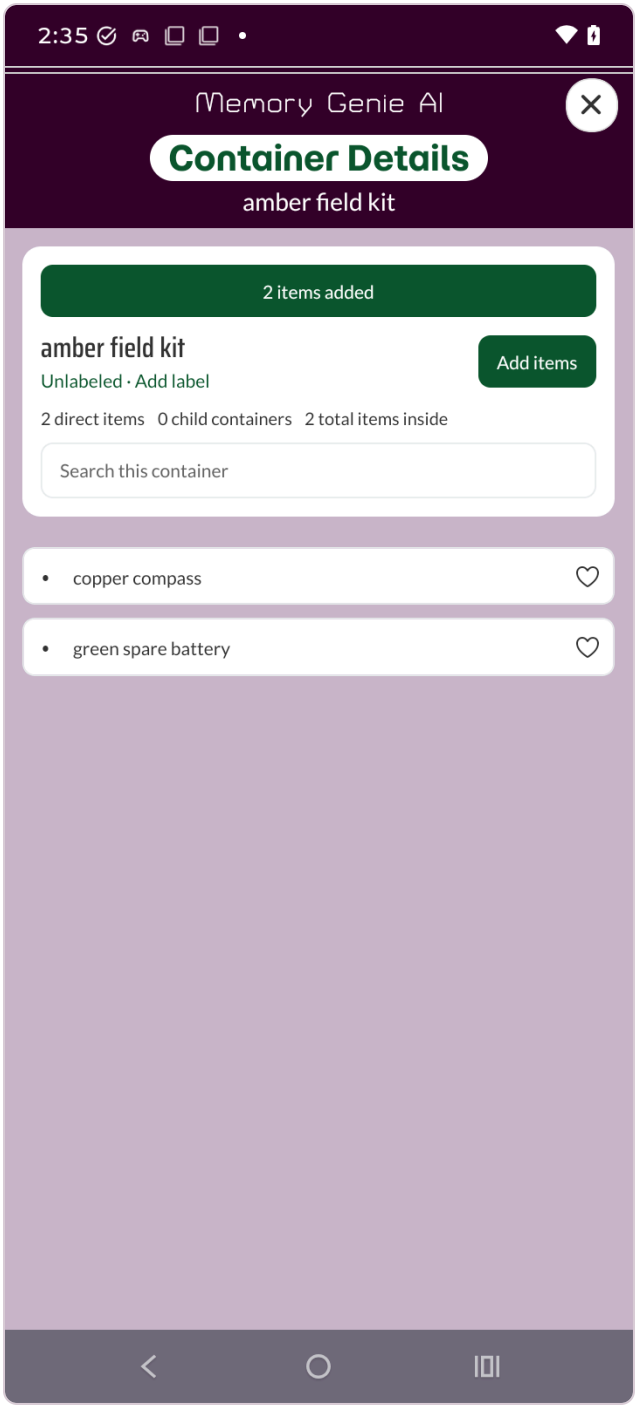
If a proposed item names a smaller holder inside the container, check the full `Stored in` path before confirming. That smaller holder can appear as a child container in the saved result.



A pending silver pocket ruler Item shows its original voice wording and shared amber field kit, hall closet, and top shelf placement before confirmation

After the last item is confirmed, Container Details shows the saved container and its contents. In this example, both the copper compass and green spare battery appear inside `amber field kit`.

Tap a saved item in Container Details to open its Memory Info. Close Memory Info to return to Recall Zone.



Container Details shows two items added to amber field kit

What You Should See

A Container Mode setup area with fields for the container name and the container location.

No repeated setup when you start `Add multiple items` from an existing container.

A review result in **Review Screen** that reflects the individual items from that container.

Refreshed container details after the final accepted item saves.

If a later item is still being prepared, continue its review when `Confirm Item` becomes available. Review entries can expire if left waiting; choose `Edit entry` to correct the captured words and start a fresh review.

Advanced Tips

Container Mode is usually the best choice when every item in the session belongs inside the same box, tote, drawer, or other container.

Choose a container name that will still make sense later, especially if you have several similar storage bins.

Add a visible physical label when practical. Memory Genie can remind you about a new unlabeled container, but you can choose `Not now` or turn future label reminders off in Settings.

If you are moving through a whole room and each item has a different location, **Record Multiple Items in Inventory Mode in Recall Zone** is often a better fit than Container Mode.

Use the manual next-item and stop controls if voice triggers are inconvenient. Paused or interrupted time is not counted as active recording time.

If Something Looks Wrong

Keep Memory Genie in the foreground and use the displayed recovery message if the phone locks, the audio route changes, or another app takes the microphone before returning through **Recall Zone Tabs**.

If recording fails, wait for the final saved count. Unfinished audio cannot be recovered; use **Review Screen** to check the earlier saved container items and record only what is missing.

If the container name or location is wrong, reopen the mode from **Recall Zone Tabs** and start a cleaner pass with the corrected setup details, then compare the result in **Review Screen**.

If one saved item needs different wording, adjust that item in **Review Item Cards** before you finish review.

If the saved results are hard to browse later, open the container view in **Storage Objects, Places, and View Contents in Recall Zone** and clear any active search or filter state with **Search and Filters**.

If repeated words keep coming through incorrectly while you record container contents, update them in **Transcription Corrections** and then test Container Mode again from **Recall Zone Tabs**.

Related Articles

→ **Recall Zone Tabs**

→ **Review Screen**

→ **Review Item Cards**

→ **How Memory Genie Understands Where You Put Something in Recall Zone**

→ **Storage Objects, Places, and View Contents in Recall Zone**

→ **Record Multiple Items in Inventory Mode in Recall Zone**

→ **Search and Filters**

→ **Transcription Corrections**

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Record a Project in Task Zone

TASK

Last updated 2026-10-03

Overview

Project Mode is the fastest way to capture a whole body of work around one outcome. Memory Genie lets you pick or create one project first, then record task after task in one session so the work stays grouped together from the start.

This is especially useful when you are planning something larger like a renovation, launch, move, event, or other multi-step effort.

Before You Start

Open Task Zone and start the project recording flow from **Task Zone Tabs**.

If you want a quick refresher on how projects differ from everyday lists, keep **Understand Lists, Projects, and Completed Tasks in Task Zone** nearby while you record.

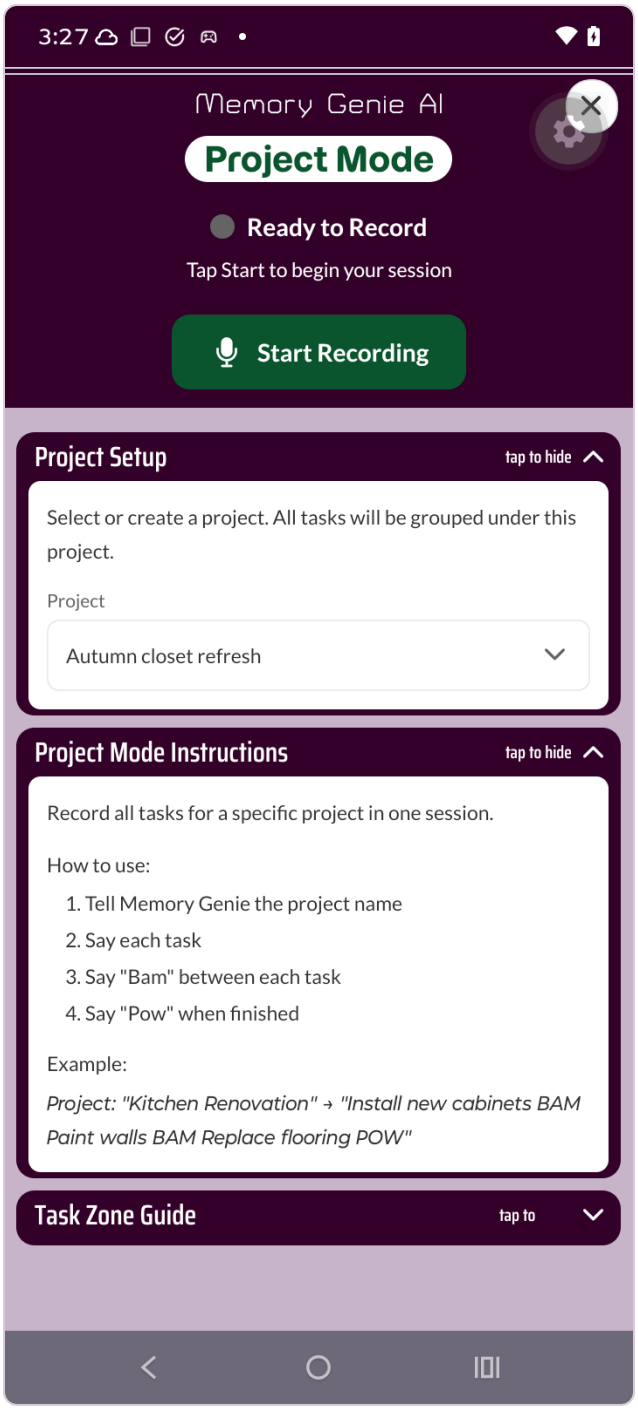
What Happens First

Project Mode asks you to select or create the project first in the setup flow you opened from **Task Zone Tabs**.

After the project is selected, Memory Genie treats the rest of the session as tasks that belong under that one project and shows the captured tasks in **Review Screen**.

When you finish review in **Review Screen**, the saved tasks appear under that project in Task Zone and can be checked again through **Task Zone Tabs**.

Project Mode asks you to select or create a project before recording its tasks. Check the selected project name before you start; the picture shows the ready state.



Project Mode is ready to record with the Autumn closet refresh project selected and Bam and Pow instructions visible

How To Record a Project

Open Project Mode from **Task Zone Tabs**, then select an existing project or create a new one in that setup flow.

Tap `Start Recording` in **Task Zone Tabs**, say one task at a time, and say `Bam` or tap `Bam (Next)` between tasks so Memory Genie can separate them.

Say `Pow` or tap `Pow (Stop)` when you are done, then wait for the result in **Review Screen**.

Check each saved task in **Review Item Cards** before you tap `Finish Review`, especially if you want to confirm the wording, timing, or reminder details for each task.

Return to the `Projects` view in **Task Zone Tabs** after saving so you can confirm the tasks are grouped under the correct project.

If you need to understand why a task stayed visible in project context after completion, compare that behavior with **Understand Lists, Projects, and Completed Tasks in Task Zone**.

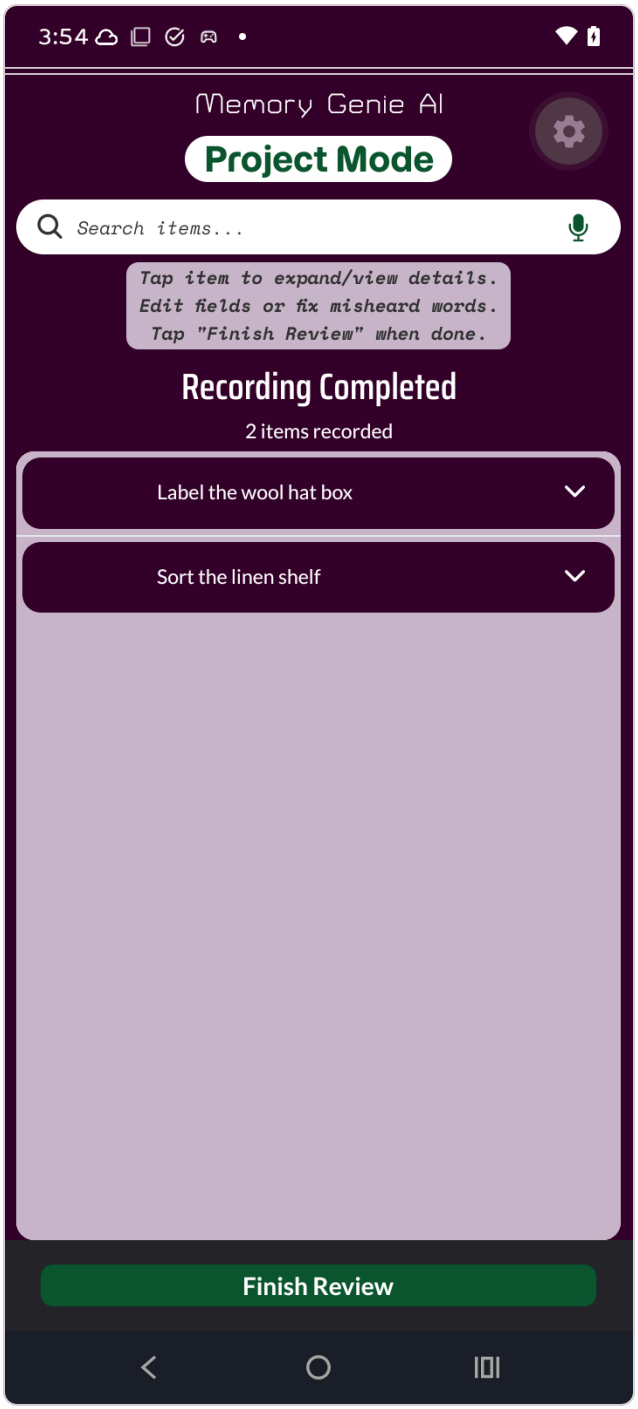
What You Should See

A project setup area where you can select or create the project before recording.

A review result in **Review Screen** that shows separate tasks from the same project session.

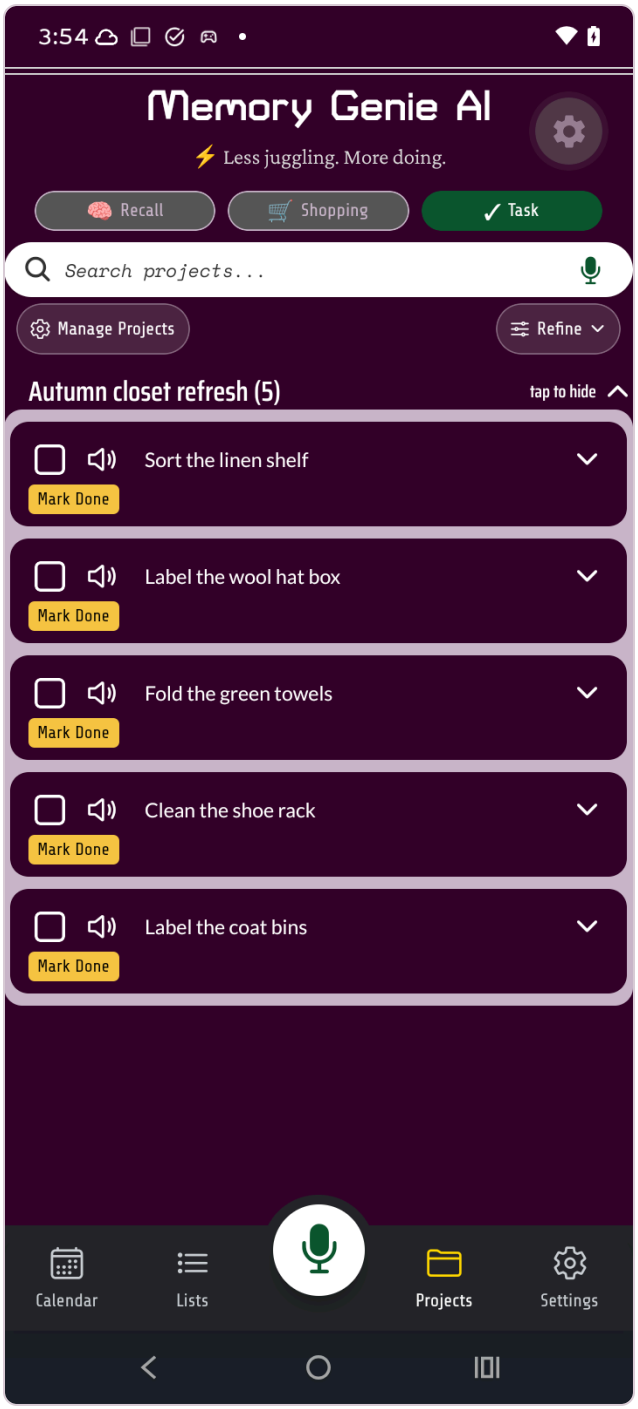
Saved tasks grouped together in the matching Task Zone project.

This review shows two tasks from one Project Mode session after their wording and repeat settings were checked.



Project Mode review shows Label the wool hat box and Sort the linen shelf as two separate items with Finish Review available

After `Finish Review`, the new tasks appear beside the project's earlier tasks in `Projects`.



Projects view shows Autumn closet refresh with five tasks, including the two new tasks from the recording

Advanced Tips

Project Mode works best when every task in the session contributes to the same shared outcome.

If you only need to brain-dump tasks into several different buckets at once, **Record Tasks for Multiple Lists in One Session** is usually a better fit than Project Mode.

If you want project tasks to remain easier to review as completed history later, keeping them inside one project is often better than scattering them across plain lists.

Use the manual next-task and stop controls when spoken `Bam` or `Pow` is inconvenient. Paused or interrupted time is not counted as active recording time.

If Something Looks Wrong

Keep Memory Genie in the foreground. If the phone locks, the audio route changes, or another app takes the microphone, follow the displayed recovery message before returning through **Task Zone Tabs**.

If recording fails, wait for the final saved count. Unfinished audio is deleted; use **Review Screen** to review the project tasks that saved earlier and record only what is missing.

If the wrong project is selected, go back to **Task Zone Tabs** and reopen the setup before recording more tasks.

If a task sounds right but lands under the wrong structure, compare the result with **Understand Lists, Projects, and Completed Tasks in Task Zone** and then re-check it in **Review Item Cards**.

If repeated wording keeps coming through incorrectly, fix that pattern in **Transcription Corrections** and then test Project Mode again from **Task Zone Tabs**.

If the saved tasks seem missing, reopen the `Projects` view in **Task Zone Tabs** and clear any active search or filter state with **Search and Filters**.

Related Articles

→ **Task Zone Tabs**
→ **Review Screen**
→ **Review Item Cards**
→ **Understand Lists, Projects, and Completed Tasks in Task Zone**
→ **Smart Task Scheduling**
→ **Task Reminders**
→ **Record Tasks for Multiple Lists in One Session**
→ **Search and Filters**
→ **Transcription Corrections**

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Record a Single Shopping Item

SHOPPING

Last updated 2026-10-03

Overview

Single Item recording is the fastest way to capture one shopping need before it slips away. Memory Genie can turn one quick voice thought into a usable Shopping Zone item, and you can include helpful details like quantity or store name without opening a longer setup flow.

This is the best fit when you only need to save one thing quickly and move on.

Before You Start

Open Shopping Zone and start the single-item recording flow from **Shopping Zone Tabs**.

If you want to understand where the item may land afterward, keep **Shopping Zone Tabs** and **Review Screen** handy while you test.

What Happens First

Single Item recording begins without a store picker first, so you can say the item immediately from the flow you opened in **Shopping Zone Tabs**.

Memory Genie listens for the item name and can also understand details like quantity and store name in that same capture, then shows the result in **Review Screen**.

After `Finish Review` in **Review Screen**, the saved item appears in Shopping Zone and can be checked in **Shopping Zone Tabs**.

How To Record a Single Shopping Item

Open the single-item recording flow from **Shopping Zone Tabs**, then say the item you need in one natural thought.

Add the store name in that same recording through **Shopping Zone Tabs** if you already know where you want to buy it, such as `bread to my grocery store`.

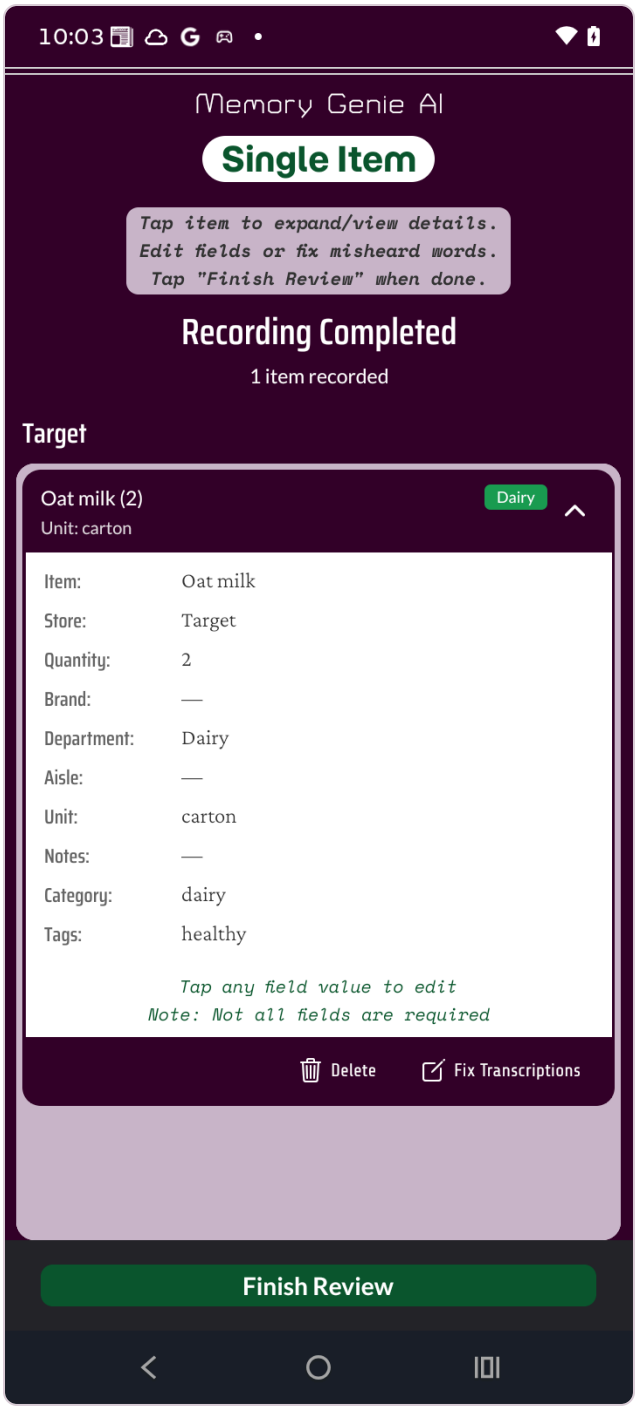
Add quantity detail when it matters, then verify the saved wording in **Review Item Cards**, such as `2 gallons of milk to Store A`.

Open the result in **Review Screen** and confirm the captured item looks like a real shopping entry before you finish.

If the wording needs cleanup, fix it through **Smart Shopping Detection** or **Review Item Cards** before you tap `Finish Review`.

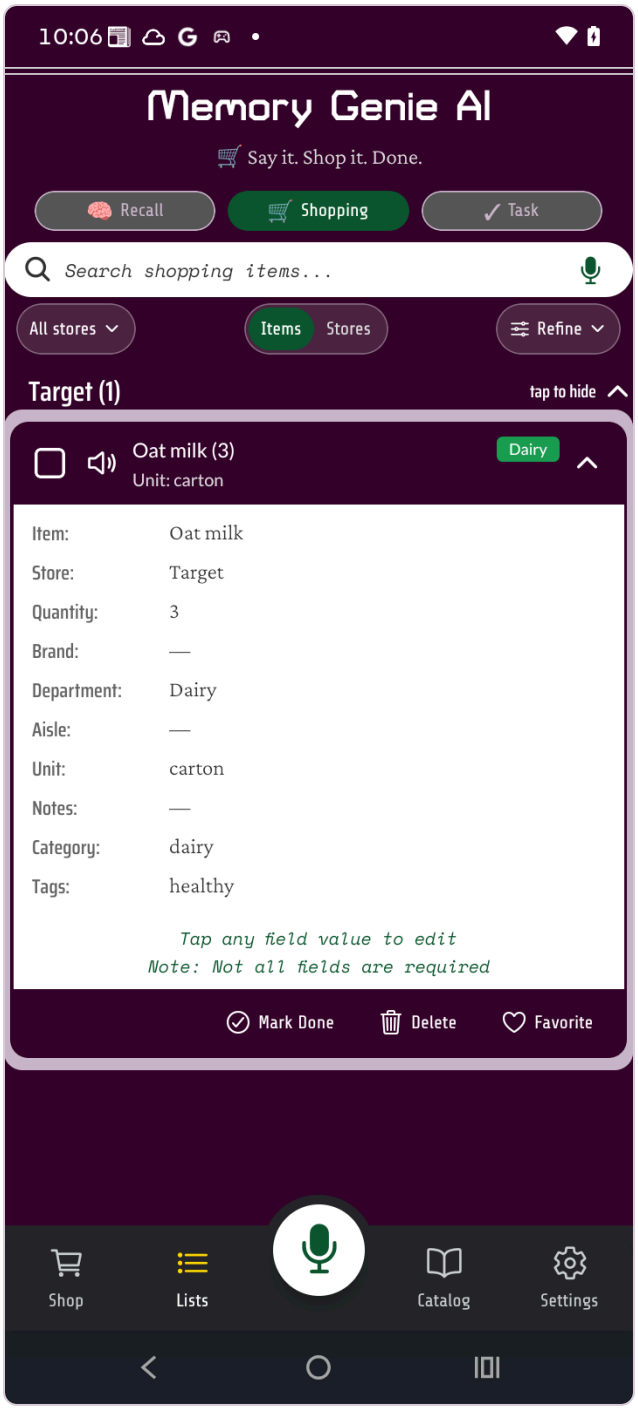
Return to Shopping Zone through **Shopping Zone Tabs** and use **Search and Filters** if you want to confirm where the item landed.

A single item can include a store and quantity in the same entry. Check these values on the review card before `Finish Review`.



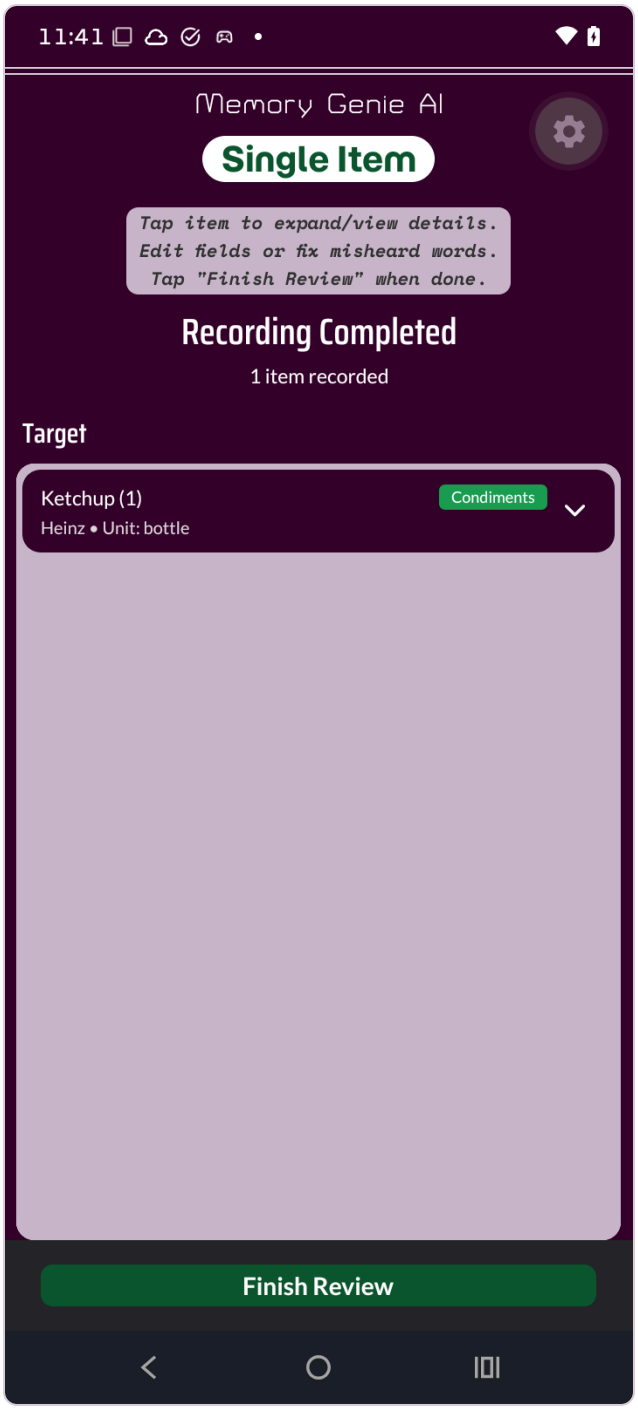
Shopping Zone review shows oat milk assigned to Target with quantity two cartons

After saving, expand the item card and tap a value to edit it. This example shows the quantity changed from two to three while the item stays under the same store; see **Review Item Cards** for card editing.

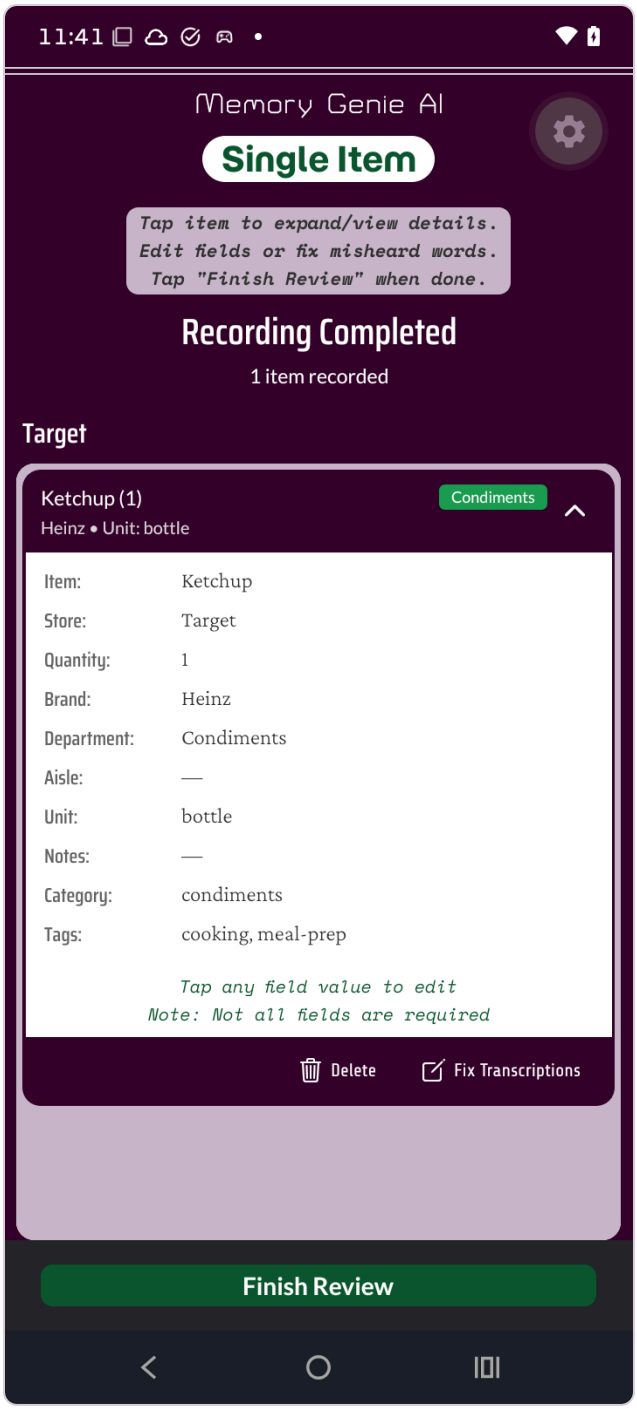


The saved Shopping Zone item shows oat milk under Target after its quantity was edited to three

In a spoken example, the request `Please add one bottle of Heinz ketchup to my Target shopping list` produced a Ketchup card grouped under Target. The collapsed card shows the brand and unit; expand it to check all proposed fields before finishing.

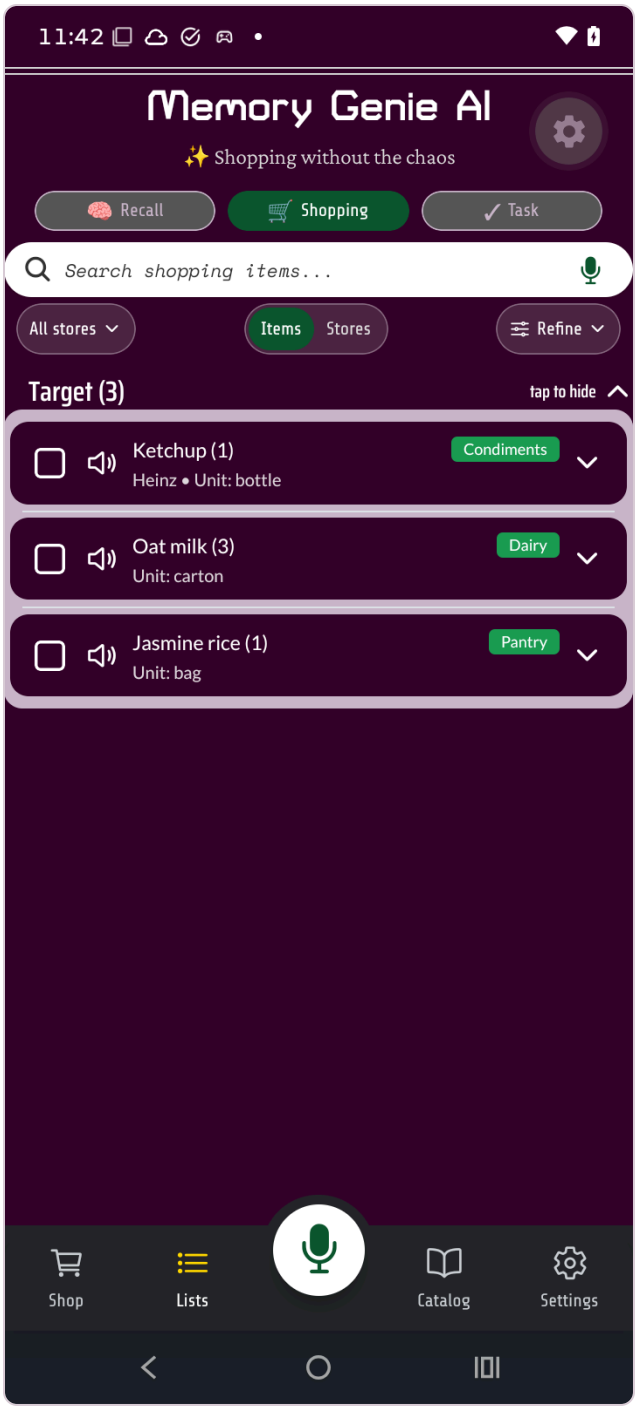


Single Item voice review with Ketchup under Target, quantity one, Heinz brand, and bottle unit



Expanded Ketchup review card showing Target, Heinz, one bottle, and Condiments

After `Finish Review`, the new Ketchup item appears in Shopping Lists under Target. This saved-list view is the confirmation that it is available for shopping.



Shopping Lists showing the saved Heinz ketchup item under Target

Enter a Single Item Manually

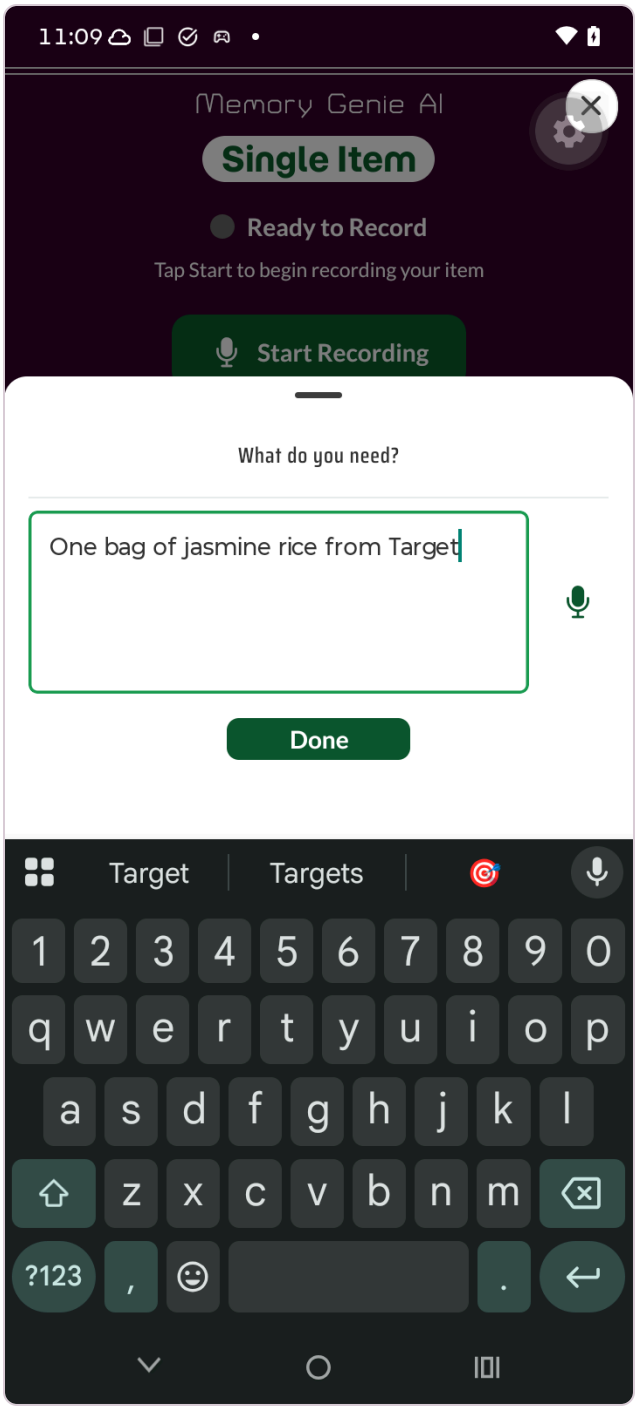
Open Single Item from **Shopping Zone Tabs**, then tap `Enter manually` on the recording screen.

Type the item and store together, such as `One bag of jasmine rice from Target`, then tap `Done` to open **Review Screen**.

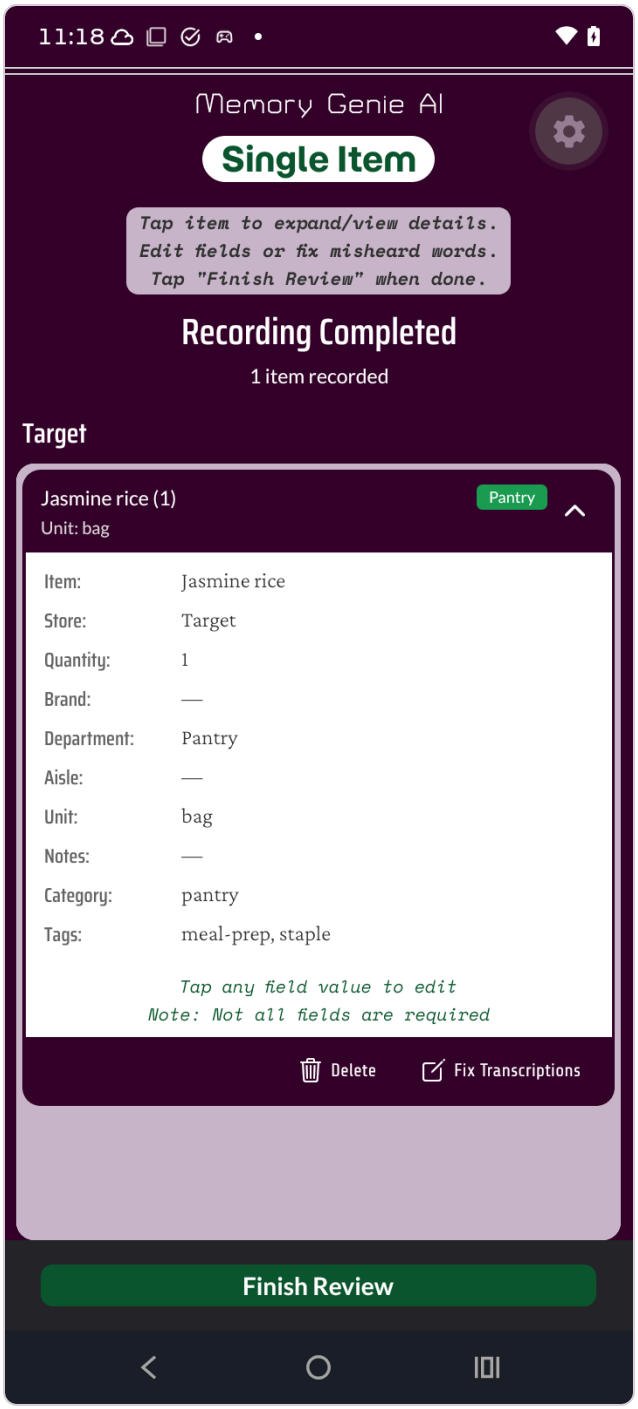
Expand the review card and check the item, store, quantity, unit, and any optional fields using **Review Item Cards**. Tap an incorrect field value to fix or clear it.

Tap `Finish Review`, then find the item under its store in **Shopping Zone Tabs**.

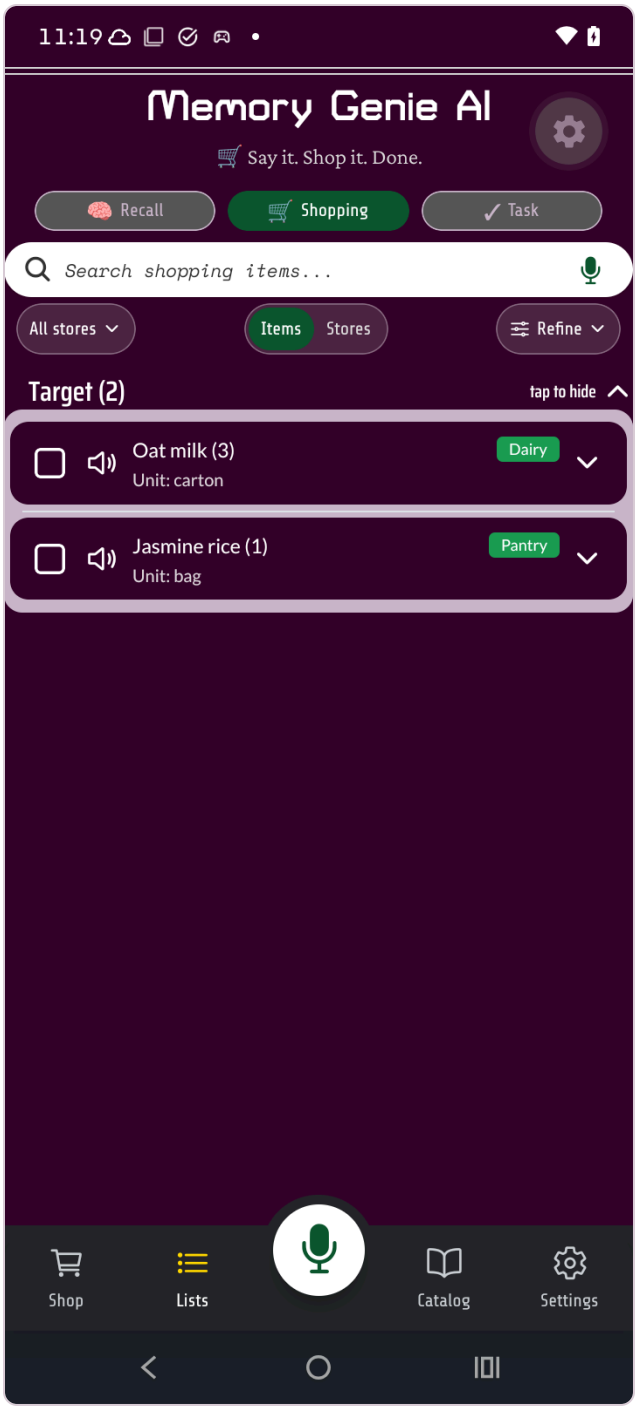
The first image shows the manual entry sheet with the test phrase. The second shows the reviewed item with an empty Brand field because no brand was named. The third shows the saved item under Target in Shopping Lists.



Single Item manual entry sheet with one bag of jasmine rice from Target typed above the Done button

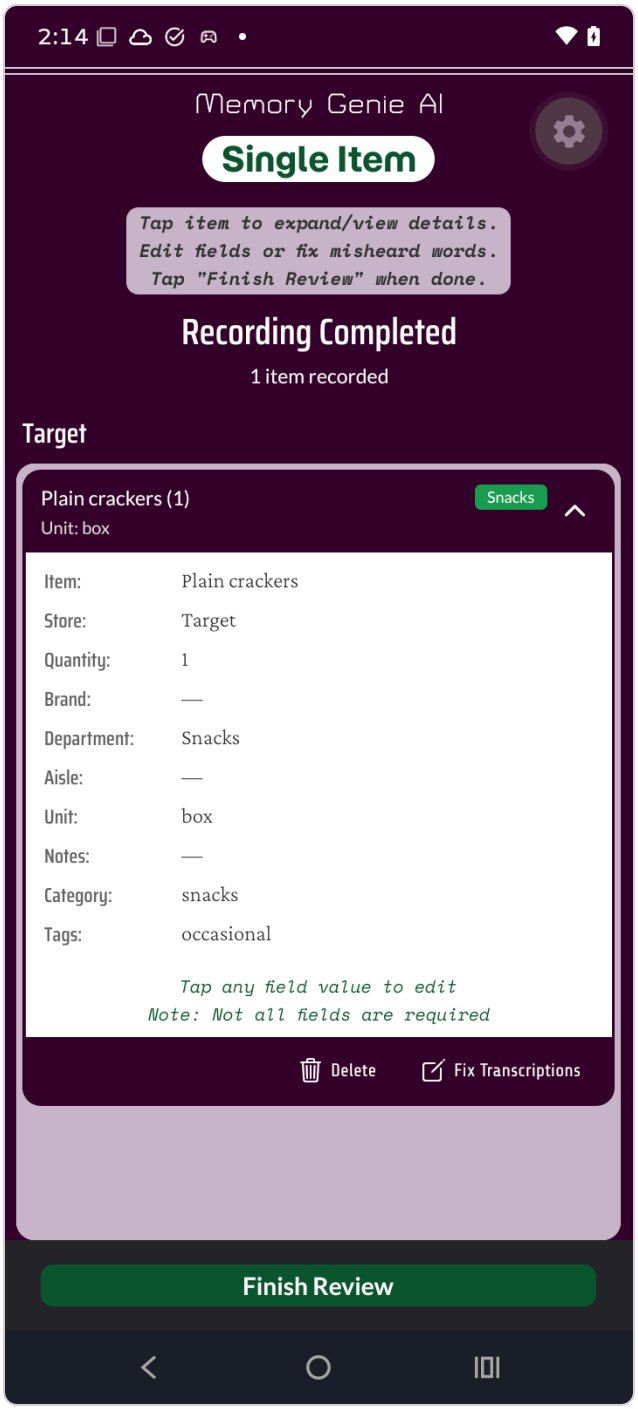


Expanded Shopping review card for jasmine rice under Target with quantity one, unit bag, and no brand



Shopping Lists showing jasmine rice and oat milk under Target after Finish Review

An unbranded item should show an empty Brand field automatically. In this separate example, `One box of plain crackers from Target` produced an expanded review card with Brand shown as a dash. The item, store, quantity, and unit were still filled in; no Brand edit was needed.



Expanded Single Item review for plain crackers under Target showing an empty Brand field and unit box

What You Should See

A quick recording flow that lets you capture one shopping item without store setup first.

A review result in **Review Screen** that reflects the item name and any quantity or store detail you included.

A saved shopping item that appears in the expected Shopping Zone view after review.

Advanced Tips

Single Item recording is often better than a bulk store mode when the idea is still forming and you just need to save one thing immediately.

If you realize you actually want to capture several items for one store, **Record Items in Single-Store Mode** is usually faster than repeating the single-item flow.

If you want Memory Genie to separate one session across several stores, use **Record Items in Multi-Store Mode** instead of trying to cram that into one single-item capture.

If Something Looks Wrong

If the captured phrase does not look like a real shopping item, correct it through **Smart Shopping Detection** and then re-check it in **Review Item Cards**.

If the store or quantity detail looks incomplete, update the saved item in **Review Item Cards** and then confirm the result again in **Review Screen**.

If the saved item seems missing, reopen Shopping Zone through **Shopping Zone Tabs** and clear search or filters with **Search and Filters**.

If repeated wording keeps causing the same problem, add a rule in **Transcription Corrections** and then test the same style of capture again from **Shopping Zone Tabs**.

Related Articles

- → **Shopping Zone Tabs**
- → **Review Screen**
- → **Review Item Cards**
- → **Smart Shopping Detection**
- → **Record Items in Single-Store Mode**
- → **Record Items in Multi-Store Mode**
- → **Search and Filters**
- → **Transcription Corrections**

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Record Items in Multi-Store Mode

SHOPPING

Last updated 2026-10-01

Overview

Multi-Store Mode is powerful because it lets one recording session handle several stores at once. Memory Genie can sort each item to the right store as you speak, which turns a mixed shopping thought into clean, separated store lists.

This is the fastest path when your plan spans multiple stores and you do not want to break that momentum into separate recordings.

Before You Start

Open Shopping Zone and start the recording flow that leads to Multi-Store Mode with **Shopping Zone Tabs**.

If you want to compare the saved result afterward, keep **Review Screen** and **Review Item Cards** available while you test.

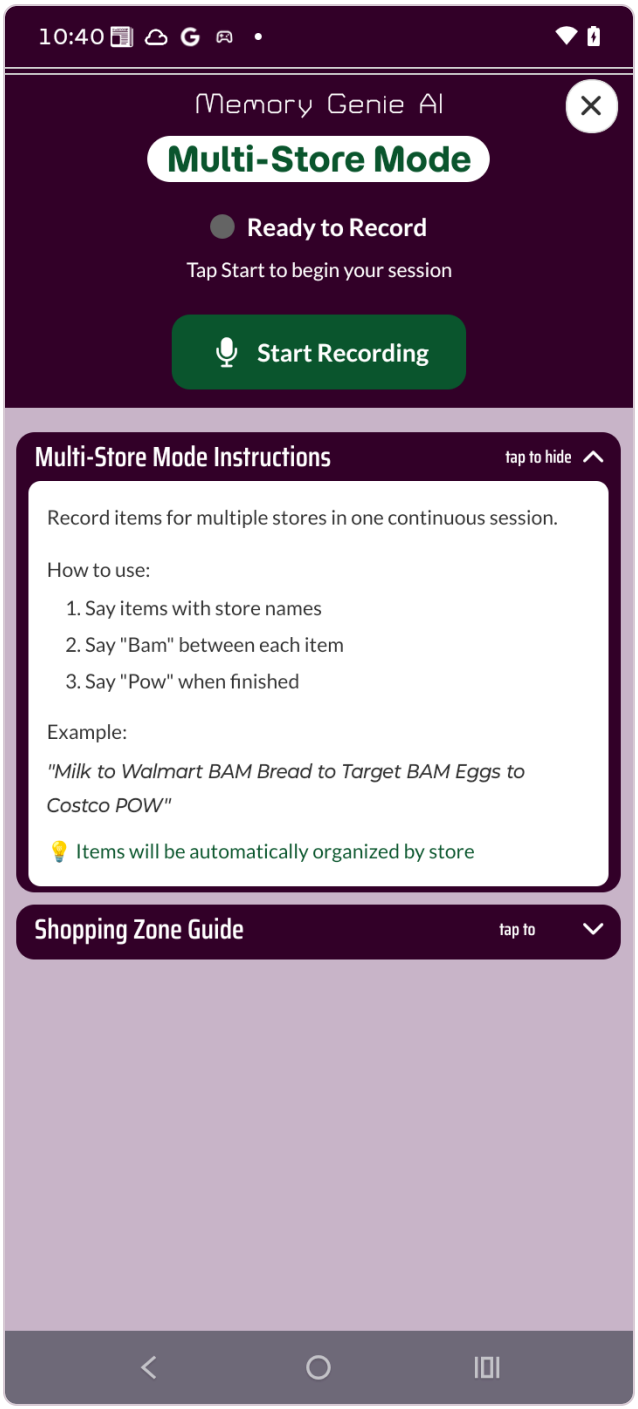
What Happens First

Multi-Store Mode starts a continuous recording session from **Shopping Zone Tabs** where each shopping item needs its own store context.

Memory Genie expects the item and the store in the same thought during that recording, then sends the result to **Review Screen** for confirmation.

After `Finish Review` in **Review Screen**, the saved items should appear under the matching store views in **Shopping Zone Tabs**.

Multi-Store Mode starts without choosing one store first. Say the store with each item and check the results before finishing review.



Multi-Store Mode is ready to record and explains how to include a store with each item

How To Record Items in Multi-Store Mode

Start Multi-Store Mode from **Shopping Zone Tabs** when you want one session to cover more than one store.

Say each item with its store name in the same thought through **Shopping Zone Tabs**, such as “milk to Store A” or “bread to Store B,” then check the result in **Review Screen**.

Keep using that same pattern for each new item in the session through **Shopping Zone Tabs** so every item still includes its own store name.

Open the saved cards in **Review Item Cards** before `Finish Review` if you want to make sure each item landed with the right store context.

After saving, open `Lists` in **Shopping Zone Tabs** and check the matching store views there to confirm each item went to the right place.

What You Should See

One recording session that can produce items for more than one store.

Review cards that reflect the item wording and the store context you gave.

Saved items appearing under the correct store views in Shopping Zone.

Advanced Tips

If you only need one store, Single-Store Mode is usually faster because you do not have to repeat the store name on every item.

Short, clear item-plus-store phrasing works better than drifting into a long sentence with several stores mixed together.

If one item does not look like a real shopping item at review time, use **Smart Shopping Detection** before finishing instead of starting the whole session over.

Say `Bam` or use the manual next-item control after each store/item thought. Say `Pow` or use the manual stop control when the session is complete.

If Something Looks Wrong

Keep Memory Genie in the foreground. If the phone locks, the audio route changes, or another app takes the microphone, follow the displayed recovery message before returning through **Shopping Zone Tabs**.

If recording fails, wait for the saved count to settle. Unfinished audio is deleted; use **Review Screen** to review the shopping items that saved earlier and record only what is missing.

If an item appears under the wrong store, reopen it in **Review Item Cards** and compare where it landed in **Shopping Zone Tabs** before recording more items.

If the saved wording does not look like a real shopping item, recover it through **Smart Shopping Detection** and then re-check the saved result in **Review Screen**.

If a newly saved item seems missing, switch store views in **Shopping Zone Tabs** and clear any active search or filters with **Search and Filters**.

If repeated wording keeps causing the same store or item problem, add a correction in **Transcription Corrections** and then test Multi-Store Mode again.

Related Articles

- → **Shopping Zone Tabs**
- → **Review Screen**
- → **Review Item Cards**
- → **Smart Shopping Detection**
- → **Search and Filters**
- → **Transcription Corrections**

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Record Items in Single-Store Mode

SHOPPING

Last updated 2026-10-01

Overview

Single-Store Mode is the fastest way to build one focused shopping list. Once you choose the store, Memory Genie lets you keep speaking item after item without repeating the store name each time.

That makes capture feel quick, natural, and efficient when one store is the only thing on your mind.

Before You Start

Open Shopping Zone and start the recording flow that leads to Single-Store Mode with **Shopping Zone Tabs**.

If the store does not exist yet, be ready to create it from the same setup flow in **Shopping Zone Tabs**.

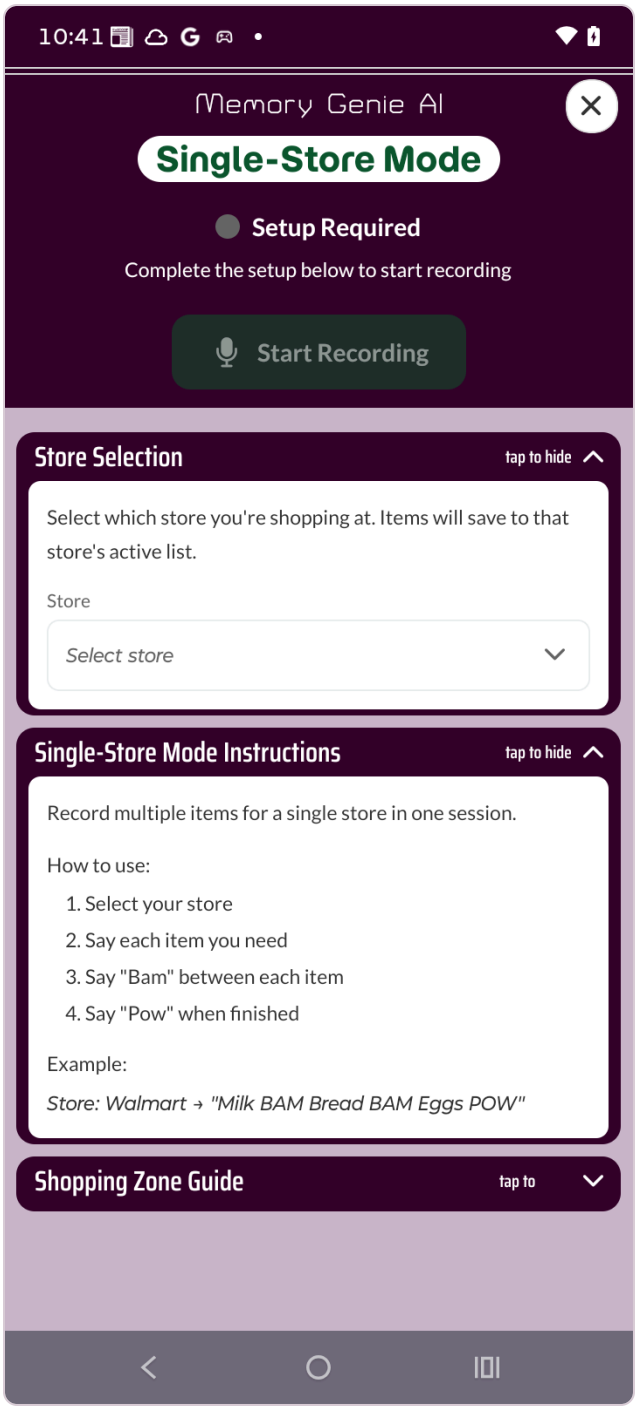
What Happens First

Single-Store Mode asks for the store first in **Shopping Zone Tabs**, then keeps that store context for the rest of the session.

Once the store is selected, Memory Genie treats the next spoken items as belonging to that store and shows the result in **Review Screen**.

After `Finish Review` in **Review Screen**, the saved items should appear in that store's list views in **Shopping Zone Tabs**.

Single-Store Mode asks you to select the store before recording. The items in that session will use its active list.



Single-Store Mode asks for a store selection before recording several items

How To Record Items in Single-Store Mode

Choose the store in the Single-Store setup flow through **Shopping Zone Tabs**, and create a new store there if you need one.

Start recording from **Shopping Zone Tabs** once the store is ready, then say the items you need for that one store without repeating the store name each time.

Open the saved cards in **Review Item Cards** before `Finish Review` if you want to confirm the wording, quantity, or other item detail.

After saving, open the store's list views in **Shopping Zone Tabs** and confirm the items appear where you expect.

Switch sort views such as `A-Z` , `Z-A` , `Dept` , or `Aisle` in **Shopping Zone Tabs** if you want to check the same saved items in a different shopping layout.

What You Should See

A setup area where you choose one store before recording.

Review cards that reflect the items captured for that store.

Saved items appearing in the selected store's list views in Shopping Zone.

Advanced Tips

Single-Store Mode is usually better than Multi-Store Mode when you are doing a quick kitchen or pantry brain dump for one shopping trip.

If you expect to shop by department later, check the list again in the `Dept` view through **Shopping Zone Tabs** after review finishes.

If one item looks questionable at review time, fix that item through **Smart Shopping Detection** without throwing away the rest of the session.

Use `Bam` or the manual next-item control between items, and `Pow` or the manual stop control when finished. Paused or interrupted time is excluded from active recording time.

If Something Looks Wrong

Keep Memory Genie in the foreground and follow the displayed recovery message if the phone locks, the audio route changes, or another app takes the microphone before returning through **Shopping Zone Tabs**.

If the session fails, wait for the final saved count. Unfinished audio cannot be recovered; use **Review Screen** to review the items already saved to this store and record only the missing ones.

If the wrong store is selected, go back to **Shopping Zone Tabs** and reopen the setup before you keep recording.

If the saved item wording looks wrong, correct it through **Smart Shopping Detection** and then re-check it in **Review Item Cards**.

If a newly saved item seems missing, reopen the store in **Shopping Zone Tabs** and clear search or filters with **Search and Filters**.

If repeated wording keeps creating the same bad result, add a rule in **Transcription Corrections** and then test Single-Store Mode again.

Related Articles

- → **Shopping Zone Tabs**
- → **Review Screen**
- → **Review Item Cards**
- → **Smart Shopping Detection**
- → **Search and Filters**
- → **Transcription Corrections**

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Record Multiple Items in Inventory Mode in Recall Zone

RECALL

Last updated 2026-10-01

Overview

Inventory Mode is one of the fastest ways to build out Recall Zone. Memory Genie lets you walk through a room, basement, garage, or storage area and capture one item after another in a single continuous recording without stopping after every memory.

This makes large organizing sessions feel practical instead of tedious, especially when you want to save many separate items quickly while keeping each one searchable later.

Before You Start

Open Recall Zone and switch into Inventory Mode from **Recall Zone Tabs**.

If you want a refresher on how saved location wording helps later, keep **How Memory Genie Understands Where You Put Something in Recall Zone** nearby while you record.

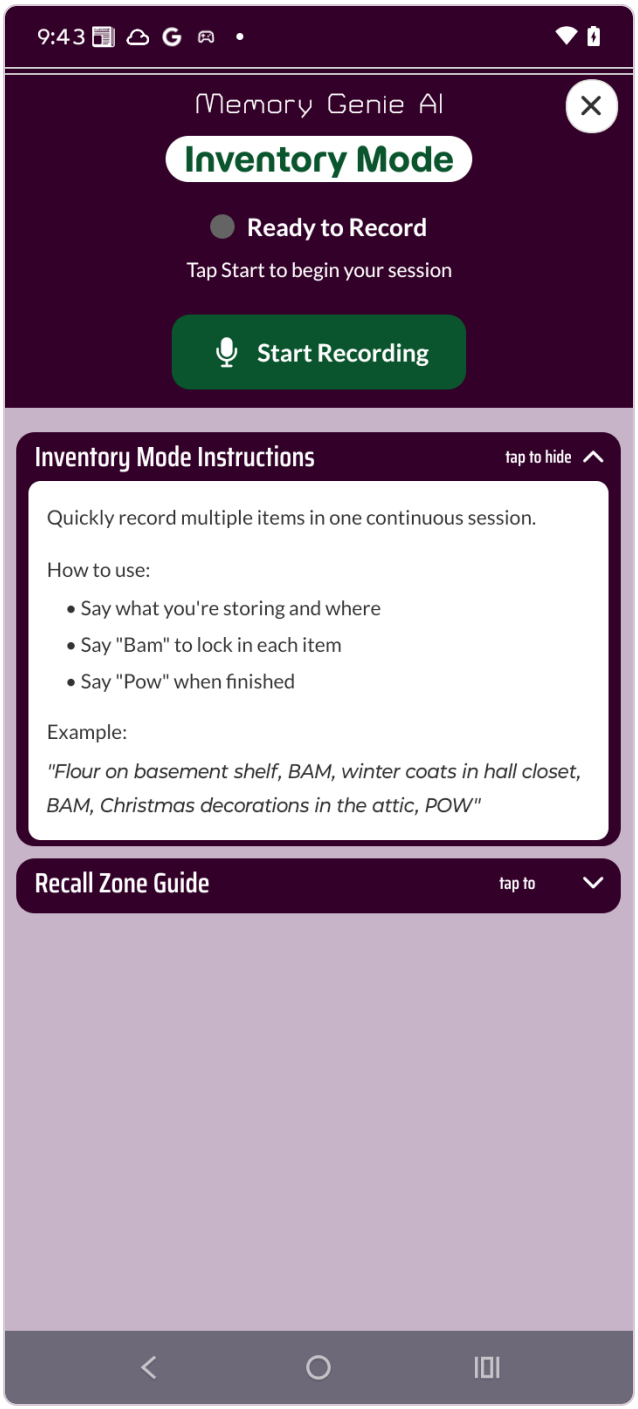
What Happens First

Inventory Mode starts recording without asking for a container name or a location field first, so you give the item and the location out loud during the recording you start from **Recall Zone Tabs**.

Memory Genie treats each `Bam` as the end of one item, then starts listening for the next one in the same recording until you say `Pow`, and then shows the captured results in **Review Screen**.

When you finish review in **Review Screen**, each saved item appears as its own Recall Zone memory that you can browse again through **Recall Zone Tabs**.

The ready screen shows `Inventory Mode Instructions` without a container setup. Each item needs its own location in the recording.



Inventory Mode is ready to record and explains Bam between items and Pow at the end

How To Record Multiple Items in Inventory Mode

Open Inventory Mode from **Recall Zone Tabs**, then start recording and be ready to say one item at a time with its location.

Say the item and the location together in a natural thought through **How Memory Genie Understands Where You Put Something in Recall Zone**, such as `flashlight on the laundry room shelf`, then say `Bam` to lock in that item.

Continue through the same recording from **Recall Zone Tabs** by saying the next item and its location, then say `Bam` again after each one.

Say `Pow` when you are fully done with the session, then open the result in **Review Screen**.

Check each saved card in **Review Item Cards** before you tap `Finish Review`, especially if you want to make sure one item did not borrow wording from the next one.

Return to Recall Zone through **Recall Zone Tabs** or use **Search and Filters** to confirm the new items are easy to find.

What You Should See

An Inventory Mode recording screen in Recall Zone without extra setup fields before recording.

A review result in **Review Screen** that shows separate saved items from the same continuous session.

Individual Recall Zone memories that can be searched or browsed later instead of one long combined note.

Advanced Tips

Inventory Mode works best when you treat each item like its own short thought, then use `Bam` cleanly before moving to the next one.

It helps to include enough location detail for each item the first time, especially when you are moving quickly across shelves, bins, or rooms.

If several items belong inside the same box, tote, or other container, **Record a Full Container in Recall Zone** may be a better fit than repeating that shared context over and over.

You can use the manual next-item and stop controls when spoken `Bam` or `Pow` is not practical. Both controls use the same active recording timeline.

If Something Looks Wrong

Keep Memory Genie in the foreground. If the phone locks, the audio route changes, or another app takes the microphone, follow the displayed recovery message before continuing through **Recall Zone Tabs**.

If the session fails, wait for the saved count to finish settling. Unfinished audio is deleted; use **Review Screen** to review the earlier saved items and record only what is missing.

If one item seems mixed together with another, open the result in **Review Item Cards** and correct the wording there, or try another pass through **Review Screen** with clearer breaks between items.

If a saved item is too vague to help later, record it again from **Recall Zone Tabs** and include one more useful location detail with help from **How Memory Genie Understands Where You Put Something in Recall Zone**.

If repeated words keep coming through incorrectly, fix them in **Transcription Corrections** and then test Inventory Mode again through **Recall Zone Tabs**.

If you cannot find the saved item afterward, open Recall Zone through **Recall Zone Tabs** and clear any active search or filter state with **Search and Filters**.

Related Articles

→ **Recall Zone Tabs**

→ **Review Item Cards**

→ **Review Screen**

→ How Memory Genie Understands Where You Put Something in Recall Zone
→ Record a Full Container in Recall Zone
→ Search and Filters
→ Transcription Corrections

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Record Tasks for Multiple Lists in One Session

TASK

Last updated 2026-10-03

Overview

Multi-List Mode is built for the fast brain-dump moments when your tasks belong in different buckets. Memory Genie lets you record one continuous Task Zone session, route each task to the right list as you speak, and keep the tasks separated instead of turning them into one mixed pile.

This is the best fit when work, home, errands, and other list-based tasks are all coming to mind at once.

Before You Start

Open Task Zone and start the multi-list recording flow from **Task Zone Tabs**.

If you want a refresher on how lists differ from projects, keep **Understand Lists, Projects, and Completed Tasks in Task Zone** nearby while you test the flow.

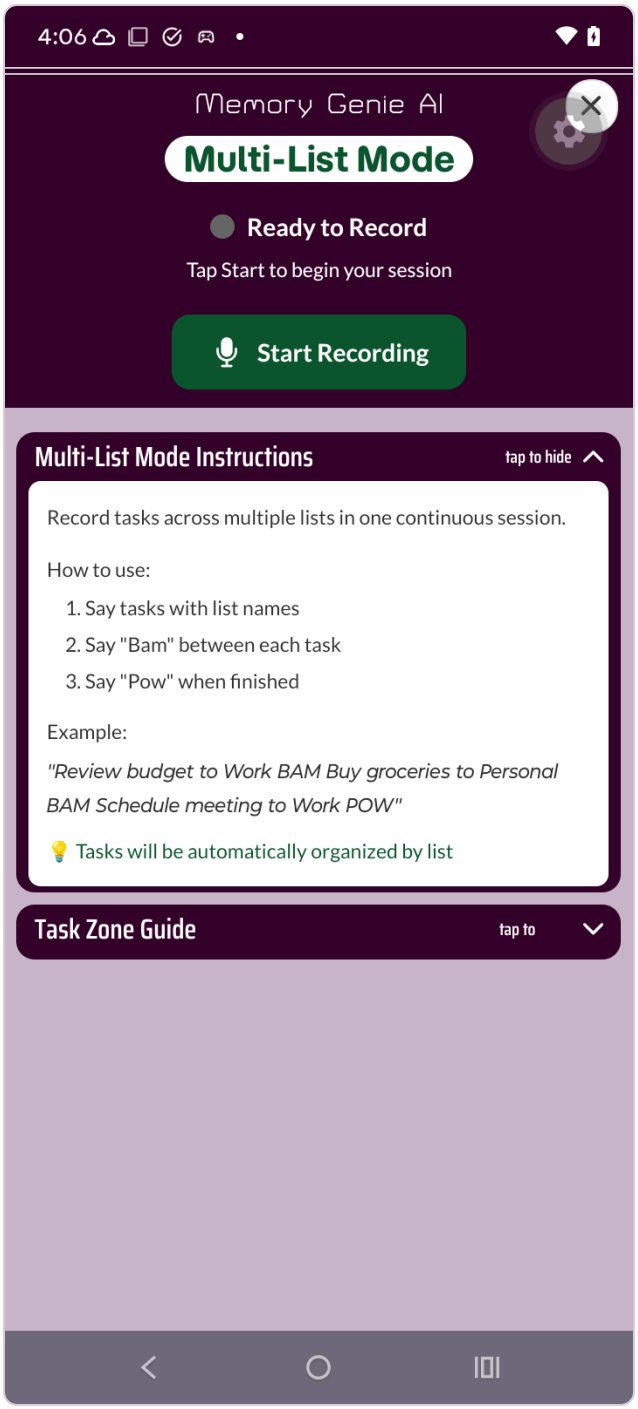
What Happens First

Multi-List Mode starts recording without a setup picker first, so you say the task and the list name during the recording you start from **Task Zone Tabs**.

Memory Genie listens for each task, the list it belongs to, and each `Bam` break between tasks, then shows the results in **Review Screen** after you say or tap `Pow`.

When you finish review in **Review Screen**, the saved tasks appear under their matching lists in Task Zone and can be checked again through **Task Zone Tabs**.

Multi-List Mode starts without a list picker. Include the list name with each task so Memory Genie can group them when you finish.



Multi-List Mode ready screen shows Start Recording and instructions to name each list and separate tasks with Bam

How To Record Tasks for Multiple Lists

Open Multi-List Mode from **Task Zone Tabs**, then start recording and be ready to say each task with its list name.

Say the task and the list together in one natural thought through **Understand Lists, Projects, and Completed Tasks in Task Zone**, such as `print the checklist for the Work list` .

Say `Bam` or tap `Bam (Next)` between tasks in **Task Zone Tabs**. Wait for the next recording segment, then say the next task and its list name.

Say `Pow` or tap `Pow (Stop)` when you are fully done, then wait for the result in **Review Screen**.

Check the saved tasks in **Review Item Cards** before you tap `Finish Review`, especially if you want to make sure the list names and task wording stayed paired correctly.

Return to the `Lists` view in **Task Zone Tabs** after saving so you can confirm each task landed in the right list.

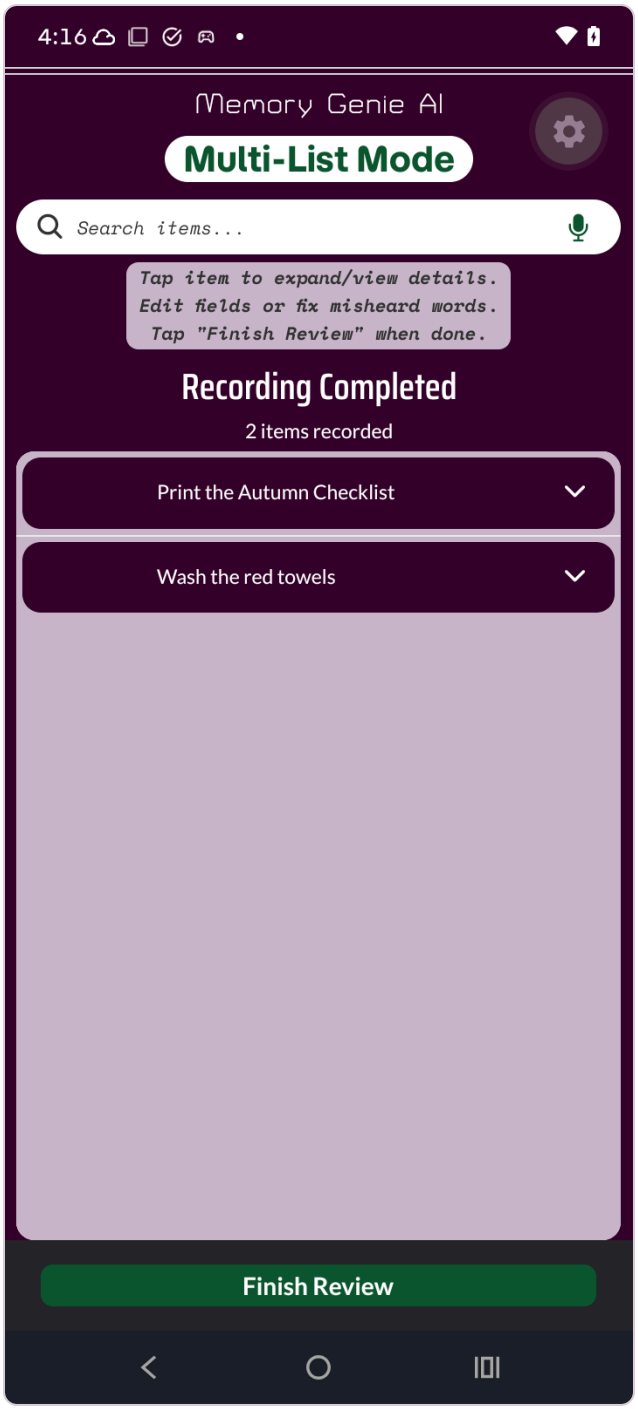
What You Should See

A Multi-List recording flow in Task Zone without a list picker before recording.

A review result in **Review Screen** that shows separate tasks from the same continuous session.

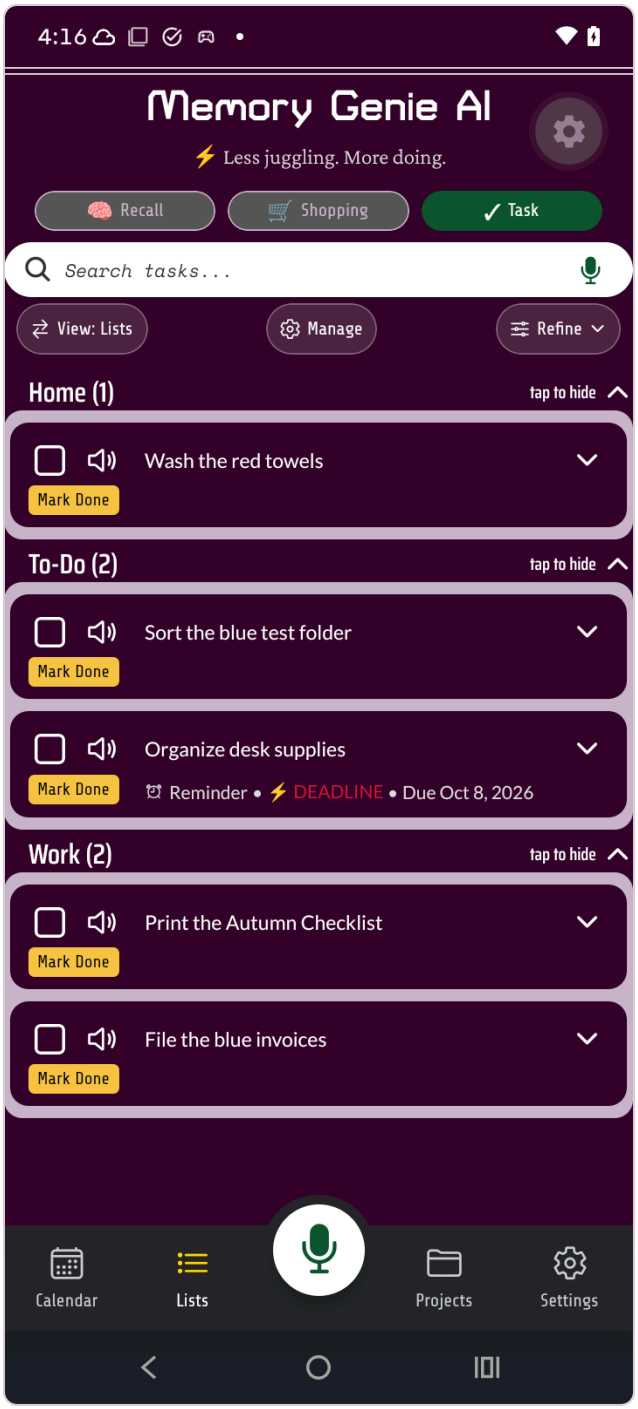
Saved tasks grouped under the correct lists instead of one combined destination.

The review below shows two separate tasks from one session. Expand each task to check its List field; the list names are not shown on these collapsed cards.



Multi-List review shows Print the Autumn Checklist and Wash the red towels as two separate task cards before Finish Review

After `Finish Review`, the tasks appear under Work and Home in Task Zone. The Work list also shows a task from an earlier test session.



Task Zone Lists shows Wash the red towels under Home and Print the Autumn Checklist under Work

Advanced Tips

Multi-List Mode works best when you say the task and the list name in the same thought instead of adding the list later.

If every task in the session belongs to one shared outcome instead of several separate buckets, **Record a Project in Task Zone** may be a better fit than Multi-List Mode.

If timing and reminders matter for some of the tasks, you can still check those details afterward in **Smart Task Scheduling** and **Task Reminders**.

Use the manual next-task and stop controls when spoken `Bam` or `Pow` is inconvenient. Paused or interrupted time is not counted as active recording time.

If Something Looks Wrong

Keep Memory Genie in the foreground and follow the displayed recovery message if the phone locks, the audio route changes, or another app takes the microphone before returning through **Task Zone Tabs**.

If the session fails, wait for the saved count to settle. Unfinished audio cannot be recovered; use **Review Screen** to review the tasks already saved to their lists and record only what is missing.

If one task shows the wrong list in review, expand it in **Review Item Cards**, tap its List field, and select the intended list before `Finish Review`. Check the saved task in **Task Zone Tabs**.

If the saved tasks seem hard to find, reopen the `Lists` view in **Task Zone Tabs** and clear any active search or filter state with **Search and Filters**.

If repeated wording keeps causing the same list mistake, fix that pattern in **Transcription Corrections** and then test Multi-List Mode again through **Task Zone Tabs**.

If the task probably belonged in a project instead of a list, compare the structure with **Understand Lists, Projects, and Completed Tasks in Task Zone** and then try the next session in **Record a Project in Task Zone**.

Related Articles

→ **Task Zone Tabs**
→ **Review Screen**
→ **Review Item Cards**
→ **Understand Lists, Projects, and Completed Tasks in Task Zone**
→ **Smart Task Scheduling**
→ **Task Reminders**
→ **Record a Project in Task Zone**
→ **Search and Filters**
→ **Transcription Corrections**

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Save a Single Item in Recall Zone

RECALL

Last updated 2026-10-07

Overview

Use Single Memory when you want Memory Genie to remember one item and where it is. You can speak the location or enter it manually, review the proposed item, and confirm it before it appears in Recall Zone.

Before You Start

Open Recall Zone. If this is your first recording there, read **First-Time Recording Guide Screen** when the guide appears.

For a spoken entry, allow microphone access and keep the app open; see **Troubleshoot Voice Recording and Transcription** if capture is unavailable.

Record or Type the Item

Tap the bottom microphone from **Recall Zone Tabs** to open Single Memory.

If the screen says `Recording`, start speaking promptly. If it says `Ready to Record`, tap `Start Recording`. Say the item and its location together, such as “orange folder on office desk”; see **How Memory Genie Understands Where You Put Something in Recall Zone**.

To type instead, tap `Enter manually` on the Single Memory screen, enter the item and location, and tap `Done`. The same review follows; see **Review Screen**.

When speaking, say `Pow` or tap `Pow (Stop)` when you are done if the recording has not stopped automatically. Wait for `Recording Completed`; see **Troubleshoot Voice Recording and Transcription** if it stops unexpectedly.

Review and Confirm

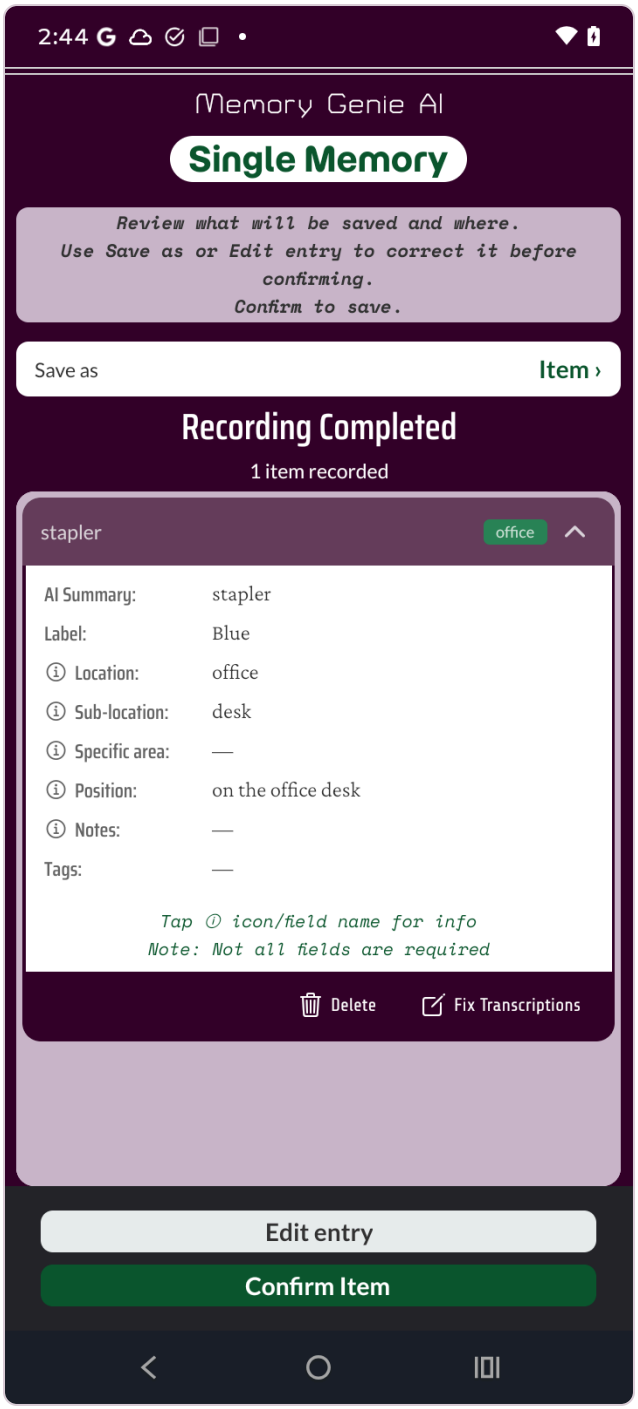
Wait for the proposed card in **Review Screen**, then check `Save as`. Select `Item` for a single object or `Container` if you meant a box or other holder; see **Understand Saved Places and Storage Objects in Recall Zone**.

Expand the card and check the name, label, location, sub-location, and position. Pending proposal values are read-only. Use `Edit entry` to revise the captured wording and review a new proposal, or `Save as` to correct Item versus Container; see **Review Item Cards**.

Tap `Confirm Item` to save an item, or `Confirm Container` to save a container. The app returns to Recall Zone after confirmation; check **Recall Zone Tabs**.

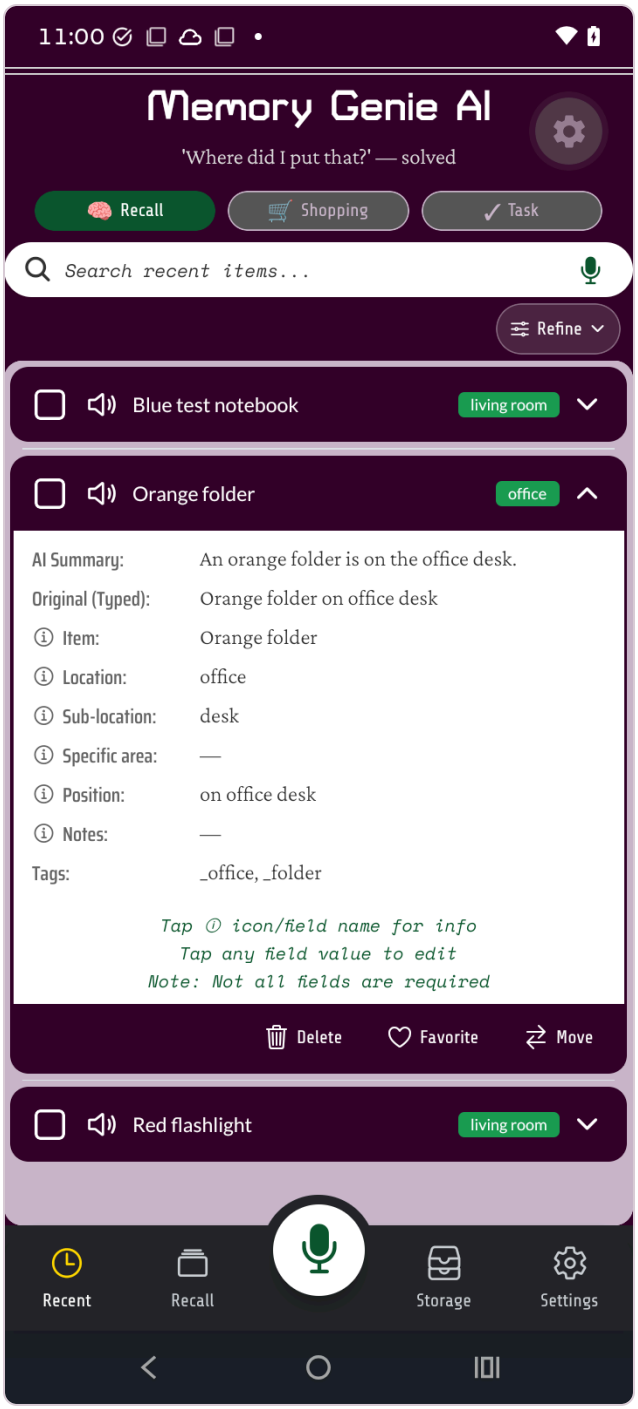
Open `Recent` and expand the saved card to compare `AI Summary` with `Original (Typed)` or `Original (Voice)`. If detail is still processing, use **Why a Recall Zone Item May Say Waiting or Updating**.

This typed blue stapler example shows an expanded proposal after choosing `Save as Item`. Check its proposed place and other details before tapping `Confirm Item`; the item has not been saved yet.



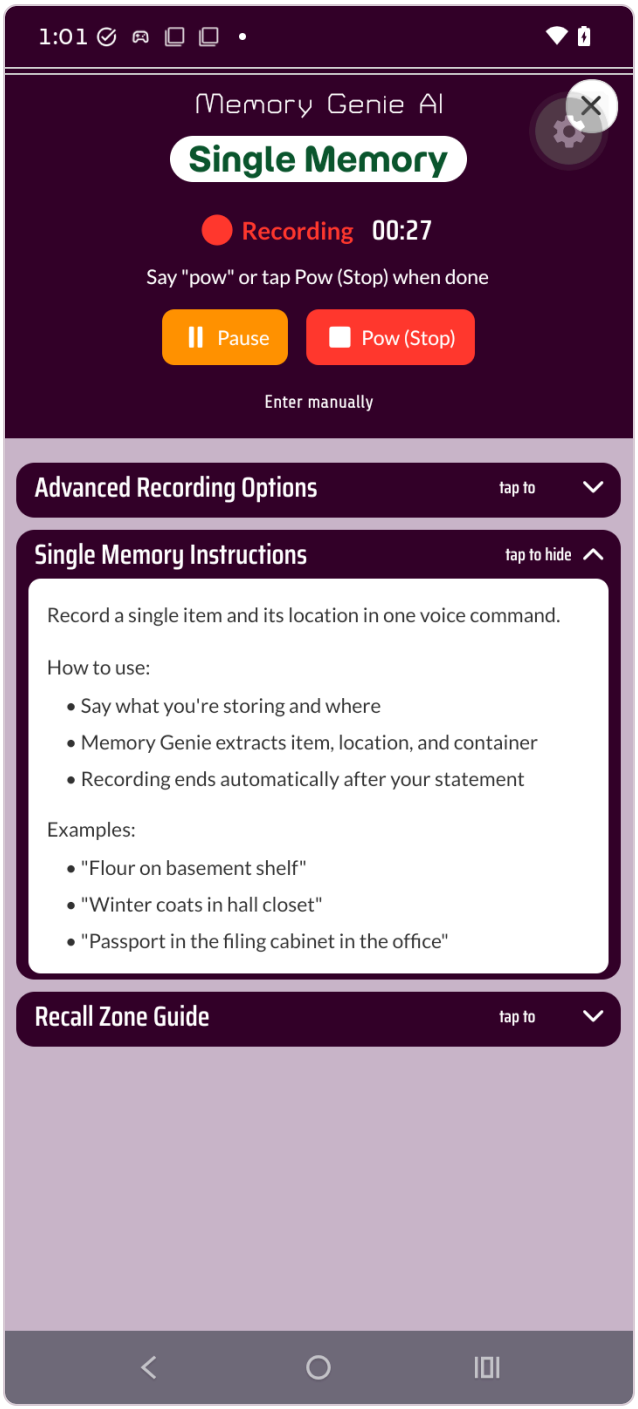
Expanded pending Single Memory Item proposal for a blue stapler on an office desk, with Save as Item and Confirm Item

After confirmation, the expanded orange folder card in `Recent` shows the saved item, original typed wording, organized location, and item actions.



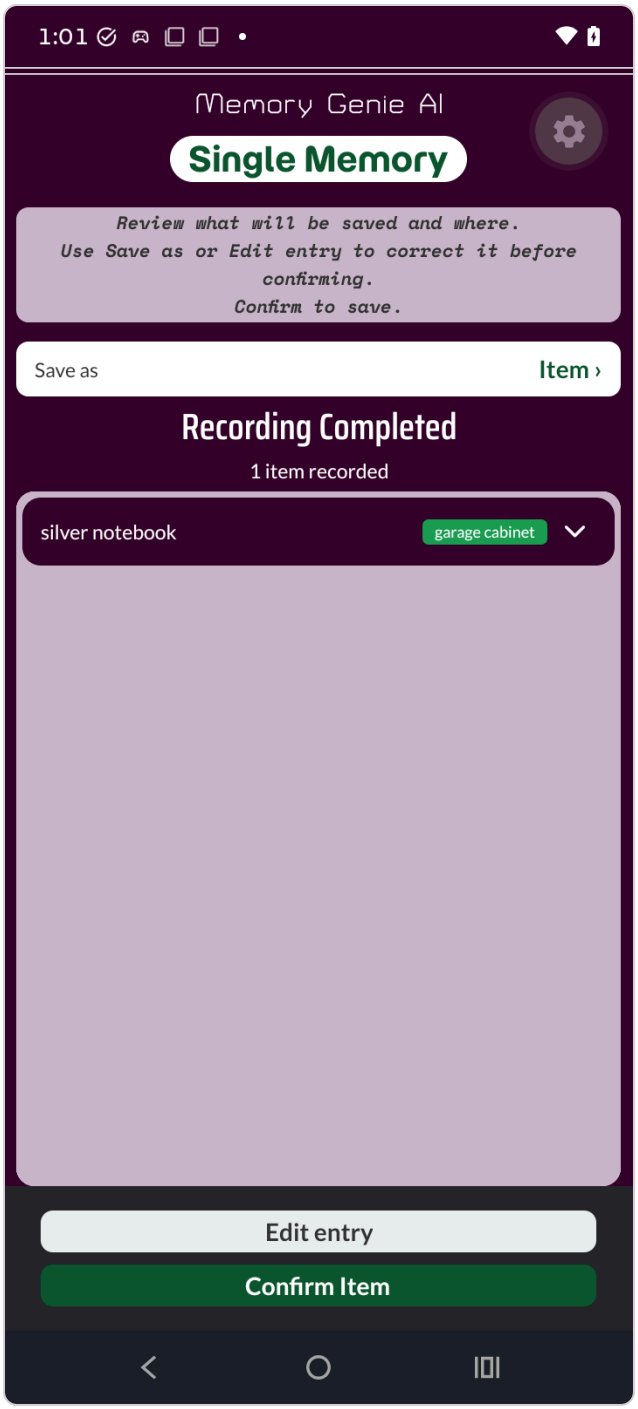
Saved orange folder card in Recall Recent with original typed wording and office desk location

For a spoken item, the recording screen shows an active timer and `Pow (Stop)`. Speak the item and its location, then say `Pow` or tap the stop control when finished.



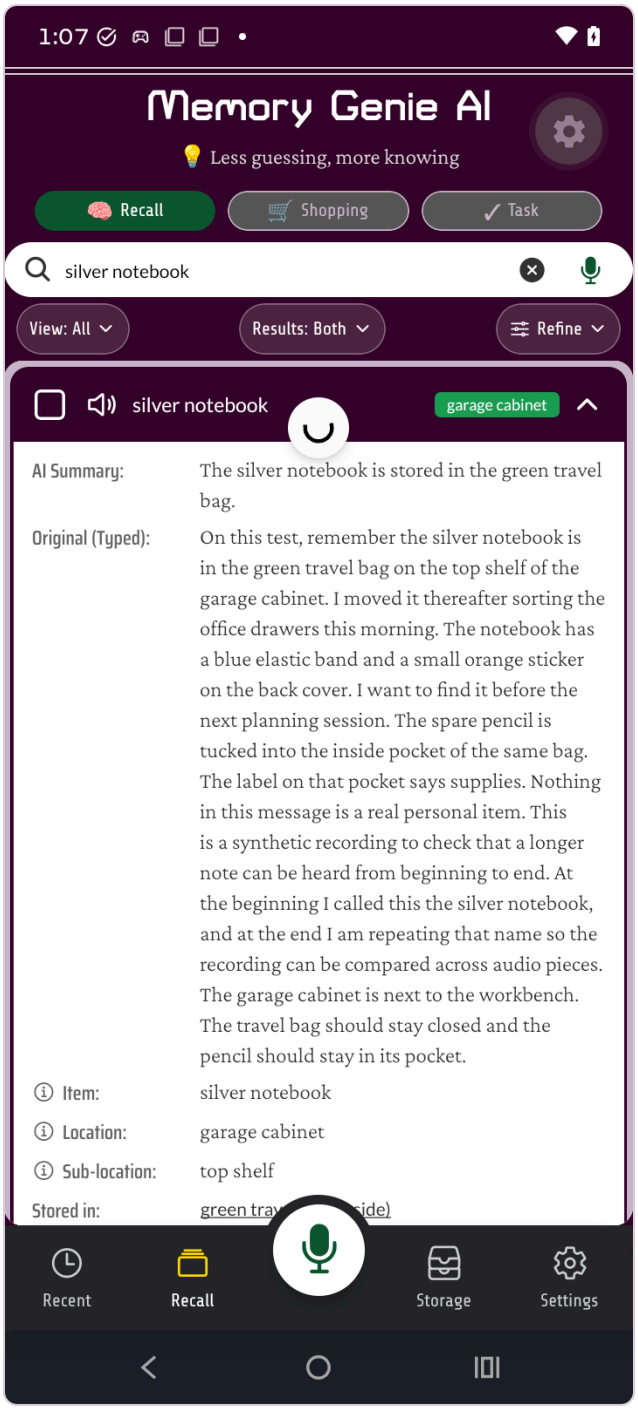
Single Memory recording screen with active timer and Pow Stop control

After transcription, wait for the review card and check the proposed name and place before confirming. This example came from a longer spoken note about a silver notebook in a green travel bag.



Single Memory review showing the proposed silver notebook and garage cabinet location

Expand the saved card to inspect the summary, original wording, and organized location. In this example, `Edit entry` was used to remove stray words from the end of the transcription before saving, so the corrected original is shown as `Original (Typed)`.



Saved silver notebook showing its corrected original wording and organized place inside a green travel bag

What You Should See

A `Recording Completed` review with `Save as` and a confirmation action for the selected kind.

The saved item in `Recent`, with an expandable card showing its original wording and organized placement.

A short `Processing...` state while Memory Genie prepares a proposed or newly saved item.

If Something Looks Wrong

If the proposed kind or location is wrong, correct it before confirming through **Review Screen**.

If the app says `Entry not saved` after a proposal expires, choose `Edit entry` to make a fresh attempt or `Discard` to leave it unsaved; see **Review Screen**.

If the item is absent from `Recent`, clear search and filters, then check the broader Recall view with **Recall Zone Tabs** and **Search and Filters**.

If `Original (Voice)` does not match what you said, follow **Troubleshoot Voice Recording and Transcription** before trying again.

Related Articles

→ **First-Time Recording Guide Screen**

→ **Review Screen**

→ **Review Item Cards**

→ **Recall Zone Tabs**

→ **How Memory Genie Understands Where You Put Something in Recall Zone**

→ **Understand Saved Places and Storage Objects in Recall Zone**

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Understand Saved Places and Storage Objects in Recall Zone

RECALL

Last updated 2026-09-27

Overview

Recall Zone keeps a storage object as the same saved object even when its name, label, location, or contents change. A camera bag can be in the office today and moved to a closet later. It is still the same camera bag, and the portable objects and items inside it keep that context when it moves.

This is different from saving a new sentence every time something changes. Memory Genie keeps track of the storage object you meant and shows where it is now.

Places, Storage Objects, and Location Details

A bag, box, tote, case, suitcase, or other holder can be saved as a storage object. One can be inside another, such as a small case inside a camera bag.

Rooms and fixture details such as a shelf, shelving unit, bookcase, rack, workbench, or hook normally describe where something is. Memory Genie preserves the wording without turning every shelf or surface into a separate storage object. If you clearly describe a reusable fixed place, Memory Genie can keep that place as a saved identity too.

A label belongs to the object it is written on. Renaming “plastic tote” or changing its “Christmas Decorations” label does not move the tote or replace it with a new one.

An empty container remains a storage object. You can save the container before adding anything, find it later by its type or label, and then add one or several items from its details.

Save a New Memory

When a recording clearly describes an item and where it is stored, Memory Genie saves it without making you review a list of location details.

Memory Genie asks only when it needs your answer:

If a place could be portable or fixed, choose what it means.

If the direct nesting is unclear, choose what contains it.

If the complete location matches one you already saved, choose whether you meant that existing storage object.

If none of those conditions applies, the Memory saves automatically. See **How Memory Genie Understands Where You Put Something in Recall Zone** for examples ranging from a hall closet to several containers inside one another.

If you say an item is in an existing labeled box but do not repeat where that box sits, Memory Genie can show matching saved boxes. Choose the one you meant by checking its displayed location. `Create New` adds a separate box instead; `Cancel` leaves the choice without saving. When no container was identified, you may see `Save Without Container` instead of `Create New`. Check the saved item's `Stored in` path afterward to confirm your choice.

Save a New Empty Container

When your recording clearly names a storage object and its location without naming separate contents, Memory Genie can save the storage object itself. For example, “A box labeled Christmas decorations is in the basement on the top shelf” saves the box, its visible label, and its location without inventing an item inside it.

If the new portable container has no visible label, Memory Genie can offer `Add label`, `Not now`, or `Do not remind me again`. You can change the reminder preference later in Settings. Labels are recommended because they make similar boxes or totes easier to tell apart, but they are not required.

Understand Stored in

`Stored in` shows the full accepted route from the item to its broader location. It can include saved storage objects and descriptive details such as the room, shelf, or nearby object.

For example, the path for spare batteries can show the small black case, the camera bag, and the hall closet. Two boxes can share the same name and still remain separate storage objects when they are in different places.

Open a storage object and use `View Contents` to see what is directly inside it. If a smaller case is inside a camera bag, the camera bag shows the case as a direct item; open the case to see the batteries. See **Storage Objects, Places, and View Contents in Recall Zone** for the full contents flow.

Find the Memory, Then Find the Object

Normal search is the quick route when you know the item name. Searching “ornaments” can take you straight to the relevant Memory and its `Stored in` path.

`Smart Search` helps with a different problem: remembering the purpose, category, project, or related idea but not the item's exact name. After Smart Search helps you recognize the right Memory, its saved storage objects and location details guide you to the physical item. Learn when to use each kind of search in **Find Hard-to-Remember Items in Recall Zone**.

Move and Repack

Use `Move Item` or `Move Container` to review a new exact destination. Moving a portable storage object keeps it as the same saved object and moves its portable contents with it.

Use `Repack` to transfer reviewed direct contents to another destination. Portable child objects move with their contents. Fixed child places stay attached. Choose `Keep` to retain the empty source or `Remove` when the source is verified empty. See **Move a Saved Container in Recall Zone** before changing a complex storage arrangement.

Pending and Retry States

`Waiting` or `Updating` means Memory Genie kept the exact action and is still checking or finishing it. `Needs review` means the saved location changed and the action must be checked against the latest state. `Try Again` continues the same action; it does not create a second Memory or repeat a completed change.

If the app closes while a new Memory is waiting for review, reopen Recall Zone. Memory Genie recovers the waiting review or confirmed action for the signed-in account.

If Something Looks Wrong

If `Stored in` is missing a container or location detail you said, compare the wording with **How Memory Genie Understands Where You Put Something in Recall Zone** before recording a correction.

If `View Contents` does not show an item you expected, remember that it shows direct contents and follow the next storage object with **Storage Objects, Places, and View Contents in Recall Zone**.

If a move is still waiting or needs review, continue it with **Move a Saved Container in Recall Zone** instead of starting the same move again.

Related Articles

→ **How Memory Genie Understands Where You Put Something in Recall Zone**

→ **Storage Objects, Places, and View Contents in Recall Zone**

→ **Find Hard-to-Remember Items in Recall Zone**

→ **Move a Saved Container in Recall Zone**

→ **Manage Moves and Trips in Recall Zone**

→ **Why a Recall Zone Item May Say Waiting or Updating**

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KNOWLEDGE BASE

Review and Troubleshooting

8 ARTICLES

Listen To Saved Item Cards

ALL

Last updated 2026-08-01

Overview

Saved item cards can speak the most useful details back to you when reading the screen is not the fastest option. Memory Genie lets you hear a short summary from Recall Zone, Shopping Zone, Catalog, and Task Zone cards without opening the full card first.

This is especially useful when you searched for something, found the right card, and want the answer read aloud while you keep moving.

Before You Start

Open the zone where the saved item appears.

Make sure your phone volume is high enough to hear spoken feedback.

What Happens First

Item cards in Recall Zone, Shopping Zone, Catalog, and Task Zone can show a speaker icon beside the other quick card actions in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

Tapping the speaker icon reads a short summary for that card, such as where a memory is stored, which store needs a shopping item, or what a task is about; open the full card with **Review Item Cards** if you want to inspect more.

If another card is already being read aloud, the new card stops the previous readback and starts the new one while you stay in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

How To Listen To A Card

Open a saved item list through **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

Use search or filters through **Search and Filters** if you need to narrow the list before listening.

Tap the speaker icon on the card you want to hear, then compare the spoken details with the visible card in **Review Item Cards** if you want to inspect more.

In Recall Zone, use the speaker icon after finding an item through **Find Hard-to-Remember Items in Recall Zone** when you want the saved location read aloud.

In Shopping Zone, use the speaker icon from `Lists` or `Catalog` through **Shopping Zone Tabs** when you want the item, store, or useful detail read aloud.

In Task Zone, use the speaker icon from `Calendar`, `Lists`, or `Projects` through **Task Zone Tabs** when you want the saved Memory Genie summary read aloud.

What You Should See

A speaker icon on supported saved item cards.

Spoken card details that match the visible saved item.

One card readback at a time.

Normal card actions, such as selection, expand, edit, or mark done, still available.

If Something Looks Wrong

If nothing plays, raise the phone volume and retry the speaker icon from **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

If the spoken details are not what you expected, open the card and inspect fields with **Review Item Cards**.

If the item itself is hard to find before listening, clear search or filters with **Search and Filters**.

Related Articles

- → **Recall Zone Tabs**
- → **Shopping Zone Tabs**
- → **Task Zone Tabs**
- → **Search and Filters**
- → **Review Item Cards**
- → **Find Hard-to-Remember Items in Recall Zone**

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Recover From Edit, Save, and Sync Problems

ALL

Last updated 2026-11-05

Overview

Memory Genie keeps your original wording or draft available when an entry cannot be prepared, opened for editing, or saved. A message may also say that the main change was saved while related information is still syncing, or that Memory Genie could not confirm whether a submitted save finished. Use the action named in that message; do not repeat the whole entry with a different action.

Before You Start

Keep the edit screen open if your draft is still visible.

Reconnect the device if it is offline.

Do not retype or submit the same change from another device while `Check Save` is still resolving an earlier attempt.

What Happens First

`Try Again` is shown only when Memory Genie knows the primary save did not start; return to **Review Screen** after it succeeds.

`Check Save` means the save may or may not have committed. It checks the same operation instead of creating a duplicate, then returns you to **Review Screen**.

`Try Sync Again` repeats only the unfinished related work. It does not repeat the primary save described in **Review Item Cards**.

`This retry expired` means Memory Genie no longer has the bounded safety record needed to repeat the old operation; use the latest item from **Review Item Cards**.

`Couldn't prepare this Memory.` means that the current Recall Zone entry was not saved. Its original wording remains available only in that entry's recovery choices; use **Review Screen** to understand the normal review stage.

`Couldn't open Edit Entry.` means the original wording was preserved but the edit screen did not open. `Try Again` retries only that local opening step, while `Cancel & Start Over` discards the failed entry and returns you to normal entry without starting the microphone; see **Create a Single Recording in Each Zone** before creating the replacement.

How To

For `Save not confirmed`, restore connectivity and select `Check Save`. If the saved record is found, Memory Genie shows the result; if it is proven absent, you can try the retained draft again and return through **Review Screen**.

For `Some changes still need to sync`, select `Try Sync Again`. You may close the message because the saved item retains a visible pending-sync state on the card described in **Review Item Cards**.

For `AI edit was not completed`, select `Try AI Again` only if you want a new AI request, then inspect the result with **Review Item Cards**.

For `Could not confirm the AI edit`, understand that a new attempt may count as another AI edit, then select `Start New Attempt` only after deciding to proceed from **Review Screen**.

If the original item was removed, use `Save as New` to create a separate item from the retained draft, or return to the latest list described in **Review Screen** before deciding.

If an operation expired, select `Review Latest`. Memory Genie refreshes the item and requires a new save attempt; use **Review Item Cards** to check the latest values.

For `Couldn't prepare this Memory.`, select `Edit Entry` to open the original wording for a new submission, or select `Discard` if you no longer want the entry; then use **Review Screen** to check the result of any new submission.

If `Edit Entry` does not open, select `Try Again`. If the same entry still does not open, select `Cancel & Start Over`, then choose voice or typed entry yourself using **Create a Single Recording in Each Zone**.

Select `Contact Support` only after the repeated Edit Entry message offers it. If your email app does not open, press and hold the displayed `support@memorygenie.ai` address to copy it, select `Back to Entry`, and use **Send Diagnostics to Memory Genie Support** if support asks for diagnostic information.

What You Should See

Your draft stays available when fields need attention, another edit conflicts, saving does not start, or a save is unconfirmed.

A confirmed main save can close the editor even if a card-level related-sync status remains.

Conflict review shows the latest value and your draft value for each field that changed, then requires another explicit Save.

Review Additional Changes To A New Memory

When you use `Save as New` in Recall Zone, the new Memory uses your edited value and the original Memory stays unchanged. An edit that only makes the change you requested does not need an extra saved-place confirmation.

If the edit also changes another detail, `Review saved place` says: “Saving this copy also changes the details below. The original Memory stays unchanged.” Compare `Current path` with `New path` and check any additional changed details. For example, clearing a Bin may also remove a Shelf between that Bin and its outer Container from the new copy. An empty value is shown as “—”.

Choose `Save as New` to accept the displayed changes, `Edit entry` to correct the retained field value, or `Cancel` to leave the copy unsaved. You can check the saved result using **Review Item Cards**.

Check A Task Removal Request

If Task Zone shows `Task removal needs confirmation.`, choose `Review requests` and open the saved request. While connected, choose `Resolve request`. If removal already started, Memory Genie shows its progress. If it did not start, that request is closed so it cannot start later. The Task Zone controls are explained in **Task Zone Tabs**.

`This removal request didn’t start` means no further action will be taken for that request. Choose `Done`. If you still want to remove the task, check its current card before making a new deliberate deletion.

Closing the message only closes its view; it does not cancel, confirm or repeat removal. Return to `Review requests` to check the saved request. Do not submit another deletion just because its first response was missing. Account deletion has a separate saved-request view, described in **Delete Your Memory Genie Account**.

If Something Looks Wrong

If `Check Save` remains unavailable after connectivity returns, keep the draft open and contact `support@memorygenie.ai` after checking **Authentication Sign-In and Session Recovery**. Say that the save outcome is unconfirmed; do not send the draft text unless support specifically needs it.

If a related sync repeatedly fails, keep the operation visible and contact `support@memorygenie.ai` after checking the saved card with **Review Item Cards**. Include the zone and action, but do not send internal IDs or provider responses.

If an item keeps disappearing during conflict review, return through **Review Screen** and use `Save as New` only when you intend to create a separate item.

If the repeated Edit Entry message remains after trying again, keep the entry open and contact `support@memorygenie.ai` after reviewing **Send Diagnostics to Memory Genie Support**. Do not include the original wording unless support specifically asks for it.

Related Articles

→ **Review Item Cards**

→ **Review Screen**

→ **Authentication Sign-In and Session Recovery**

→ **Create a Single Recording in Each Zone**

→ **Send Diagnostics to Memory Genie Support**

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Resolve App Verification and Account Access Problems

ALL

Last updated 2026-11-06

Overview

Memory Genie verifies the installed app and the signed-in account before protected saves and AI work. When the app confirms that verification rejected a save, that change was not saved. Unsaved editor drafts stay available only while the app remains open.

Before You Start

Confirm the device has an internet connection and automatic date and time are enabled.

Use the current Memory Genie app installed from its supported store or authorized test distribution.

Keep the draft screen open if you want to preserve the current unsaved changes.

What Happens First

App verification checks the app installation; it is separate from signing in through **Authentication Sign-In and Session Recovery**.

A permission message means the current Memory Genie account does not own or cannot change the selected item; confirm the account with **Authentication Sign-In and Session Recovery**.

A sign-in message means the authenticated session must be restored with **Authentication Sign-In and Session Recovery** before the save can continue.

How To

For `Could not verify this app`, keep the editor open, confirm your internet connection and automatic date and time, and review **Authentication Sign-In and Session Recovery**. If verification still fails, select `Contact Support`. Closing or restarting the app can lose an unsaved editor draft.

If the app came from an unsupported copy or old test installation, install the current authorized version, sign in again with **Authentication Sign-In and Session Recovery**, and reopen the item.

For `Sign in to save changes`, select `Sign In` and follow **Authentication Sign-In and Session Recovery**. Memory Genie keeps the draft only while this app process remains open, refreshes the item after sign-in, and returns conflicts to Review.

For `Changes were not saved`, use `Switch Account` only when the item belongs to another Memory Genie account, following **Authentication Sign-In and Session Recovery**.

What You Should See

Successful verification returns you to the requested action.

Signing back into the same authorized account restores the retained draft while Memory Genie remains open.

Switching to an account that does not own the item never exposes the other account's draft in normal app screens.

Notification actions are separate from unsaved editor drafts. Memory Genie automatically checks saved Done and Snooze requests for the original account. Return to that account if sign-in is needed. If a request still cannot finish, its task-specific message lets you view the task or contact support. See **Use Task Reminder Notifications and Snooze Options**.

Task and Account removal requests also have their own saved status. For `Task removal needs confirmation.`, use `Review requests` as described in **Task Zone Tabs**. For `Couldn't confirm account deletion`, use `Resolve request` on the saved deletion request in Settings or the sign-in screen; see **Delete Your Memory Genie Account**. Closing a status view does not cancel or repeat a removal.

Catalog additions that say your selection is saved are different from unsaved editor drafts. For `App verification needed`, confirm your internet connection, automatic date and time, and current authorized installation, then return to Memory Genie. It checks the saved selection again without repeating confirmed additions. If sign-in is needed, return to the same account using **Authentication Sign-In and Session Recovery**. If verification still fails after these checks, choose `Contact Support`. Do not uninstall the app or clear its saved data to troubleshoot a retained selection.

If Something Looks Wrong

If app verification still fails in the current authorized app on a connected device, select `Contact Support` after checking **Authentication Sign-In and Session Recovery**. Say that app verification failed and name the device platform; do not send tokens or internal error details.

If the correct account still cannot update an item it owns, confirm it with **Authentication Sign-In and Session Recovery**, then select `Contact Support` and include the account email, zone, and action. Do not include the item text unless support requests it.

If the app closed during sign-in, the process-only draft cannot be recovered. Sign in with **Authentication Sign-In and Session Recovery**, reopen the latest item, and make the edit again.

Related Articles

→ **Authentication Sign-In and Session Recovery**

→ **Recover From Edit, Save, and Sync Problems**

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Review Item Cards

ALL

Last updated 2026-10-07

Overview

Review item cards let you inspect what Memory Genie captured and fix details before you move on. A Recall proposal still needs confirmation to save; a completed Shopping or Task card already represents a saved item.

Across all zones, the card is the moment where speed and accuracy come together: fast enough to keep you moving, detailed enough to build trust in what was saved.

Before You Start

Complete a recording and remain on the `Recording Completed` screen.

What Happens First

Captured items appear as cards on the completed review flow in **Review Screen**.

You can expand a card to inspect important fields before tapping `Finish Review`; use **Review Screen** for the full review steps and **Transcription Corrections** for repeated wording fixes.

On regular saved cards in Recall Zone, Shopping Zone, and Task Zone, tap a supported field value to edit it directly. A pending Recall proposal is different: its displayed field values are read-only until you confirm it. Use `Edit entry` to revise the captured wording and review a new proposal, or `Save as` to correct Item versus Container. Saved cards also provide actions such as `Favorite` or `Unfavorite`; compare the zone flows in **Recall Zone Tabs**, **Shopping Zone Tabs**, and **Task Zone Tabs**.

In saved item lists, supported cards can also read a short summary aloud through **Listen To Saved Item Cards**.

In Recall Zone, a newly saved memory may briefly show `Processing...`, then fill in more location detail after a short wait; compare that behavior with **Why a Recall Zone Item May Say Waiting or Updating**.

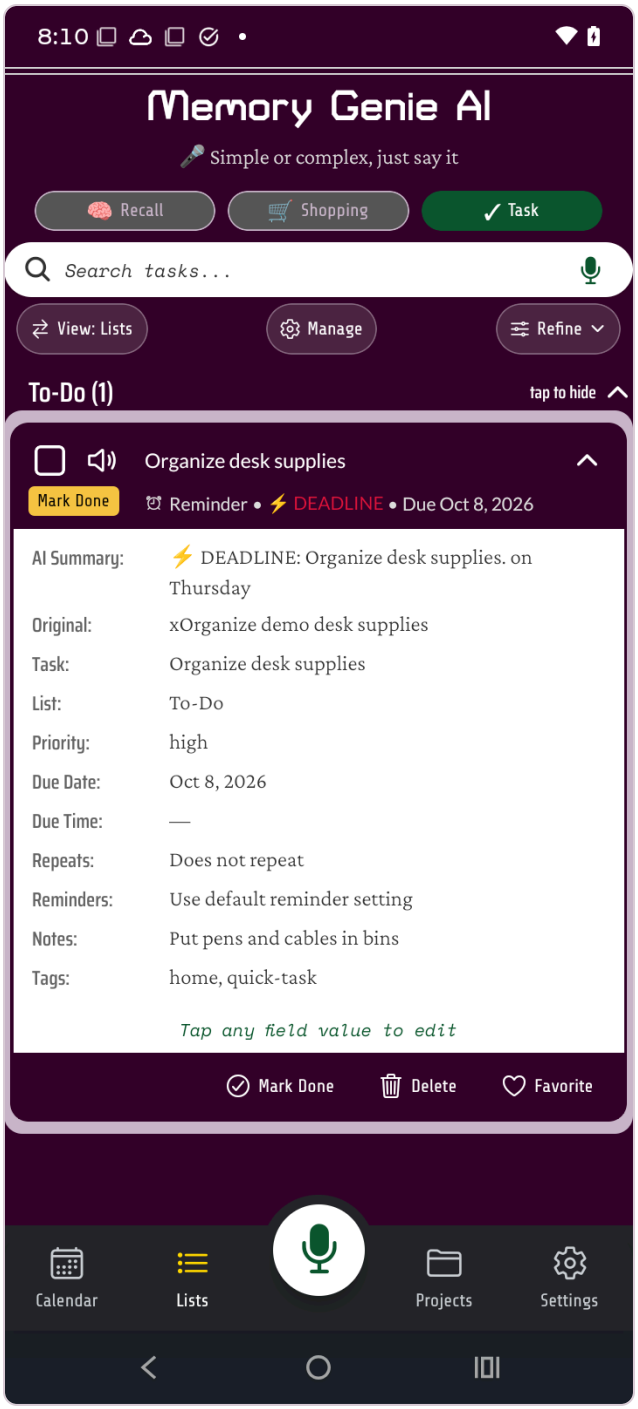
In Recall Zone, an expanded memory card shows the organized summary and the original wording Memory Genie received. New memories also identify whether that wording came from voice or typing; older memories may show `Original` without a source label. Use **Troubleshoot Voice Recording and Transcription** when the voice wording itself is wrong.

Shopping Zone item cards often show the most useful details directly in the header first, then reveal the full item breakdown when opened; compare what you see with **Shopping Zone Tabs** if you are validating a saved shopping item.

Task Zone cards may appear in grouped or flat layouts depending on the tab and view mode, but the expanded card still gives you the same fuller detail; compare layouts with **Task Zone Tabs** when needed.

A Saved Task Card

After `Finish Review`, open Task Zone `Lists` and expand a saved task. This example shows the task name and due date in the header. The expanded card separates the original wording from the organized task, then shows its list, priority, due date, repeat setting, reminders, notes, and tags. Tap a field value to edit it; `Due Date`, `Due Time`, `Repeats`, and `Reminders` open Task Schedule. `Mark Done`, `Delete`, and `Favorite` are below the fields.



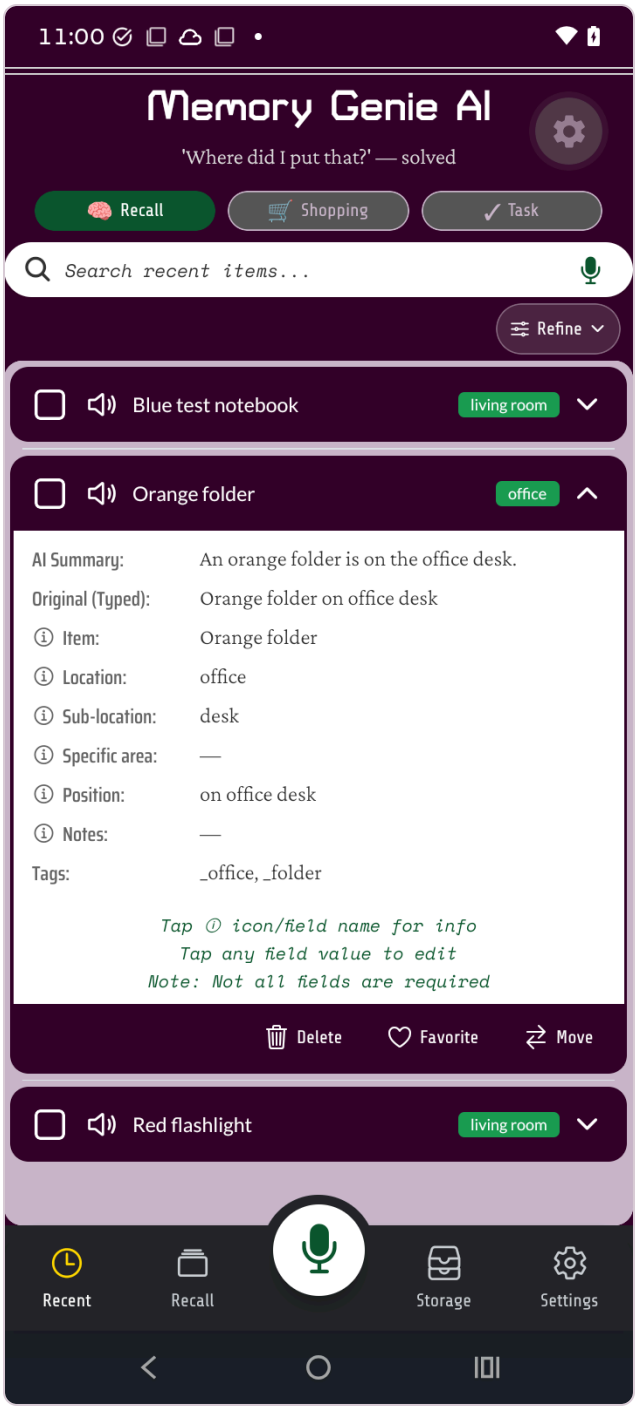
An expanded saved Task card with its original wording, due date, repeat setting, notes, tags, and actions

This task says `Does not repeat`; its October 8 due date does not make it recurring. For repeating tasks and final occurrences, use **Recurring Task Schedules**.

A Saved Recall Item Card

After `Confirm Item`, open Recall Zone `Recent` and expand the saved item. This example shows an orange folder on an office desk. `Original (Typed)` keeps the words that were entered, while `AI Summary`, Item, Label, Location, Sub-location,

and Position show how Memory Genie organized them. The saved card also offers `Delete`, `Favorite`, and `Move`; use **Save a Single Item in Recall Zone** for the steps before this card appears.



An expanded saved Recall item card with original typed wording, office desk location, and item actions

How To Review Item Cards Effectively

Open each relevant card and read the captured wording carefully as described in **Review Screen**.

Use the speaker icon through **Listen To Saved Item Cards** when you want a saved card summary read aloud before opening the card.

Use the checkbox with **Search and Filters** when you want to add or remove favorites; saved cards no longer need a separate heart beside the speaker.

Verify zone-specific details (for example, location context in Recall Zone, list/store context in Shopping Zone, or task context in Task Zone) using **Recall Zone Tabs**, **Shopping Zone Tabs**, and **Task Zone Tabs**.

On a Recall Zone memory, compare `AI Summary` with `Original (Voice)` or `Original (Typed)` before deciding whether the wording or the organized details need attention; use **Troubleshoot Voice Recording and Transcription** if spoken wording was captured incorrectly.

In Recall Zone, wait briefly and reopen the card with **Why a Recall Zone Item May Say Waiting or Updating** if the memory still says `Processing...` and you expect fuller location detail.

If you need to change where an item lives in Recall Zone, use the move action from the card and follow **Move a Saved Item to a New Container in Recall Zone** for a new-container example.

On a Task Zone card, tap `Due Date`, `Due Time`, `Repeats`, or `Reminders` to open the complete schedule editor. The `Reminders` row shows the saved offsets and lets you add, edit, or remove them; see **Task Zone Tabs**.

On a Shopping Zone list card, tap `Store` to choose a different store, or tap another displayed value to edit it. Catalog entries keep a dedicated `Manage` action for shared and store-specific catalog details described in **Use the Catalog in Shopping Zone**.

If the saved result points you to a container rather than a single item, use **Storage Objects, Places, and View Contents in Recall Zone** and then return to **Recall Zone Tabs** if you want to browse inside that container.

Open Shopping cards with **Shopping Zone Tabs** in mind if you need more than the header view, because the expanded card gives you the fuller detail and editable fields.

Check labels and organization details with **Tags** if you want to add or remove tags before moving on.

For a completed Shopping or Task card, edit or delete an incorrect saved item before `Finish Review` returns you to the zone; follow **Review Screen**. For a Recall proposal, use its `Confirm Item` or `Confirm Container` action to save it.

If repeated wording issues appear, apply fixes with **Transcription Corrections**.

Return to overall review flow guidance in **Review Screen**.

What You Should See

Expandable cards with detailed fields.

Editable field values on supported saved Recall Zone, Shopping Zone list, Task Zone, and Shopping Mode cards; pending Recall proposal values are read-only.

A speaker icon on supported saved item cards for quick readback.

A cleaner header with the checkbox, speaker, item wording, and any important badge or expand control aligned together.

In Recall Zone, some cards may start simple and then update with richer location detail after processing finishes.

Expanded Recall Zone memory cards that keep the original captured or typed wording directly below the organized summary.

Shopping Zone item headers that surface quick-read information first, with more fields available after expansion.

Task Zone cards that keep the important task wording visible even when the page layout changes between grouped and flat views.

A clear next action: confirm a Recall proposal or correct a saved Shopping or Task item.

Better placement confidence after `Finish Review`.

If Something Looks Wrong

If details are incomplete, wait briefly, re-open the card, and check again with **Review Screen**.

If a Recall Zone card stays on `Processing...`, compare that state with **Why a Recall Zone Item May Say Waiting or Updating** and then reopen it from **Review Screen**.

If wording is repeatedly wrong across recordings, create a correction rule in **Transcription Corrections**.

If `Original (Voice)` is not what you said, use the recording checks in **Troubleshoot Voice Recording and Transcription**; if the original is correct but the organized details are not, review the visible Recall fields with **Review Screen**.

Related Articles

→ **Review Screen**
→ **Save a Single Item in Recall Zone**
→ **Listen To Saved Item Cards**
→ **Transcription Corrections**
→ **Tags**
→ **Recall Zone Tabs**
→ **Move a Saved Container in Recall Zone**
→ **Storage Objects, Places, and View Contents in Recall Zone**
→ **Why a Recall Zone Item May Say Waiting or Updating**
→ **Shopping Zone Tabs**
→ **Task Zone Tabs**
→ **Create a Single Recording in Each Zone**

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Review Screen

ALL

Last updated 2026-10-07

Overview

The review screen shows what Memory Genie understood from a recording or typed entry. In Recall Zone, confirm the proposed Item or Container to save it. In Shopping and Task, inspect the captured cards and use `Finish Review` to return to the zone.

The cards let you check what was captured and take the right next action for each zone.

Before You Start

Complete a recording in any zone, or enter a Recall item manually through **Save a Single Item in Recall Zone**.

What Happens First

After recording stops, processing completes and the app transitions to a `Recording Completed` state as described in **Create a Single Recording in Each Zone**.

You will see captured items as cards that can be expanded for deeper review using **Review Item Cards**.

How To Use the Review Screen

Wait for `Recording Completed` to appear after following **Create a Single Recording in Each Zone**.

Read the item summary and expand each card you want to verify using **Review Item Cards**.

Check wording and key details so the result matches what you intended using **Review Item Cards**.

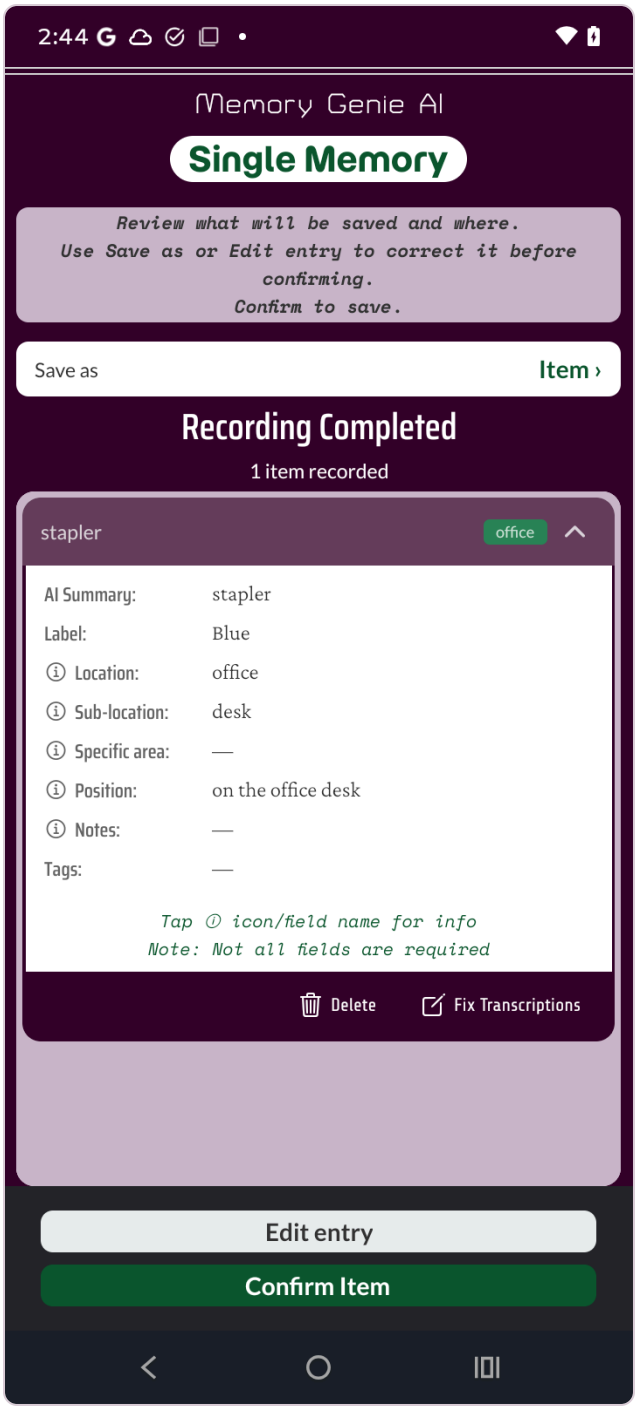
A dash (`—`) in an optional field means no value is set. You can leave it blank. On a pending Recall proposal, field values cannot be edited directly: use `Edit entry` to revise the captured wording and review a new proposal, or `Save as` to correct Item versus Container. Supported fields on saved cards can be edited by tapping them; see **Review Item Cards**.

If needed, make corrections from available item actions with guidance in **Transcription Corrections**.

In Recall Zone, check `Save as` , then tap `Confirm Item` or `Confirm Container` to save. A completed Shopping or Task card is already saved; correct or delete it from review if needed, then tap `Finish Review` to return to the zone. Confirm the result through **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

Review looks different by zone. For the full simple-item path, use **Save a Single Item in Recall Zone**. For a nested placement, use **Add an Item Inside Nested Containers in Recall Zone**.

This expanded Single Memory proposal shows the fields you can check before `Confirm Item` . Its values are still read-only while the item is pending; use `Edit entry` or `Save as` if the proposal needs a correction.



Expanded pending Recall Item review card showing Save as Item, proposed placement fields, and Confirm Item

What You Should See

Title text indicating recording completion.

One or more review cards for captured items.

A `Confirm Item` or `Confirm Container` action in Recall Zone, or `Finish Review` in Shopping and Task.

If Something Looks Wrong

If a card looks incomplete, wait briefly, re-open the card, and verify again with **Review Item Cards**.

If Recall says `Entry not saved` because its proposal expired, use `Edit entry` for a new attempt or `Discard` to leave without saving; follow **Save a Single Item in Recall Zone**.

If placement seems wrong after finish, verify alternate zone tabs and clear filters/search using **Search and Filters**.

If this is a repeated wording issue, use **Transcription Corrections** so future recordings are cleaner.

Related Articles

- → **Create a Single Recording in Each Zone**
- → **Save a Single Item in Recall Zone**
- → **Review Item Cards**
- → **Transcription Corrections**
- → **Search and Filters**
- → **Recall Zone Tabs**
- → **Shopping Zone Tabs**
- → **Task Zone Tabs**

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Smart Shopping Detection

SHOPPING

Last updated 2026-10-17

Overview

Smart Shopping Detection protects the quality of your shopping lists before a bad capture gets saved. Memory Genie can recognize when a Shopping Zone result does not look like a real item and give you the chance to correct it immediately.

That makes the feature powerful because it catches confusion early, while the intended item is still fresh in your mind.

Before You Start

Open Shopping Zone and be ready to record an item.

If the same item or phrase is often heard the wrong way, review **Transcription Corrections** before recording.

What Happens First

Record normally in Shopping Zone using **Create a Single Recording in Each Zone**, then watch the post-recording flow in **Review Screen**.

If the app understands the recording as a shopping item, it appears in review as usual through **Review Item Cards** and later in **Shopping Zone Tabs**.

If the wording does not look like a shopping item, you should still get a chance to correct it in **Review Screen** instead of starting over.

How To Use Smart Shopping Detection

Record your shopping item normally with **Create a Single Recording in Each Zone**, then stay on **Review Screen** until the result appears.

If the captured wording looks correct, confirm it through **Review Item Cards** and finish normally in **Shopping Zone Tabs**.

If the captured wording looks wrong or does not read like an item, type what you meant in **Review Screen** and then verify the corrected result in **Review Item Cards**.

When you correct a flagged capture in **Review Screen**, type the item and any details you want saved. Check the store you selected for this recording. Details heard in the rejected wording are not automatically added to the corrected item.

If the same wording problem keeps happening, create a reusable fix in **Transcription Corrections** so future Shopping Zone recordings need less cleanup in **Review Screen**.

What You Should See

A normal shopping item should continue into the standard review flow.

A capture that looks wrong should still give you a place to type the correct wording.

After you correct the wording, the saved item should reflect your correction and the store you selected. A brand, amount, or package unit you did not include may remain blank.

If Something Looks Wrong

If your capture seems to disappear, go back to **Review Screen** first and then check where it shows up in **Shopping Zone Tabs** before assuming it was lost.

If a corrected item has a blank brand, amount, or unit that you wanted, add it to the correction or edit the saved card through **Review Item Cards**.

If the app keeps hearing the same wrong phrase repeatedly, add a specific replacement in **Transcription Corrections** and retest with **Create a Single Recording in Each Zone**.

If the corrected item saves but appears in the wrong place, confirm the saved details in **Review Item Cards** and then re-check visibility with **Search and Filters**.

Related Articles

- → **Create a Single Recording in Each Zone**
- → **Review Screen**
- → **Review Item Cards**
- → **Shopping Zone Tabs**
- → **Transcription Corrections**
- → **Search and Filters**

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Transcription Corrections

ALL

Last updated 2026-10-06

Overview

Transcription Corrections gets stronger every time it saves you from repeating the same fix. Memory Genie learns your preferred wording for repeated voice-to-text mistakes so future recordings come in cleaner and need less manual cleanup.

This is one of the most practical ways to make the product feel more personalized the longer you use it.

Before You Start

Sign in and open Settings.

Have at least one example phrase that was captured incorrectly.

What Happens First

You can add correction rules that transform one phrase into your preferred phrase, then check the results in **Review Item Cards** and **Review Screen**.

These rules are best used for repeated, predictable wording issues discovered during **Create a Single Recording in Each Zone** or after recovering a questionable Shopping Zone capture with **Smart Shopping Detection**.

The same correction rules apply to completed recordings made on supported iPhone and Android builds because the correction step happens after private on-device transcription described in **Create a Single Recording in Each Zone**.

How To Use Transcription Corrections

Open Settings and go to the transcription correction area after baseline testing with **Create a Single Recording in Each Zone**.

Add a rule with the phrase you want to change and the phrase you want to keep. Choose the zone it applies to, or leave it available across zones, then tap `Done` even if the keyboard is open. Check the saved rule before testing it through **Review Item Cards**.

To revise a rule, open it, make the change, tap `Done`, and reopen the page to check it. You can turn all rules off or turn one rule off without deleting it; turn it back on when you want the correction again before checking a new **Review Screen**.

Save the rule and run your next recording normally using **Create a Single Recording in Each Zone**.

On future captures, verify that repeated wording is corrected automatically through **Review Screen** and **Review Item Cards**, especially after earlier recovery through **Smart Shopping Detection**.

If corrected items look misplaced, check the matching tabs in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

What You Should See

Saved correction rules in your settings list.

The `Done` and `Cancel` actions remaining reachable while you type on iPhone or Android.

Improved wording consistency in later recordings.

Fewer repeated manual edits on completed review cards.

If Something Looks Wrong

If a correction is too broad, edit the rule so it only targets the exact repeated phrase, then retest with **Create a Single Recording in Each Zone**.

If a phrase is still wrong, add a more specific replacement rule and re-check on **Review Screen** after reviewing recovery behavior in **Smart Shopping Detection**.

A failed or interrupted recording does not preserve unfinished audio for later correction. Use **Review Screen** to check which earlier items finished saving, then record only the missing wording again before applying a correction rule.

Related Articles

- → **Review Screen**
- → **Review Item Cards**
- → **Create a Single Recording in Each Zone**
- → **Smart Shopping Detection**
- → **Recall Zone Tabs**
- → **Shopping Zone Tabs**
- → **Task Zone Tabs**

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Why a Recall Zone Item May Say Waiting or Updating

RECALL

Last updated 2026-09-15

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KNOWLEDGE BASE

Search and Retrieval

3 ARTICLES

Find Hard-to-Remember Items in Recall Zone

RECALL

Last updated 2026-09-22

Overview

Recall Zone supports two different search situations. If you know the item's name, use normal search for the straightforward answer. If the name is the part you forgot, use `Smart Search` to search from the purpose, category, context, or related idea you still remember.

The difference is simple: normal search helps with “Where are my ornaments?” Smart Search helps with “What was that part called?”

Before You Start

Open Recall Zone and check the `All` view described in **Recall Zone Tabs**.

If you want to see which location details can help after a match, review **How Memory Genie Understands Where You Put Something in Recall Zone**.

When You Know the Item Name

Suppose you stored Christmas ornaments months ago and now want them again. You remember what they are called, so search:

`ornaments`

Normal search looks for those words in your saved Recall information and returns matching Memories with their location details. There is no need to use Smart Search when the direct keyword gives you the right result.

Normal search also works with a specific location clue you remember, such as “camping gear,” “back room,” or “Christmas Decorations.”

When You Forgot What the Item Is Called

Suppose you saved a specialty plumbing, automotive, electrical, hardware, or mechanical part in the garage. Months later, you remember roughly what it does, the project it belonged to, or where you think you put it—but not its exact technical name.

This is the reason to try `Smart Search`. Describe the idea you remember, such as “part for connecting two pipes,” “clip from the brake repair,” or “small electrical connector near the workbench.” Smart Search looks for saved items related to that meaning instead of requiring the exact item name.

A very simple example is `feet`. Smart Search may surface saved items such as boots, socks, or shoelaces even when the word “feet” is not in those item names. The results depend on what you saved and how closely it relates, so one conceptual search will not always return every item you might associate with it.

From “What Was That?” to “Where Is It?”

Finding the right Memory and locating the physical object are separate steps:

`Smart Search` can help answer, “What was that thing?”

The Memory's `Stored in` path and location details answer, “Where did I put it?”

For example, Smart Search may help you recognize the correct specialty part. The saved Memory can then tell you it is “in the small parts case, on the second shelf of the garage shelving unit, next to the electrical supplies.”

The first capability helps you identify the item. The second gives you a practical route to reach it.

How To Choose a Search

Search the exact item name first when you know it, such as `ornaments`, using **Search and Filters**.

Search a remembered room, container, visible label, shelf, or nearby object when that is your clearest clue, following **How Memory Genie Understands Where You Put Something in Recall Zone**.

Choose `Smart Search` when normal results are empty or not what you meant, then describe the item's use, category, project, or related idea with **Search and Filters**.

In Recall Zone `All`, switch among `Items`, `Containers`, and `Both` through **Recall Zone Tabs** when you are unsure whether the strongest clue belongs to the item or its storage object.

After you recognize the right result, open it and follow `Stored in` or `View Contents` with **Storage Objects, Places, and View Contents in Recall Zone**.

What You Should See

Direct Recall matches when your normal search uses a saved item or location word.

Broader related matches when Smart Search recognizes the idea even though your wording differs.

The correct Memory's saved location after you identify the item you meant.

Advanced Tips

Start with the simplest search that fits what you remember. An exact word is faster when you have it; Smart Search is valuable when the missing word is the problem.

For a difficult item, combine clues naturally. Its purpose plus a project or likely location can be more useful than a very broad word such as “part.”

More detail during the original recording gives you more ways to finish the search. “Small parts case on the second shelf next to the electrical supplies” gives you a route after Smart Search identifies the right part.

If Something Looks Wrong

If a normal search should be exact but returns too much, clear active filters and use a more specific saved word with **Search and Filters**.

If the item name is what you forgot, try `Smart Search` from **Recall Zone Tabs** with its purpose or related project instead of guessing names repeatedly.

If Smart Search is too broad, add another remembered clue and follow the examples in **Search and Filters**; related searches do not guarantee every possible match.

If a storage object appears first, open it and follow `View Contents` with **Storage Objects, Places, and View Contents in Recall Zone**.

If the saved wording itself is wrong, fix repeated recognition problems with **Transcription Corrections** before testing another Memory.

Related Articles

→ **Search and Filters**

→ **Recall Zone Tabs**

→ **Storage Objects, Places, and View Contents in Recall Zone**

→ **How Memory Genie Understands Where You Put Something in Recall Zone**

→ **Understand Saved Places and Storage Objects in Recall Zone**

→ **Review Item Cards**

→ **Transcription Corrections**

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Search and Filters

ALL

Last updated 2026-10-06

Overview

Search and filters are one of the fastest ways to unlock the full value of Memory Genie. They help you cut through large saved lists, surface the exact item you need, and move from broad memory to precise retrieval in seconds.

This article shows you how to use that power so your saved information stays easy to work with as it grows.

Before You Start

Open the zone where you expect the item.

Confirm recording review was completed in **Review Screen**.

What Happens First

Active search text or selected filters can hide valid items; check the right zone view in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**, then confirm what was saved in **Review Screen**.

Tags can make filtering more useful across all zones, especially after you add your own labels with **Tags**.

A missing item is often hidden by the current view or filters, not actually lost; check again in **Review Screen** after clearing filters.

In Recall Zone `All`, search may also be affected by whether you are viewing `Items`, `Containers`, or `Both`; compare that with **Recall Zone Tabs** before assuming the search itself failed.

The `Refine` button opens the current tab's sort and filter choices. A number on the button shows how many filters are active; use **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs** to confirm which view controls belong to that tab.

In **Shopping Zone Tabs** Shopping Lists and **Task Zone Tabs** Task Lists/Projects, A–Z or Z–A sorts the items within each visible store, list, or project group. A single-store Shopping list also offers Department and Aisle grouping.

In Task Zone `Calendar`, tap a date to show its tasks in list view. Tap the same selected date again to clear that date filter; other `Refine` choices stay available through **Task Zone Tabs**.

In Shopping Zone `Shop`, a search with no matches says `No Results Found`. Clear the search to see your stores again; an empty Favorites view instead says `No favorite stores yet`. Compare the views in **Shopping Zone Tabs**.

By default, your chosen views, sorts, scopes, and filters remain in place when you leave and return, including after reopening the app. Search text is temporary and clears when you change tabs; compare each zone's choices in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

Choose Normal Search or Smart Search in Recall Zone

Use normal search when you know a saved word. If you are looking for Christmas ornaments and remember the name, search `ornaments` to find matching Recall Memories and their saved locations.

Use `Smart Search` when the name itself is what you forgot. You may remember that an unfamiliar part connects two pipes, belongs with a repair project, or was stored somewhere in the garage. Search from that idea instead of guessing

the technical name over and over.

For a simple example, a Smart Search for `feet` may show related saved items such as boots, socks, or shoelaces even when “feet” is not part of their names. Smart Search broadens the search by meaning, but it does not promise that every related item will appear every time.

After Smart Search helps you recognize the right item, open the Memory and use its location details to find the physical object. In short, Smart Search can answer “What was that thing?” and `Stored in` can answer “Where did I put it?” See **Find Hard-to-Remember Items in Recall Zone** for a complete example.

How To Use Search and Filters

Clear any existing search text and re-check the list in the relevant zone reference: **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

Open `Refine`, remove an active filter chip or tap `Clear filters`, and check the full list again; then look in the matching zone tabs in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

When a saved filter is no longer useful, use `Clear filters`; filters stay active until you change or clear them, and the `Refine` number and active chips show that the list is narrowed before you continue with **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

In `Settings` > `Browsing`, control these separately: `Remember Last Tab` returns to each zone's last open tab, `Remember View Choices` restores views/scopes/sorts, and `Remember Filter Choices` restores Refine filters. Turn off only the behavior you want reset, then return through **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

Open `Refine` and re-apply filters one at a time to see which one hides the item, then look through the zone tabs in **Recall Zone Tabs**, **Shopping Zone Tabs**, **Task Zone Tabs**.

In Task Zone `Calendar`, tap the selected day again if you want to remove only the date choice, then use **Task Zone Tabs** to return to the broader task view.

In Shopping Zone `Shop`, clear a search that says `No Results Found` before assuming a store list is empty; use **Shopping Zone Tabs** to compare `Shop`, `Lists`, and `Catalog`.

In Recall Zone `All`, switch between `Items`, `Containers`, and `Both` with **Recall Zone Tabs** when you are not sure whether you remember the item itself or the container more clearly, then compare the container behavior in **Storage Objects, Places, and View Contents in Recall Zone**.

In Recall Zone, use normal search for a saved word you know, or search from a location clue through **Find Hard-to-Remember Items in Recall Zone**, such as a room, container label, shelf, or something the item was near.

Use the `Smart Search` option in **Recall Zone Tabs** when normal results are empty or not what you meant, then describe the purpose, category, project, context, or related idea with **Find Hard-to-Remember Items in Recall Zone**.

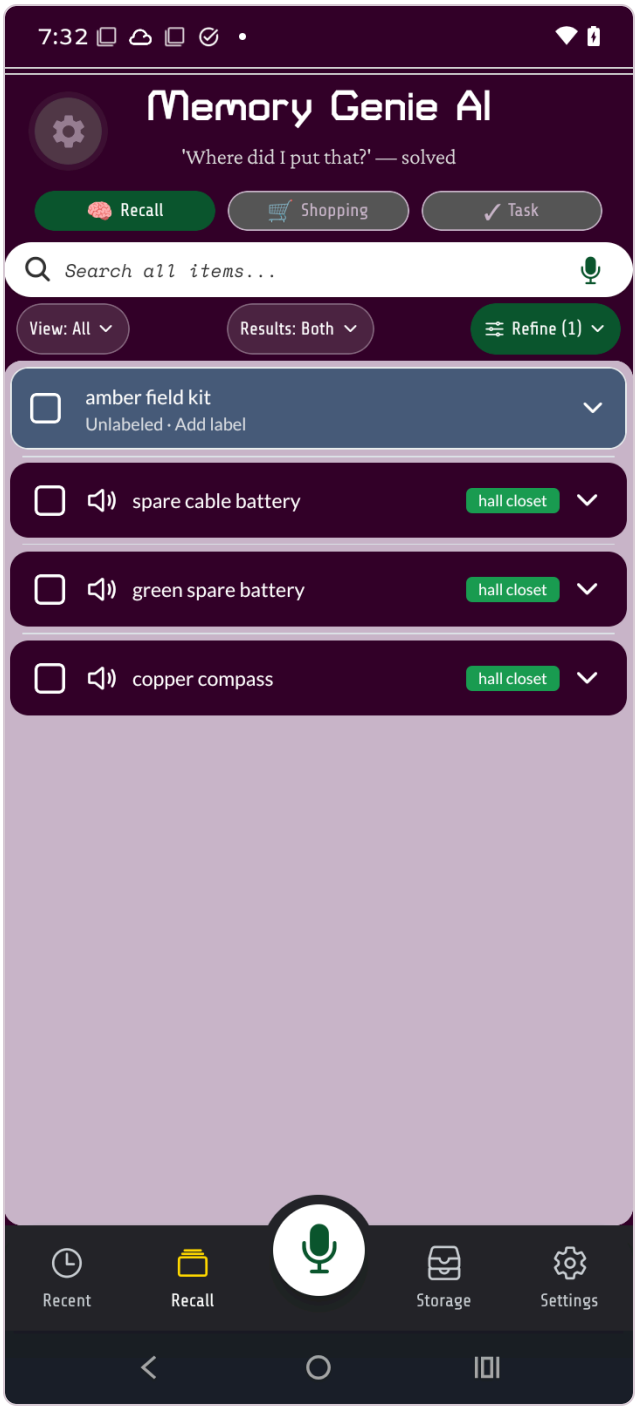
Add useful labels first with **Tags** if you want future filtering to be more consistent across Recall Zone, Shopping Zone, and Task Zone items.

Move to neighboring tabs in the same zone if needed, using **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

For end-to-end verification, repeat with **Create a Single Recording in Each Zone**.

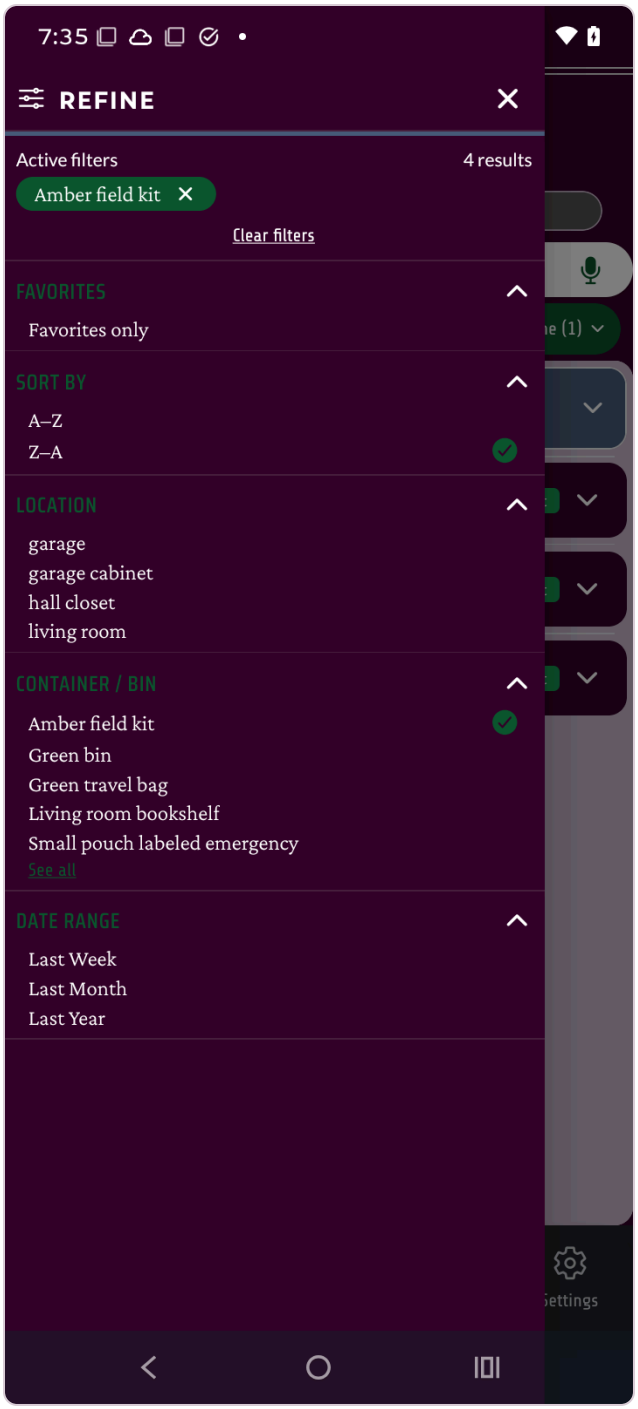
Example: Narrow Recall Items and Containers

In Recall `All` with `Results: Both`, choose `Location` > `hall closet` in `Refine`. The list shows the amber field kit and the three Memories stored there. Other containers and Memories disappear until you remove that filter.



Recall All shows only amber field kit and its three Memories after filtering to hall closet

You can also choose `Container / Bin` > `Amber field kit`. The active chip identifies the selected container; the result count includes both the container and its Memories. Tap the chip's X or `Clear filters` to broaden the list again.



Recall Refine shows the active Amber field kit filter and four results

What You Should See

Broader item visibility after clearing search and filters.

More predictable results when filters are applied one by one.

Direct matches from normal Recall search when you know the saved word, and broader related matches from `Smart Search` when you remember the idea instead.

A compact `Refine` control that shows the active-filter count and keeps detailed

choices in one side panel.

The last tab, view/sort/scope, and filter choices returning independently when

their matching `Browsing` settings are on.

A clearer path to the expected item location.

If Something Looks Wrong

If the item remains missing after using `Clear filters` in `Refine`, check alternate tabs in the same zone with **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

If Recall Zone search still feels wrong, switch the `All` result type in **Recall Zone Tabs** and then compare any container matches in **Storage Objects, Places, and View Contents in Recall Zone** before trying a different search phrase.

If still missing, run another controlled recording and verify review/finish flow using **Create a Single Recording in Each Zone** and **Review Screen**.

Related Articles

→ **Tags**

→ **Recall Zone Tabs**

→ **Storage Objects, Places, and View Contents in Recall Zone**

→ **Find Hard-to-Remember Items in Recall Zone**

→ **Shopping Zone Tabs**

→ **Task Zone Tabs**

→ **Create a Single Recording in Each Zone**

→ **Review Screen**

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Storage Objects, Places, and View Contents in Recall Zone

RECALL

Last updated 2026-10-01

Overview

The `Storage` view gives bags, boxes, cases, and saved places their own useful cards. A storage object can be something you want to find and also hold other storage objects or Memories.

This makes a complex location easier to follow. Instead of reading one long sentence, you can open the camera bag, see the small case inside it, and then open the case to see the batteries.

You can also add one item or record several items directly from the storage object you already opened. Memory Genie keeps that exact destination while you review the new items, then returns you to refreshed container details after the final item finishes saving.

Before You Start

Open Recall Zone and show `Containers` or `Both` in the `All` results described in **Recall Zone Tabs**.

Search for the storage-object name or visible label with **Search and Filters** if you do not see the card immediately.

What a Storage Card Represents

A portable object such as a camera bag remains the same saved object when it is renamed, relabeled, emptied, filled, or moved. A fixed saved place stays connected to its physical setting.

The saved name and visible label are separate. Renaming a tote changes what you call it. Relabeling it changes the words shown on the physical tote. Neither action creates a second storage object or moves the original. An unlabeled portable object shows `Unlabeled · Add label` so you can add a useful physical label without being forced to do it.

Shelf and fixture wording can still appear in `Stored in` as location detail without requiring a separate card for every shelf, rack, or workbench. See **How Memory Genie Understands Where You Put Something in Recall Zone** for shelving-unit and shelf examples.

How To View and Search Contents

Open the container card and choose `View Contents`, then compare the direct items and child storage objects with **Understand Saved Places and Storage Objects in Recall Zone**.

Use the search field with **Search and Filters** when you want to find something anywhere inside that container. A search can include descendants and shows the breadcrumb back to the opened container.

Open a child storage object and continue with **Understand Saved Places and Storage Objects in Recall Zone** when the item is inside another box, case, bag, or tote.

An empty storage object can still remain in `Storage`, ready to be used again. Its identity does not depend on having contents right now.

How To Add Items

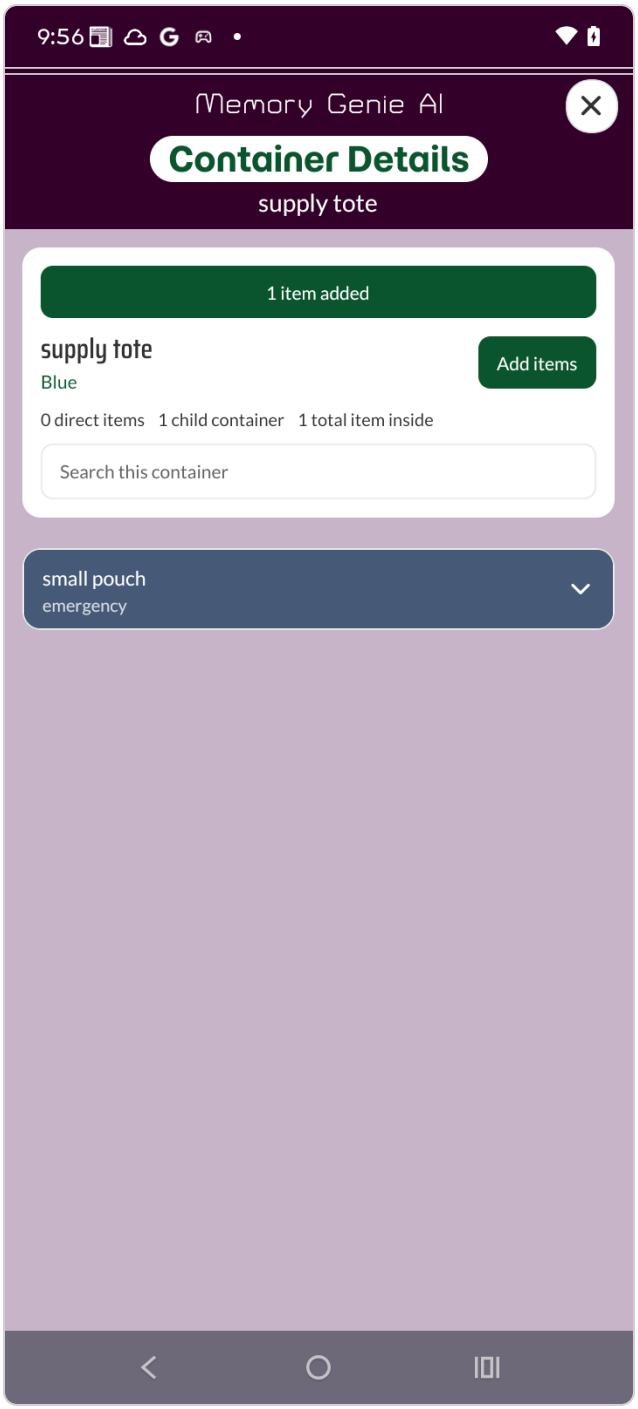
Choose `Add items`, then choose `Add one item` when you want to type or dictate one item and review it with **Review Screen**.

Choose `Add multiple items` when you want the existing Container Mode recording from **Record a Full Container in Recall Zone** without entering the container setup again.

For several items, say each item followed by `Bam`, then say `Pow` when finished and check every parsed entry with **Review Item Cards**.

Finish the review with **Review Screen**. After the final accepted item saves, Memory Genie returns to the same refreshed container details.

A child container can hold an item even when the outer container says `0 direct items`. The outer count still includes the item in `total items inside`; open the child to see the direct item. Follow **Add an Item Inside Nested Containers in Recall Zone** for a full example.



The outer supply tote shows one child container and one total item inside

How To Delete Several Empty Containers

Open `Storage`, or open `Recall` > `All` and set `Results` to `Containers` or `Both` through **Recall Zone Tabs**.

Tap the checkbox on each container you want to remove. When `Both` shows Memories and containers together, selecting a Memory clears container selection, and selecting a container clears Memory selection; see **Recall Zone Tabs**.

Use `Select all` if you want every visible container in the current search and filter results. Change or clear search and filters before selecting if you need a different group; changing them clears the current selection. See **Search and Filters**.

Tap `Delete` and read the confirmation before choosing `Delete` again. `Cancel` keeps the containers. You can return to them through **Recall Zone Tabs**.

Only empty containers can be deleted. If any selected container still holds a Memory or another container, none of the selected containers is deleted. Choose `Review containers`, open `View contents`, then move or delete the contents before selecting containers again. See **Move a Saved Container in Recall Zone** for moving contents.

Confirmed containers disappear from the list while Memory Genie finishes their deletion. If some deletions cannot complete, `Review results` shows which containers were restored, which were deleted, and which are still processing. The review opens the relevant containers even when the current search or filters would hide them. If a restored container is no longer in your list, use `Contact Support` in that review.

What You Should See

The container name and its visible label, or an `Unlabeled · Add label` reminder when no label is saved.

Direct-item, child-container, and total counts that update after successful additions.

Direct contents by default, with matching descendants and breadcrumbs while container search is active.

`Add one item` and `Add multiple items` choices that both keep the opened container as the destination.

Move or Repack a Storage Object

Use `Move Container` to relocate a portable storage object. Its portable contents move with it, so a camera bag remains the same camera bag after you move it from the office to a closet.

Use `Repack` when you want to transfer reviewed direct contents to another destination. Fixed child places do not transfer with portable contents. Review **Move a Saved Container in Recall Zone** before confirming a move or repack action.

If Something Looks Wrong

If the item is not shown directly, open the next storage object in the chain and follow `View Contents` with **Understand Saved Places and Storage Objects in Recall Zone**.

If a newly added item has not appeared yet, finish or recover its review with **Review Screen** before starting the same item again.

If container search hides the result, clear the search with **Search and Filters** and check the direct contents again.

If a shelf or workbench has no separate card, check the item's `Stored in` path and compare fixture behavior in **How Memory Genie Understands Where You Put Something in Recall Zone**.

If moving a storage object would change several contents at once, review the destination first with **Move a Saved Container in Recall Zone**.

If a bulk deletion reports a changed selection, choose `Select containers` and make a fresh selection before confirming again. See **Recall Zone Tabs** for the available views.

If a deletion is incomplete, choose `Review results` in the message or the list summary. Only retry a container after it is shown as restored and you have checked its current contents. See **Understand Saved Places and Storage Objects in**

Recall Zone.

Related Articles

→ Understand Saved Places and Storage Objects in Recall Zone

→ How Memory Genie Understands Where You Put Something in Recall Zone

→ Find Hard-to-Remember Items in Recall Zone

→ Move a Saved Container in Recall Zone

→ Recall Zone Tabs

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KNOWLEDGE BASE

Organization and Views

5 ARTICLES

Recall Zone Tabs

RECALL

Last updated 2026-10-03

Overview

Recall Zone is built for fast, practical retrieval. Memory Genie organizes your saved memories so you can move from recent captures to broader recall, favorites, moves, and trips without losing the context that helps you find something quickly.

Inside the `Recall` tab, you can shift between broad memory browsing and focused move or trip views depending on how you remember the item.

Before You Start

Switch to Recall Zone.

If you just completed a recording, finish review first using **Review Screen**.

What Happens First

The zone opens to one of its memory-oriented tabs; verify expected destinations with **Create a Single Recording in Each Zone** and locate items with **Search and Filters**.

On an empty account, `Recent` says `No memories yet`; use **Explore Your First Empty Zones** to recognize the starting view before you record.

Search and filtering behavior can change what appears first; use **Search and Filters** if expected items are not visible.

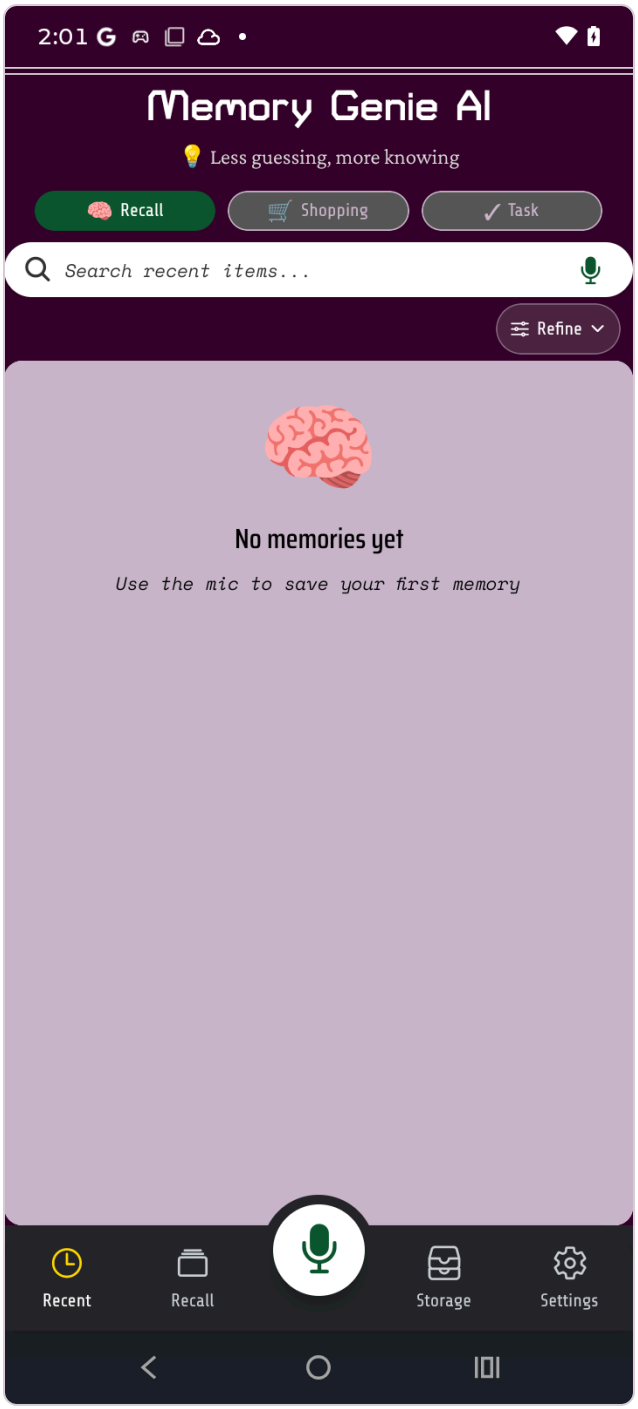
In `Recall`, `All` shows the broader memory list, while `Moves` and `Trips` let you pick one move or trip at a time; use **Review Item Cards** and **Search and Filters** if you are checking where something belongs.

In `All`, you can switch between `Items`, `Containers`, and `Both`, which helps when you remember the container more clearly than the item itself; compare that behavior with **Storage Objects, Places, and View Contents in Recall Zone**.

By default, Recall Zone remembers the last tab and your chosen view, results type, sort, and filters until you change or clear them. Use `Settings` > `Browsing` to control last-tab, view, and filter retention independently; search text remains temporary and clears when you change tabs. See **Search and Filters** to review or clear active choices.

Empty Starting View

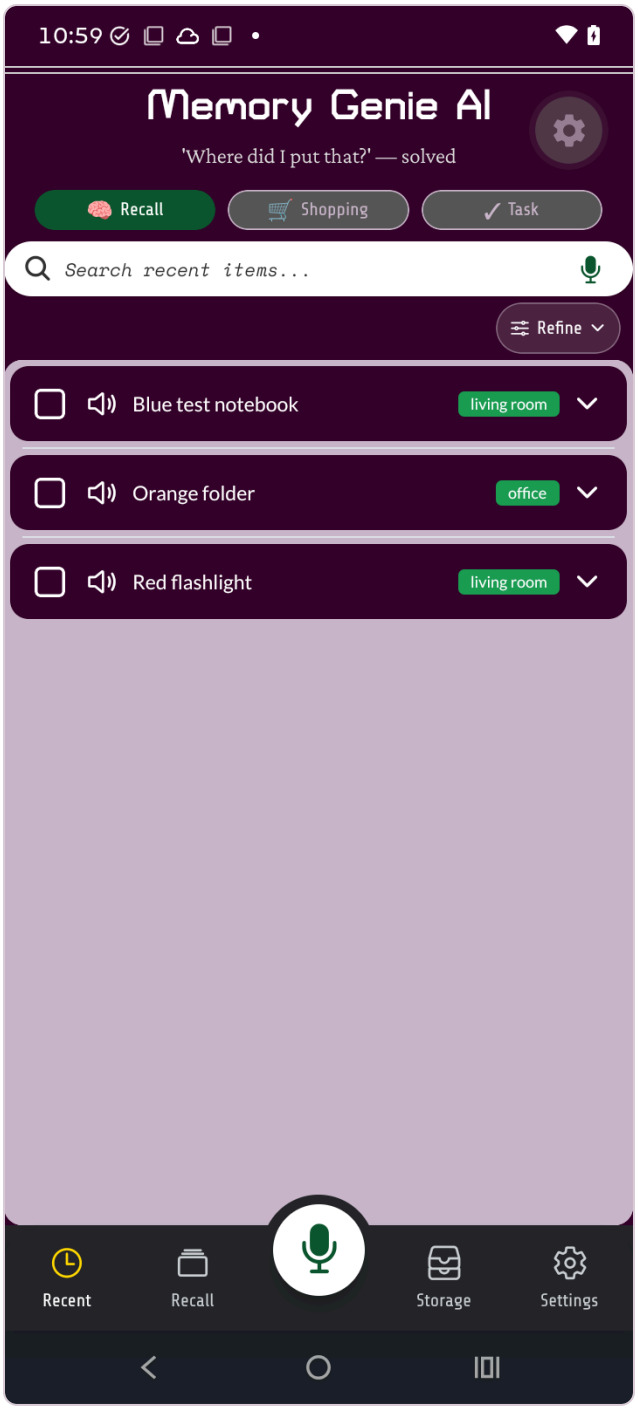
This is the `Recent` tab before the first memory. The bottom microphone starts a Recall Zone recording.



An empty Recall Zone Recent tab with the microphone and bottom navigation

Recent After Saving an Item

After `Confirm Item` in **Save a Single Item in Recall Zone**, the new item appears in `Recent`. This example shows an orange folder in the office between two earlier memories. Tap its row to inspect the saved placement through **Review Item Cards**.



Recall Zone Recent tab showing a newly saved orange folder alongside earlier memories

How To Use Recall Zone Tabs

Open `Recent` when you want a quick check of newly captured memories, then check the details with **Review Item Cards**.

Open `Recall` when you want the main memory list or one selected move or trip, then use **Review Item Cards** if you want to inspect a saved item more closely.

Expand a memory card, then tap its item name, notes, tags, or another displayed field to edit it. Use `Favorite` or `Unfavorite` for that memory, and use `Move` for storage and placement changes so the container relationships stay consistent; see **Move a Saved Item to a New Container in Recall Zone**.

When you confirm `Delete` for a memory, item, or empty storage identity, it disappears immediately while Memory Genie safely finishes related cleanup in the background; use **Review Item Cards** to identify the intended item before confirming.

In `Recall`, tap the `View` control to use `All` for the wider memory list or switch to `Moves` or `Trips`; if something seems missing, use **Search and Filters** and **Review Item Cards**.

In `All`, tap the `Results` control to use `Items`, `Containers`, or `Both`, then use **Storage Objects, Places, and View Contents in Recall Zone** if a container card appears and you want to act on it.

In `Moves` and `Trips`, use the picker to choose which move or trip you want to view, then use `Manage Moves` or `Manage Trips` through **Manage Moves and Trips in Recall Zone** if you need to rename, archive, or reactivate one.

Open the move action flow from an item card when you need to change where something is stored, then follow **Move a Saved Item to a New Container in Recall Zone** for a new-container example.

Use `View Contents` from **Storage Objects, Places, and View Contents in Recall Zone** when a container result is more useful than the single-item list, then return here if you want to clear that narrower view and go back to broader Recall Zone results.

Open `Favorites` when you want only favorited memory items, and use **Search and Filters** if the view looks unexpectedly empty.

Tap `Refine` to sort or narrow the current list, then remove active choices or use `Clear filters` through **Search and Filters** when you want the broad list again.

If you just saved from recording and do not immediately see the item, move between `Recent` and `Recall`, then run filter cleanup with **Search and Filters**.

For the full recording workflow that leads into these tabs, see **Create a Single Recording in Each Zone**.

What You Should See

Bottom navigation options for `Recent`, `Recall`, and `Favorites` while in Recall Zone.

In `Recall`, one compact toolbar with `View`, the matching `Results` or move/trip

picker, and `Refine`.

In `All`, a `Results` control for `Items`, `Containers`, and `Both`.

In `Moves` and `Trips`, a picker for the selected move or trip plus a matching manage action.

Memory cards and lists that reflect the selected tab and selected recall view.

The last Recall tab and deliberate browse choices returning when you leave and come back or reopen the app.

Expanded memory cards with inline field editing and a separate `Move` action for placement changes.

Item and container card titles that use the same compact sizing standard as Shopping Zone and Task Zone cards.

In memories with richer location detail, detail views that preserve key context captured during recording.

A deleted memory, item, or storage identity disappearing immediately without a routine background-processing message.

If Something Looks Wrong

If a memory is missing, check `Recent` first, then `Recall`, then clear filters/search terms with **Search and Filters**.

If a move or trip looks empty, switch to a different move or trip in the picker, then use **Search and Filters** and **Review Item Cards** to confirm the item is not showing up under a different view.

If you are seeing too many or too few results in `All`, use the `Results` control and `Refine` with **Search and Filters**, then compare the result cards in **Storage Objects, Places, and View Contents in Recall Zone**.

If a memory looks incomplete, open item details and verify captured fields with **Review Item Cards**.

Related Articles

- → **Create a Single Recording in Each Zone**
- → **Save a Single Item in Recall Zone**
- → **Review Screen**
- → **Search and Filters**
- → **Review Item Cards**
- → **Move a Saved Container in Recall Zone**
- → **Storage Objects, Places, and View Contents in Recall Zone**
- → **Manage Moves and Trips in Recall Zone**

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Shopping Zone Tabs

SHOPPING

Last updated 2026-10-06

Overview

Shopping Zone supports the whole trip: remembering what you need, building a list, using that list in the store, finishing the trip, and keeping useful item details for next time.

The three tabs separate those jobs so it is clear whether you are planning, actively shopping, or choosing reusable items.

Before You Start

Switch to Shopping Zone. If you have not saved an item yet, the `Lists` tab begins empty.

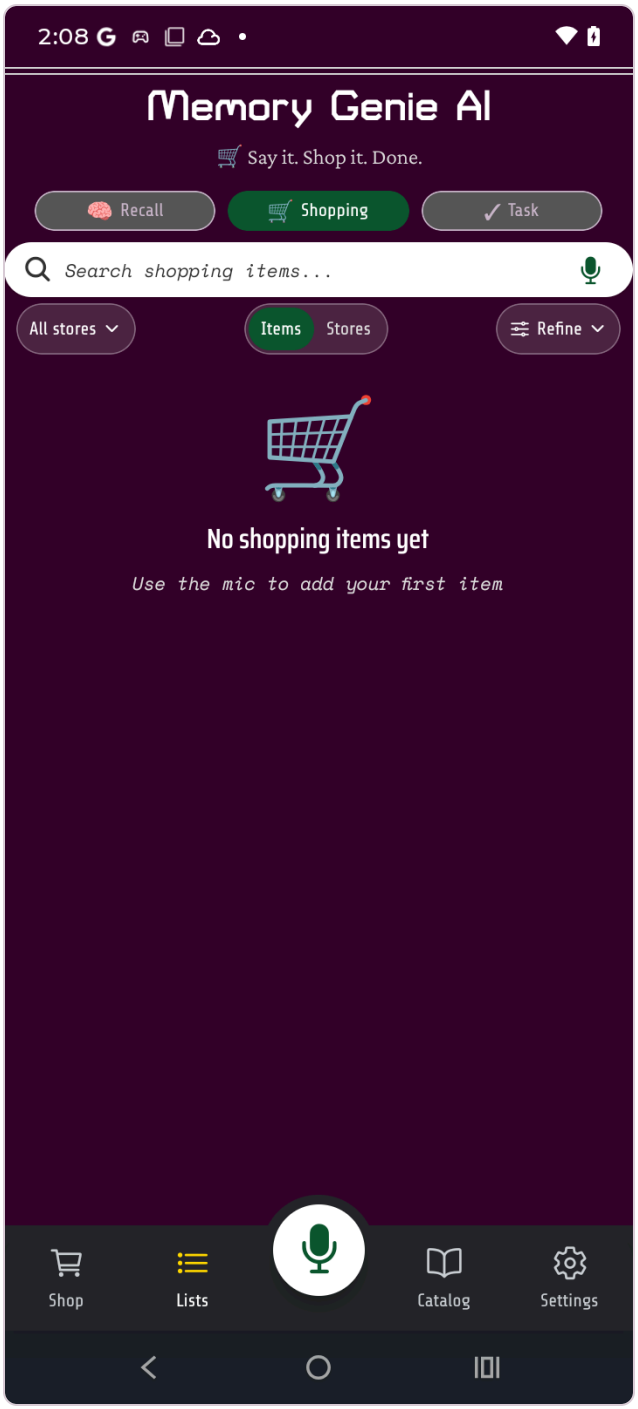
What Happens First

On an empty account, `Lists` says `No shopping items yet`; use **Explore Your First Empty Zones** to recognize that starting view.

The bottom tabs are `Shop`, `Lists`, and `Catalog`; use **Record a Single Shopping Item** when you are ready to add the first item.

Empty Starting View

The initial `Lists` view shows `Items`, `Stores`, and `All stores` controls above the empty message. The microphone at the bottom starts a Shopping Zone recording.

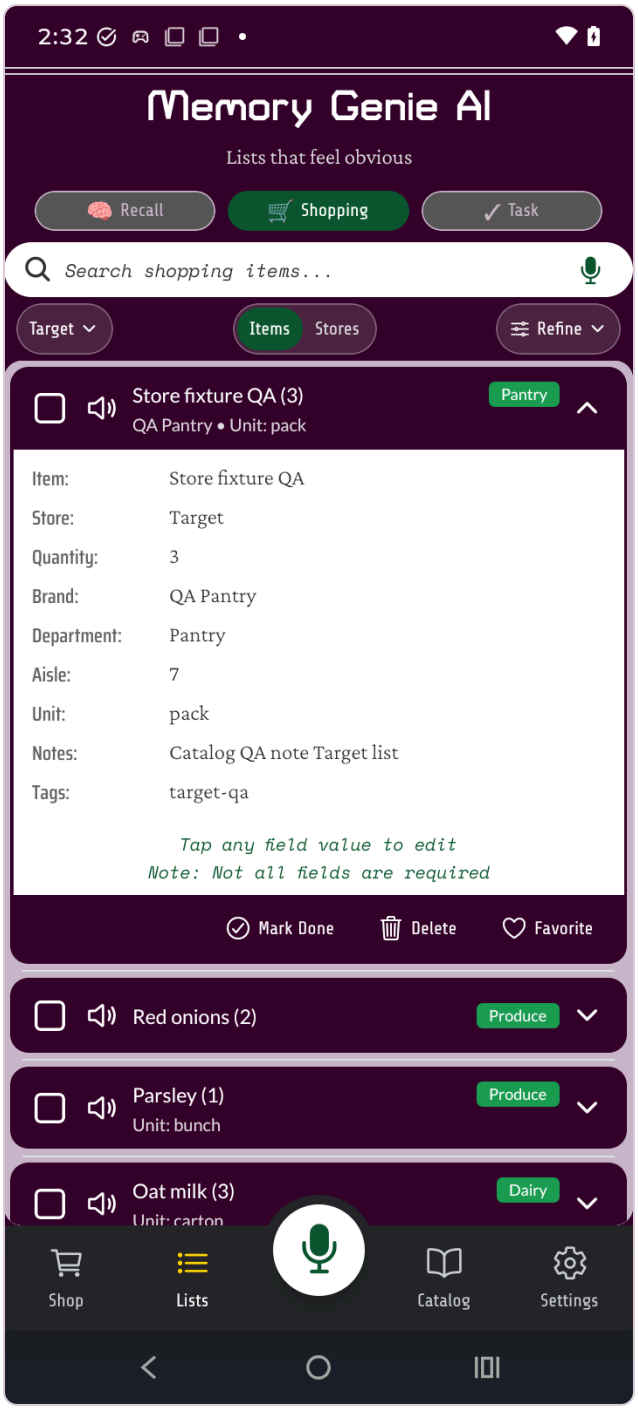


An empty Shopping Zone Lists tab with Items, Stores, and bottom navigation

Lists

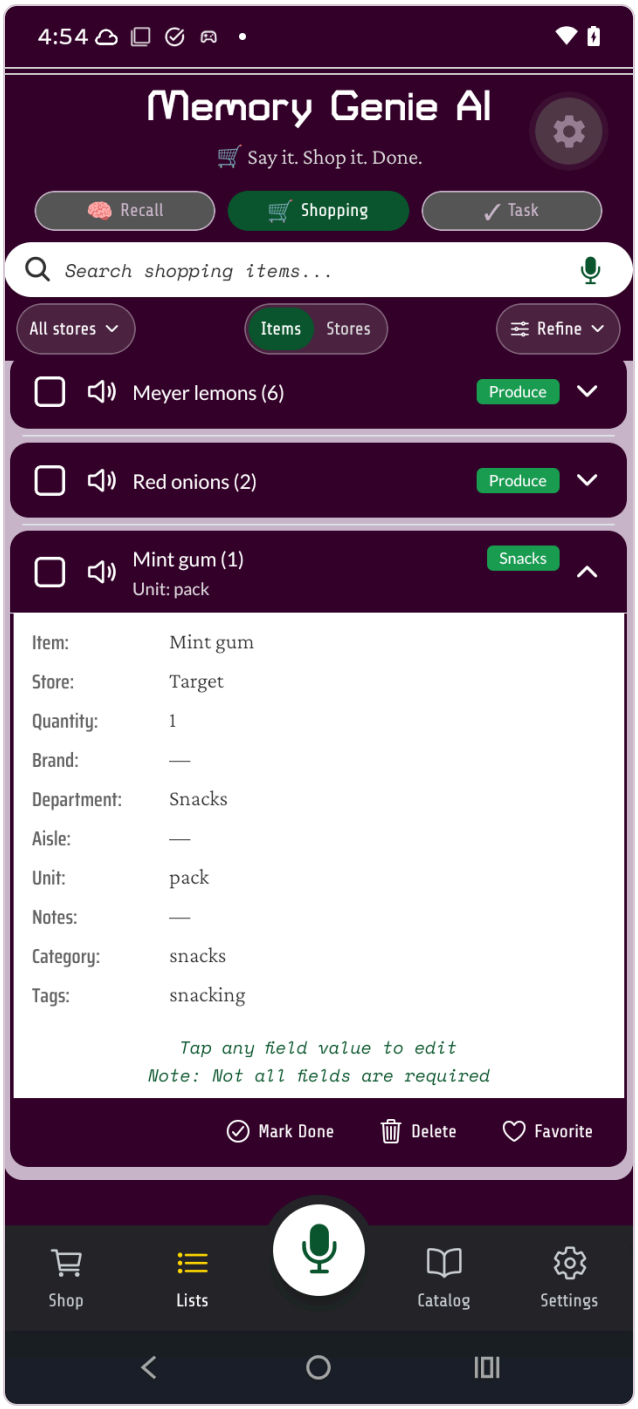
`Lists` is where you plan what to buy. View items across all stores or focus on one store, edit item details, and organize the list before you leave.

Expand an item and tap a displayed value to edit its name, store, quantity, brand, department, aisle, unit, notes, or tags. Finish the field editor with `Done` (or the tag editor with `Save`), then check the updated card. These fields also return after you relaunch the app. If the item is linked to a reusable Catalog entry, edits to shared details such as its name and a shared note can also update that Catalog entry; check it when you want to keep the earlier wording.



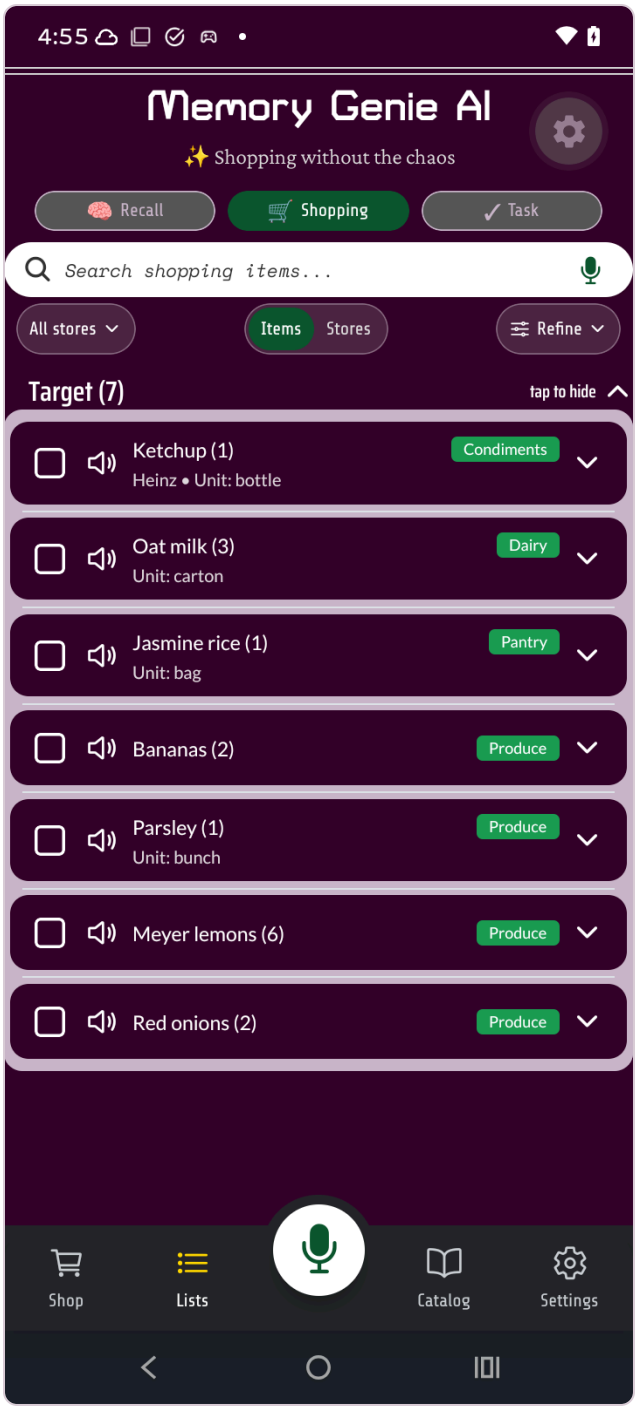
Expanded synthetic Target shopping item after editing and saving its name, quantity, brand, department, aisle, unit, note, and tag

If you bought an item without using Shopping Mode, expand its card in `Lists` and tap `Mark Done`. The purchased item leaves the active list and the store count updates. You can do this one item at a time; `Shop` still uses its separate In Cart and Done Shopping flow for a shopping trip.



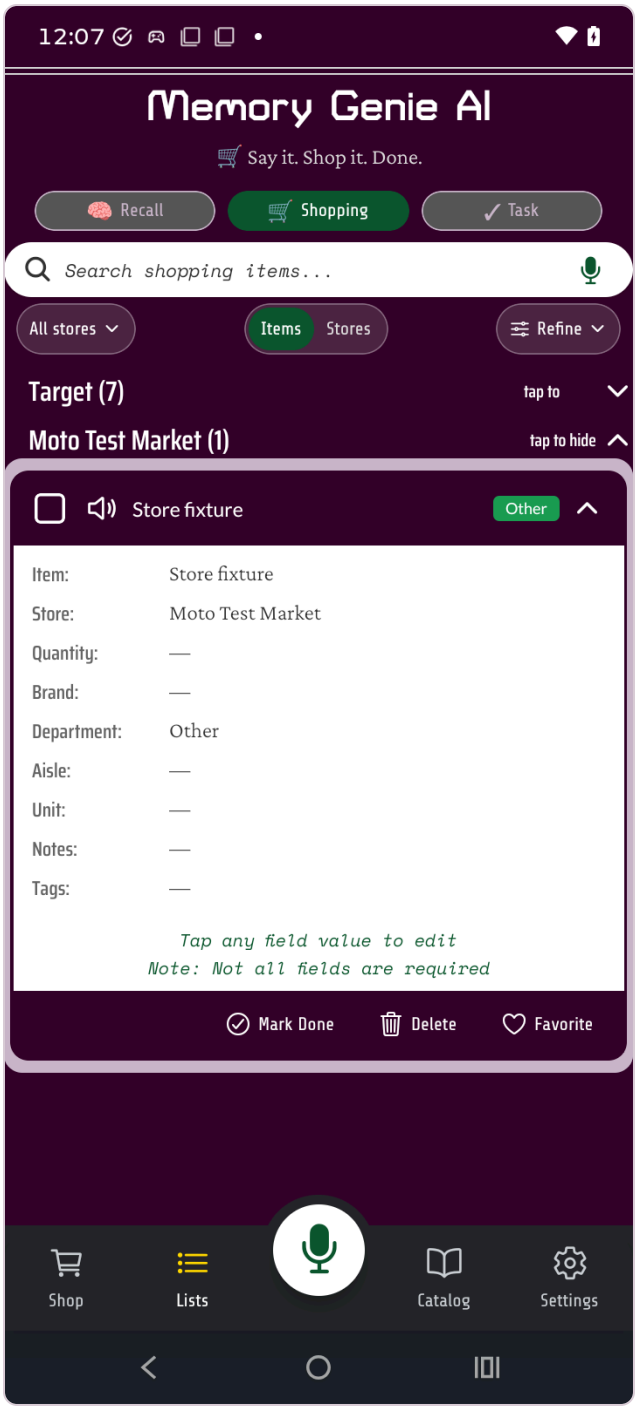
Shopping Lists shows a synthetic Mint gum item expanded with the Mark Done action before completion

After `Mark Done`, that item is gone and the Target list shows seven remaining items.

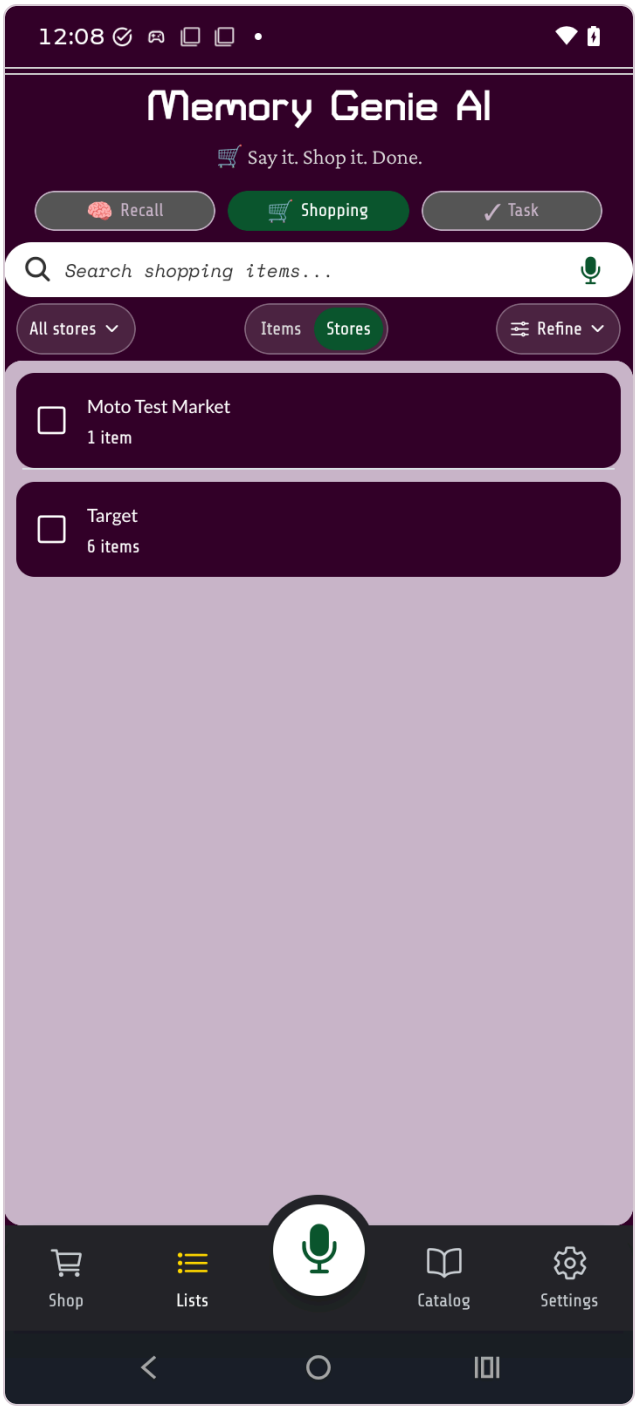


Shopping Lists shows seven remaining Target items after Mint gum was marked done

To add a store while organizing an item, expand its card, tap its `Store` value, choose `Create New Store`, enter the store name, and tap `Done`. The item moves to the new store. Use `Items` to see its new group, `Stores` to see the stores and their unchecked item counts, or the store picker to show only that store's items.

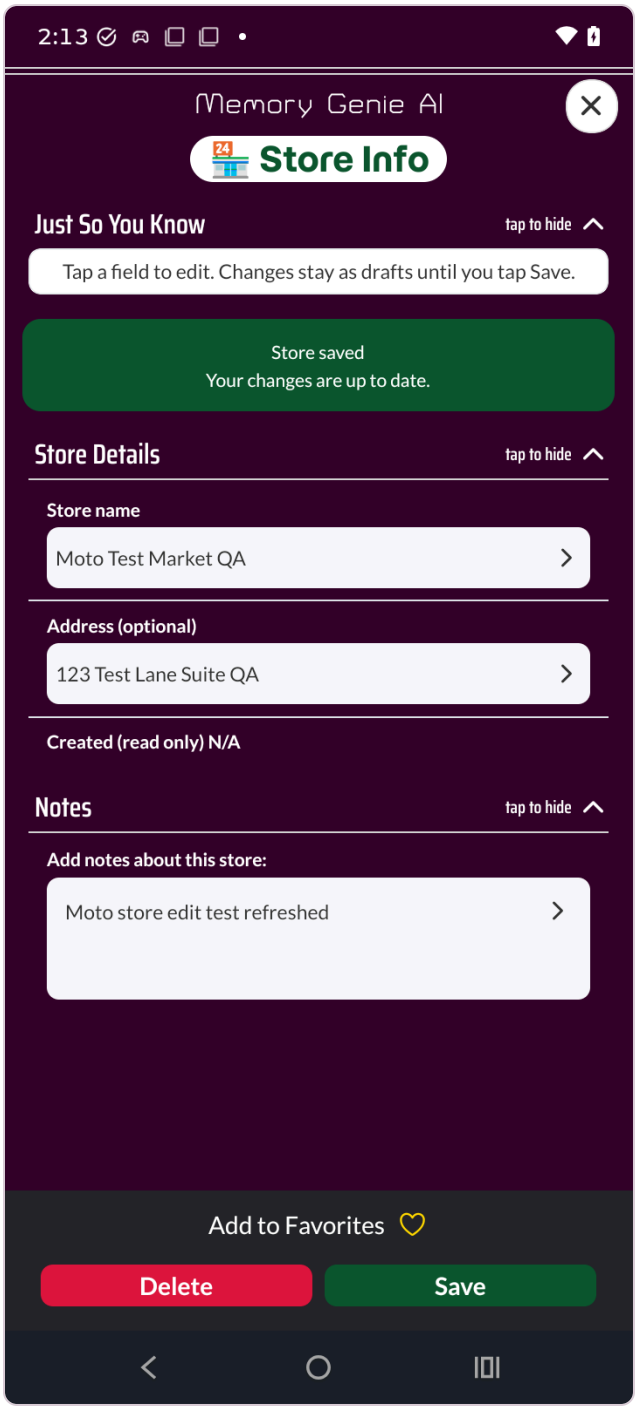


Shopping Lists shows an expanded synthetic item assigned to Moto Test Market while Target remains a separate group



Shopping Lists Stores shows Moto Test Market and Target as separate stores in A to Z order

To change a store later, open it from `Lists` > `Stores`. Tap its name, address, or notes and finish that field with `Done`. Those edits remain drafts until you tap `Save` on Store Info. After saving, the screen confirms `Store saved` and keeps the updated details visible.



Store Info shows the saved synthetic store name, address, and note after its Save button was tapped

Shop

`Shop` is the starting point for the focused checklist you use while physically shopping. Open a store from this tab to enter Shopping Mode, mark what is in your cart, record an out-of-stock item, add something you forgot, and finish the trip.

Use the search field to find a store or item before opening its checklist. If nothing matches, `No Results Found` means the search found no store or shopping item; clear the search to restore the store list. If you selected Favorites and have no

favorite stores, the separate `No favorite stores yet` message explains that view. See **Search and Filters** for other ways to narrow or restore Shopping results.

Catalog

`Catalog` is your reusable collection of shopping items and useful details. Search or filter it, keep the items that matter to you, and add one or several of them back to a current store list.

How To Use the Shopping Workflow

Add new items and check their store, quantity, brand, department, aisle, unit, notes, or tags in `Lists` with **Review Item Cards**.

Before leaving, choose `All stores` or one named store and use `Items`, `Stores`, and `Refine` as described in **Search and Filters**.

If you buy something outside a planned trip, expand that item in `Lists` and tap `Mark Done`; the active list and `Shop` count update. For trip checkout, use **Use Shopping Mode and Finish a Shopping Session**.

When you arrive at the store, open `Shop`, choose the store, and follow the in-store checklist in **Use Shopping Mode and Finish a Shopping Session**.

After a trip, open `Catalog` to maintain reusable items or add them to a future list with **Use the Catalog in Shopping Zone**.

For a quick new entry, use **Record a Single Shopping Item**; for several items, use **Record Items in Single-Store Mode** or **Record Items in Multi-Store Mode**.

What You Should See

`Shop`, `Lists`, and `Catalog` in the Shopping Zone navigation.

Planning controls in `Lists`, store launchers and active progress in `Shop`, and reusable item controls in `Catalog`.

Your last Shopping tab and deliberate view, sort, store, favorite, and filter choices returning when their matching `Settings` > `Browsing` options are on.

Search text clearing when you change tabs, while saved browse and filter choices remain until you change or clear them.

Advanced Tips

Use `Lists` to clean up details before the trip, but update new information when you learn it. If you discover an aisle while standing in the store, you can save it directly in Shopping Mode instead of trying to remember it later.

The Catalog is not a list of everything you must keep forever. Favorite useful entries, edit what changed, and delete entries you no longer want so the collection remains practical.

If Something Looks Wrong

If an item is missing from `Lists`, switch the store scope or clear `Refine` choices with **Search and Filters**.

If in-store progress is confusing, compare checked, out-of-stock, and unfinished behavior with **Use Shopping Mode and Finish a Shopping Session** before tapping `Done Shopping`.

If the Catalog looks incomplete, clear its store, department, favorites, and search choices with **Use the Catalog in Shopping Zone**.

If a captured item has the wrong meaning, correct it with **Smart Shopping Detection** and then check the saved card with **Review Item Cards**.

Related Articles

- → **Use Shopping Mode and Finish a Shopping Session**
- → **Use the Catalog in Shopping Zone**
- → **How Frequent Items Work in Shopping Zone**
- → **Search and Filters**
- → **Review Item Cards**
- → **How Memory Genie Understands Shopping Item Details**
- → **Record a Single Shopping Item**
- → **Record Items in Single-Store Mode**
- → **Record Items in Multi-Store Mode**
- → **Use Favorites in Shopping Zone**

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Tags

ALL

Last updated 2026-10-07

Overview

Tags give you another layer of control across Recall Zone, Shopping Zone, and Task Zone. Memory Genie can add useful tags automatically, and you can add your own to make saved items easier to group, scan, and filter later.

This is a simple feature with a lot of long-term power because a well-tagged system becomes easier to search and easier to manage over time.

Before You Start

Open a saved item through **Review Item Cards** or find it later with **Search and Filters**.

If you are testing tags right after a recording, finish the save flow first with **Review Screen**.

What Happens First

Tags are easiest to manage from expanded item details in **Review Item Cards**, where you can inspect the item before or after adding labels.

You may already see helpful tags that Memory Genie added for you, and you can still add your own from **Review Item Cards** when you want more control.

Once tags are saved, they become part of how you organize and narrow items through **Search and Filters** in Recall Zone, Shopping Zone, or Task Zone.

You can use the same tag habit across all three zones and then check where the item appears in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

How To Use Tags

Open the saved item in **Review Item Cards**, then look at any tags that Memory Genie already added before deciding whether you want to keep using them as-is.

Open the saved item in **Review Item Cards**, then add a tag that helps describe the item or how you want to group it later.

Remove a tag you added from **Review Item Cards** if it no longer helps or was only useful temporarily. AI-generated tags appear separately in the editor and can change when you edit the item's details.

Re-check the saved item in **Review Item Cards** after editing tags so you confirm the final tag list is what you want.

Use the saved tags later with **Search and Filters** to narrow large lists and then confirm the item location in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

What You Should See

Tags attached to the item after saving, including both Memory Genie tags and your own tags when applicable.

The same add/remove flow for your own tags working across Recall Zone, Shopping Zone, and Task Zone.

Easier filtering and organization when you revisit items later.

If Something Looks Wrong

If a tag change does not seem to stick, reopen the item in **Review Item Cards** and confirm the saved tag list before leaving the screen.

If you still cannot find the item after tagging it, use **Search and Filters** and then check the matching zone view in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

If the item wording itself is wrong and tags are not enough to help, fix the repeated wording in **Transcription Corrections** and then review the item again in **Review Item Cards**.

Related Articles

- → **Review Item Cards**
- → **Review Screen**
- → **Search and Filters**
- → **Recall Zone Tabs**
- → **Shopping Zone Tabs**
- → **Task Zone Tabs**
- → **Transcription Corrections**

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Task Zone Tabs

TASK

Last updated 2026-10-19

Overview

Task Zone is built to help you see your work from the angle that makes the most sense in the moment. Memory Genie lets you move between time-based, list-based, and project-based views so the same task can stay useful in more than one context.

Inside the `Lists` tab, you can switch between grouped and flatter views depending on whether you want to browse containers or scan tasks one by one.

Before You Start

Switch to Task Zone.

If needed, complete review first via **Review Screen**.

What Happens First

Task Zone provides `Calendar`, `Lists`, and `Projects` as primary navigation paths; use **Create a Single Recording in Each Zone** to follow a task from recording to its tab, and use **Search and Filters** if it seems hidden.

On an empty account, `Calendar` says `No tasks with due dates`; use **Explore Your First Empty Zones** to see why an undated task may still appear in `Lists`.

The same task can feel easier to manage in different tabs depending on due date or grouping; use **Create a Single Recording in Each Zone** and **Review Screen** to check where it shows up after saving.

Scheduled and recurring tasks often make more sense after you review their wording in **Smart Task Scheduling** and then check the matching tab.

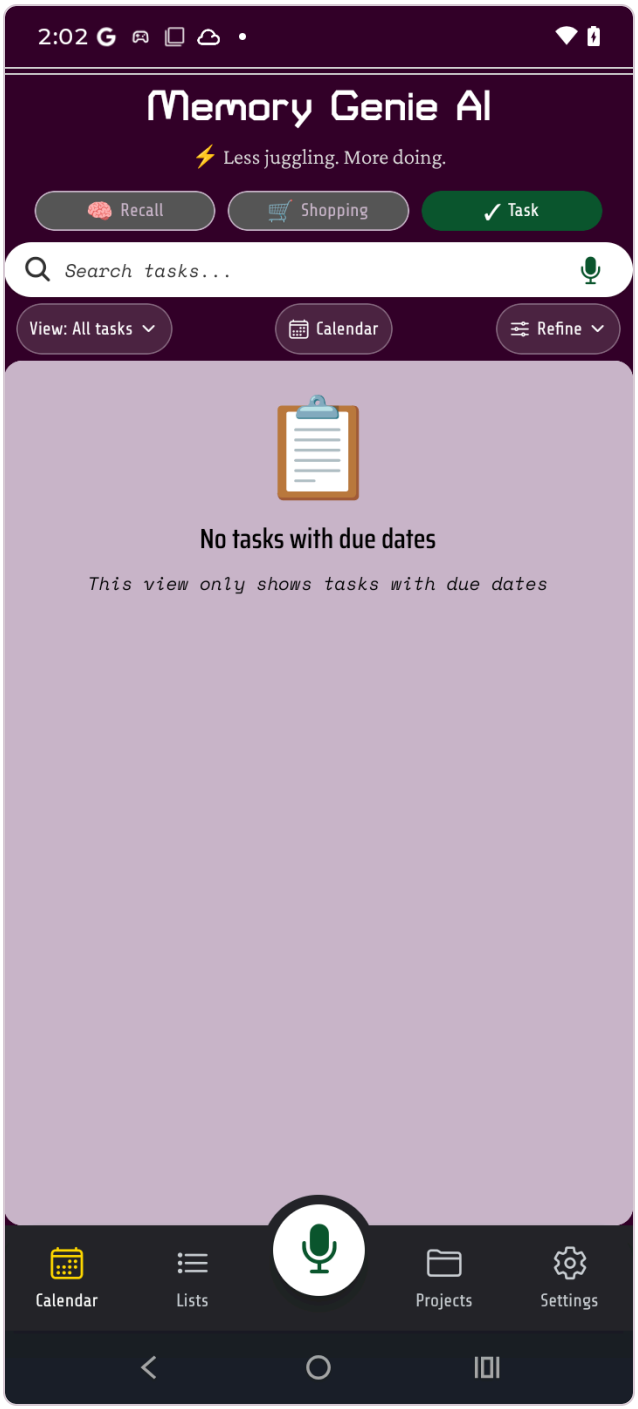
The `Lists` tab includes a `View: Lists` / `View: Tasks` control, so you can either see tasks grouped under lists or switch to a flat task list when that is easier to scan; compare the saved details in **Review Item Cards** if you are checking what changed.

By default, Task Zone remembers the last tab and your chosen Lists/Tasks view, Calendar/List view, range, sort, and filters until you change or clear them. Use `Settings` > `Browsing` to control last-tab, view, and filter retention independently; search text remains temporary and clears when you change tabs. See **Search and Filters** to review or clear active choices.

If you want the practical difference between everyday lists, named projects, and completion behavior, use **Understand Lists, Projects, and Completed Tasks in Task Zone** alongside this article, then compare recording options with **Record a Project in Task Zone** and **Record Tasks for Multiple Lists in One Session**.

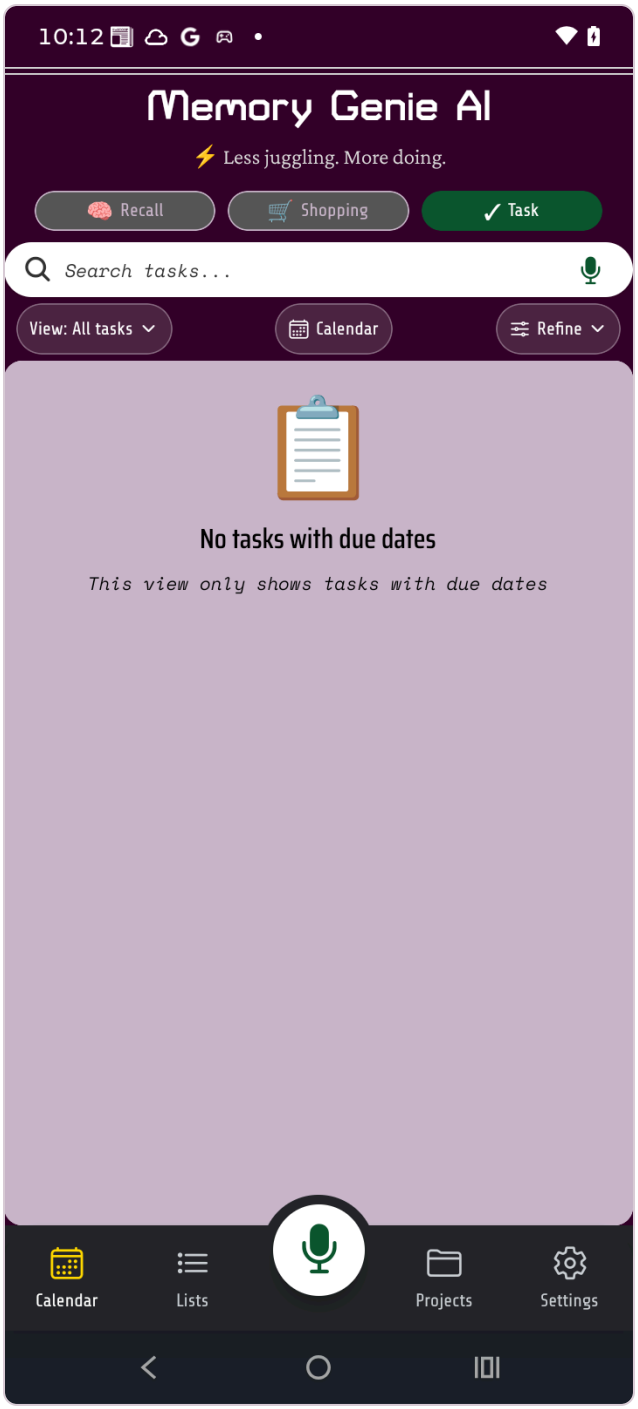
Empty Starting View

The `Calendar` tab shows only tasks with due dates. If you have no dated tasks yet, this is the view you may see even if you later add an undated task to `Lists`.

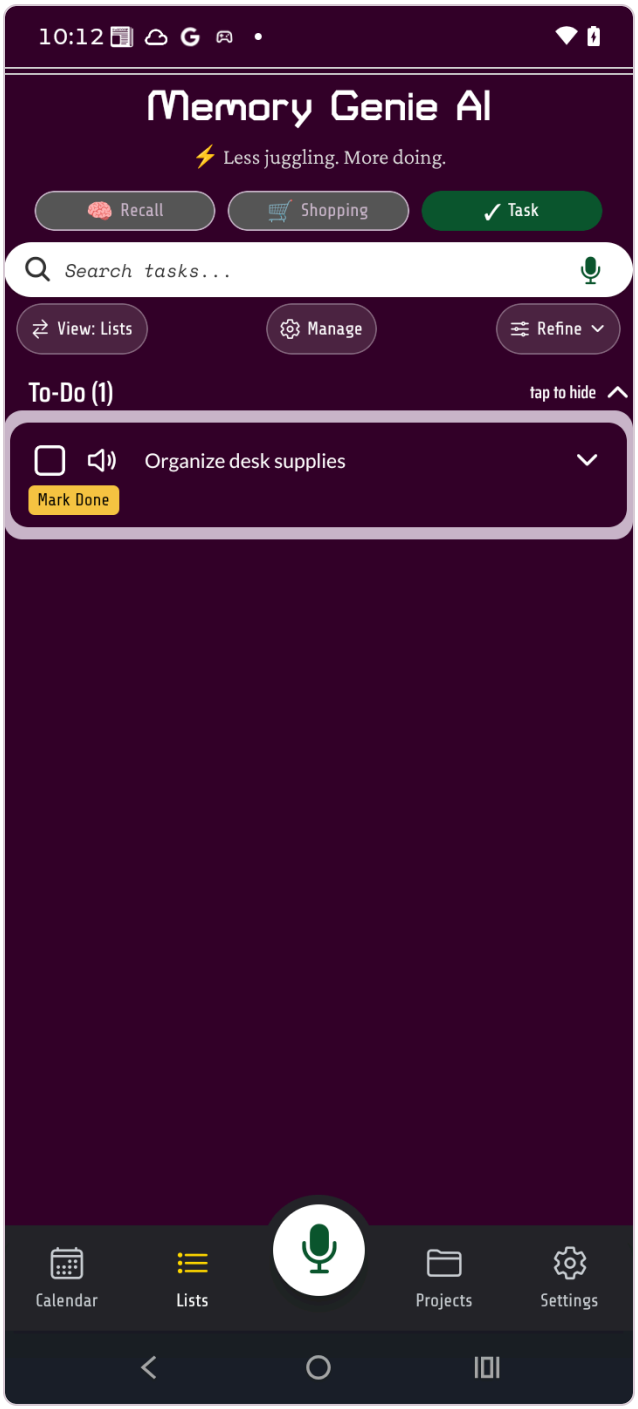


An empty Task Zone Calendar tab that only shows tasks with due dates

An undated task does not appear in `Calendar`, which only shows tasks with due dates. Open `Lists` to find it under its list.



Task Zone Calendar says there are no tasks with due dates

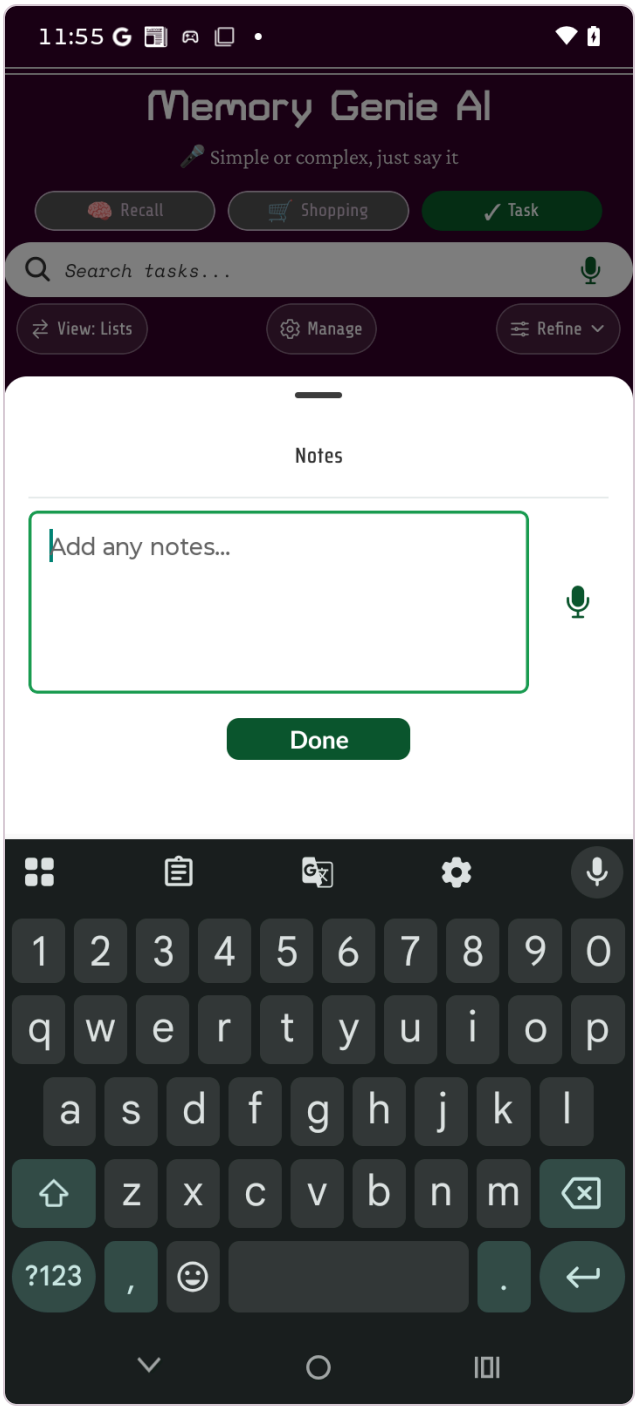


Task Zone Lists shows an undated task under the To-Do list

Edit a Saved Task

Open `Lists` and expand the task you want to change. The card shows editable values for the task name, list, priority, notes, and tags; use **Review Item Cards** if you want to compare the saved details with the original wording.

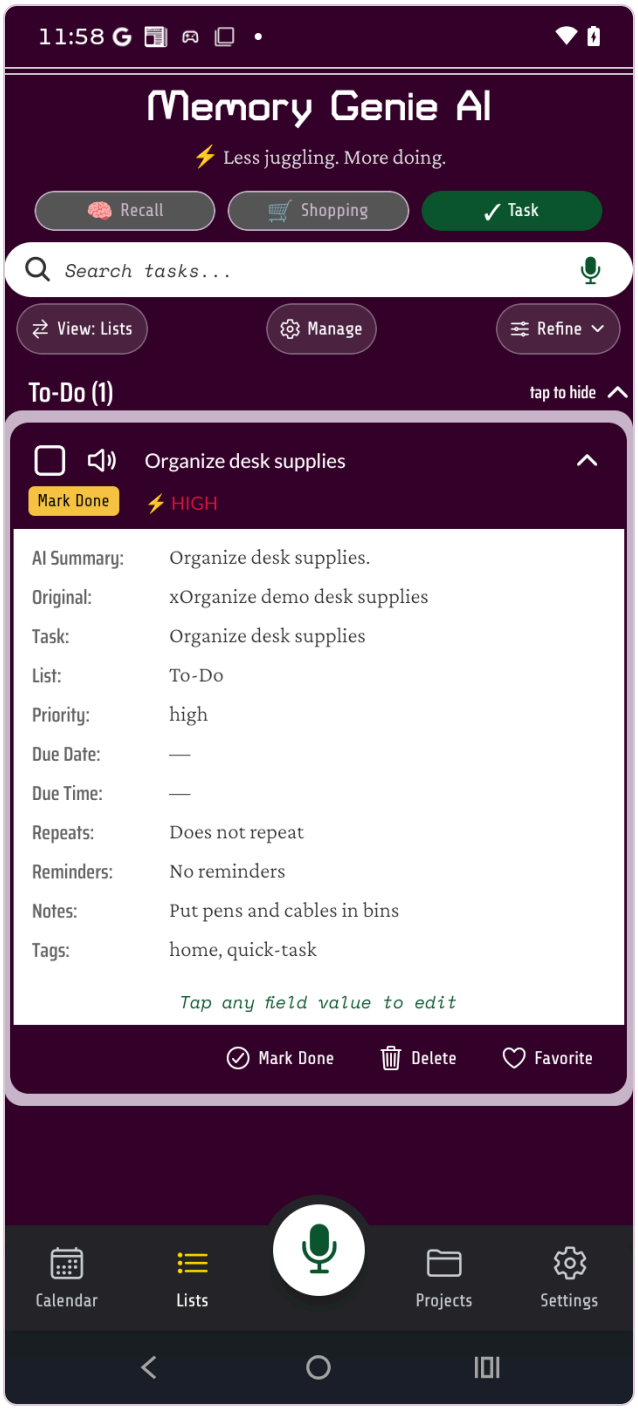
Tap `Notes` to open the text editor, enter the extra detail, and tap `Done`. The note appears on the expanded card.



The Notes editor for a saved Task Zone task

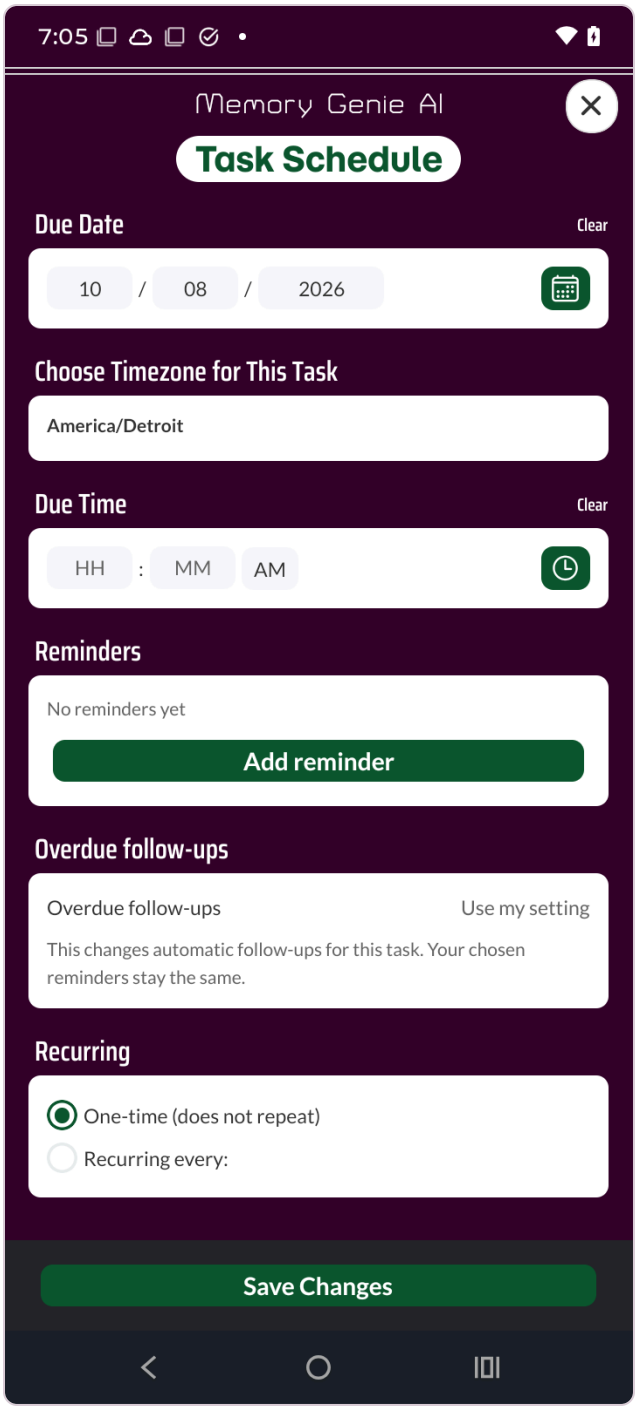
Tap `Priority` and choose the level that matches the task. See **How Priority Works in Task Zone** for the available choices and a saved example.

Leave Task Zone and return to `Lists` to check the edited values again. In this example, the note and high priority remain on the task after returning.



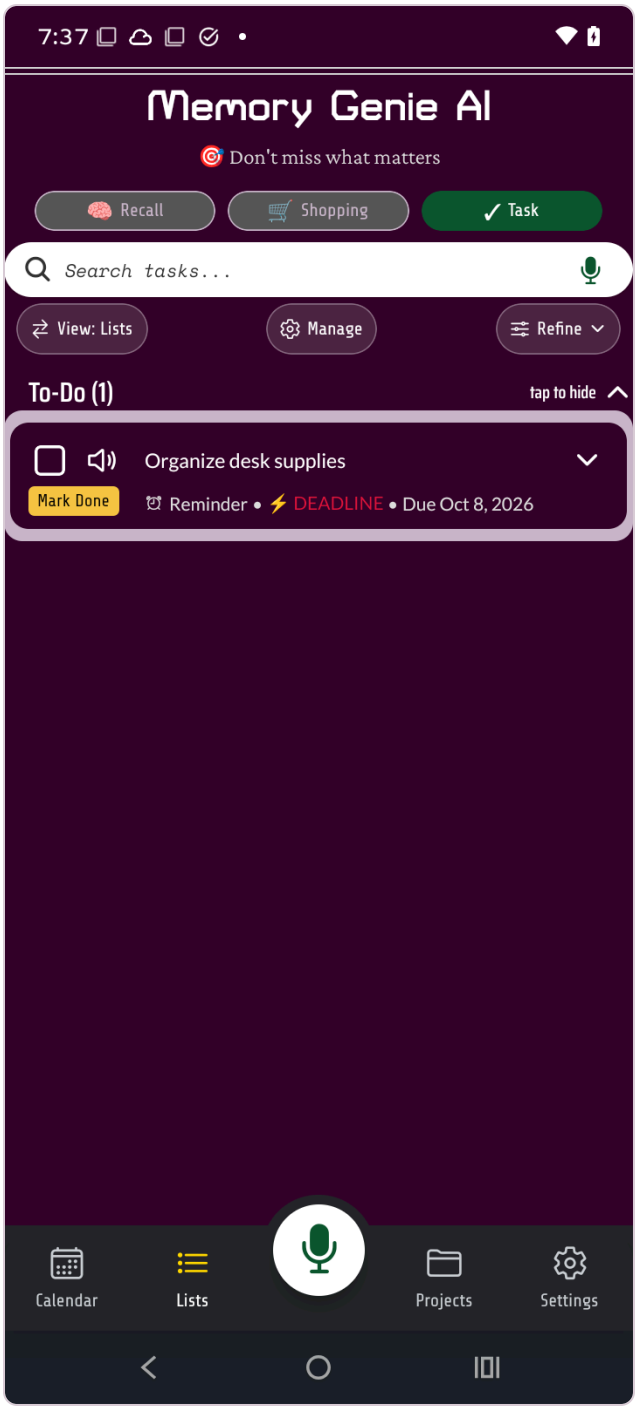
A saved Task Zone task showing its edited note and high priority

To change the due date, tap `Due Date` on the expanded card. In Task Schedule, use the calendar button or enter the month, day, and year. Check the date shown in the editor, tap `Save Changes`, and reopen the task to confirm the saved date. The same editor handles `Due Time`, `Repeats`, and `Reminders`; see **Task Reminders** for those choices.



Task Schedule shows October 8 as the due date, the task time zone, and the Save Changes button

After saving this example, the task card shows `Due Oct 8, 2026`. Open it again through **Review Item Cards** if you want to check the full schedule.



The saved Task Zone card shows the October 8 due date

How To Use Task Zone Tabs

Open `Calendar` when you want a time-based view of tasks, then check the saved details with **Review Item Cards**.

In `Calendar`, tap a day to see its tasks in list view. Tap that same selected day again to clear the date selection and return to the broader list; use **Search and Filters** if another filter still narrows it.

Expand a task and tap its task name, list, priority, notes, or tags to edit that value directly. Use `Favorite` or `Unfavorite` for that task. Tap `Due Date`, `Due Time`, `Repeats`, or `Reminders` to open the complete schedule editor, where you can customize reminder offsets and advanced recurrence settings described in **Task Reminders**.

When you change a task name, tap `Done` and reopen the card to check the full wording and summary. If the summary still describes the old name, use **Recover From Edit, Save, and Sync Problems** before making another edit.

When you confirm `Delete`, Memory Genie submits that task's removal. After removal is confirmed, related cleanup can continue in the background. If confirmation is missing, use `Review requests` instead of deleting again; see **Recover From Edit, Save, and Sync Problems** for saved-request messages.

Open `Lists` when you want to work by list, then use **Search and Filters** if expected tasks seem hidden.

Use the `Lists` tab with **Review Item Cards** when you want tasks grouped under each list in `View: Lists`, or switch to `View: Tasks` when a flatter task-by-task view is easier to scan.

Open `Refine` after choosing `View: Lists` or `View: Tasks`, because the available sort and filter choices match what the screen is showing; use **Search and Filters** if a task seems hidden.

Tap `Manage` in `Lists` or `Manage Projects` in `Projects` when you need to work with those containers, then return to **Review Item Cards** to inspect a task.

Open `Projects` when you want project-specific task grouping, then clear filters/search with **Search and Filters** if needed.

Use `Manage` with **Review Item Cards** when you want to work on standard lists, and use `Manage Projects` when you want to work only on project containers.

Use **Record a Project in Task Zone** when one session should create several tasks under one shared outcome, or use **Record Tasks for Multiple Lists in One Session** when the tasks belong to different lists.

If you are testing advanced schedules or reminders, confirm the saved wording in **Smart Task Scheduling** or **Task Reminders** before deciding a task is in the wrong tab.

Remember that many completed non-project tasks can disappear from active task views, while completed project tasks may remain visible in project context; use **Understand Lists, Projects, and Completed Tasks in Task Zone** if that behavior is new to you.

If a newly captured task is not obvious in one view, clear search/filters and check the other two views using **Search and Filters**.

For end-to-end recording and save behavior, use **Create a Single Recording in Each Zone**.

What You Should See

Bottom navigation options for `Calendar`, `Lists`, and `Projects` while in Task Zone.

A compact `View: Lists` / `View: Tasks` control inside `Lists`.

A `Manage` action in `Lists` and a `Manage Projects` action in `Projects`.

Sort and filter choices grouped inside `Refine` instead of taking separate rows.

Task Zone cards and grouped sections that match the active tab and the selected view mode.

Your last Task tab and deliberate browse choices returning when you leave and come back or reopen the app.

Expanded task cards with inline editing plus direct access to the complete schedule and reminder editor.

Card title sizing that is consistent with Shopping Zone and Recall Zone item cards for easier cross-zone scanning.

Tasks showing up in the expected tab after `Finish Review`.

Confirmed task removal without a routine background-processing message, or a retained removal request when the result needs confirmation.

If Something Looks Wrong

If you see `Task removal needs confirmation.`, choose `Review requests`, open the request and choose `Resolve request` while connected. A removal that already started keeps its progress; one that did not start is closed so it cannot start later. For other saved-change messages, see **Recover From Edit, Save, and Sync Problems**.

`This removal request didn't start` means that request is closed. Choose `Done`; checking the task afterward through **Review Item Cards** does not start a new removal.

Closing a removal message only closes the view. It does not cancel, repeat or confirm deletion. Return to `Review requests` to check the saved request; see **Recover From Edit, Save, and Sync Problems** if it still cannot finish.

If a task is hard to find, verify date/list/project assignment by checking all three tabs and clearing choices in `Refine` via **Search and Filters**.

If recurring wording problems occur during capture, review the wording in **Smart Task Scheduling** and apply repeated fixes in **Transcription Corrections**.

Related Articles

- → **Create a Single Recording in Each Zone**
- → **Review Screen**
- → **Review Item Cards**
- → **Smart Task Scheduling**
- → **Recurring Task Schedules**
- → **Task Reminders**
- → **Record a Project in Task Zone**
- → **Record Tasks for Multiple Lists in One Session**
- → **Understand Lists, Projects, and Completed Tasks in Task Zone**
- → **Search and Filters**
- → **Transcription Corrections**

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Understand Lists, Projects, and Completed Tasks in Task Zone

TASK

Last updated 2026-10-04

Overview

Task Zone keeps organization powerful without making it complicated. Memory Genie helps you separate general task buckets from one shared outcome, so lists and projects stay simple to understand while still supporting real work.

The practical difference is easy: a list holds related tasks, while a project brings together tasks that all drive toward one larger result.

Before You Start

Open Task Zone and be ready to look in `Lists` or `Projects` with **Task Zone Tabs**.

If you want to test this from recording, start with **Create a Single Recording in Each Zone**.

What Happens First

A task can be saved on its own, under a list, or under a project depending on how you describe it during **Create a Single Recording in Each Zone**.

General buckets like errands, chores, or weekend tasks usually fit naturally in `Lists`, which you can browse through **Task Zone Tabs**.

One named outcome like a renovation, a move, or a launch usually fits better in `Projects`, which you can browse through **Task Zone Tabs**.

How To Think About Lists and Projects

Use a list with **Task Zone Tabs** when the tasks are simply grouped together, such as “Weekend Tasks” or “Errands.”

Use a project with **Task Zone Tabs** when the tasks all point toward one result, such as “Kitchen Renovation” or “Tax Filing.”

Record tasks naturally and let Memory Genie help organize the wording, then confirm the result in **Review Screen**.

Check `Lists` in **Task Zone Tabs** when you want everyday task buckets.

Check `Projects` in **Task Zone Tabs** when you want one named outcome with its related tasks grouped together.

Manage an Existing Project

Open `Projects`, then `Manage Projects`. Choose `Rename` to change the project name; its tasks should remain together under the new heading with the same count. Choose `Target Date` to set or clear a project goal date. Reopen that field to confirm the saved value. If a message says related items still need to sync after a rename, use `Try Sync Again` and check the project heading and task count before making another change.

To move a project to everyday lists, choose `Convert to List` in `Manage Projects`. Its tasks should appear together under the same name in `Lists`. From `Lists` > `Manage`, choose `Convert to Project` to move that group back. Check the task

count after either change.

What Happens When You Complete Something

A completed one-time task outside a project is removed from active task views.

Completed project tasks stay in the project so you can review its checklist and progress.

Marking a recurring occurrence done completes that occurrence, while the repeating task keeps its schedule. See **Recurring Task Schedules** for final occurrences and missed-history retention.

If you want completed work to remain easy to review as part of a larger effort, a project is usually the better fit than a plain list when you check the result in **Review Item Cards**.

What You Should See

Everyday buckets showing up naturally in `Lists`.

Named outcome work showing up naturally in `Projects`.

Completed project tasks still helping tell the story of project progress.

Regular finished tasks no longer cluttering your active task views.

Advanced Tips

You do not need to force stiff wording like “create project” every time. Natural phrases often give Memory Genie enough context to understand whether something sounds like a general bucket or one shared outcome.

If you are not sure whether something should be a list or a project, ask yourself whether finishing all of the tasks would complete one bigger result.

If you rely on visible completed history for a body of work, keep that work in a project rather than scattering it across unrelated lists.

If Something Looks Wrong

If a task seems to be in the wrong area, open it in **Review Item Cards** and compare the saved wording with the tab where it appeared in **Task Zone Tabs**.

If a finished task seems to have vanished, remember that this is normal for many non-project tasks in active views in **Task Zone Tabs**.

If the task phrasing was misheard in a way that changed the result, add a correction in **Transcription Corrections** and then test again.

Related Articles

- → **Task Zone Tabs**
- → **Smart Task Scheduling**
- → **Review Screen**
- → **Review Item Cards**
- → **Search and Filters**
- → **Transcription Corrections**

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KNOWLEDGE BASE

Scheduling and Reminders

8 ARTICLES

Choose Which Time Zone Task Zone Uses While Traveling

TASK

Last updated 2026-10-01

Overview

Task Zone keeps your timing accurate even when you are away from home. Memory Genie uses the right timezone to understand phrases like “tomorrow,” “tonight,” “next Monday,” and “every day at 8 p.m.” exactly the way you mean them.

When you are traveling, this choice gives you precise control over task dates, reminders, and recurring schedules so your task timing stays tied to the life you are actually managing.

Before You Start

Open Task Zone and start a recording flow that would create a task through **Create a Single Recording in Each Zone**.

Review **Smart Task Scheduling** if you want a quick reminder of how date words and time words are interpreted before you decide which timezone to use.

What Happens First

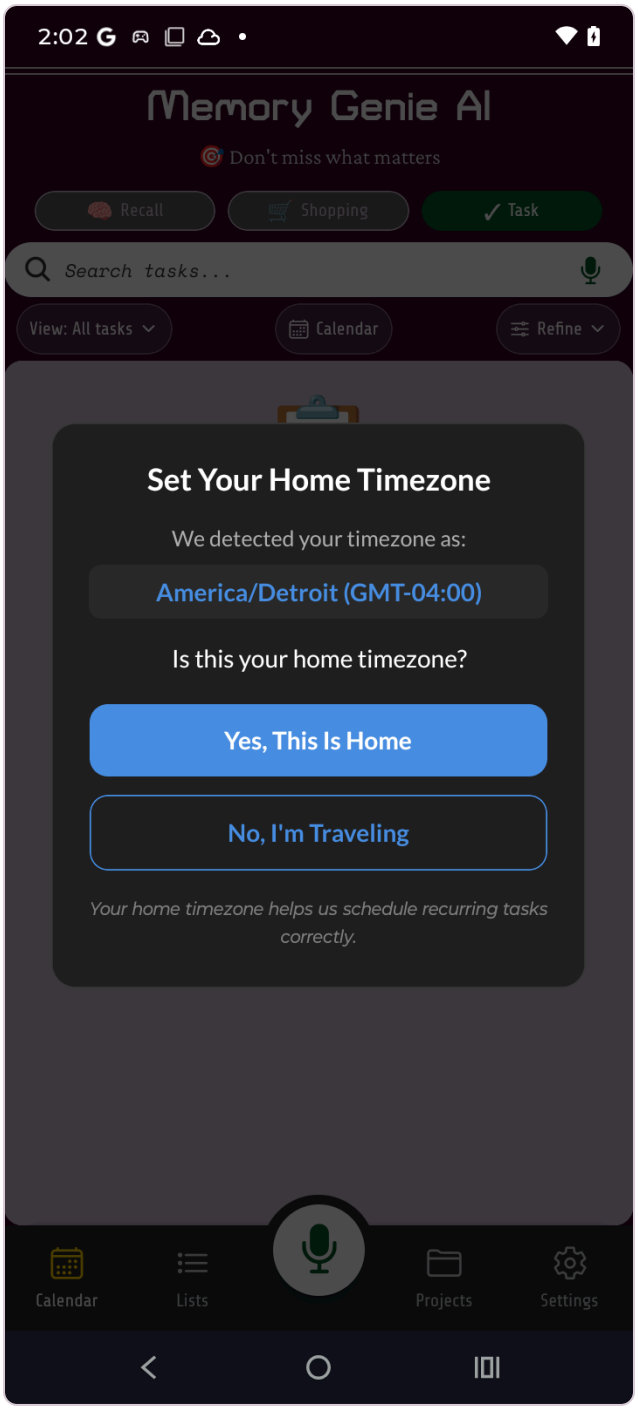
If this is your first Task Zone setup, you may be asked to confirm your home timezone before continuing from **Create a Single Recording in Each Zone**.

If you are traveling, Task Zone can show a timezone choice before recording so Memory Genie knows how to interpret your task timing during **Smart Task Scheduling**.

Once you choose, Memory Genie uses that timezone for date words, time words, reminders, and recurring task timing for the task you create next in **Review Screen**.

First-Time Home Time-Zone Question

On the first Task recording attempt, Memory Genie can show the detected device time zone and ask whether it is your home time zone. The city in this screenshot is an example; check the name shown on your own device before choosing.



The first Task Zone home time-zone question with home and traveling choices

How To Choose the Right Timezone

Choose your current location through **Create a Single Recording in Each Zone** when the task should happen where you are right now, such as “call the restaurant at 8 p.m.” while traveling.

Choose your home timezone through **Create a Single Recording in Each Zone** when the task is really about home time, such as “remind me to pick up the car at 8 p.m. when I get home.”

After you choose, record the task normally and confirm the saved date and time in **Review Screen** or **Review Item Cards**.

If you are testing a repeating task while traveling, double-check the saved wording in **Recurring Task Schedules** after recording.

What You Should See

A timezone choice only when Task Zone detects that your device timezone and home timezone do not match during **Create a Single Recording in Each Zone**.

Saved date and time details in **Review Item Cards** that match the timezone you meant to use.

Recurring tasks and reminders that continue to follow the timing you chose for that task in **Recurring Task Schedules** and **Task Reminders**.

Advanced Tips

Relative words like “tomorrow,” “tonight,” and “next Friday” follow the timezone you chose before recording.

If you create a recurring task while traveling, that recurring timing stays tied to the chosen timezone for that task rather than shifting every time you move.

Task due times and overdue follow-ups use the task’s time zone. Quiet hours and the Sunday undated-task review use your current time zone. Traveling does not automatically move a task to a different time zone.

If you are unsure, think about where the task is supposed to happen, not where you happen to be standing when you say it.

If Something Looks Wrong

If the saved date or time looks off, check the task in **Review Item Cards** and compare it with what you meant before creating more tasks.

If you picked the wrong time zone, review the existing task’s saved date and time before making changes. Contact support if you need help correcting its time zone; do not create a duplicate task just to troubleshoot it.

If repeated speech recognition mistakes are making the timing look wrong, fix the wording first in **Transcription Corrections** and then test again through **Create a Single Recording in Each Zone**.

If `No, I'm Traveling` closes the first-time question without showing a time-zone choice, stop before recording a time-sensitive task and contact support through **Send Diagnostics to Memory Genie Support**.

Related Articles

- → **Smart Task Scheduling**
- → **Recurring Task Schedules**
- → **Task Reminders**
- → **Review Screen**
- → **Review Item Cards**
- → **Transcription Corrections**

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How Memory Genie Interprets Time Phrases in Task Zone

TASK

Last updated 2026-08-01

Overview

Task Zone is powerful because Memory Genie can understand many of the time phrases people actually use in real life. You can say things like `tomorrow morning`, `every other week`, `weeknights`, or `this weekend`, and Memory Genie can turn that into usable task timing.

That makes planning feel natural instead of forcing you to translate your thoughts into calendar language first.

Before You Start

Open Task Zone and be ready to record a task through **Create a Single Recording in Each Zone**.

If time interpretation matters while you are away from home, keep **Choose Which Time Zone Task Zone Uses While Traveling** nearby before you record.

What Happens First

When you speak a task with clear timing words, Memory Genie tries to separate the action from the schedule and shows the result in **Review Screen**.

If the time phrase is clear enough, you should see the saved timing reflected in **Review Item Cards** and later in **Task Zone Tabs**.

If the phrase is more flexible or vague, the task can still save with a best-fit interpretation, and that is when checking the saved result matters most in **Review Item Cards**.

How Time Phrases Are Commonly Interpreted

Use direct phrases like `tomorrow`, `next Monday`, `at 3 p.m.`, or `before Friday` through **Smart Task Scheduling**, then verify the saved timing in **Review Item Cards**.

Use recurring phrases like `every day`, `every other week`, `weekdays`, or `every Thursday night`, then compare the final saved schedule with **Recurring Task Schedules**.

Use time-of-day phrases like `morning`, `afternoon`, `evening`, `tonight`, or `this weekend`, then confirm the final result in **Review Screen** because these phrases are natural but can still depend on context.

Say compact spoken times naturally through **Smart Task Scheduling**; a phrase transcribed as `152 PM` is treated as `1:52 PM`, while the original spoken wording remains available for review.

If reminders matter, add reminder language or reminder details and then compare the result with **Task Reminders**.

If you are traveling, choose the correct timezone before recording through **Choose Which Time Zone Task Zone Uses While Traveling** so words like `tomorrow` or `tonight` match the right clock.

What You Should See

A task title that keeps the action separate from the timing.

Saved date, time, or recurring details that reflect the natural phrase you used.

A task that appears in the expected Task Zone view after review.

Advanced Tips

Some phrases are naturally less exact than others, so it is worth checking the saved result whenever you use softer wording like `soon`, `a few times a day`, or `this weekend`.

If you want the cleanest outcome, say the task and the time in one natural sentence rather than as two disconnected thoughts.

Relative words like `tomorrow` and `tonight` become much more reliable when the correct timezone is already set.

If Something Looks Wrong

If the task action is right but the timing looks off, open the saved task in **Review Item Cards** and compare the result with **Smart Task Scheduling**.

If recurring wording is not behaving the way you expected, compare it with **Recurring Task Schedules** and then try a clearer phrase in another capture through **Create a Single Recording in Each Zone**.

If the timing looks shifted while traveling, review the timezone choice first with **Choose Which Time Zone Task Zone Uses While Traveling**.

If repeated wording keeps coming through incorrectly, add a correction in **Transcription Corrections** and test the same type of phrase again.

Related Articles

- → **Create a Single Recording in Each Zone**
- → **Smart Task Scheduling**
- → **Recurring Task Schedules**
- → **Task Reminders**
- → **Choose Which Time Zone Task Zone Uses While Traveling**
- → **Review Screen**
- → **Review Item Cards**
- → **Task Zone Tabs**
- → **Transcription Corrections**

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How Priority Works in Task Zone

TASK

Last updated 2026-10-02

Overview

Priority helps Task Zone show urgency at a glance instead of making every task feel equally important. Memory Genie can use your wording and the timing around a task to help surface whether something feels urgent, high priority, medium priority, or low priority.

That makes it easier to scan your work quickly and decide what deserves attention first.

Before You Start

Open Task Zone and be ready to record or review a task through **Create a Single Recording in Each Zone**.

If timing also matters, keep **Smart Task Scheduling** nearby because schedule language often affects how urgent a task feels.

What Happens First

When you record a task, Memory Genie first tries to understand the action and timing, then uses that context to infer how urgent the task seems before you check it in **Review Screen**.

If the priority is clear, you should see the result reflected in the saved task details in **Review Item Cards** and later in **Task Zone Tabs**.

If the task is less explicit, the task can still save with a practical default level rather than blocking the capture in **Review Item Cards**.

How Priority Usually Gets Interpreted

Use strong urgency language through **Smart Task Scheduling** when the task truly is urgent, such as `urgent`, `ASAP`, `immediately`, or `right now`, then confirm the result in **Review Item Cards**.

Use date or deadline language when timing is important, then check whether the saved task feels appropriately prioritized in **Task Zone Tabs**.

Expect many routine tasks to land in a middle priority range unless the wording or timing clearly pushes them higher or lower.

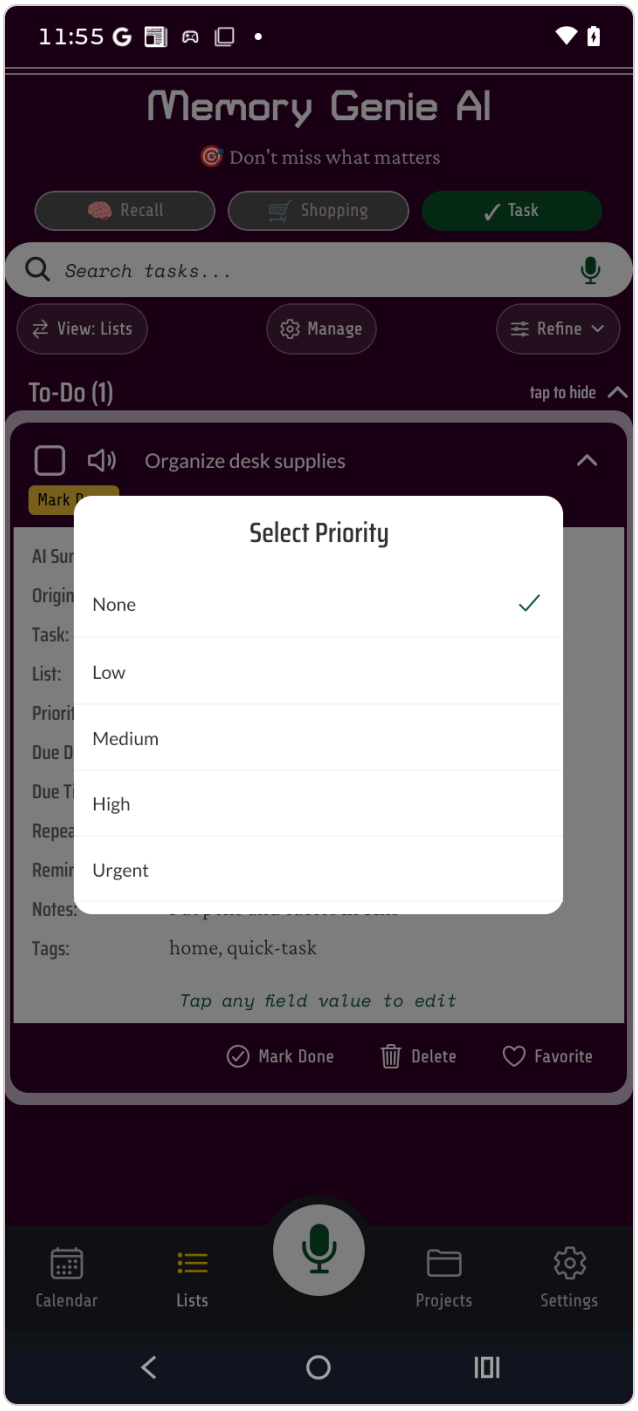
Use softer wording for lower-pressure tasks, such as `eventually` or `when I get a chance`, then compare the final result in **Review Screen**.

If you are tracking a larger body of work, compare task importance inside one project or list through **Task Zone Tabs** and **Understand Lists, Projects, and Completed Tasks in Task Zone**.

Change Priority After Saving

Open the task in `Lists` or another Task Zone view through **Task Zone Tabs**, then expand its card.

Tap the `Priority` value and choose `None`, `Low`, `Medium`, `High`, or `Urgent`. Use the level that matches the task now, even if its original wording suggested a different urgency.



The Select Priority menu on an expanded Task Zone task

Check the updated value and priority badge on the card. A task changed to `High` shows a `HIGH` badge; the edited card in **Task Zone Tabs** also shows how a saved note appears.

What You Should See

Tasks that feel visually easier to scan by urgency.

Saved task details that match the seriousness of the wording you used.

Better separation between urgent work, routine work, and lower-pressure tasks.

Advanced Tips

Priority works best when you are honest about urgency instead of marking everything as urgent.

Date pressure and urgency language together usually create a clearer result than either one alone.

If a task looks too urgent or not urgent enough, it is worth checking the exact wording you used because small phrasing differences can change the interpretation.

If Something Looks Wrong

If the priority looks too high or too low, open the task in **Review Item Cards** and compare the saved wording with **Smart Task Scheduling**.

If the timing is correct but the urgency still feels off, try another recording through **Create a Single Recording in Each Zone** with clearer urgency wording.

If repeated words keep creating the wrong sense of urgency, fix them in **Transcription Corrections** and then test the task again.

If you cannot tell where the task landed afterward, reopen Task Zone through **Task Zone Tabs** and clear any active search or filter state with **Search and Filters**.

Related Articles

→ **Create a Single Recording in Each Zone**

→ **Smart Task Scheduling**

→ **How Memory Genie Interprets Time Phrases in Task Zone**

→ **Task Zone Tabs**

→ **Understand Lists, Projects, and Completed Tasks in Task Zone**

→ **Review Screen**

→ **Review Item Cards**

→ **Search and Filters**

→ **Transcription Corrections**

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Recurring Task Schedules

TASK

Last updated 2026-11-02

Overview

Recurring schedules are one of the most powerful parts of Task Zone. Memory Genie can turn natural wording into detailed repeat plans by minute, hour, day, week, month, or year without forcing you through a rigid setup flow.

That includes advanced patterns like specific weekdays, active time windows, and schedules that end on a date or after a set number of occurrences.

Before You Start

Start from Task Zone and use **Create a Single Recording in Each Zone** if you want to test the feature by voice.

Review **Smart Task Scheduling** first if you want the big-picture explanation before going deeper into repeat patterns.

What Happens First

When you speak or save a repeating task through **Smart Task Scheduling**, Memory Genie looks for the action, the repeat pattern, and any timing details in **Review Screen**.

A simple recurring task like “every Thursday night at 6 p.m.” should be easy to confirm in **Review Item Cards** and later in **Task Zone Tabs**.

A more advanced recurring task like “every two hours from 9 a.m. to 4 p.m. on Tuesdays and Thursdays” should still stay readable in **Review Item Cards** if the schedule was understood correctly.

How To Use Recurring Task Schedules

Say a simple repeating pattern through **Smart Task Scheduling**, such as “every Monday” or “every Thursday night at 6 p.m.”, then verify it in **Review Item Cards**.

Say a repeating frequency through **Smart Task Scheduling**, such as “every two hours” or “every month”, then confirm the saved result in **Review Screen**.

For two times each day, say both times through **Smart Task Scheduling**, such as “every day at 9 a.m. and 6 p.m.” Check in **Review Item Cards** that the first due time and `Next occurrence` show the two times in order, and that the summary includes both.

Include the day within a monthly pattern through **Smart Task Scheduling**, such as “on the first of every month” or “on the 15th of every month”, then confirm that exact day in **Review Item Cards**.

You can name more than one date through **Smart Task Scheduling**, such as “on the 1st and 15th of every month.” Check that both dates remain in the saved schedule and summary.

For an irregular yearly pattern, name each month and day through **Smart Task Scheduling**, such as “every February, June, and November on the 1st.” Check all three dates and the chosen time in the saved Task and its `Next occurrence`.

Add specific weekdays through **Smart Task Scheduling**, such as “on Tuesdays and Thursdays”, then confirm the final task wording in **Review Item Cards**.

Add an active time range through **Smart Task Scheduling**, such as “from 9 a.m. to 4 p.m.”, then make sure the repeating schedule still reads correctly in **Review Screen**.

Add an ending rule through **Review Item Cards**, such as ending on a date or after a set number of occurrences, then confirm the updated task in **Task Zone Tabs**.

If you are traveling, make sure you chose the right task timezone before recording so recurring timing matches where the task should actually live; use **Choose Which Time Zone Task Zone Uses While Traveling** when needed.

Change the Repeat Day

To move a task from Thursdays to Fridays, change both its due date and `On days` in the `Recurring` section. Changing the due date alone does not change the selected repeat days.

If the entered date does not match, it stays visible and `Save` remains unavailable. Choose a matching date, or change `On days` in the `Recurring` section below. For example, September 11 stays September 11 while you change Thursday to Friday. After saving, reopen the task to check the date and repeat days.

You can change the repeat day after marking an earlier occurrence done. Choose a matching date on or after the current unfinished occurrence. The completed date stays in the task's history, and the new weekday governs the dates shown next.

This weekday check applies to weekly repeats and minute/hour repeats with selected weekdays. Daily, monthly and yearly repeats do not use this weekday restriction.

Monthly Repeat Dates

A monthly Task can keep several dates of the month in one repeat rule. If you change the time, reopen the schedule to confirm the date set stayed intact. In a short month, a date past its end falls on the last day; dates that land on the same last day count as one occurrence.

Changing only the time keeps the monthly repeat day. For a task that repeats on the 31st, a short month uses its last date without changing the repeat rule to the 28th or 30th. Changing the due date itself changes the monthly repeat day to the day you choose. If an earlier month is already done, that completed date stays in the task's history. Reopen the saved schedule to check the intended day and the Next occurrence.

Yearly Repeat Dates

A yearly Task can also keep several selected month-and-day dates, such as February 1st, June 1st, and November 1st. This is a set of dates within each year, so `Next occurrence` moves to the next selected date. If you edit the time, check that every selected date remains in the schedule and summary.

A yearly task repeats on the month and day shown in its saved due date. If you change the due date, check the new month and day in the saved task and its Next occurrence. For example, moving a task from October 20 to October 21 after completing the earlier year keeps the completed date in its history and schedules future years for October 21.

Repeat on a Weekday Within a Month

You can say “clean the containers on the second Saturday of every month” or “change the filter on the last Saturday of October every year.” Check that the saved summary describes that weekday pattern.

To edit it, open the Task’s `Repeats` field, choose a monthly or yearly frequency, then choose `Weekday pattern` under `Repeat on`. Choose First, Second, Third, Fourth, Fifth or Last, and the day of the week. For a yearly repeat, also choose

the month. Set the next due date to a date that matches your selection, then tap `Save Changes`.

Fifth and Last are different. Fifth skips months without a fifth occurrence of that weekday; an annual Fifth skips years without that occurrence in the chosen month. Last always uses the final matching weekday in the month. An `After` count counts occurrences that actually happen.

To return to specific dates, choose `Calendar dates` and enter the dates you want.

End a Daily Repeat

Open the saved task's `Repeats` field to change its schedule. Under `Ends`, choose `On date` and select the last date on which the task should appear, or choose `After` and enter how many **more** occurrences you want. The current unfinished occurrence counts as one of those remaining occurrences. For example, if October 8 is current and the task repeats every three days, `After 3 more occurrences` keeps October 8, 11, and 14, then stops.

The same count applies to monthly repeats. If a task for the 31st has already been completed in January and February, and March 31 is current, `After 3 more occurrences` keeps March 31, April 30, and May 31. The task summary may say `for 5 occurrences` because it counts the two completed months as well; the Schedule editor shows how many remain. After each `Mark Done`, reopen `Repeats` to see the remaining number. The final unfinished date stays available until you mark it done.

Yearly tasks set for February 29 appear on February 28 in years without a leap day, then return to February 29 in the next leap year. An `After` count works the same way: completed years remain in the history, and the number you enter includes the current unfinished year. The task leaves the active list after you mark the final year done.

When you change a daily repeat, the current unfinished date stays in place. Completed dates remain completed. An `On date` end includes an occurrence that falls on the chosen date: a task due October 14 and repeating every four days with an October 22 end appears on October 14, 18, and 22. After you mark the final occurrence done, the task leaves the active list. Reopen the schedule after a completion to see the updated remaining count.

The end date also includes a matching monthly occurrence. A task due on the 16th of each month with a February 16 end appears on December 16, January 16, and February 16 if December is the current unfinished month when you make the change. February 16 stays on the active list until you mark it done.

The same inclusive rule applies yearly. If October 21, 2028 is the current unfinished occurrence, setting `On date` to October 21, 2029 keeps both the 2028 and 2029 occurrences. The 2029 occurrence stays available until you mark it done, even if earlier years were already completed.

What You Should See

Repeating tasks that clearly show how often they run.

Specific days or date-based repeat patterns when you included them.

Time ranges or ending rules when you added those details.

For repeating tasks that trigger multiple times inside a time range, `Due Time` may stay blank while the task still shows its trigger times on the review card and in the schedule editor.

An unfinished occurrence stays past due until the next scheduled occurrence becomes due. The next occurrence then becomes current; missed occurrences do not block future repeats or accumulate as active tasks. The task card shows the next scheduled occurrence when one exists.

If the schedule ends after a set number of repeats or on an end date, the final unfinished occurrence stays until you mark it done or delete it. Its follow-ups continue according to your settings.

The latest previous missed occurrence stays available for reference while the recurring task exists. Older missed records are deleted 30 days after they stop being active. This does not delete the recurring schedule.

Advanced Tips

A monthly task set for the 31st uses the last day in a shorter month and returns to the 31st when available. Changing only its time keeps that monthly day; choosing a different date changes the monthly day.

Repeats follow the task's time zone. Daylight-saving changes can change the elapsed time between reminders; check the saved date and time when editing a schedule near a clock change.

If Something Looks Wrong

If the task repeats on the wrong days or at the wrong frequency, inspect the saved wording in **Review Item Cards** and then retry with clearer phrasing through **Create a Single Recording in Each Zone**.

If a repeated phrase is misheard the same way every time, create a fix in **Transcription Corrections** and then retest the recurring task through **Smart Task Scheduling**.

If the task exists but is hard to find after saving, check the tab where it appears in **Task Zone Tabs** and clear filters with **Search and Filters**.

If the recurring time seems shifted while you are away from home, review the timezone choice you made before recording with **Choose Which Time Zone Task Zone Uses While Traveling**.

Related Articles

- → **Smart Task Scheduling**
- → **Create a Single Recording in Each Zone**
- → **Review Screen**
- → **Review Item Cards**
- → **Task Zone Tabs**
- → **Task Reminders**
- → **Choose Which Time Zone Task Zone Uses While Traveling**
- → **Search and Filters**
- → **Transcription Corrections**

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Remember Birthdays and Anniversaries

TASK

Last updated 2026-10-19

Overview

Memory Genie can turn a birthday or anniversary into a yearly Task Zone reminder, even when you do not say “every year.” Give it the occasion and its date, and it adds a reminder one week ahead so you have time to plan. You also keep the reminder choices selected for that task.

This guide shows how to check the saved date, yearly repeat, and reminder choices. You can still choose a different reminder plan or make the occasion one-time.

Before You Start

Have the birthday or anniversary date ready. Open Task Zone and create a task by voice or manual entry with **Create a Single Recording in Each Zone**.

Make sure notifications are enabled if you want alerts on your device; see **Task Reminders** for reminder settings.

What Happens First

You can speak naturally, such as “Remember Maya's birthday on November 15” or “Our anniversary is June 8.” Memory Genie uses the date to set up the occasion; check what it saved on the Task card with **Review Item Cards**.

A dated birthday or anniversary normally repeats yearly. Memory Genie adds a reminder one week before each occurrence and keeps the task’s other selected reminders; **Recurring Task Schedules** explains yearly dates.

A separate task such as “buy Maya a gift” is a preparation task. It does not automatically become a yearly birthday or gain the occasion's one-week reminder. Give that task the date and reminders you want with **Task Reminders**.

How To Remember an Occasion

Create the birthday or anniversary in Task Zone with its date through **Create a Single Recording in Each Zone**. You do not need to add “every year” unless you want to say it.

Expand the Task card through **Review Item Cards**. Check the occasion's date, yearly repeat, and `Reminders` before finishing review. Correct the schedule there if it does not match what you meant.

Finish review, then open the saved Task in **Task Zone Tabs** and check the date and reminders again. A timed occasion with the standard setting shows `15 minutes before + 1 week before`; a date-only occasion shows its 9 a.m. due-day reminder alongside the one-week reminder.

If you want different early alerts, use **Task Reminders** to add, change, or remove them in Task Schedule. You can remove the 9 a.m. due-date reminder or change a timed task’s advance reminders and `Notify at task time` separately.

If this occasion should happen only once, say that clearly when you create it, such as “a one-time anniversary event on June 8,” and check that the saved Task does not repeat in **Recurring Task Schedules**.

What You Should See

One Task with the birthday or anniversary date and a yearly repeat, unless you explicitly asked for a one-time occasion.

An extra reminder one week before the occasion, plus the usual reminder near its due time. The usual timed-task setting starts at 15 minutes before; a date-only Task uses 9 a.m. on the due date.

The actual reminder timing on the expanded Task card, not just the words “default reminder setting.”

When You Want More Precision

If you give a time, Memory Genie uses that time for the occasion and its reminders. If you give only a date, the due-day reminder is at 9 a.m. in the Task's time zone. For a timed task, the usual default is 15 minutes before, with `Notify at task time` off. The expanded card shows its selected times; see **Task Reminders** to edit each choice.

You can have up to five extra reminders on one Task. If you already chose five, your choices take priority over the automatic one-week reminder. Removing an advance reminder does not turn an at-time alert on. To have no alerts before or at the due time, remove the advance entries and turn `Notify at task time` off, or remove the date-only 9 a.m. entry. Overdue follow-ups are separate. Online access and device notification settings still apply.

If Something Looks Wrong

If the date or yearly repeat is wrong, open the saved Task through **Review Item Cards** and correct its schedule using **Recurring Task Schedules** before relying on the next alert.

If the one-week reminder is missing, check the occasion’s date and saved reminder entries with **Task Reminders**. You can add a one-week reminder yourself in Task Schedule.

If you meant a one-time event but see a yearly repeat, change the repeat setting with **Recurring Task Schedules** and check the saved Task again.

If an alert does not appear on your phone, check notification settings and the Task's saved reminders with **Task Reminders**, then use **Use Task Reminder Notifications and Snooze Options** when the notification arrives.

Related Articles

- → **Task Reminders**
- → **Recurring Task Schedules**
- → **Review Item Cards**
- → **Task Zone Tabs**
- → **Create a Single Recording in Each Zone**

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Smart Task Scheduling

TASK

Last updated 2026-10-19

Overview

Smart Task Scheduling is one of the strongest examples of what makes Memory Genie powerful. In Task Zone, you can say the task, when it should happen, how often it should repeat, and even the timing pattern in natural language, and Memory Genie turns that into a usable schedule.

That means plain speech can become a full task plan, a recurring routine, or a reminder-ready task without forcing you through a long manual setup.

Before You Start

Open Task Zone and be ready to record or review a task through **Create a Single Recording in Each Zone**.

If you want to double-check where saved tasks appear afterward, keep **Task Zone Tabs** handy while testing.

What Happens First

Record or create the task normally through **Create a Single Recording in Each Zone**, then review the saved wording in **Review Screen**.

If Memory Genie understands the schedule details you spoke, the task should show timing and repeat details clearly in **Review Item Cards** and later in **Task Zone Tabs**.

If the wording is close but repeated phrases keep coming through wrong, clean that up with **Transcription Corrections** before testing more advanced schedules again in **Create a Single Recording in Each Zone**.

How To Use Smart Task Scheduling

Say the task and timing in one natural sentence through **Create a Single Recording in Each Zone**, such as “take out the garbage every Thursday night at 6 p.m.”, then confirm the result in **Review Item Cards**.

Say recurring patterns in plain language through **Recurring Task Schedules**, such as “every Monday and Friday” or “every two hours from 9 a.m. to 4 p.m.”, then verify the saved wording in **Review Screen**.

Use **How Memory Genie Interprets Time Phrases in Task Zone** when you want a deeper explanation of how phrases like `tonight`, `weeknights`, `this weekend`, or `every other week` are usually understood.

Add reminder timing through **Task Reminders** when you want alerts before or at the task time, then re-check the final task details in **Review Item Cards**.

For birthdays and anniversaries, use **Remember Birthdays and Anniversaries** to check the automatic yearly repeat and one-week reminder alongside your other selected reminders.

If urgency matters, compare the saved result with **How Priority Works in Task Zone** after review.

If the task lands where you expect, check where it shows up in **Task Zone Tabs** and continue using that same phrasing style for future captures.

What You Should See

A task title that matches the action you meant to save.

Date, time, or recurring details that reflect what you said.

Saved tasks that appear in the expected Task Zone views.

For schedules like “every 2 hours from 9 a.m. to 4 p.m.”, you may see trigger times instead of a single `Due Time`, because the task runs multiple times within the day.

If Something Looks Wrong

If the action is right but the schedule is wrong, open the task in **Review Item Cards** and then compare where it appears in **Task Zone Tabs**.

If repeated wording mistakes keep showing up, add a correction in **Transcription Corrections** and then test the same phrase again with **Create a Single Recording in Each Zone**.

If a repeating task needs more control than your first phrase gave it, review the options in **Recurring Task Schedules** and then try a clearer phrase in **Create a Single Recording in Each Zone**.

Related Articles

→ **Create a Single Recording in Each Zone**
→ **Task Zone Tabs**
→ **Review Screen**
→ **Review Item Cards**
→ **Recurring Task Schedules**
→ **How Memory Genie Interprets Time Phrases in Task Zone**
→ **How Priority Works in Task Zone**
→ **Task Reminders**
→ **Remember Birthdays and Anniversaries**
→ **Transcription Corrections**

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Task Reminders

TASK

Last updated 2026-10-19

Overview

Task reminders turn Task Zone from a planning tool into an active follow-through system. Memory Genie lets you attach reminder timing to one-time tasks and recurring schedules so important tasks come back to you at the right moment.

You can edit the usual advance reminder, add up to five extra reminders, and choose separately whether to receive an alert at the task time. Your task shows each choice so you can see when to expect reminders.

For a new timed task, the usual setting is one reminder 15 minutes before it is due, with `Notify at task time` off. A task with a date but no time starts with a removable 9 a.m. reminder on its due date, in the task's time zone. Overdue follow-ups are a separate choice.

Birthdays and anniversaries are a helpful example: give Memory Genie the occasion's date, and it normally repeats each year with an extra reminder one week ahead. Start with **Remember Birthdays and Anniversaries** for the complete walkthrough.

Before You Start

Create or open a Task Zone item through **Create a Single Recording in Each Zone** or review an existing task in **Review Item Cards**.

If the task also repeats, review **Recurring Task Schedules** so the reminder timing makes sense with the repeat pattern.

What Happens First

When a task has timing details, you can confirm its saved schedule in **Review Item Cards** before deciding how many reminders you want.

If the task already has a repeating pattern, reminder timing should still stay understandable in **Review Screen** and later in **Task Zone Tabs**.

When the reminder eventually fires, Memory Genie can bring you back into Task Zone with quick actions and deeper snooze choices through **Use Task Reminder Notifications and Snooze Options**.

If repeated words are being heard incorrectly before you set reminders, clean up the wording first in **Transcription Corrections** and then test again with **Create a Single Recording in Each Zone**.

How To Use Task Reminders

Expand the task through **Review Item Cards** and tap `Reminders`. This opens the complete Task Schedule editor at the reminder section.

Tap `Edit` beside the existing advance reminder to change it, or `Add advance reminder` for another alert. The lead-time field is ready for typing; see the complete task path in **Task Zone Tabs**.

Enter a number, choose `Minutes`, `Hours`, `Days`, `Weeks`, or `Months`, and tap `Save`. You can tap an existing reminder to change it or remove one you no longer need, then compare the result in **Review Item Cards**.

Add up to five extra reminders if you want layered alerts, such as one week ahead and one day ahead. Adding an extra reminder keeps the existing advance reminder; editing the existing entry changes that entry. Check the result in **Review Item Cards**.

Use `Notify at task time` to choose an additional alert when a timed task becomes due. Changing an advance reminder from 15 to 30 minutes does not change this switch; compare both choices in **Review Item Cards**.

A dated birthday or anniversary normally repeats every year and gets an extra reminder one week ahead. Say clearly if you mean a one-time occasion. A separate task to buy a gift or prepare for a party does not automatically get the occasion reminder. Follow **Remember Birthdays and Anniversaries** for the full example and check its repeat pattern in **Recurring Task Schedules**.

Use `Remove` beside any advance reminder you do not want. Removing it does not restore the default or switch on `Notify at task time`. If you remove every advance reminder and leave that switch off, there are no reminders before or at the task time; reopen the task in **Review Item Cards** to confirm.

For a task with a date but no time, remove `9 a.m. on the due date` if you do not want that alert. `Add due-date reminder` restores it. Earlier reminders use that 9 a.m. time as their starting point; see **Smart Task Scheduling** for date-only tasks.

Tap `Save Changes` in Task Schedule to save the reminder changes to the task, then reopen the task card through **Review Item Cards** to confirm them.

If the task also repeats, confirm that the reminder timing still matches the repeating plan shown in **Recurring Task Schedules** and **Task Zone Tabs**.

What You Should See

The expanded task card shows the selected reminder times. Task Schedule lists advance reminders separately from `Notify at task time` or the date-only 9 a.m. reminder.

Clear task wording that still matches the action you want to remember.

Reminder behavior that works alongside one-time or recurring schedules.

Reminder notifications that can help you act quickly when the alert appears.

Unless you turn follow-ups off, unfinished one-time tasks get a daily follow-up at 9 a.m. starting the day after they are due. Recurring occurrences get follow-ups on overdue days 1–7, then days 14, 21, and weekly after that, while that occurrence is still active. Follow-ups use the task's time zone.

Automatic follow-ups and the weekly review respect quiet hours, which default to 10 p.m.–8 a.m. in your current time zone. Reminder and snooze times you explicitly choose keep their chosen time. Device notification settings still apply.

Tasks without a due date are not overdue. By default, a weekly review on Sunday at 6 p.m. in your current time zone helps you revisit unfinished undated tasks. You can turn this review off.

Choose Defaults For New Tasks

In Settings, `Advance Reminder` starts on at 15 minutes and `Notify at task time` starts off. Turning the advance setting off switches the at-time default on. You can keep both on if you want both alerts. To choose different reminders for one task, open that task's `Reminders` section instead.

When you change a global setting, the confirmation explains that it applies to new tasks. `Also update existing tasks` is optional and changes only choices still using those defaults. Reminders you added, edited, or removed on individual tasks stay as you chose them.

Reminder alerts require an internet connection and permission to notify you on this phone. See **Use Task Reminder Notifications and Snooze Options** for setup, phone status and troubleshooting.

If Something Looks Wrong

If the reminders feel too early or too late, adjust the task timing in **Review Item Cards** and then re-check the saved result in **Review Screen**.

If a repeating task reminder seems confusing, compare the task schedule in **Recurring Task Schedules** and check where the task appears in **Task Zone Tabs**.

If the reminder itself appears but you are unsure how to respond, use **Use Task Reminder Notifications and Snooze Options** for the action choices.

If reminder-related wording is wrong because the original phrase was misheard, fix the repeated phrase in **Transcription Corrections** and then retest with **Create a Single Recording in Each Zone**.

Related Articles

- → **Remember Birthdays and Anniversaries**
- → **Create a Single Recording in Each Zone**
- → **Smart Task Scheduling**
- → **Recurring Task Schedules**
- → **Review Screen**
- → **Review Item Cards**
- → **Task Zone Tabs**
- → **Use Task Reminder Notifications and Snooze Options**
- → **Transcription Corrections**

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Use Task Reminder Notifications and Snooze Options

TASK

Last updated 2026-10-24

Overview

Reminder notifications in Task Zone are built for action, not interruption. Memory Genie gives you quick ways to complete, snooze, or open deeper reminder options right from the reminder so you can respond in the moment without digging through the app first.

That makes reminders far more useful because the next step is already waiting for you when the alert appears.

Before You Start

Complete Task setup when prompted, including after an app update on an existing account: confirm your time zone, review the reminder defaults and choose notification permission. Already-enabled permission is shown too. You can still create and manage tasks and use the calendar if you choose `Continue without alerts`; see **Task Zone Tabs**.

Keep an internet connection for reminder alerts. Memory Genie uses online notifications because we haven't established an offline delivery method that meets our reliability requirements. If your phone is offline, alerts may be delayed or missed.

Make sure the task already has reminder timing set in **Task Reminders**.

Review **Review Item Cards** if you want to confirm the task details before the reminder appears.

What Happens First

Opening the reminder normally takes you back into Task Zone so you can act on the item from **Task Zone Tabs**.

Quick actions can let you finish the item or delay it without opening the full task flow first from **Task Reminders**.

If you choose more options, Memory Genie opens the `Task Reminder` screen with the task details and additional snooze choices tied back to **Task Reminders**.

How To Use Reminder Notifications

In `Settings`, choose `Advance Reminder` and `Notify at task time` for new timed tasks. To change one task, open its `Reminders` section through **Task Reminders**. Settings also offers an optional update of existing tasks still using those defaults; your individual customizations stay unchanged.

Use `Quiet hours — Start` and `Quiet hours — End` to choose when automatic follow-ups and weekly reviews should wait. Reminders you set for a specific time in **Task Reminders** keep that time.

Use `Done` when you have finished the task. Memory Genie normally handles the request quietly in the background.

Use `Snooze 1h` when you want the reminder to return about an hour after you tap it. A delay in reconnecting does not start a fresh hour.

Use `Options` from **Task Reminders** when you want more control over what happens next.

In the `Task Reminder` screen, use the quick snooze choices like `15 min`, `30 min`, `1 hour`, or `1 day` when one of those fits after opening from **Task Reminders**.

Use `Snooze Until...` from **Task Reminders** when you want to choose a more specific time.

Use `Mark Complete` from the `Task Reminder` screen after checking the item details in **Review Item Cards**.

What You Should See

A reminder that points back to the right task.

Deleted tasks should stop sending reminders.

Quick actions that let you respond without losing the task context.

`Done` and `Snooze 1h` normally work without opening the app. `Options` opens the reminder screen. Your device may ask you to unlock before using an action. If Memory Genie is locked by your app security settings, or your sign-in has expired, a saved request waits until you unlock the app or sign back into the original account.

A `Task Reminder` screen that shows the task name, due details, reminder details, list name, and notes when you open more options.

Advanced Tips

Reminder actions are especially useful for recurring tasks because you can handle the current reminder quickly without losing the larger recurring pattern.

If you are not ready to complete the task but still care about it today, a short snooze is usually better than dismissing it mentally and hoping you remember later.

`1 day` chooses the same local clock time on the next calendar day. Around a daylight-saving change, that may be more or less than 24 hours.

`Snooze Until...` lets you choose a date and time. For a recurring task, choose a time before the next occurrence becomes due. Snoozing does not move the repeat schedule or apply to the next occurrence.

If Something Looks Wrong

If a reminder fires at the wrong time, check the task timing and reminder setup in **Task Reminders** and **Review Item Cards**.

If the task wording in the reminder looks wrong, compare it with the saved task in **Review Screen** and fix repeat transcription issues in **Transcription Corrections**.

If a recurring reminder feels confusing, compare the task's repeat plan in **Recurring Task Schedules** before changing more reminders.

If a previously received notification remains on your phone, open **Task Zone Tabs** to see the latest task state. An action on an old notification does not complete a newer recurring occurrence or restore a deleted task.

Memory Genie automatically checks saved Done and Snooze requests when it can reconnect. If a request still cannot be completed when you return to the app, a message for that task offers `View Task` and `Contact Support`. `Not Now` closes the message. You do not need to repeat the request just because you did not see a confirmation.

In Settings, check `Notification permission` and `Online reminders`. `Enabled` means the phone permits notifications; `Registration confirmed` is a separate check that online reminders are connected for this phone. If permission is disabled, choose `Allow notifications` or `Open device settings`, then review **Task Reminders**.

If you see `Registration not confirmed`, connect to the internet and use `Check again` in the same Settings section. You do not need to repeat Task setup. If it stays unconfirmed, use `Contact Support`; see **Resolve App Verification and Account Access Problems** if sign-in or app verification is also failing.

If Task setup opens your phone's notification settings, return to Memory Genie and tap `Check again` before `Finish setup`. This refreshes the permission and registration status shown in the setup flow. For Task Zone navigation, see **Task Zone Tabs**.

If iPhone permission shows `Quiet notifications only`, or the app says reminder alerts are limited by phone settings, choose `Open device settings` and review alerts and sounds for Memory Genie. The phone controls these choices; return to Settings and use `Check again`, then check your selected times in **Task Reminders**.

Related Articles

- → **Task Reminders**
- → **Recurring Task Schedules**
- → **Review Screen**
- → **Review Item Cards**
- → **Task Zone Tabs**
- → **Transcription Corrections**

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KNOWLEDGE BASE

Shopping Workflow

4 ARTICLES

How Frequent Items Work in Shopping Zone

SHOPPING

Last updated 2026-09-22

Overview

Memory Genie keeps store-specific repeat information as you use Shopping Zone. It distinguishes between adding an item to a list and actually buying it, so unfinished plans do not count as completed purchases.

This background information is separate from your Catalog and Favorites. The Catalog is the user-managed place to find and reuse items now; frequent-item information records patterns from completed trips.

What Counts as a Purchased Item

An item counts toward completed shopping history only when you check it in Shopping Mode and then finish with `Done Shopping`. Merely recording an item, adding it to a list, or marking it `Out of Stock` does not count as buying it.

For checked items, Memory Genie keeps the store, how often the item has been completed there, when it was last completed, and its usual quantity and unit when those details are available.

What the Catalog Shows

A Catalog card can show how many times an item has been added to a list for each associated store. That visible "added" count is list-use information, not a promise that every one of those entries was purchased.

When you add one Catalog item back to a list, Memory Genie preselects the store where that Catalog item has been added most often. It does not use the most recent purchase as the default. You can choose a different active store before confirming.

The current app does not show a separate `Frequent Items` tab, automatically add repeat items to a list, or automatically favorite them. Use `Catalog` and `Favorites` when you want direct control over what to reuse.

How To Build Useful Shopping History

Check only the items you actually put in your cart, then finish the trip with **Use Shopping Mode and Finish a Shopping Session**.

Leave unavailable or still-needed items unchecked so they remain on the list according to **Shopping Zone Tabs**.

Reuse items intentionally from the Catalog and choose the destination store with **Use the Catalog in Shopping Zone**.

Favorite the items you personally want to find quickly with **Use Favorites in Shopping Zone** instead of waiting for an automatic favorite.

What You Should See

Checked purchases removed from the active list after `Done Shopping`.

Unchecked and out-of-stock items remaining for a later trip.

Store associations and "added to list" counts on Catalog item details.

No automatic `Frequent Items` list or automatic additions to a future list.

If Something Looks Wrong

If an item should not count as purchased, leave it unchecked or mark it `Out of Stock` before finishing with **Use Shopping Mode and Finish a Shopping Session**.

If the wrong store is proposed from the Catalog, choose another store in the picker and review the reuse flow in **Use the Catalog in Shopping Zone**.

If you want a dependable short list of regular items, mark them yourself with **Use Favorites in Shopping Zone**.

Related Articles

- → **Shopping Zone Tabs**
- → **Use Shopping Mode and Finish a Shopping Session**
- → **Use the Catalog in Shopping Zone**
- → **Use Favorites in Shopping Zone**
- → **Review Item Cards**

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Use Favorites in Shopping Zone

SHOPPING

Last updated 2026-06-23

Overview

Favorites in Shopping Zone help you get back to the items and store habits that matter most. Memory Genie can surface frequent repeat items over time, and Shopping Zone also gives you favorite-based ways to narrow catalog and shopping information when you want a faster view.

This makes repeat shopping easier because your most useful items rise closer to the surface instead of getting buried in the full list.

Before You Start

Open Shopping Zone and be ready to look through `Lists`, `Shop`, or `Catalog` with **Shopping Zone Tabs**.

If you want to compare favorites with learned repeat behavior, keep **How Frequent Items Work in Shopping Zone** nearby while you explore.

What Happens First

Some favorite-like behavior in Shopping Zone comes from repeat purchase learning over time, which you can compare in **How Frequent Items Work in Shopping Zone**.

Other favorite-based behavior shows up as filters or favorite-focused views inside Shopping Zone, especially when you are narrowing catalog or store information through **Shopping Zone Tabs**.

Once favorite signals are in place, they help bring recurring items closer to the top of the experience instead of making you search from scratch every time through **Shopping Zone Tabs**.

How To Use Favorites in Shopping Zone

Revisit stores you use often through **Shopping Zone Tabs** and look for the way repeat items become easier to surface over time with help from **How Frequent Items Work in Shopping Zone**.

Use favorite-based narrowing inside Shopping Zone through **Shopping Zone Tabs** when you want to reduce clutter and focus on the items you return to most often.

Open the `Catalog` path in **Use the Catalog in Shopping Zone** when you want to combine favorites with reusable item history and filters.

Check the saved item details in **Review Item Cards** when something looks favorite-worthy but the item metadata itself seems off.

Keep your repeat item wording clean with **Transcription Corrections** so your favorites-related behavior improves instead of reinforcing bad item names.

What You Should See

Repeat or favorite-worthy items becoming easier to reach over time.

Favorite-based filtering or narrowing behavior that helps reduce noise in larger shopping collections.

Shopping views that feel more personalized after repeated use.

Advanced Tips

Favorites are most useful when they reflect what you actually buy, not just what you once meant to buy.

Store-specific patterns matter, so an item can feel more useful as a favorite in one shopping context than another.

If you want to preserve reusable item knowledge beyond one active list, the Catalog is usually the best place to combine favorites with long-term item cleanup.

If Something Looks Wrong

If favorite-related behavior does not seem helpful yet, keep using the same stores through **Use Shopping Mode and Finish a Shopping Session** so Memory Genie has more real shopping history to learn from.

If a repeat item keeps surfacing with the wrong wording, fix the item first through **Review Item Cards** or **Transcription Corrections**.

If a favorite-focused view seems empty, reopen Shopping Zone through **Shopping Zone Tabs** and clear filters or search with **Search and Filters**.

If you want to inspect a reusable favorite-like item more closely, open it through **Use the Catalog in Shopping Zone** and check the saved details there.

Related Articles

- → **Shopping Zone Tabs**
- → **How Frequent Items Work in Shopping Zone**
- → **Use the Catalog in Shopping Zone**
- → **Use Shopping Mode and Finish a Shopping Session**
- → **Review Item Cards**
- → **Search and Filters**
- → **Transcription Corrections**

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Use Shopping Mode and Finish a Shopping Session

SHOPPING

Last updated 2026-10-03

Overview

Shopping Mode is the focused checklist to use while you are physically shopping. When you arrive at a store, open it from the `Shop` tab and work through the current list without leaving the in-store view.

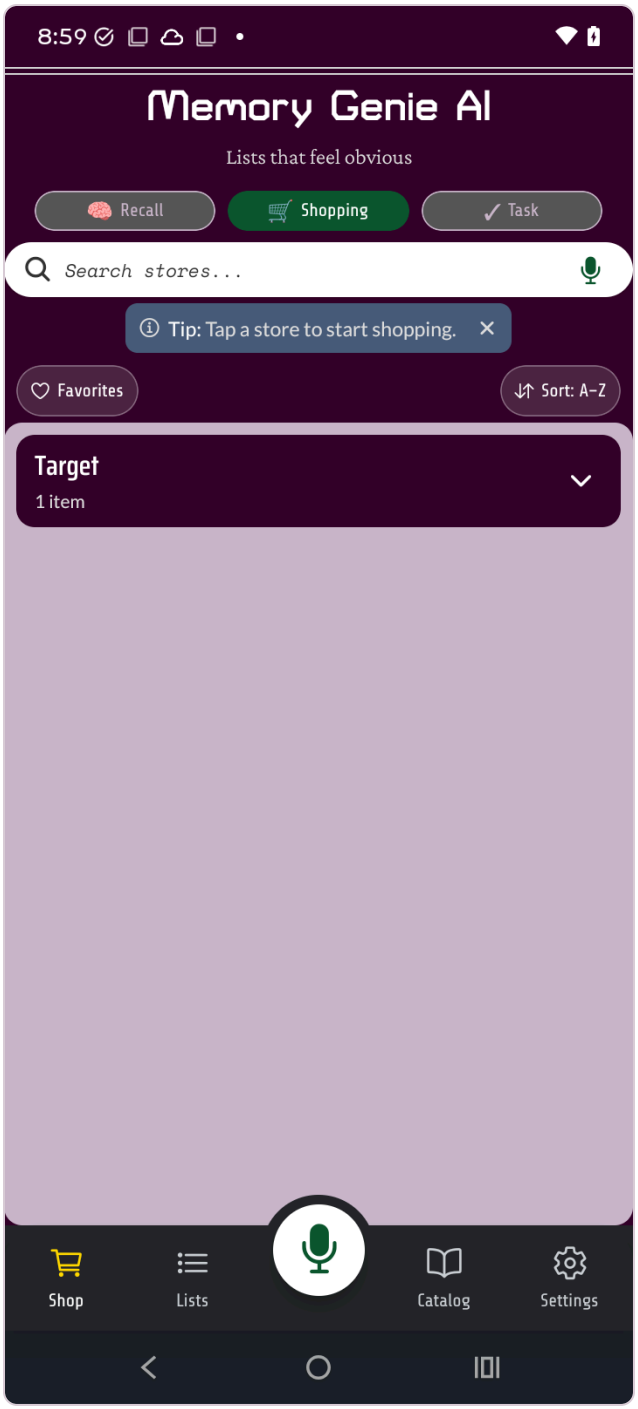
Checking an item records your progress during the trip. `Done Shopping` completes the session, removes what you bought from the active list, and leaves what you still need.

Before You Start

Open Shopping Zone and make sure the correct store has a current list through **Shopping Zone Tabs**.

Add anything you already remember with **Record Items in Single-Store Mode** or **Record Items in Multi-Store Mode**.

In the `Shop` tab, tap the store you want to visit. This example shows Target with one current item.

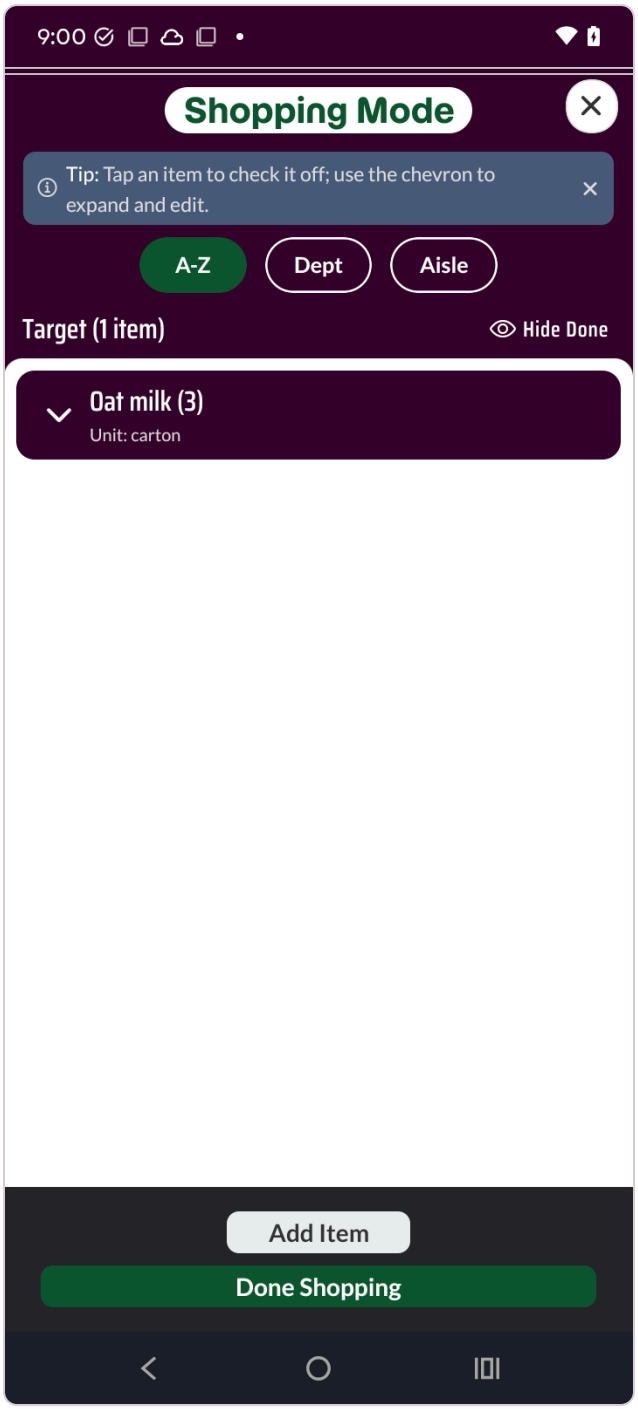


Shopping Zone Shop tab shows Target with one item ready to open

Mark Items as You Shop

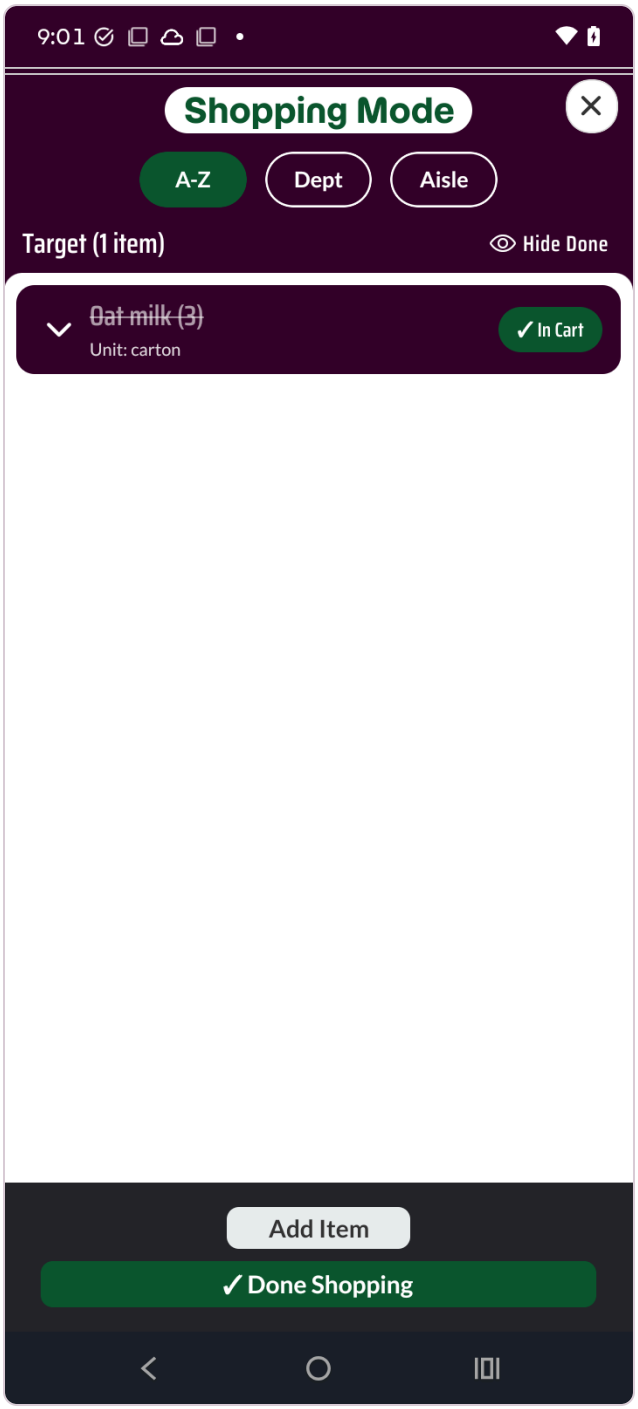
Tap an item's name when you put it in your cart. Memory Genie adds a strikethrough and shows `✓ In Cart`, but the item stays visible for the rest of the active session unless you choose `Hide Done`.

When Target opens, Shopping Mode shows the current checklist, `A-Z`, `Dept`, and `Aisle` order choices, `Hide Done`, `Add Item`, and `Done Shopping`. Tap the item name to check it off; use its chevron to expand and edit details.



Shopping Mode starts with the Target oat milk item unchecked

After checking this item, it stays visible with a strikethrough and `✓ In Cart`. `Done Shopping` is still a separate action at the bottom.



The oat milk item remains visible with a strikethrough and In Cart badge

That lets you look back over the trip before finishing:

Milk — `✓ In Cart`

Eggs — `✓ In Cart`

Bread — still needed

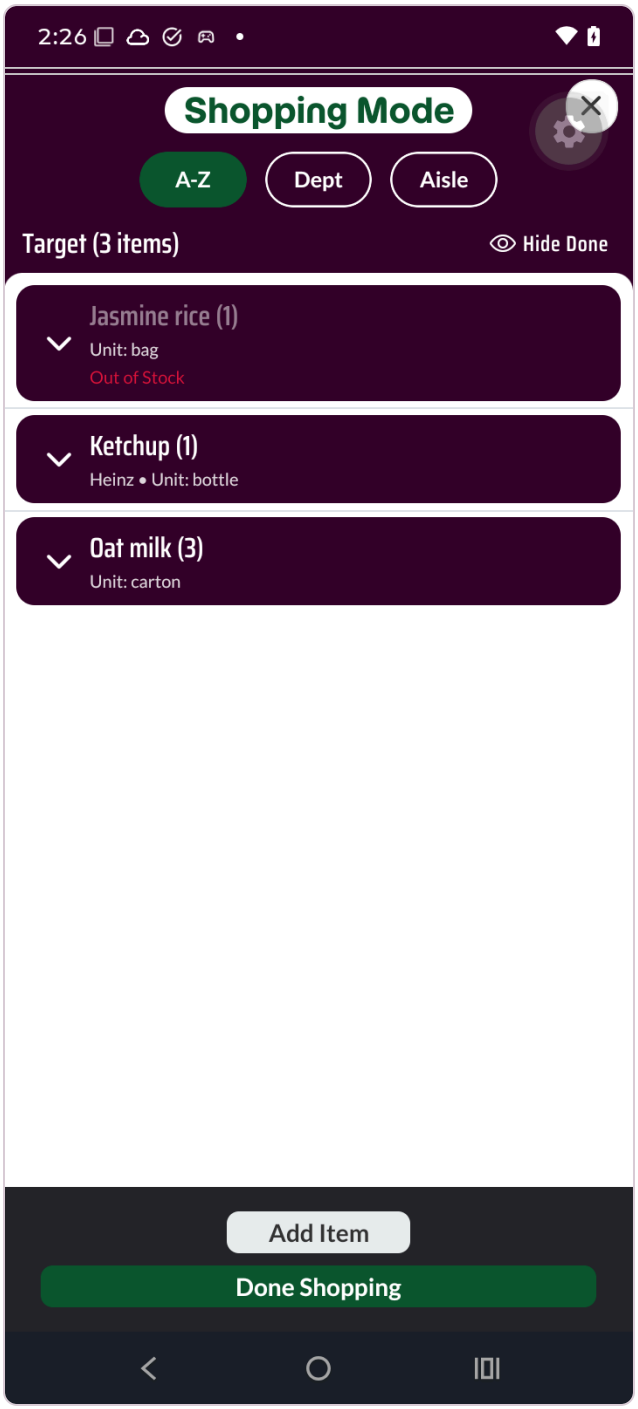
Tap a checked item again if you marked it by mistake. Use `Hide Done` when you want to focus only on what remains, then use `Show All` to review the full trip again.

Handle an Out-of-Stock Item

Expand the item and choose `Out of Stock` when the store does not have it. Memory Genie marks it unavailable and makes sure it is not also counted as purchased.

An out-of-stock item remains unchecked, so it stays on the active list after `Done Shopping`. You can try again on a later trip instead of deleting it or pretending you bought it. `Hide Done` temporarily hides out-of-stock items along with checked items while the session is open.

This example shows jasmine rice marked `Out of Stock` in Target Shopping Mode. It remains on the list after finishing the trip; expand it and tap `Mark Available` when you want to clear the status.



Target Shopping Mode shows jasmine rice marked Out of Stock while the item remains on the active list

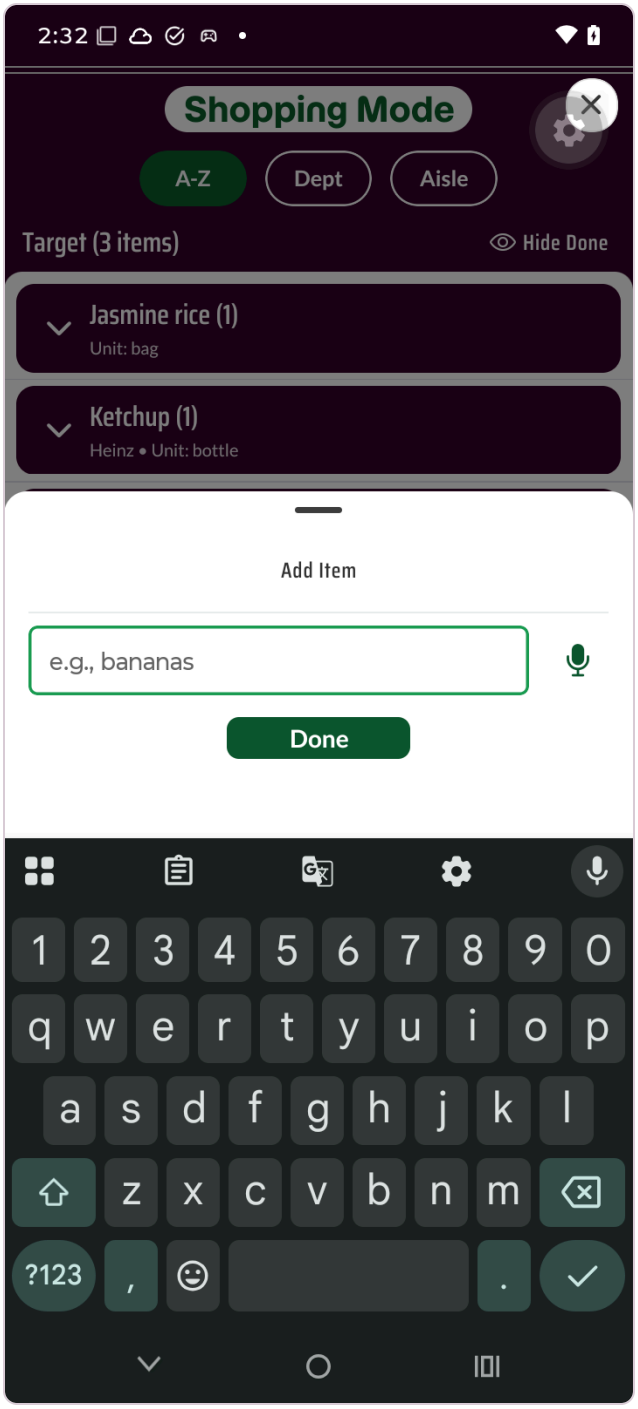
Edit or Add Items Without Leaving Shopping Mode

Expand an item, then tap its item name, store, department, aisle, brand, quantity, unit, notes, or tags to update it. Category can be shown as helpful information, but it is not edited from this view.

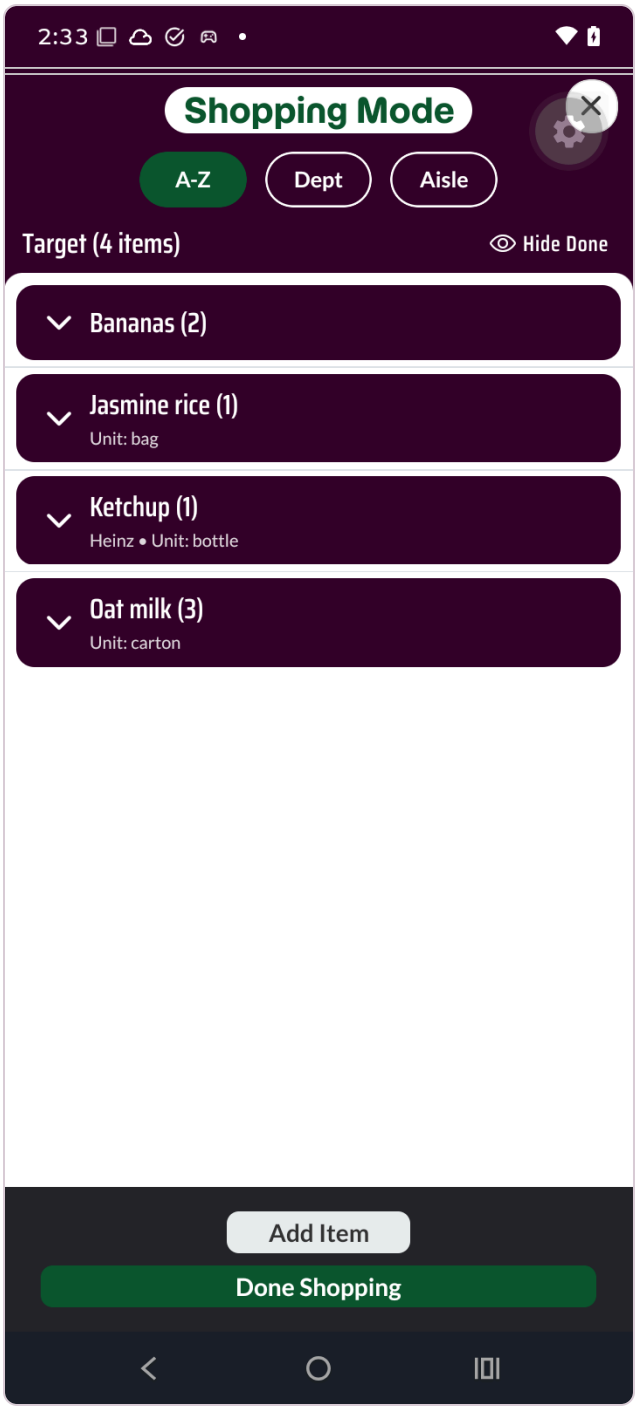
For example, if you discover that the olive oil is in aisle 8, save aisle 8 while you are standing there. For a Catalog-linked item, Memory Genie keeps that aisle with the current store and can reuse it when you add the item to that store's list again. Other Catalog details can be shared across all stores or kept for just one store.

If you remember batteries halfway through the store, tap `Add Item` and add them without ending the active shopping session.

The `Add Item` sheet opens over the active checklist. Type what you need and tap `Done`; the current store is already selected. In this example, `two ripe bananas` became `Bananas (2)` under Target while Shopping Mode stayed open.



Add Item sheet over Target Shopping Mode with an empty field and Done button



Target Shopping Mode after adding bananas shows Bananas quantity two among the four items

Finish With Done Shopping

`Done Shopping` is different from checking an item:

Checking records your in-store progress and keeps the item available for review.

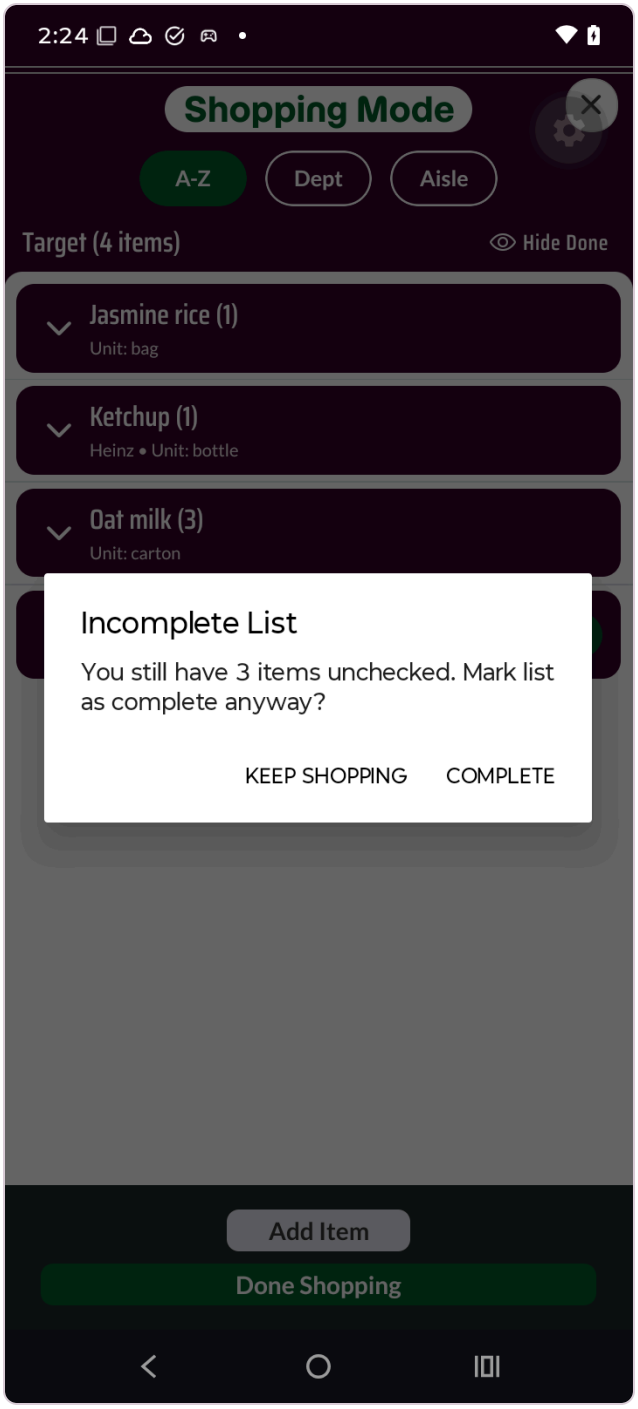
`Done Shopping` removes checked items from the active list and ends the store's active session.

Unchecked items remain because they are still needed, including anything marked `Out of Stock`.

A purchased item's reusable Catalog entry remains available when that item has one.

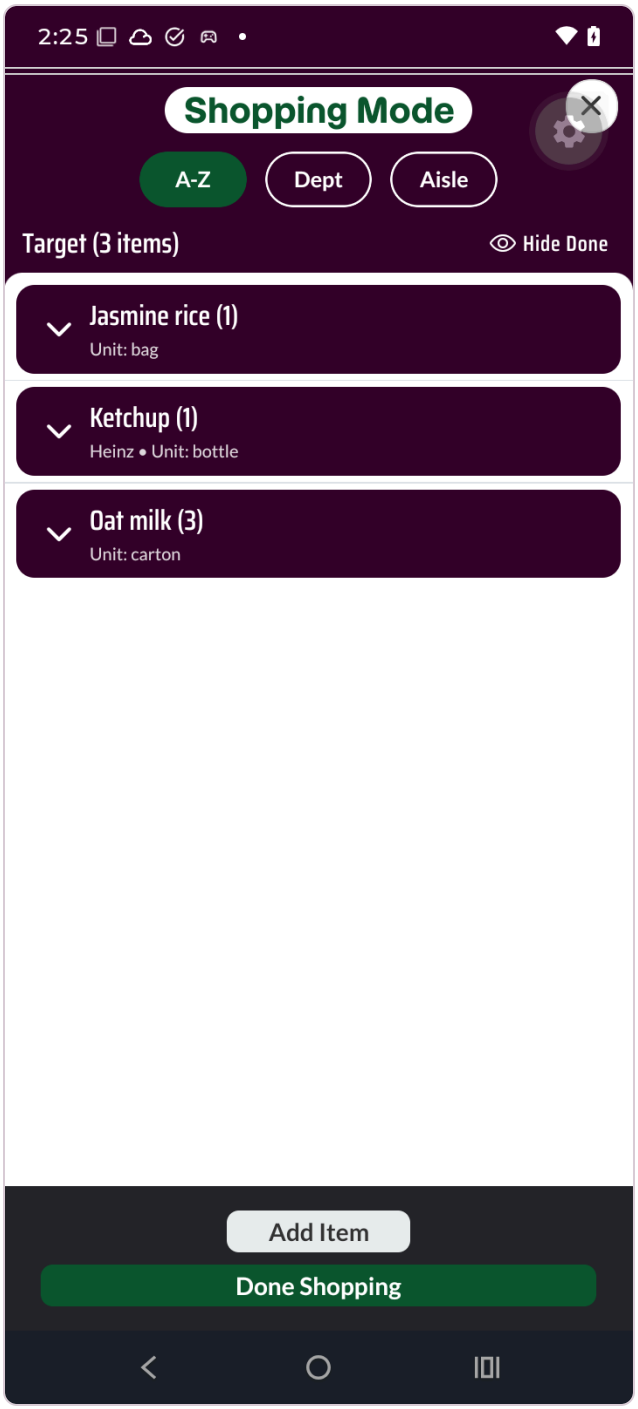
If anything is unchecked, Memory Genie warns you before completing the trip. Choose `Keep Shopping` to return to the checklist or `Complete` to finish and leave the remaining items for later.

Here, one item was checked and three were still needed. The warning lets you decide whether to keep shopping or finish now.



Incomplete List warning offers Keep Shopping and Complete when three Target items remain unchecked

After `Complete`, the checked item leaves the active list. The three unchecked items remain for the next trip.



Reopened Target Shopping Mode shows three unchecked items remaining after the checked item was removed

How To Shop and Finish

Open the correct store from `Shop` using **Shopping Zone Tabs**.

Tap each item as you place it in your cart, and use `Show All` before finishing if you hid completed items; compare the expected card states in **Review Item Cards**.

Mark unavailable products `Out of Stock` so they remain needed after the trip, following the completion rules in **Shopping Zone Tabs**.

Expand an item to save a newly learned aisle or another supported detail, then review future Catalog reuse in **Use the Catalog in Shopping Zone**.

Tap `Add Item` for anything you remember during the trip, using **Record a Single Shopping Item** if you need more capture guidance.

Tap `Done Shopping` only when you are ready to remove checked items and finish the session, then return to **Shopping Zone Tabs** to see what remains.

What You Should See

A store-focused checklist with checked, unchecked, and out-of-stock states.

A strikethrough and `✓ In Cart` on purchased items.

Checked items remaining visible until the session ends unless `Hide Done` is on.

Purchased items gone after `Done Shopping`, with unchecked and out-of-stock items still on the list.

If Something Looks Wrong

If a purchased item disappeared during the active trip, tap `Show All` and review the list with **Shopping Zone Tabs**.

If an unavailable item was accidentally checked, mark it `Out of Stock` and compare the expected state with **Review Item Cards**.

If you leave Shopping Mode before finishing, reopen the store from **Shopping Zone Tabs**; your checked progress remains available.

If an aisle or other reusable detail did not follow the item, open its Catalog entry and review the store-specific value with **Use the Catalog in Shopping Zone**.

Related Articles

- → **Shopping Zone Tabs**
- → **Use the Catalog in Shopping Zone**
- → **How Frequent Items Work in Shopping Zone**
- → **Record Items in Single-Store Mode**
- → **Record Items in Multi-Store Mode**
- → **Record a Single Shopping Item**
- → **Review Item Cards**
- → **Search and Filters**

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Use the Catalog in Shopping Zone

SHOPPING

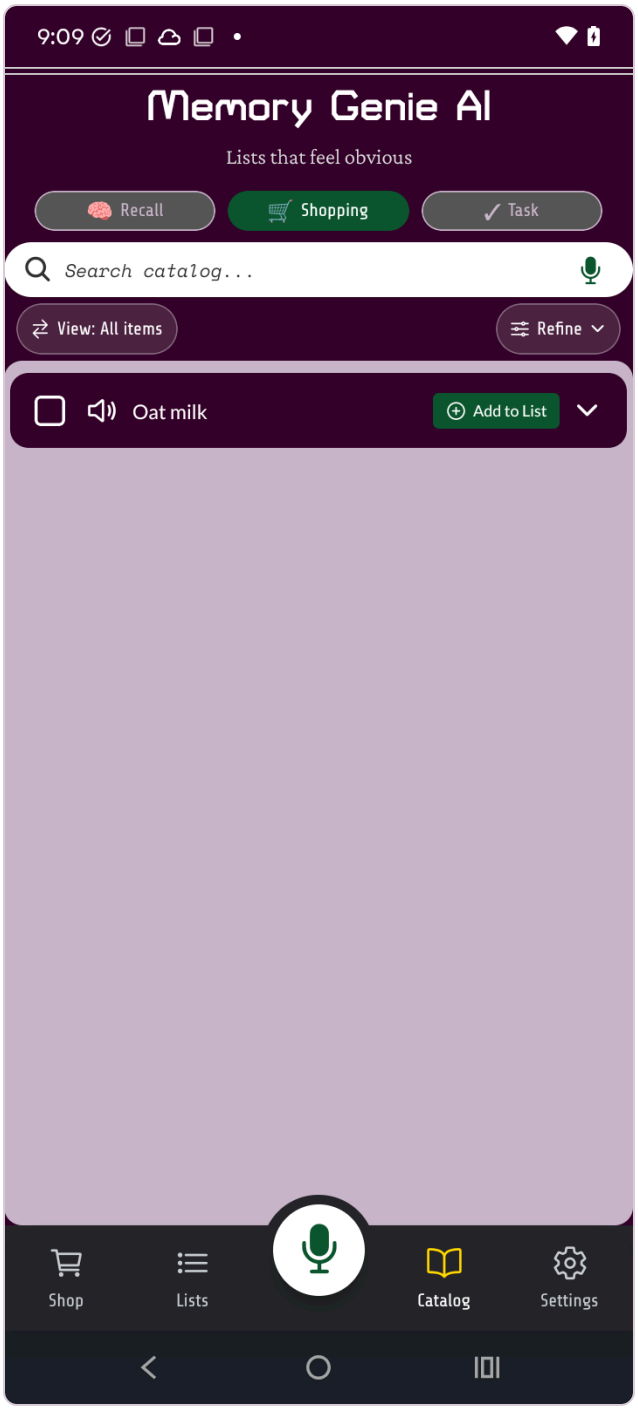
Last updated 2026-10-17

Overview

The Catalog is a reusable collection of shopping items that matter to you. Its value is not that every purchase must stay forever; it gives you control over the items and details you may want again.

You can search and filter the collection, edit useful details, favorite regular items, delete entries you no longer want, and add one or several items back to a current shopping list.

In Shopping Zone, tap `Catalog` on the bottom bar. A saved item appears as a row with `Add to List` and an expand arrow. This example uses a test oat milk item.



Shopping Catalog shows one reusable oat milk item

Find Items for a Store

Suppose you know you are going to a particular store but cannot remember everything you normally buy there. Open `Catalog`, use `Refine` to select that store, scan the relevant items, and select the ones you need.

You can also search the Catalog, switch between `All items` and `Favorites`, sort `A–Z` or `Z–A`, and filter by department. The department filter uses the Catalog item's shared department, while the store filter uses the stores associated with that item.

The Catalog keeps different brands and package units of the same product as separate entries. For example, Bounty paper towels sold by the roll and Viva paper towels sold by the roll can appear on separate cards. The brand and unit beneath each name help you choose the one you meant; search can also find the brand.

If Favorites is empty, the Catalog says `No favorite items yet`. If a search or Refine selection finds nothing, it says `No catalog items match these filters`. Clear the Refine choices or change the search to see more items.



Catalog Favorites empty state after a test item was unfavorited

Edit and Maintain the Catalog

Expand a Catalog card and tap brand, department, aisle, unit, notes, or tags to edit that detail. Use `Manage` to change the item name or edit several values together. When an item belongs to more than one store, choose the store whose Aisle or Department you want to change. Each store has its own row on the expanded card and under `Manage` > `Store Details`; a change to one store does not change the other store's value.

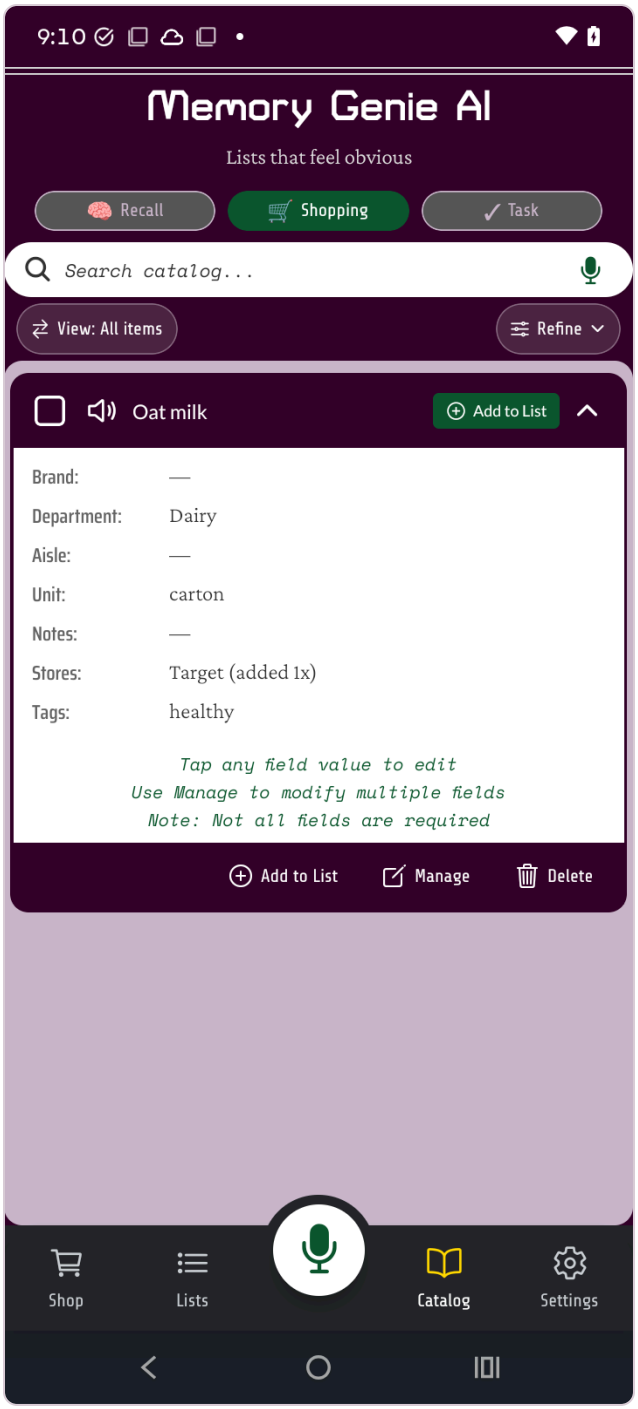
Use `Favorite` for items you want to narrow to quickly. Use `Delete` for an entry you no longer want. If that Catalog entry is still tied to an item on an active list, remove or finish the active list item before deleting the Catalog entry.

If you add the same product with the same brand and unit to one store list again, Memory Genie can combine the amounts into one list row. Different brands or package units stay separate, so check the card details before you add another copy.

Catalog cards can show which stores are associated with an item and how many times it has been added for each store. Store-specific Aisle and Department values let the same item appear in different places at different stores.

For example, a test item can have Target aisle `7` and Moto Test Market QA aisle `4`. Select the Target or Moto Test Market QA row to edit that store's value.

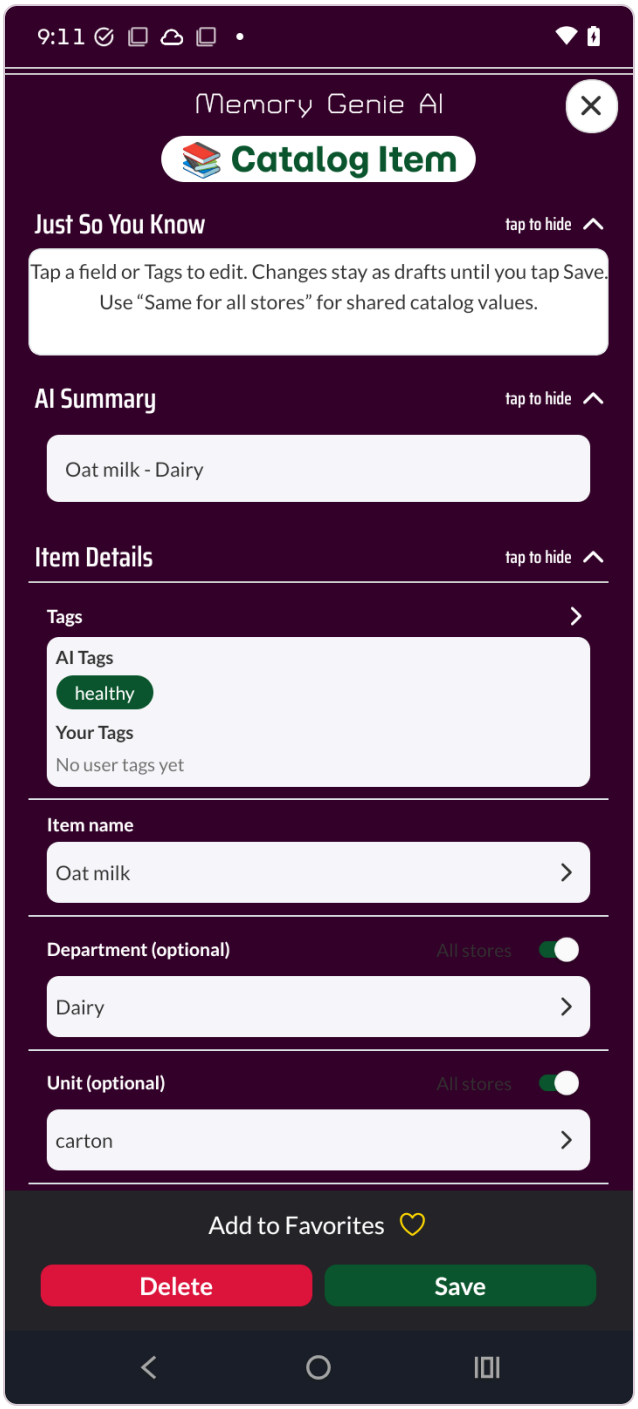
Expand a row to see its saved details before editing. The oat milk entry shows `Dairy`, `carton`, a `healthy` tag, and `Target (added 1x)`, with `Manage` beneath the card.



Expanded Catalog item shows details and Manage action

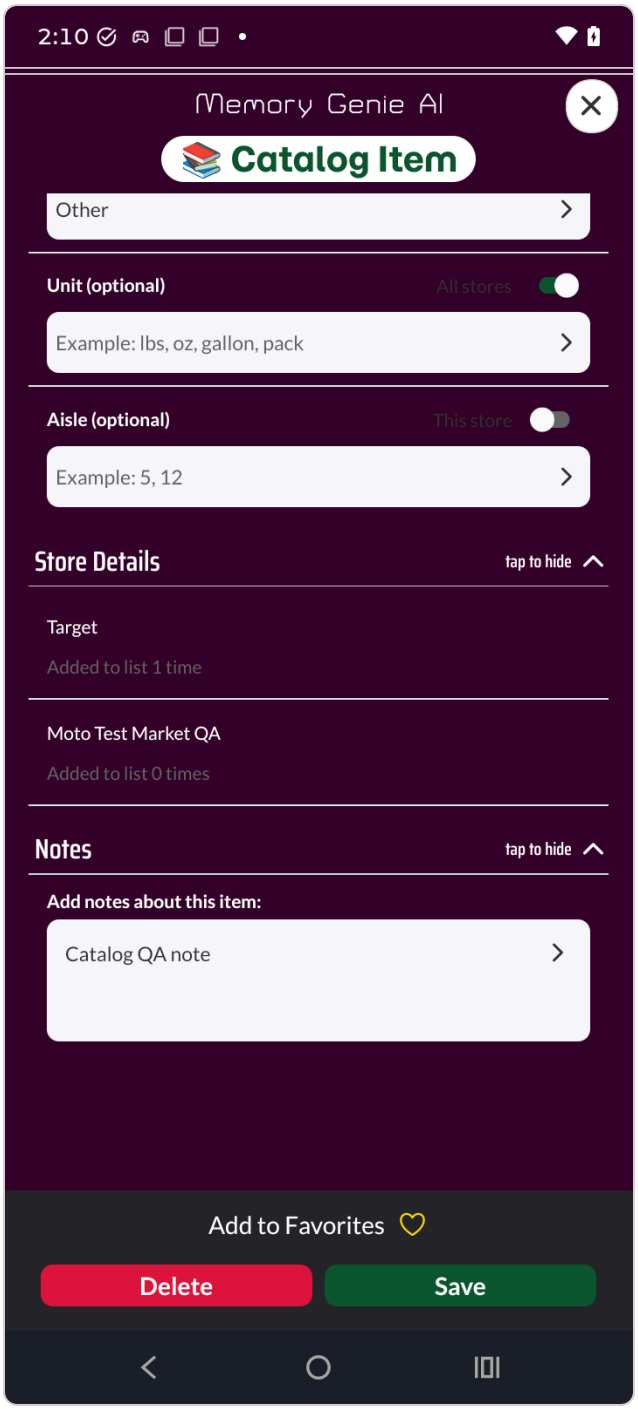
`Manage` opens the Catalog Item editor. It explains that changes remain drafts until you tap `Save`; use `All stores` for details shared across stores. Closing this screen without saving leaves the item unchanged.

After saving, the editor says `Catalog item saved`. Check the updated value there or on the expanded Catalog card.



Catalog Item editor shows shared fields and Save

For Notes, tap the note field, enter the detail, and tap `Done` to return to the Catalog Item editor. Then tap the editor's separate `Save` button. The saved note stays visible on that screen so you can check it before leaving.

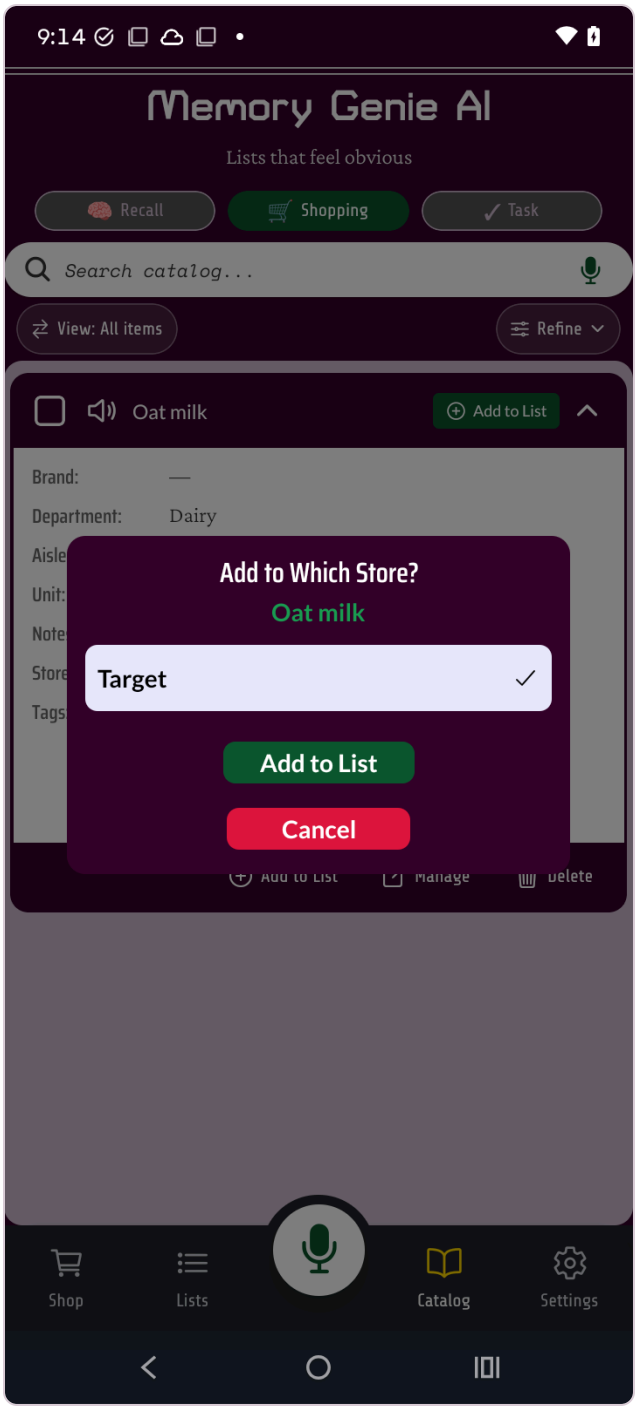


Catalog Item editor shows a saved synthetic note still visible after Save

Add Catalog Items Back to a List

Select `Add to List` on one Catalog item to open `Add to Which Store?`. Memory Genie preselects the store where that Catalog item has been added most often. You can immediately choose another active store, including one that was not previously associated with the item, before you confirm.

The test item opens a chooser with Target selected. Tap the store you want, then confirm with `Add to List`; `Cancel` closes the chooser without adding anything.



Add to Which Store chooser with Target selected for oat milk

If you select several Catalog items, `Add to List` opens the same store chooser and asks you to choose one destination for the group.

The item uses the department, aisle, unit, brand, and notes saved for the store you choose. When a store does not have its own value, the Catalog's shared value is used. If the same Catalog item is already unchecked on that store's list, adding it again increases its quantity instead of creating a duplicate row.

If the item is active on one store's list and you choose a second store, Memory Genie creates a separate list item for that second store. A confirmation names the store you chose. You can then edit or finish either store's list entry from `Lists`; the reusable Catalog item remains available.

How To Reuse Catalog Items

Open `Catalog` from **Shopping Zone Tabs** and clear any search or filters that do not match the trip you are planning.

Search, choose `Favorites`, or open `Refine` for store and department filters with **Search and Filters**.

Expand a card to edit one detail, or choose `Manage` for shared and store-specific values, then compare the live-list result with **Review Item Cards**.

Select one or several entries, choose `Add to List`, and choose the destination store before returning to **Shopping Zone Tabs**.

Open the store's list and check its details before the trip, then use the in-store flow in **Use Shopping Mode and Finish a Shopping Session**.

What You Should See

A flat, manageable list of reusable shopping items.

Search, `All items` or `Favorites`, alphabetical sorting, and store and department filters.

Inline editing, `Manage`, `Favorite`, `Delete`, and `Add to List` actions.

Store-specific details following the store you choose when the item returns to a live list.

If Something Looks Wrong

If an expected item is hidden, clear search, favorites, store, and department choices with **Search and Filters**.

If the wrong store is preselected, choose the store you want in `Add to Which Store?` and review why the most-used store is proposed in **How Frequent Items Work in Shopping Zone**.

If an Aisle or Department is wrong for one store, select that store under `Manage` > `Store Details`, save the change, and check that store's item on the list with **Use Shopping Mode and Finish a Shopping Session**.

If a Catalog entry cannot be deleted, remove or finish its linked active list item through **Shopping Zone Tabs**, then try again.

Related Articles

- → **Shopping Zone Tabs**
- → **Use Shopping Mode and Finish a Shopping Session**
- → **How Frequent Items Work in Shopping Zone**
- → **Search and Filters**
- → **Review Item Cards**
- → **Record a Single Shopping Item**
- → **Record Items in Single-Store Mode**
- → **Record Items in Multi-Store Mode**

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KNOWLEDGE BASE

Moves and Trips

5 ARTICLES

Manage Moves and Trips in Recall Zone

RECALL

Last updated 2026-06-23

Overview

Recall Zone gives you a structured way to manage big real-world transitions like moving and travel without losing the details inside them. Memory Genie keeps those memories grouped in a way that lets you focus on one move or one trip at a time while still keeping the full history intact.

This article shows you how to keep those groups clean, current, and easy to revisit.

Before You Start

Open Recall Zone and switch to the `Recall` tab through **Recall Zone Tabs**.

If you need to create a move or trip first, start with **Record a Move in Recall Zone** or **Pack for a Trip in Recall Zone**.

What Happens First

When you switch to `Moves` or `Trips` in **Recall Zone Tabs**, Memory Genie shows one selected move or trip at a time so you can stay focused on that group.

When you open `Manage Moves` or `Manage Trips` from **Recall Zone Tabs**, the sheet loads your active groups first and gives you a `Show archived` option if you want to work with older ones.

If you archive the group you are currently viewing from **Recall Zone Tabs**, Recall Zone clears that selection so you do not stay focused on something you just archived.

How To Manage Moves and Trips

Open `Moves` or `Trips` from **Recall Zone Tabs**, then tap `Manage Moves` or `Manage Trips` when you want to work with the saved group itself instead of one memory inside it.

Use the picker in **Recall Zone Tabs** when you only want to switch which move or trip you are viewing without renaming or archiving anything.

Use `Rename` in **Recall Zone Tabs** when the move or trip name should be clearer, then reopen the same view in **Recall Zone Tabs** to make sure the updated name is easier to recognize.

Use `Archive` from **Recall Zone Tabs** when that move or trip is finished and you no longer want it in your active Recall Zone view, then turn on `Show archived` there if you want to confirm it moved out of the active list.

Turn on `Show archived` in **Recall Zone Tabs** when you want to review older moves or trips, then use `Reactivate` there if one should return to your active list.

Return to the move or trip contents in **Recall Zone Tabs** after any change so you can confirm the right memories are still grouped together.

What You Should See

A `Manage Moves` or `Manage Trips` sheet with a list of saved move or trip names.

A clear status for each one, such as active or archived.

A `Show archived` switch when you want to include older groups.

`Rename`, `Archive`, and `Reactivate` actions that match the current status of the selected move or trip.

Advanced Tips

If you have several active moves or trips at the same time, keep the names specific enough to recognize quickly, such as the destination city, the family member, or the trip purpose.

Archive finished groups when you are done with them so the active picker stays easier to scan.

Reactivating is useful when an older move or trip becomes relevant again and you want it back in the active Recall Zone workflow.

If Something Looks Wrong

If the move or trip list does not look current, reopen the same view in **Recall Zone Tabs** and then try `Manage Moves` or `Manage Trips` again from there.

If a name change does not look right, use **Recall Zone Tabs** to reopen the manage sheet and save a clearer name there.

If a move or trip seems empty after switching views, go back to **Recall Zone Tabs** and confirm you picked the right move or trip before assuming the memories are gone.

If you archived something by mistake, turn on `Show archived` in **Recall Zone Tabs** and use `Reactivate` there.

Related Articles

→ **Recall Zone Tabs**
→ **Record a Move in Recall Zone**
→ **Pack for a Trip in Recall Zone**
→ **Search and Filters**

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Move a Saved Container in Recall Zone

RECALL

Last updated 2026-10-03

Overview

Move a saved tote, bag, or box without rebuilding the list of things inside it. Memory Genie keeps the same container and its nested contents together while showing their new place in Recall Zone. You can choose an existing saved destination or describe a new one.

Before You Start

To move an individual item into a newly described container, use **Move a Saved Item to a New Container in Recall Zone**. This article follows a saved container and its nested contents.

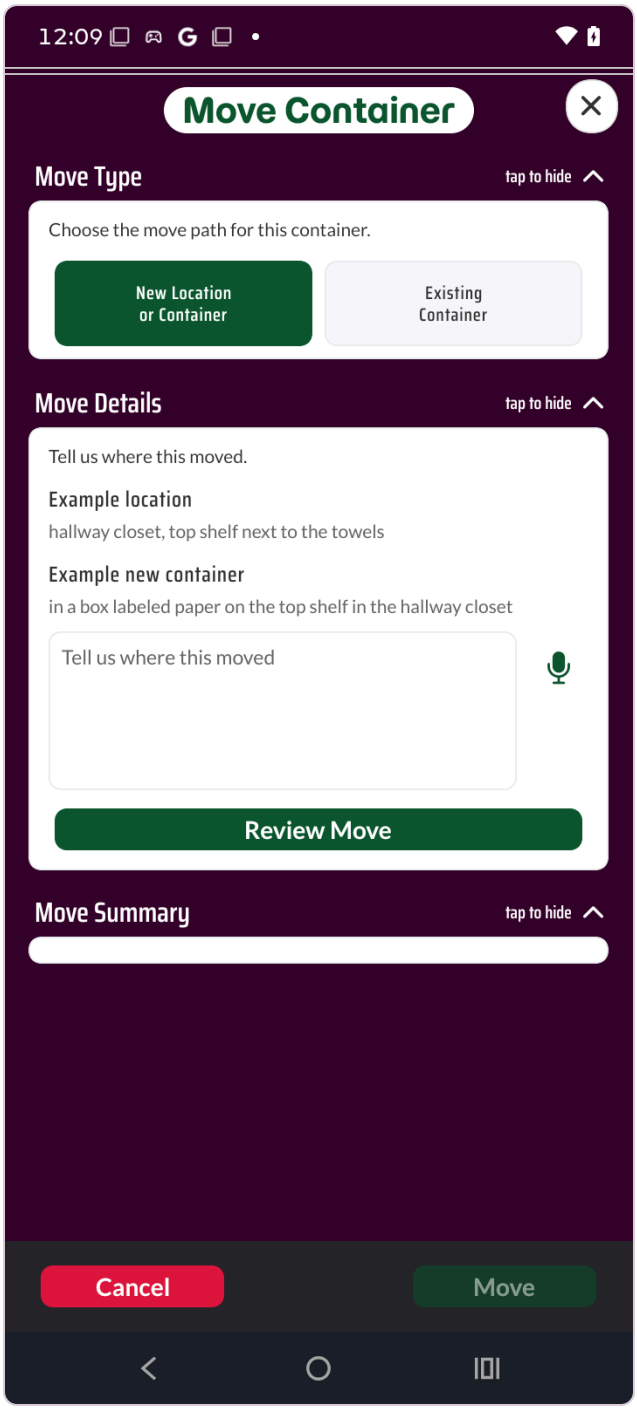
Open Recall Zone and find the container in `Storage` or in `Recall` > `All` with `Results` set to `Containers` or `Both`. Use **Recall Zone Tabs** if you need help finding those views.

Expand the container card and check its current contents through **Storage Objects, Places, and View Contents in Recall Zone** before moving it.

If you want to move individual contents into different containers, use `Repack` instead of `Move`; see **Storage Objects, Places, and View Contents in Recall Zone**.

Move Into an Existing Container

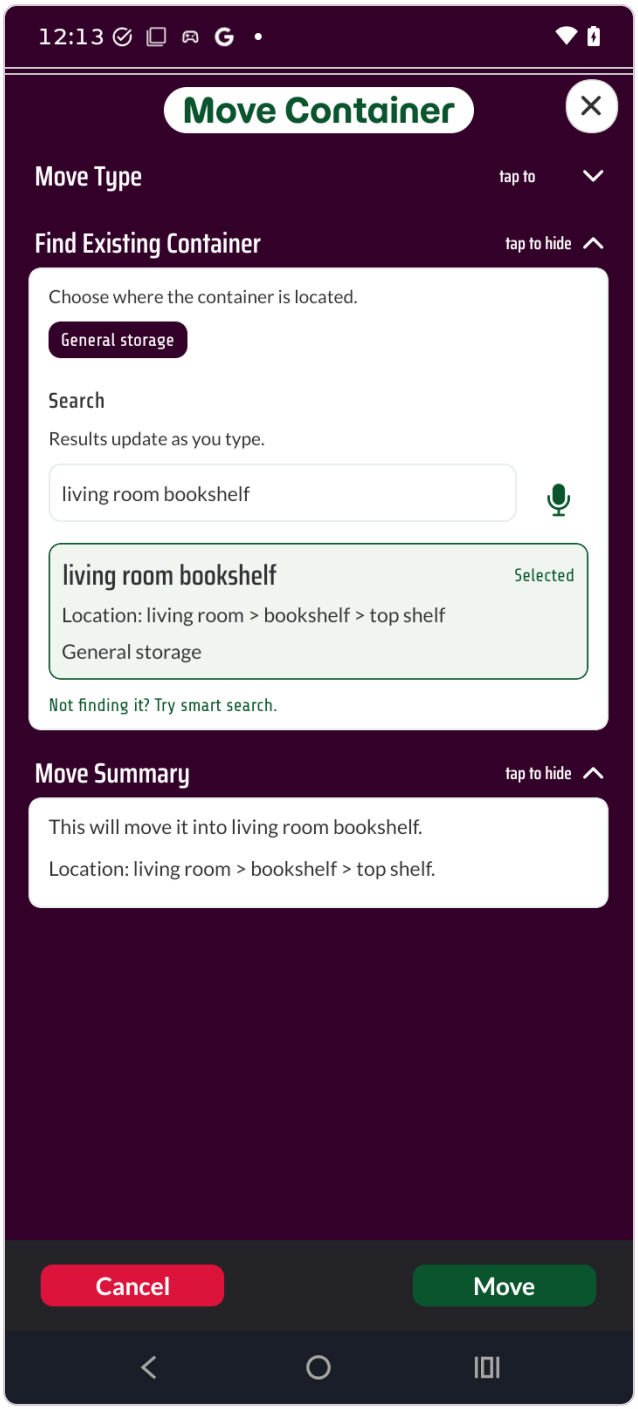
Tap `Move` on the container card, then choose `Existing Container` under `Move Type`.



The Move Container screen offers a new location or an existing container

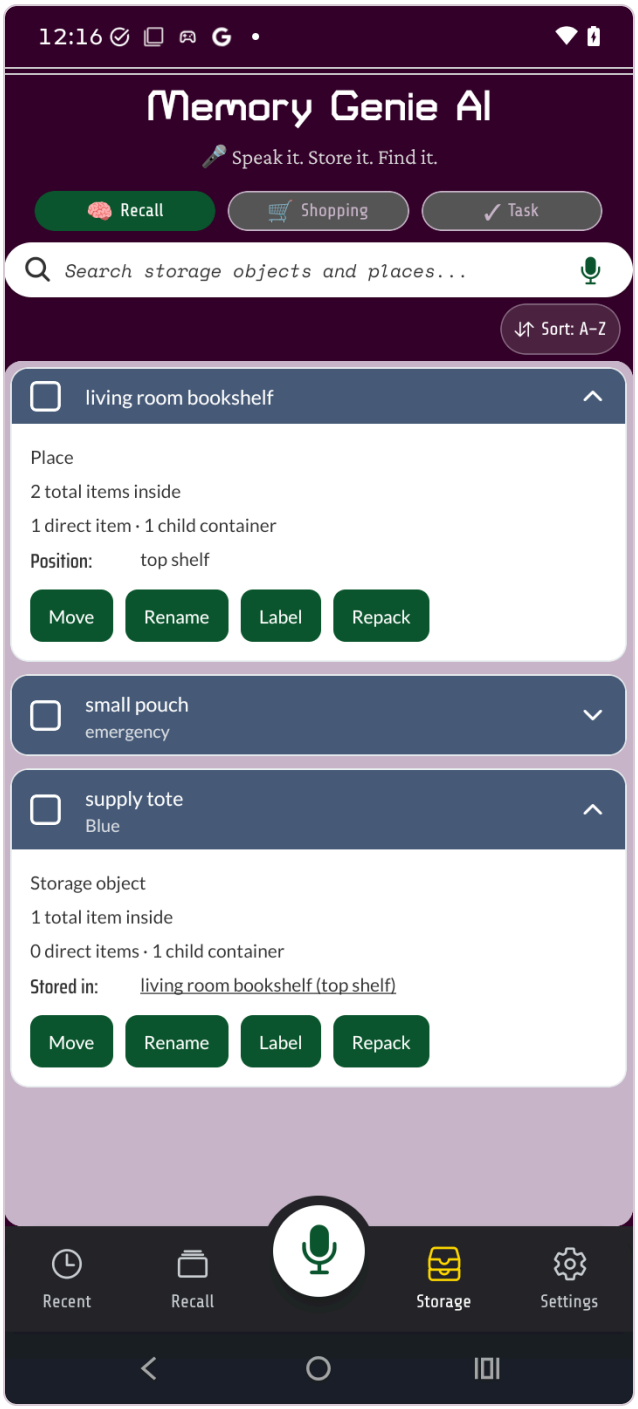
Search for the saved destination by name or label. Tap the matching result and check its location line before continuing. In this example, the destination is `living room bookshelf` on the top shelf. Use **Search and Filters** if the saved destination is hard to find.

Read `Move Summary`. It should name the intended existing container and its location. Tap `Move` only when that preview matches where you are putting the container.



A selected existing bookshelf and the reviewed Move Summary for a tote

Return to `Storage` and expand both the destination and the moved container. The destination should count the moved container as a child, while the moved container keeps its own contents. In this example, the bookshelf has one child container and two total items across its direct and nested contents. The tote still has one child pouch and one item inside.



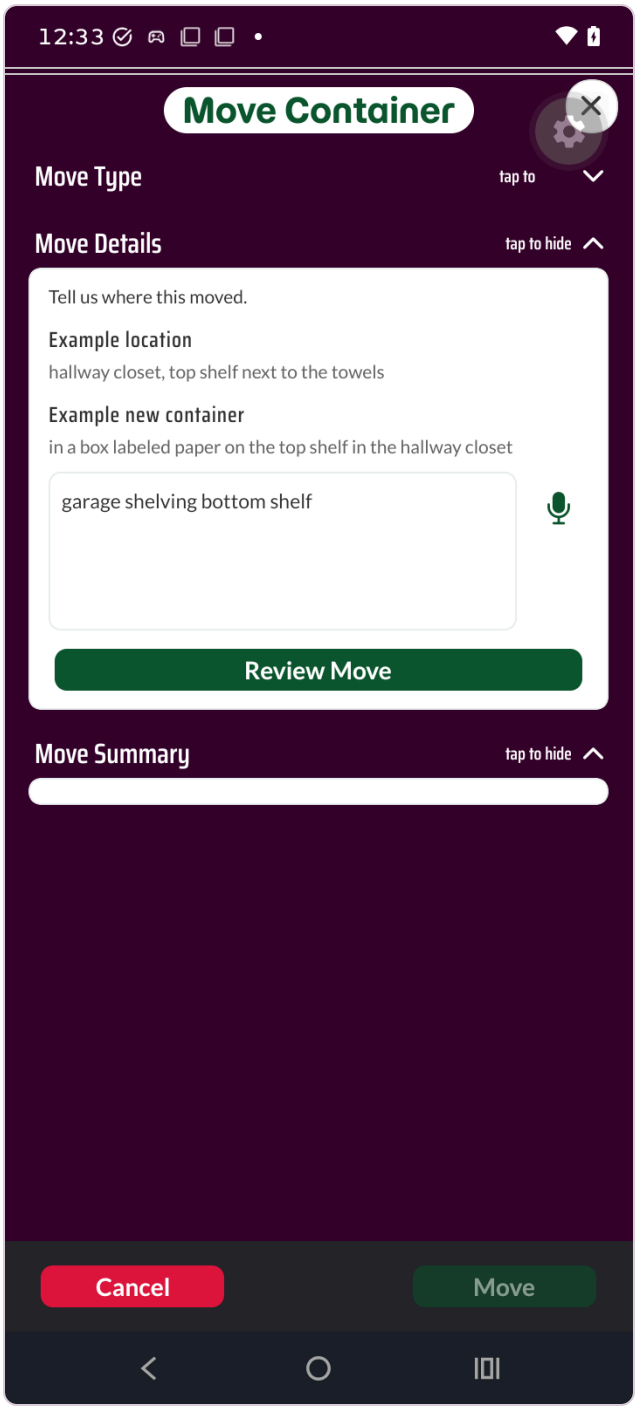
The bookshelf shows the moved tote as a child while the tote keeps its nested contents

Find an item that was inside the moved container in `Recall` and check its `Stored in` path. A nested item can show the destination, outer container, and inner container in order; see **Add an Item Inside Nested Containers in Recall Zone** for an example of that path.

Describe a New Location

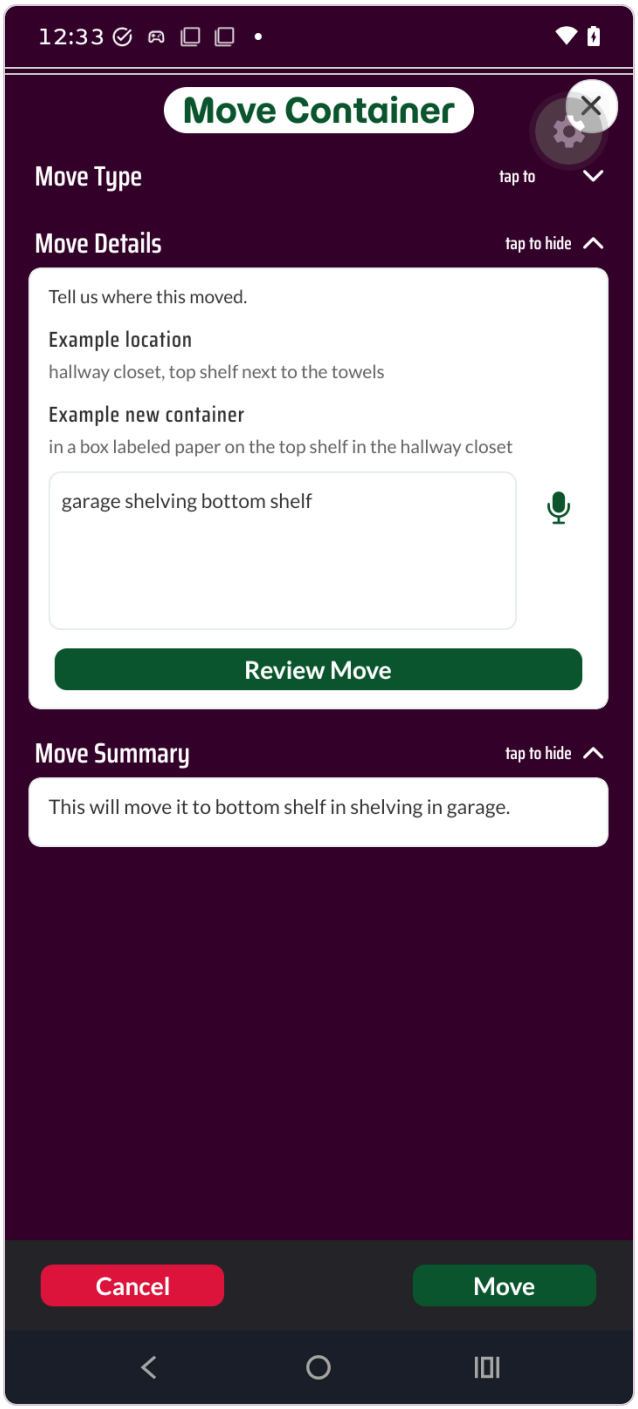
Choose `New Location or Container` when the destination is not already saved. Describe the place or storage object naturally, then tap `Review Move`.

For a place with no new storage object, enter only the location details. In this example, `garage shelving bottom shelf` names a place for the existing tote. It does not ask Memory Genie to save another tote.



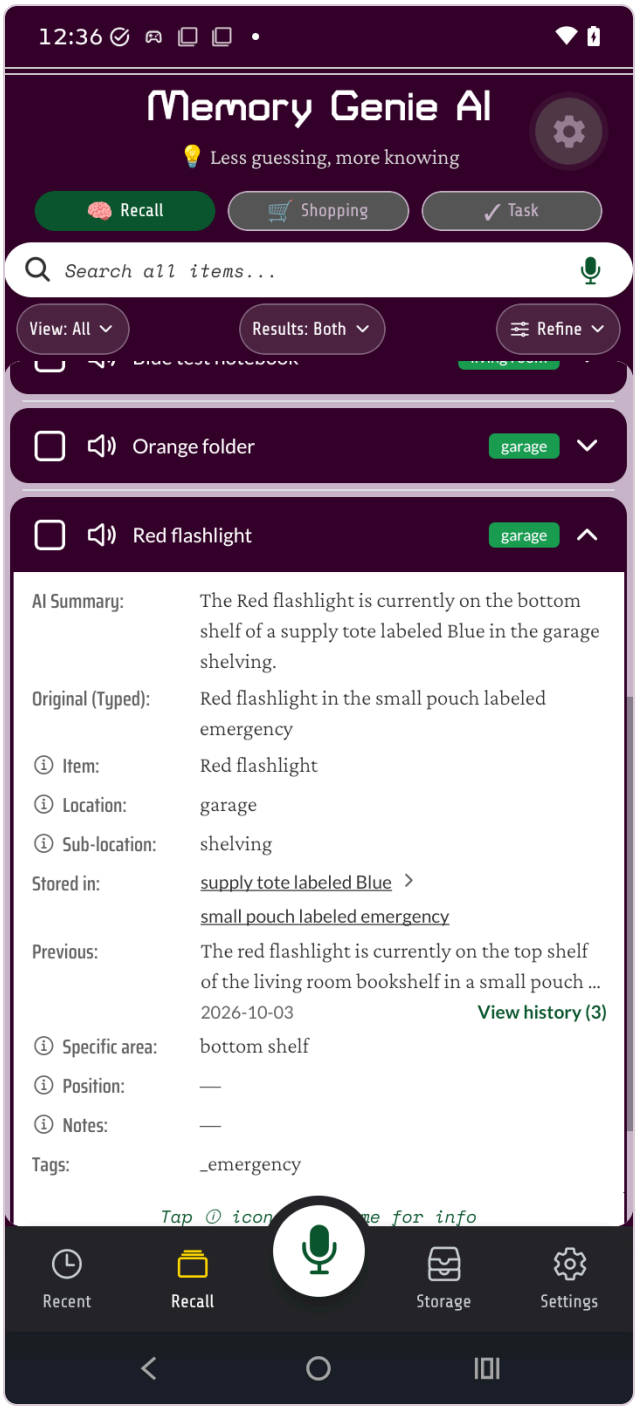
A saved container move described as garage shelving bottom shelf

Read every proposed saved storage identity and the `Move Summary` before confirming. A plain place should show its location summary without proposing a new tote. If the proposed new object or location does not match what you meant, edit the description or cancel the move. See **How Memory Genie Understands Where You Put Something in Recall Zone** for examples of location detail.



A plain-location Move Summary for the garage bottom shelf with no proposed new storage object

Tap `Move` and let the saved placement update. In `Recall`, expand an item inside the moved container to check the new location and its `Stored in` path. Here, the red flashlight remains inside the small pouch inside the Blue supply tote; its current location is the garage shelving's bottom shelf, and `Previous` shows the former bookshelf placement.



The nested red flashlight shows its garage location, tote and pouch, and former bookshelf placement

What You Should See

The moved container remains the same saved object, with its portable nested contents still inside.

An existing destination's child-container and total-item counts reflect the moved subtree after the view refreshes.

When you choose an existing container, a nested item's `Stored in` path includes that destination above the moved container.

For a plain place, no new storage identity is added. The nested item's `Location`, `Sub-location`, and `Specific area` show the described place, while `Stored in` still lists the actual tote and inner containers.

If Something Looks Wrong

If `Move Summary` names an unintended destination or proposes an unexpected container, cancel and review the destination wording with **How Memory Genie Understands Where You Put Something in Recall Zone** before trying again.

If counts or placement still show the old place immediately after `Move`, wait for the move to settle, then pull to refresh or leave and reopen `Storage` through **Recall Zone Tabs**. Check the current path before submitting another move.

If the app shows `Waiting`, `Updating`, or `Needs review`, follow its offered review or retry action before submitting a new move. See **Recover From Edit, Save, and Sync Problems** if it does not settle.

If an item appears missing, search for it in `Recall` and inspect its `Stored in` path through **Find Hard-to-Remember Items in Recall Zone**.

Related Articles

→ **Move a Saved Item to a New Container in Recall Zone**

→ **Storage Objects, Places, and View Contents in Recall Zone**

→ **Add an Item Inside Nested Containers in Recall Zone**

→ **How Memory Genie Understands Where You Put Something in Recall Zone**

→ **Recall Zone Tabs**

→ **Recover From Edit, Save, and Sync Problems**

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Move a Saved Item to a New Container in Recall Zone

RECALL

Last updated 2026-10-03

Overview

You can move an item into a storage object that Memory Genie has not saved yet. Describe both the new container and where it sits; Recall Zone saves the new storage place and updates the item's current location while keeping its earlier placement in history.

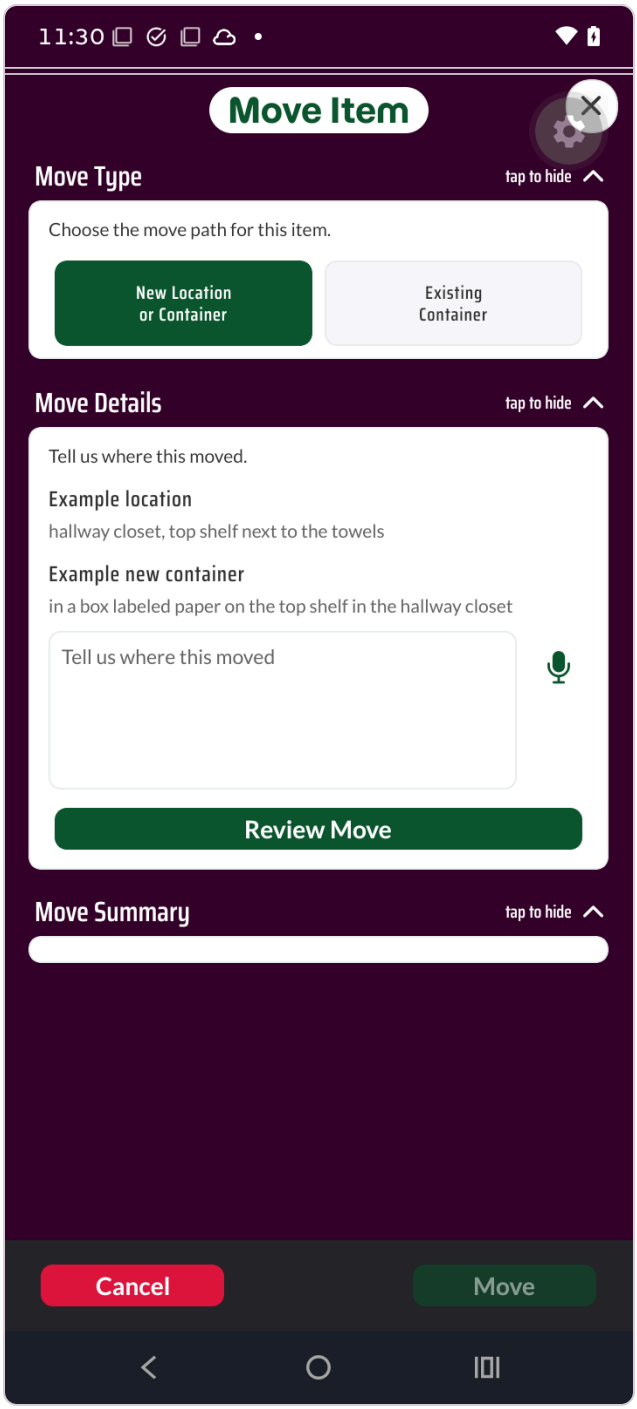
Before You Start

Open Recall Zone and find the item in `Recent` or on the `Recall` tab. Expand its card to check the current location and `Position`; see **Recall Zone Tabs**.

If the destination is already saved, choose `Existing Container` instead of describing a new one. The container move guide shows how to review an existing destination in **Move a Saved Container in Recall Zone**.

Describe and Review the Move

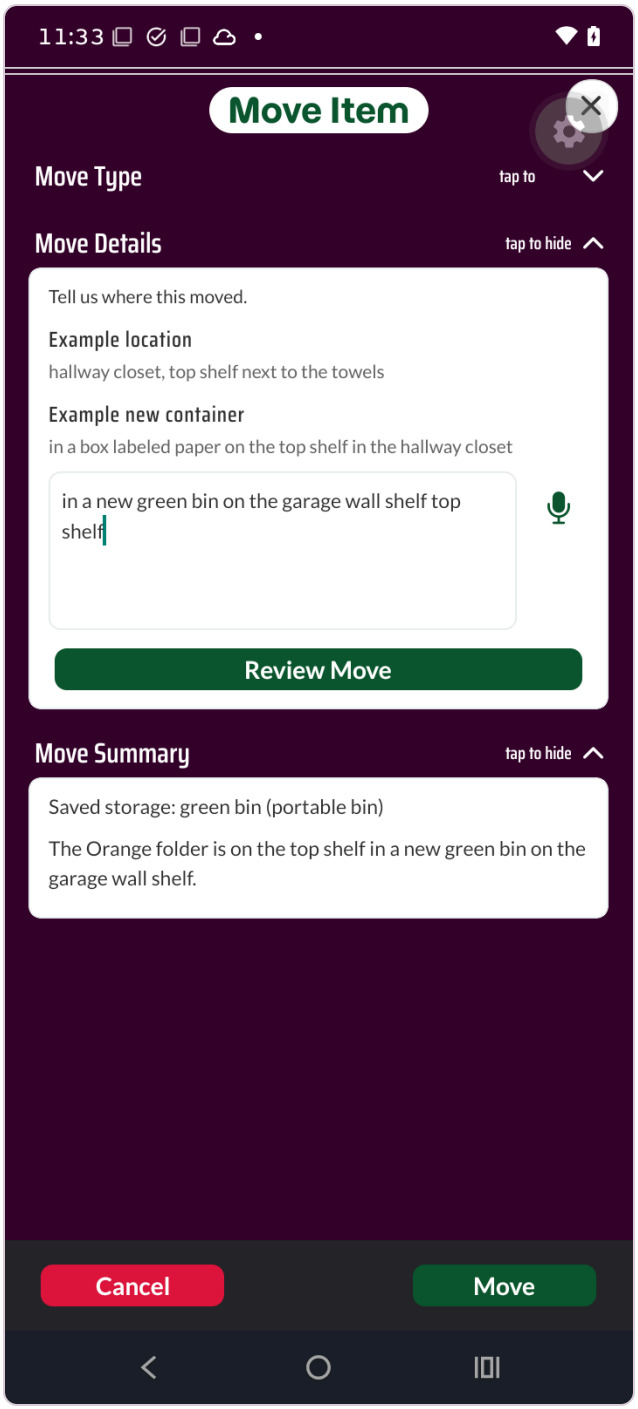
Tap `Move` on the item's expanded card. The `Move Item` screen opens with `New Location or Container` selected under `Move Type`.



Move Item screen with New Location or Container selected and a field for the destination

Enter the new container and its location together, such as “in a new green bin on the garage wall shelf top shelf.” Tap `Review Move`.

Read every `Saved storage` line and the `Move Summary`. In this example, the proposed storage is a portable green bin, and the summary places the orange folder on the top shelf in that bin. Confirm only if the proposed object and placement match what you meant. For help describing storage places, see **How Memory Genie Understands Where You Put Something in Recall Zone**.



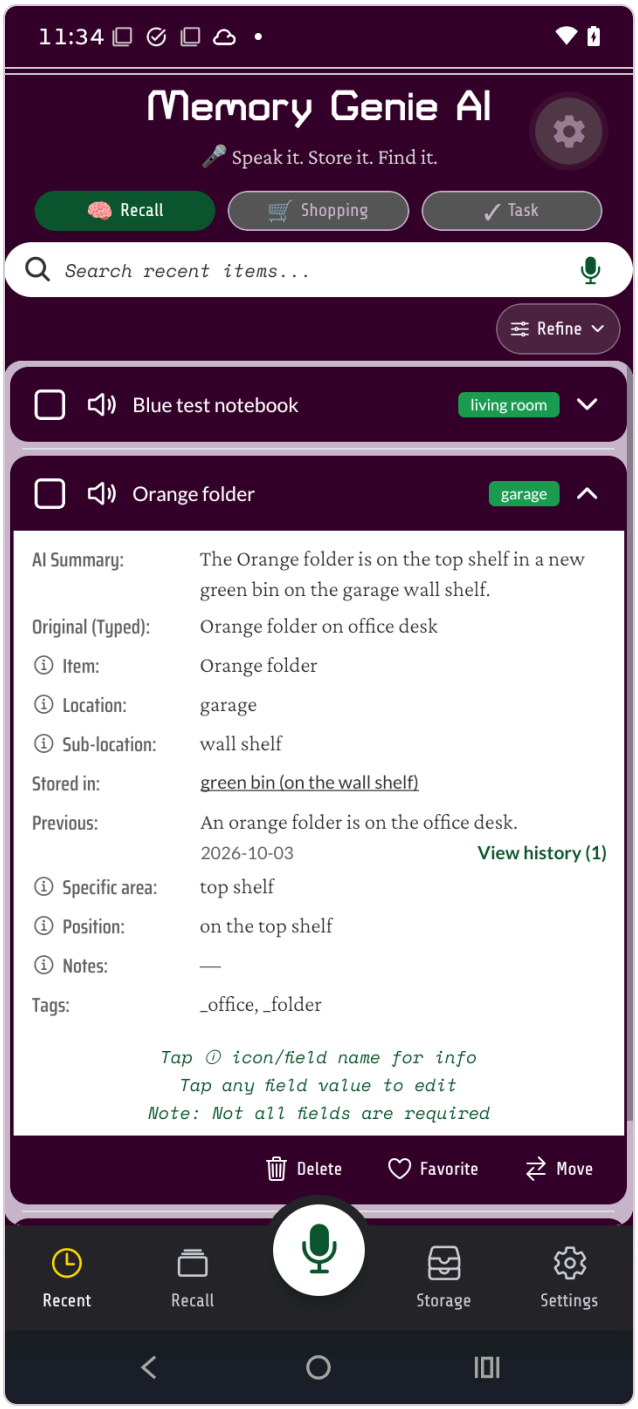
Reviewed green bin storage proposal and the orange folder move summary

Tap `Move` at the bottom to save. The app returns to Recall Zone; wait for the saved card to update before submitting another change.

Check the Saved Item

Expand the item in `Recent`. Its `AI Summary`, location, `Stored in`, and `Position` should describe the new place. The original recording or typed entry remains under `Original`; `Previous` shows the former placement, and `View history` opens the earlier move record.

In this example, the orange folder is now in the garage's green bin on the top shelf. `Previous` still describes the old office desk, while the current `Position` reads `on the top shelf`.



Saved orange folder showing garage, green bin, top shelf position, and previous office desk history

If Something Looks Wrong

If `Saved storage` names an object you did not describe, edit the destination text and tap `Review Move` again. Cancel instead of saving an unexpected proposal. See **Move a Saved Container in Recall Zone** for more move review guidance.

If the card still shows the old current location immediately after saving, leave and reopen `Recent` through **Recall Zone Tabs**. Check the current fields and `Previous` separately before trying the move again.

If the item is hard to find after moving it, search for its name in Recall Zone and inspect the `Stored in` path; see **Find Hard-to-Remember Items in Recall Zone**.

Related Articles

→ **Recall Zone Tabs**

→ **Move a Saved Container in Recall Zone**

→ **How Memory Genie Understands Where You Put Something in Recall Zone**

→ **Find Hard-to-Remember Items in Recall Zone**

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Pack for a Trip in Recall Zone

RECALL

Last updated 2026-10-01

Overview

Recall Zone makes trip packing far more useful than a loose checklist. Memory Genie can organize what goes into one travel bag at a time, which gives you a clearer picture of what is packed, where it is packed, and which bag to check later.

This is especially powerful when you want one suitcase, carry-on, backpack, or other bag to stay neatly documented from start to finish.

Before You Start

Open the trip packing flow from Recall Zone and be ready to complete the setup shown before recording begins with **Recall Zone Tabs**.

If you want to manage the trip afterward, keep **Manage Moves and Trips in Recall Zone** available while you test the flow.

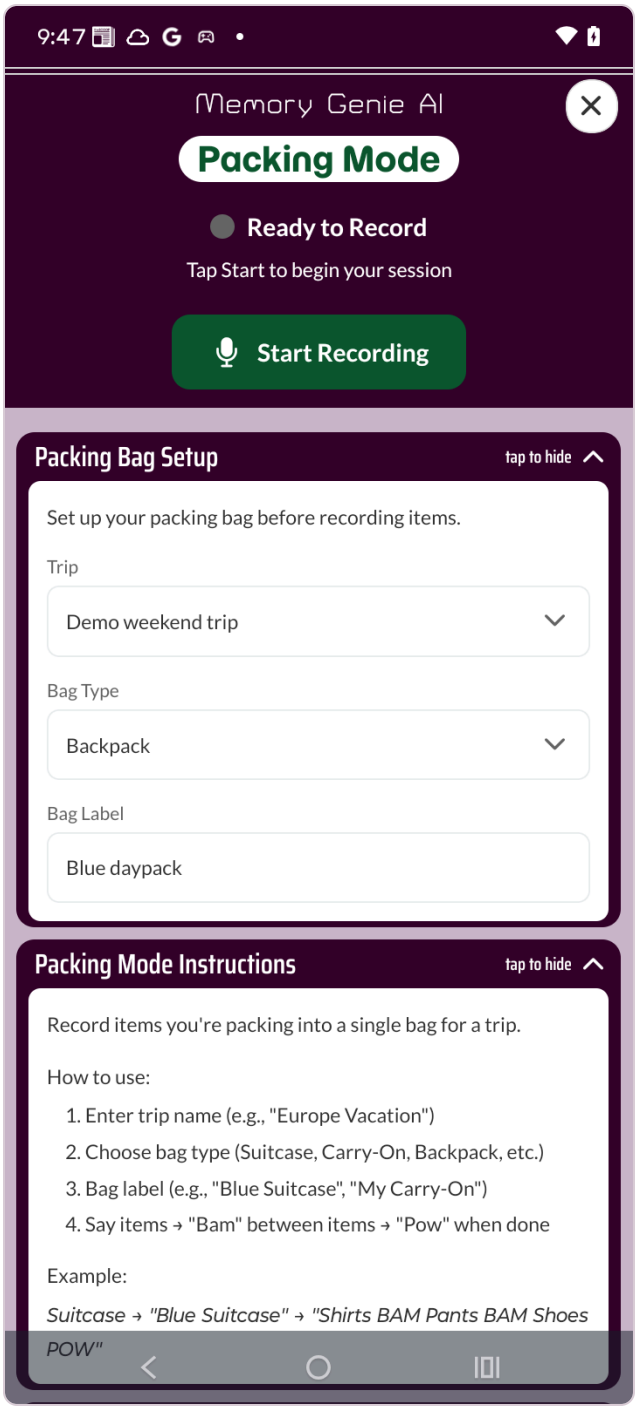
What Happens First

Recall Zone asks for the trip first, then the bag type, then the bag label before recording begins, and you can create a new trip during that setup through **Manage Moves and Trips in Recall Zone**.

After setup, Memory Genie treats the next recording as items that belong inside that one selected bag, then shows the result in **Review Screen**.

When you finish review in **Review Screen**, the saved memories appear in Recall Zone under the matching trip and can later be browsed again through **Recall Zone Tabs**.

In the single-bag flow, check all three fields before starting: the trip, the bag type, and the bag label. This example uses a weekend trip and a labeled backpack. The picture shows setup, not a saved packing result.



Packing Mode shows a selected trip, Backpack bag type, and Blue daypack label

How To Pack for a Trip

Choose the trip in the setup flow you reached from **Recall Zone Tabs**, and create a new one there if the correct trip does not exist yet.

Choose the bag type in that setup flow through **Recall Zone Tabs**, such as `Suitcase`, `Carry-On`, `Backpack`, `Duffel Bag`, `Toiletry Bag`, `Garment Bag`, or `Diaper Bag`.

Add the bag label in the same setup flow through **Recall Zone Tabs**, such as `Blue Suitcase` or `My Carry-On`, so the bag is easy to recognize later.

Start recording from **Recall Zone Tabs**, say the items packed in that one bag, and use **Review Screen** after the recording stops to make sure the saved items look right.

Check the saved cards in **Review Item Cards** before you tap `Finish Review`, especially if you want to make sure the bag label and item wording are both easy to recognize later.

Return to the trip view in **Recall Zone Tabs** after saving so you can confirm the items appear under the correct trip.

When You Want More Than One Bag

Use the single-bag flow above through **Recall Zone Tabs** when you are packing one suitcase, carry-on, backpack, or other bag at a time.

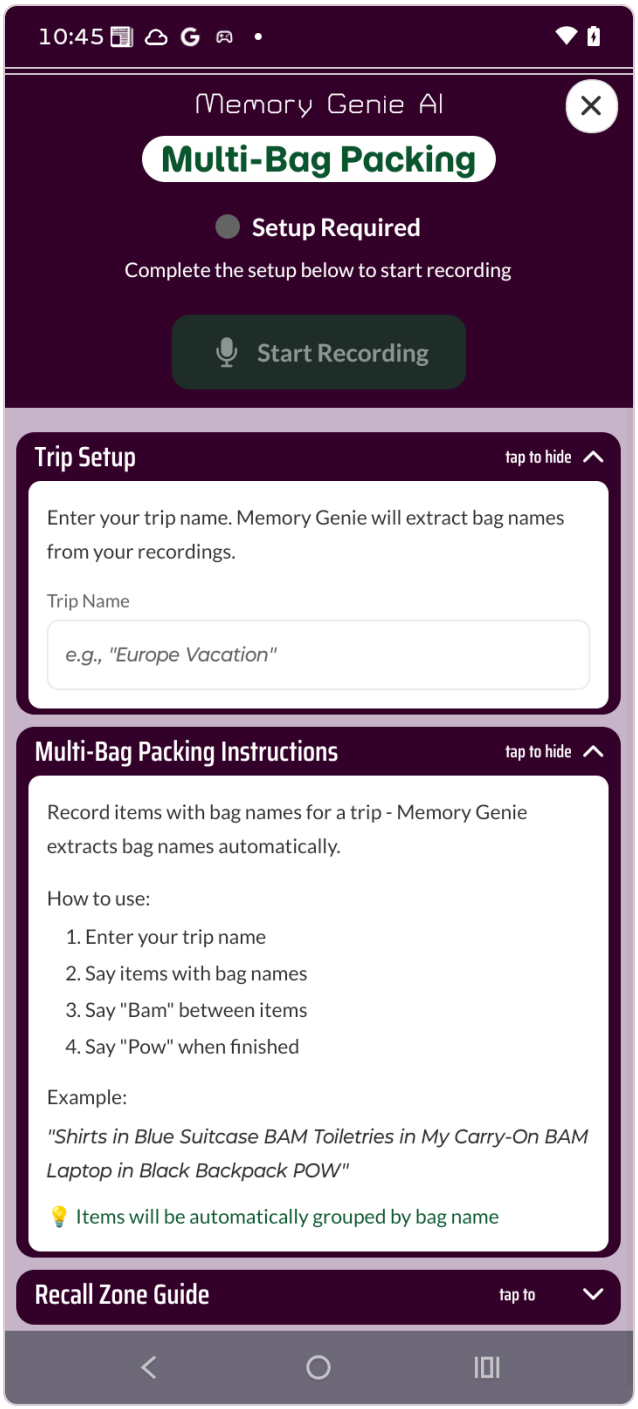
Use the multi-bag variant from **Recall Zone Tabs** when you want one continuous trip-packing session to cover several bags and you are willing to say the bag names out loud inside each item.

In the multi-bag variant, say the item together with the bag name in one thought, such as `toiletries in My Carry-On`, then say `Bam` before the next item and `Pow` when you are done, then confirm the results in **Review Screen**.

Check the saved cards in **Review Item Cards** after a multi-bag session so you can confirm each item stayed tied to the correct bag name before you finish review.

Return to the trip view in **Recall Zone Tabs** after saving so you can confirm the items were grouped under the right bag names inside the trip.

The multi-bag flow begins with a trip name. Include a bag name with each item during recording so Memory Genie can group the items. The screen below shows setup before any bag is saved.



Multi-Bag Packing asks for a trip name and explains how to name each bag while recording

What You Should See

A trip setup area with fields for the trip, bag type, and bag label.

Review cards that reflect the recorded items from that one bag.

A saved trip view in Recall Zone where those items stay grouped together.

In a multi-bag session, saved items grouped under the bag names you spoke during the recording.

Advanced Tips

Use the manual next-item and stop controls when spoken triggers are inconvenient. The active timer excludes paused and interrupted time.

Use bag labels that will still make sense when several travel bags are packed at once.

This flow works especially well when you are packing one bag at a time and want a clean, focused list for each bag.

If you would rather say the bag names inside the recording itself because you are jumping between bags, the multi-bag packing flow may be a better fit than the single-bag trip flow.

Multi-bag packing works best when each bag name sounds distinct and easy to remember later, especially if you are carrying several similar suitcases.

If Something Looks Wrong

Keep Memory Genie in the foreground while packing. If the phone locks, the audio route changes, or another app takes the microphone, follow the displayed recovery message before returning through **Recall Zone Tabs**.

If recording fails, wait for the final saved count. Unfinished audio is deleted; use **Review Screen** to review the trip items already saved and record only what is missing.

If the wrong trip is selected, go back to **Recall Zone Tabs** and reopen the setup so you can choose the correct one before recording more items.

If the bag label is unclear, update that wording in **Review Item Cards** or re-record with a clearer label through **Review Screen**.

If the saved items do not appear where you expected, reopen the trip in **Recall Zone Tabs** and then clear any search or filter state with **Search and Filters**.

If the trip itself needs a better name after saving, open `Manage Trips` through **Manage Moves and Trips in Recall Zone** and rename it there.

If items from a multi-bag session seem attached to the wrong bag, compare the captured wording in **Review Item Cards** and then re-record with clearer bag names through **Review Screen**.

Related Articles

- → **Recall Zone Tabs**
- → **Review Screen**
- → **Review Item Cards**
- → **Manage Moves and Trips in Recall Zone**
- → **Search and Filters**

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Record a Move in Recall Zone

RECALL

Last updated 2026-10-01

Overview

Recall Zone makes move packing more organized from the moment you start recording. Memory Genie can group the items inside one moving container at a time, which makes each box, bin, suitcase, or bag easier to track and easier to unpack later.

This is one of the clearest ways to turn a chaotic move into something searchable and manageable.

Before You Start

Open the move recording flow from Recall Zone and be ready to complete the setup shown before recording begins with **Recall Zone Tabs**.

If you want to manage the move afterward, keep **Manage Moves and Trips in Recall Zone** handy while you test the flow.

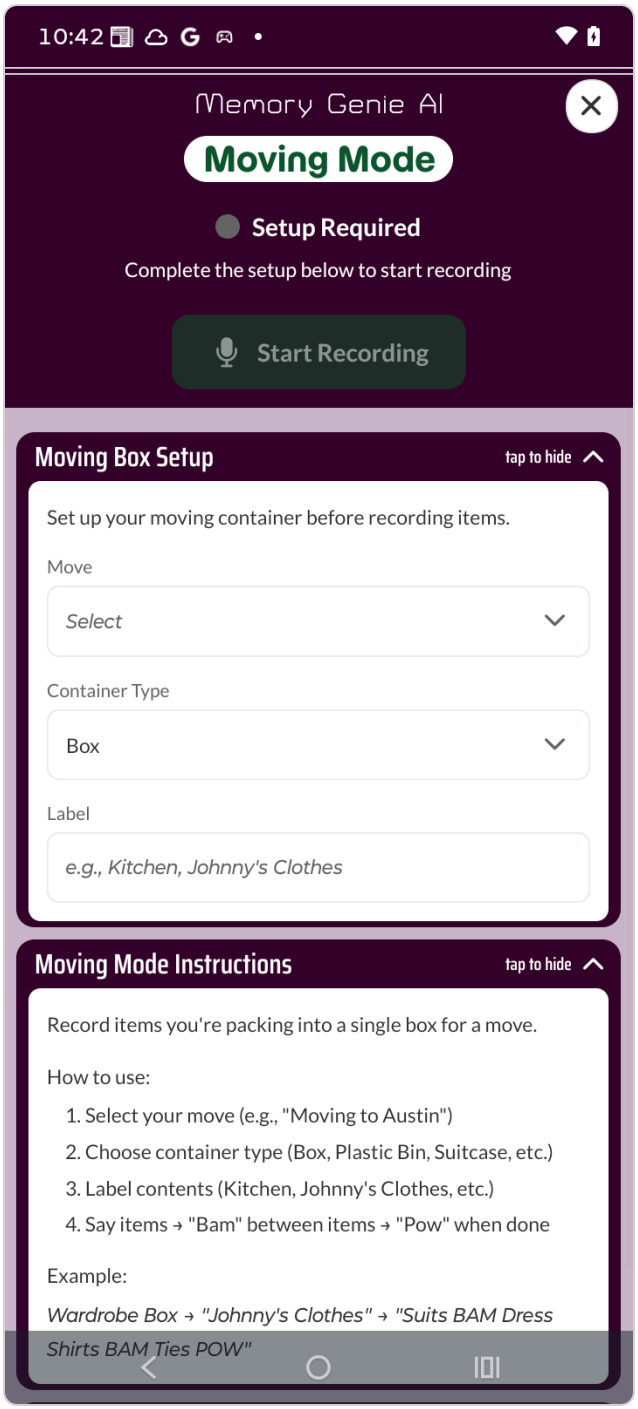
What Happens First

Recall Zone asks for the move first, then the container type, then the label before you begin recording, and you can create a new move during that setup through **Manage Moves and Trips in Recall Zone**.

After setup, Memory Genie treats the next recording as items that belong inside that one selected moving container, then shows the result in **Review Screen**.

When you finish review in **Review Screen**, the saved memories appear in Recall Zone under the matching move and can later be browsed again through **Recall Zone Tabs**.

Single-box Moving Mode asks for a move, container type, and label before recording begins. The picture shows the setup state.



Moving Mode requires a move name and shows container type and label fields for one box

How To Record a Move

Choose the move in the setup flow you reached from **Recall Zone Tabs**, and create a new one there if the correct move does not exist yet.

Choose the container type in that same setup flow through **Recall Zone Tabs**, such as `Box`, `Plastic Bin`, `Suitcase`, `Carry-On`, `Backpack`, `Duffel Bag`, `Toiletry Bag`, `Garment Bag`, or `Diaper Bag`.

Add the label in the same setup flow through **Recall Zone Tabs**, such as `Kitchen` or `Johnny's Clothes`, so the container is easier to recognize later.

Start recording from **Recall Zone Tabs**, say the items that belong in that one container, and use **Review Screen** after the recording stops to make sure the items were understood correctly.

Check the saved cards in **Review Item Cards** before you tap `Finish Review`, especially if you want to make sure the container label and item wording look right together.

Return to the move view in **Recall Zone Tabs** after saving so you can confirm the items appear under the correct move.

When You Want More Than One Box

Use the single-container move flow above through **Recall Zone Tabs** when you are packing one labeled box, bin, suitcase, or bag at a time.

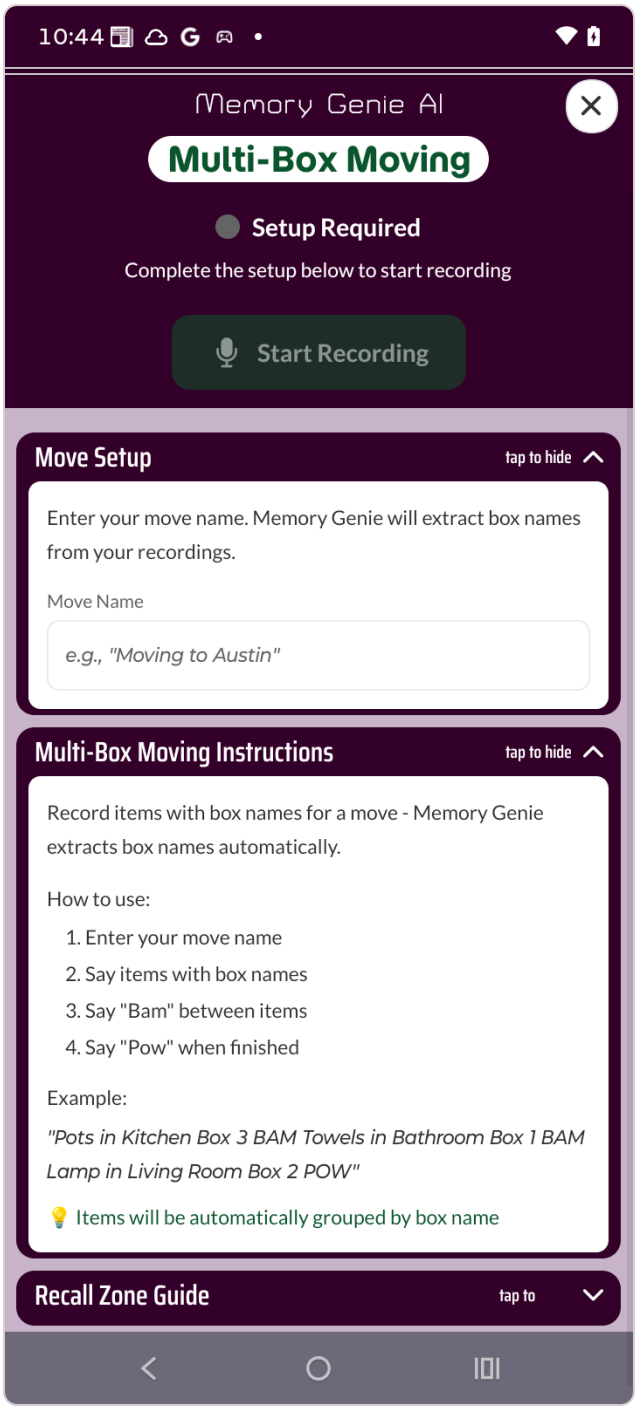
Use the multi-box variant from **Recall Zone Tabs** when you want one continuous moving session to cover several boxes and you are willing to say the box names out loud inside each item.

In the multi-box variant, say the item together with the box name in one thought, such as `pots in Kitchen Box 3`, then say `Bam` before the next item and `Pow` when you are done, then confirm the results in **Review Screen**.

Check the saved cards in **Review Item Cards** after a multi-box session to make sure each item stayed attached to the correct box name before you finish review.

Return to the move view in **Recall Zone Tabs** after saving so you can confirm the items were grouped under the right box names inside the move.

Multi-Box Moving starts with a move name, then asks you to include each box name while recording. The picture shows setup before any box is saved.



Multi-Box Moving asks for a move name and explains how to name each box during recording

What You Should See

A move setup area with fields for the move, the container type, and the label.

Review cards that reflect the recorded items from that one moving container.

A saved move view in Recall Zone where those items stay grouped together.

In a multi-box session, saved items grouped under the box names you spoke during the recording.

Advanced Tips

The manual next-item and stop controls are available when voice triggers are inconvenient. Paused or interrupted time does not advance the active recording timer.

If you are packing one container at a time and want clean grouping, this mode is usually easier than saying container names inside every item.

Choose labels that will still make sense later, especially if several containers use the same type.

If you are working across many containers and want to say the container names out loud inside the recording instead, the multi-box moving flow may be a better fit than the single-container move flow.

Multi-box moving works best when the box names are distinct enough to recognize quickly later, such as `Kitchen Box 3` instead of several vague labels that sound alike.

If Something Looks Wrong

Keep Memory Genie in the foreground during the move session. If the phone locks, the audio route changes, or another app takes the microphone, follow the displayed recovery message before returning through **Recall Zone Tabs**.

If the session fails, wait for Memory Genie to finalize its saved count. Unfinished audio is deleted; use **Review Screen** to review the boxes/items already saved and record only the missing information.

If the wrong move is selected, go back to **Recall Zone Tabs** and reopen the setup so you can choose the correct one before recording more items.

If the container label is unclear, update that wording in **Review Item Cards** or re-record with a clearer label through **Review Screen**.

If the saved items do not appear where you expected, reopen the move in **Recall Zone Tabs** and then clear any search or filter state with **Search and Filters**.

If the move itself needs a better name after saving, open `Manage Moves` through **Manage Moves and Trips in Recall Zone** and rename it there.

If items from a multi-box session seem attached to the wrong box, compare the captured wording in **Review Item Cards** and then re-record with clearer box names through **Review Screen**.

Related Articles

- → **Recall Zone Tabs**
- → **Review Screen**
- → **Review Item Cards**
- → **Manage Moves and Trips in Recall Zone**
- → **Search and Filters**

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KNOWLEDGE BASE

Troubleshooting

4 ARTICLES

Recover Missing or Out-of-Date Information

ALL

Last updated 2026-10-06

Overview

Memory Genie keeps each zone focused with tabs, search, filters, and saved view choices. Information that looks missing may be in another tab, hidden by a filter, still syncing, or waiting for a connection. These checks help you find it without creating a duplicate.

Before You Start

Confirm the device has a working connection.

Stay signed in to the account that created the information.

Do not recreate the item until you have checked the relevant tabs and filters.

How To Recover

Refresh the affected screen once, then use **Search and Filters** if the item still does not appear.

Clear the search box and any visible filters using **Search and Filters**.

Check the other tabs in **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

If a save or edit was not confirmed, follow **Recover From Edit, Save, and Sync Problems** instead of submitting it again.

Leave the screen and return once after connectivity is restored, then check the correct zone with **Recall Zone Tabs**, **Shopping Zone Tabs**, or **Task Zone Tabs**.

What You Should See

The item appears in the correct zone and tab after the view is refreshed.

Active filters remain visible so you can tell when they are narrowing results.

An unfinished sync shows a recovery message instead of silently claiming success.

If Something Looks Wrong

Open `Settings`, choose `Get Help`, select `Something is not working`, then `Information is missing or out of date` if the item is still absent; use **Send Diagnostics to Memory Genie Support** if Get Help recommends diagnostics.

Contact `support@memorygenie.ai` after checking **Search and Filters** and describe the zone, tab, and action. Do not send private item content unless you choose to.

If the issue began more than 24 hours ago and cannot be reproduced, use the ordinary-contact option described in **Send Diagnostics to Memory Genie Support**.

Related Articles

→ **Search and Filters**

→ **Recover From Edit, Save, and Sync Problems**

→ Send Diagnostics to Memory Genie Support

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Recover When Memory Genie Closes or Stops Responding

ALL

Last updated 2026-10-06

Overview

Memory Genie is designed to preserve work that has already finished saving, even if the app closes unexpectedly. This guide helps you restart safely, check what completed, and give Support useful technical details without sharing your saved content.

Before You Start

Reopen Memory Genie and sign in to the same account.

Install an available app update before repeating the problem.

If the app closed during recording, remember that an unfinished recording is not retained.

How To Recover

Close and reopen Memory Genie, then confirm that the same account is active with **Authentication Sign-In and Session Recovery**.

Return to the zone where you were working and check whether the item already appears with **Search and Filters** before repeating the action.

If you were recording, review the zone for items that finished saving, then record only what is missing using **Create a Single Recording in Each Zone**.

If the app closes again, open `Settings`, choose `Get Help`, select `Something is not working`, then `Memory Genie closes or crashes`, and follow **Send Diagnostics to Memory Genie Support**.

What You Should See

Previously saved items remain in their zone.

The Get Help flow may recommend sending recent diagnostics or reproducing the problem.

A diagnostic report never includes your memories, tasks, shopping items, recordings, or transcripts.

If Something Looks Wrong

If Memory Genie closes every time it opens, use the recovery choices in **Authentication Sign-In and Session Recovery**, then contact `support@memorygenie.ai` and include the app version, device type, and when the problem began.

If the app opens but information is missing, use **Recover Missing or Out-of-Date Information**.

Do not repeatedly submit an action that may already have completed; use **Recover From Edit, Save, and Sync Problems** when a result was not confirmed.

Related Articles

→ Send Diagnostics to Memory Genie Support

→ Create a Single Recording in Each Zone

→ Recover Missing or Out-of-Date Information

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Send Diagnostics to Memory Genie Support

ALL

Last updated 2026-10-06

Overview

Get Help can guide you to an article, ordinary email, a recent diagnostic report, a problem-reproduction window, or temporary support logging. Diagnostics contain technical activity only and help Support investigate without accessing your saved content.

What Diagnostics Include

App version, platform, technical operation stage, outcome, and timing.

A support code that lets Support find the report after the app confirms it was created.

No memories, tasks, shopping items, recordings, transcripts, screenshots, passwords, or request contents.

How To

Open `Settings`, choose `Get Help`, and answer one question at a time; use **Authentication Sign-In and Session Recovery** first if you cannot reach your account.

For a recent problem, choose `Send Diagnostics and Contact Support`, using **Recover From Edit, Save, and Sync Problems** first when a save may already have completed.

For a repeatable problem, start reproduction, perform the failing action, then return to Get Help and choose `I Reproduced the Problem`; use **Recover When Memory Genie Closes or Stops Responding** if the app closes.

For an occasional problem, start support logging and return when it happens. You can stop at any time, logging ends automatically within 24 hours, and **Recover Missing or Out-of-Date Information** can help you check a missing-item problem before you finish.

Send the prepared email. Creating a report does not notify Support until you contact us; review **Authentication Sign-In and Session Recovery** if sending is interrupted by sign-in.

What You Should See

A support code only after Memory Genie confirms it.

`Limited` when some recent diagnostics were unavailable or could not be included.

`Not confirmed` when Memory Genie cannot verify the final delivery state.

`Contact Support Without Diagnostics` throughout the flow.

If Something Looks Wrong

If there is no connection, reconnect and try the same report again after checking **Recover From Edit, Save, and Sync Problems**.

If your email app does not open, return to Help Center, press and hold `support@memorygenie.ai` to copy it, and include any visible support code; **Authentication Sign-In and Session Recovery** explains how to return safely after an account

interruption.

If you cannot sign in or app verification fails, follow **Authentication Sign-In and Session Recovery** and use ordinary support contact without diagnostics.

Related Articles

→ **Recover When Memory Genie Closes or Stops Responding**

→ **Troubleshoot Voice Recording and Transcription**

→ **Recover Missing or Out-of-Date Information**

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Troubleshoot Voice Recording and Transcription

ALL

Last updated 2026-10-06

Overview

Memory Genie turns a spoken recording into organized information in Recall Zone, Shopping Zone, or Task Zone. If recording will not start, stops early, or the transcription is not what you expected, these checks help separate permission, audio-route, and wording problems.

Before You Start

Allow microphone access for Memory Genie in your device settings.

Keep Memory Genie open and in the foreground while recording.

Disconnect an unreliable Bluetooth audio device or reconnect the microphone you intend to use.

How To Recover

Try one short recording in a quiet location using **Create a Single Recording in Each Zone**.

If recording will not start, close the recording screen, confirm microphone permission, and try the steps in **First-Time Recording Guide Screen**.

If a call or another app interrupts recording, wait until it finishes and start a new recording with **Create a Single Recording in Each Zone**.

If you see `Audio processing stopped` after ending a recording, read the message for how many items saved. Restart Memory Genie before recording the missing item again, as the message advises, then check **Review Screen** for any earlier saved items.

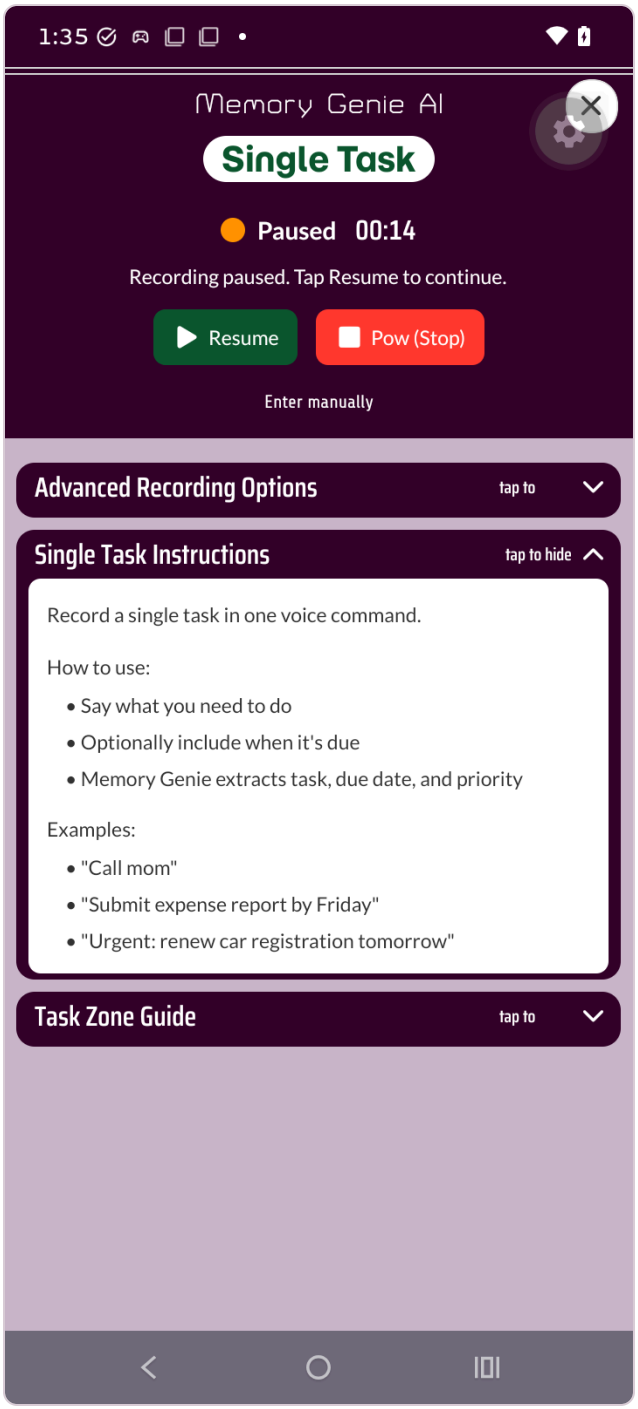
If the words are consistently transcribed incorrectly, use **Transcription Corrections**.

If the review shows words you did not say, do not confirm an unexpected Recall Zone item. Close the recording screen, then check the zone before trying a short recording again using **Review Screen**.

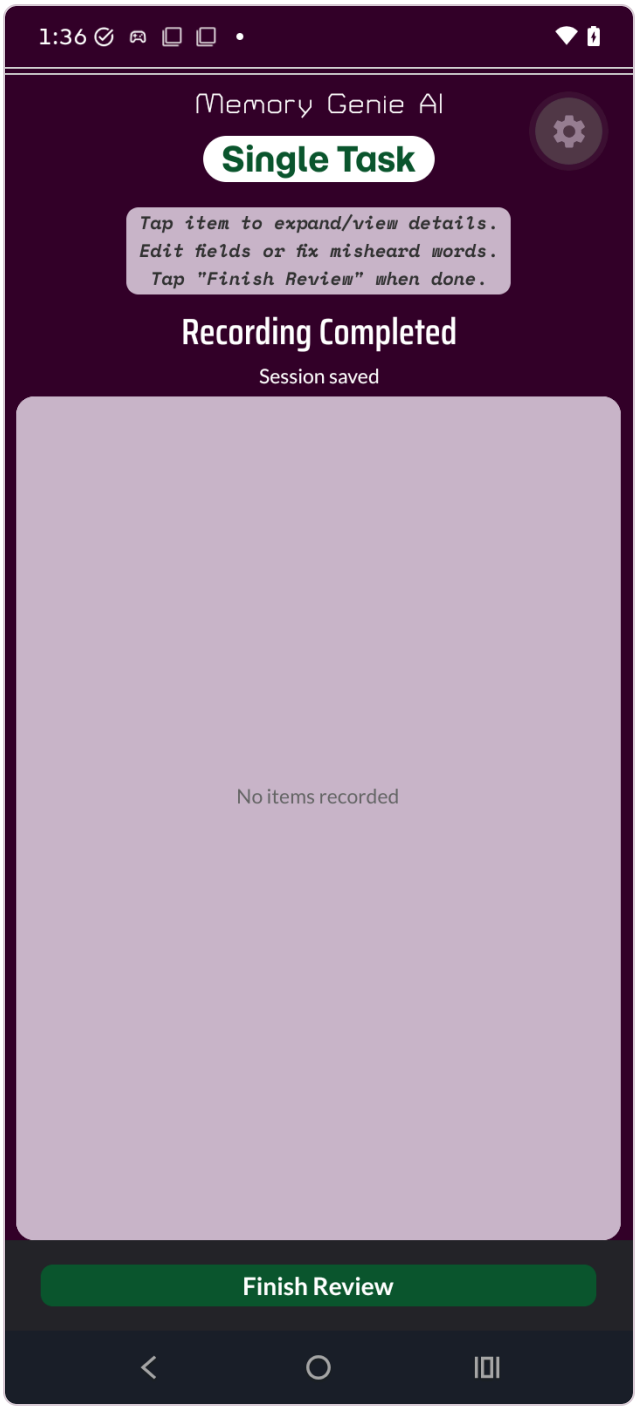
Review saved results before recording again so you do not duplicate an item; see **Review Screen**.

When Recording Pauses After Silence

For a single Task or Shopping item, Memory Genie allows about 30 seconds of silence before pausing. If the screen says `Paused`, the microphone has stopped capturing. Tap `Resume` when you are ready to speak, then say your item or task. You can also tap `Pow (Stop)` to end the recording. Check the completed review before leaving; if nothing intelligible was recorded, it can say `No items recorded`.

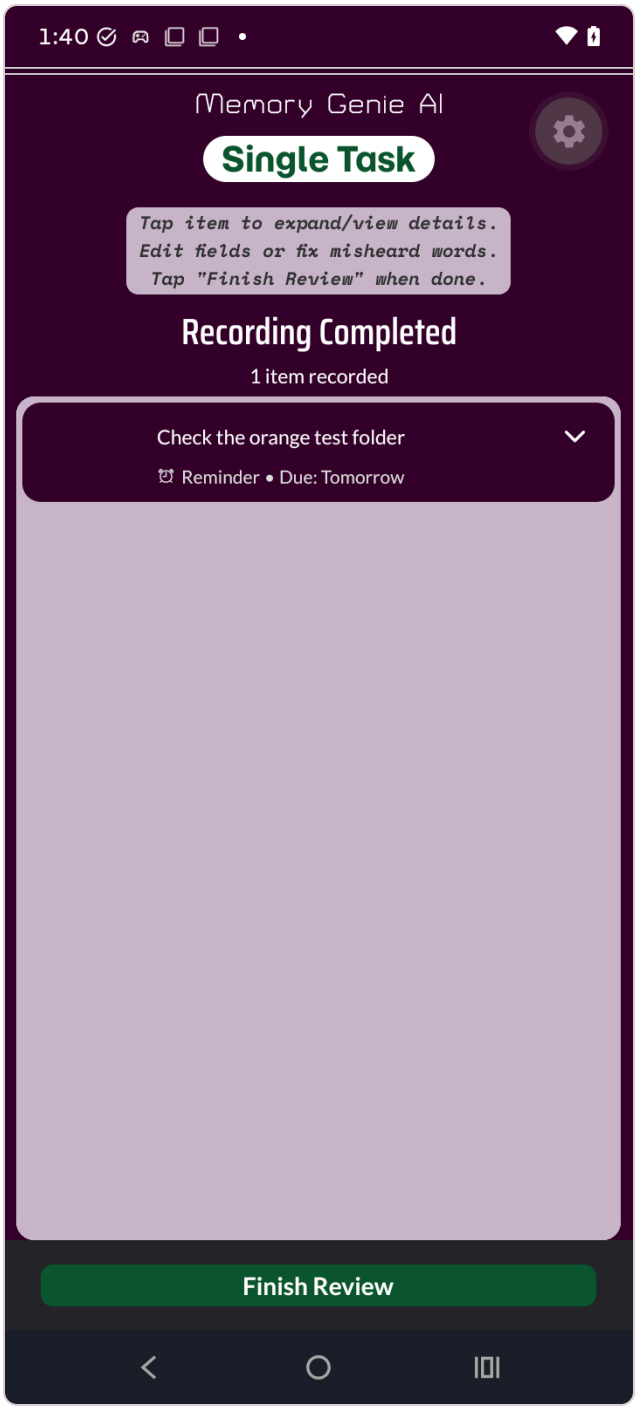


Single Task recording paused after a quiet period, with Resume and Pow Stop controls



Single Task completed review showing no items recorded after a quiet session

After resuming, a spoken task should appear in the review as usual. This example shows a test task recognized after the pause; tap `Finish Review` when you are done checking it.



Single Task review showing a spoken reminder captured after resuming

What You Should See

A recording timer while capture is active.

A completed review screen when processing finishes.

A clear message explaining whether any earlier items saved if recording stopped unexpectedly.

A review you can check before confirming a Recall Zone item through **Review Screen**.

If Something Looks Wrong

Restart Memory Genie if the message specifically recommends it, then use **Recover When Memory Genie Closes or Stops Responding** if the app will not remain open.

Open `Settings`, choose `Get Help`, select `Something is not working`, then `Voice recording or transcription is not working` if a short recording still fails; follow **Send Diagnostics to Memory Genie Support** when diagnostics are recommended.

Contact `support@memorygenie.ai` after reviewing **Send Diagnostics to Memory Genie Support**, without attaching audio or transcript content unless Support specifically asks for an example you are comfortable sharing.

Related Articles

- → **First-Time Recording Guide Screen**
- → **Review Screen**
- → **Transcription Corrections**
- → **Send Diagnostics to Memory Genie Support**

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Need more help?

Visit **memorygenie.ai/kb.html** for the latest knowledge base.

Email **support@memorygenie.ai**.